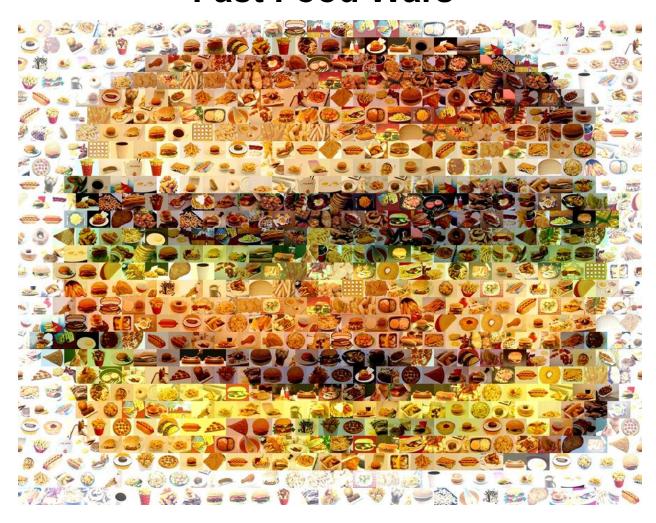
Fast Food Wars



A Computer Game Developed for Melange Computing Services

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I. Project Description

1. Project Overview

Fast Food Wars is a turn-based strategy board game for 2 to 6 players which is played on a computer. Age recommendation for this game is ages 11 and up. This game places fast food franchise owners against each other in a war to conquer the city and its suburbs. Each player owns a certain franchise and battles their opponents to become the last one standing. This is a fast paced strategy game requires luck as well as intelligence to become the winner who will be named the most successful businessman.

Each player starts their board piece on their respective end of the hexagonal board and is given a certain amount of seed money. The board is a hexagonal game board which is modeled after the layout of a city. The center of the board represents high-priced, downtown locations and the area near the boundaries represent the suburbs where land is cheaper. Board pieces are designed to model a popular type of fast food restaurant chains, for example a burger and fries or a couple tacos. The player advances their piece one board block at a time. Along the way the player may choose to purchase the board spaces they land on or decline to buy them. Purchasing a board space represents the opening of a franchise. At the beginning of each turn, the player is given a "payout" (i.e. given game money) proportional to the number of franchises owned and the location of those franchises. Properties in the center of the city have higher payouts, but come at a higher initial cost and suffer from more competition from other players. This simulates the real world competition between franchise owners.

Players can either move to a empty space and purchase it for face value or try to conquer an opponent's space. When facing off with an opponent's franchise, it is both luck and monetization which determines the players fate. The storyline is as follows. The player who is attempting to conquer a board space sets up a franchise in that area. The more money invested in this particular franchise the more chance that this franchise will succeed. This is modeled by the player laying down a dollar amount which is comparable to the price of real estate in that area. The player may add to this dollar amount up to 6 times a required investment amount specified on the space to be given an extra advantage. The fate is decided by the roll of the die, depending on how many times the required investment the player has paid. For each payment of the specified investment amount, the player gets an extra side on the die. For example, if the player pays 3 times the investment amount specified on the board space and then rolls a one, two, or three, they will win the board space being battled over. In real terms, this represents the player's franchise outperforming the other player's franchise, causing the defending player's franchise to shut down. If the player rolls a four, five, or a six then the offensive attacking player loses the investment money he or she put down for the property and then the franchise closes, leaving the defending player's franchise in place.

Gameplay continues until one player has completely vanquished all of their opposing players franchises.

This game will be implemented using the Java programming language and will be initially developed for the Android operating system, with the intention that versions for other operating systems will be available in the future. The game can be played as a single player versus one or several Al players, as well as multiplayer versus up to 5 other players over the Internet.

2. The Purpose of the Project

The main focus of the project is to attempt to capture some of the gaming market that has been identified as being underserved. Melange must be able to develop a product that engages its users with competitive and lively gameplay and provides hours of entertainment to its end users. This game models the competitive edge that exists in the fast food franchise world. There is a constant struggle in this world to be the most popular restaurant, open more and more businesses, and make the most money. This board game takes all the competitive edge of this aforementioned franchise world, boxes it up, and brings it to the user.

2a The User Business or Background of the Project Effort

This project is to create a strategy board game with the fast food franchise world as its model. The user will be provided with hours of entertainment and fun gameplay.

The situation of the fast food franchise world today is of great ubiquity and importance. The competition is fierce and only a few great restaurants can survive. This competition is the backbone of Capitalism and the central motivation in this game. Our proposed client, Funskool, Inc. believes that this type of competitive gameplay will draw their customers to purchase this computer game.

Considering the ubiquity of the computer-based game industry, this project will strive to gain great profits for our client. It is our clients understanding that a game of this type will hit the market with a heavy momentum and will achieve great sales. It is our prerogative then to make this product as user friendly as possible so that our client can achieve this goal.

2b Goals of the Project

The product being developed is a computer-based video game based on a fast food franchise competitive board game. The client knows that this game is

unique and will accommodate their customers desire to play fun and strategic board games on their computers.

The business being described in this game is that of the fast food industry. Fast food chains have turned to franchising to gain greater profit margins and expand territory. This game takes this principle and creates a fun strategy game based on it. The motivation behind this game is for the end user to be interested in this type of competitive game play in a knowledge domain each one of them has some familiarity with.

People want to be able to play fun games with their friends and families and would be interested to play as fun characters like tacos or a burger and fries.

2c Measurement

We expect to develop a product that is above a 90% satisfaction rate from end users, as measured by an independent third party.

We expect to develop a product that is relatively bug-free. A product will be considered relatively bug-free if a maximum of 1 high-priority bug fix is submitted in the month after the initial development phase.

We expect to develop a product that meets or exceeds all client expectations and eventually purchased.

3. The Scope of the Work

The initial release will consist of an Android client and a HTTP-based back end.

3a The Current Situation

For the past 15 years, Melange Computing Services has focused entirely on developed 3d Games. While successful, development costs are high and the market is both limited and saturated. There are currently no products that the company has developed that are playable on mobile devices or are developed with networked play as a primary objective. The development of Fast Food Wars would signal an initial foray into the market of cross-platform games. As such, while the company has a wealth of traditional software development resources, the company has few web resources available. It will be critical that the company devote some resources to developing this area.

3b The Context of the Work

The development of Fast Food Wars will require knowledge in two specific areas, fast-food restaurant industry and computer systems. The fast-food industry should be understood at a high level to be able to simulate what makes a fast-food chain successful and at the micro-scale to be able to simulate a particular location. In terms of computer systems, it is necessary to investigate the development of hardware and software that will be required to run the back end web services. This might include web servers, database server, load balancers, and routing hardware. Mobile and some desktop clients (most notably Mac OS X) clients will have to interface with push notification systems. Experts with experience interfacing with these systems should be consulted. Additionally, since a goal of this project is to develop cross-platform services, a development framework must be investigated to minimize development duplication.

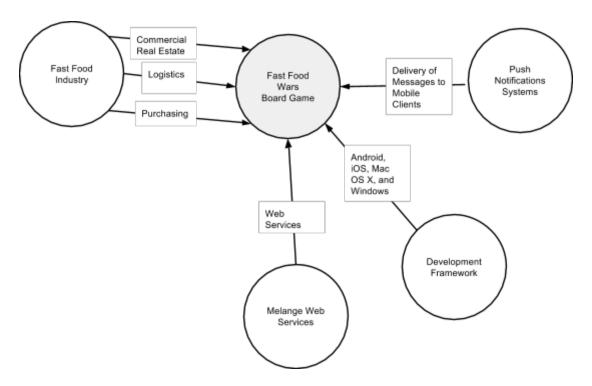


Figure 1 - Work Context

3c Work Partitioning

Event Name	Input and Output	Summary
Player Starts Game	User Event (In)	Displays splash screen.
Player Chooses Single Player Game	Game Selection (In)	A new game is started.
Player Chooses Multiple Player Game	Game Selection (In)	The web services are queried and user is added to active game or to new game.
Player moves in Single Player Game	User Move (In)	The player moves and the Al moves for computer players.
Player moves in Multiple Player Game	User More (In)	The player move and sends the move to the web services.
Player Wins Game in Single Player Mode or Multiple Player Mode	Scoreboard (Out)	The scores are displayed after each game.

Table 1 - Business Event List

3d Competing Products

There are many examples of competing products. In the realm of traditional board games, there are such games as Monopoly© and Stratego© offer similar elements to Fast Food Wars. There are web versions of board games as well (i.e. Words With Friends© is a web version of Scrabble©). There is a smaller niche for this game, as it uses the paradigm of a board game, but is solely computer based.

4. The Scope of the Product

4a Product Boundary

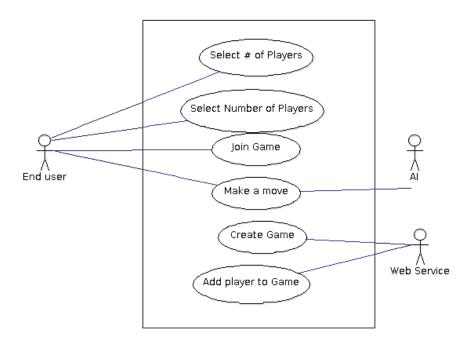


Figure 2 - Product Boundary

5. Stakeholders

5a The Client

Initially, the client will be developed in-house, for Melange, but the goal is to develop a relationship with an outside entity so that Melange can shift its focus to the development of software, rather than marketing and distribution.

5b The Customer

We have identified an interested party for the project, Funskool, Inc. Funskool is a joint venture between Indian tire giant, MRF, and Hasbro, Inc., the worldwide leader in children's and family leisure time products. After more than thirty years

effort, Funskool has emerged as the largest toy company in India. This project will be successful only if we meet the needs of Funskool or similar company. The rapid rise of mobile devices has piqued the interest of Funskool.

5c Domain Expert

Fast food industry Experts

As this game is based on the theme of fast food industry, fast food industry experts are invited to participate the whole process of game design competition strategies design. Experts are expected to ensure the correctness and rationality from general ideas to specific implementations. All items present in this game should originate from real life and the design should consistent with customers' daily experience. Furthermore, in-depth knowledge of fast food industry should also be provided to customers in terms of game guides and helps.

To this end, we have identified George Forrest, who owns five McDonald's franchises in Charlotte, North Carolina. He can be contacted via LinkedIn at http://www.linkedin.com/pub/george-forrest/8/6b8/454.

Software Interface Specialists

As this game is designed to interact with other softwares on mobile devices, software interface specialists are invited to join this game to smooth interaction between different software interfaces. For example, when customers want to solve problems by phone calls, this game need to interact with low level interfaces of mobile devices. Interaction with browser's interfaces is needed when customers prefer online solutions. And this game also needs to interact with network interfaces when customers are playing online games.

Network Experts

As one of goals of this game is to provide interaction between customers, network experts are invited to participate in this game. They provide optimized solutions adapting to different network infrastructures which ensure best user experience. They are also responsible to provide optimized server side network solutions.

3D Engine Experts

Although this game is a tabletop game, strategies are main features other than fancy 3D effects. 3D effects allow this game to take advantage of the latest displaying technologies such as the overall quality and performance of the game.

Artificial Intelligence Experts

This game has player vs. player model and player vs. Al model. The Al system is designed to learn and estimate players' behavior with empirical learning algorithm. Al experts are invited to provide statistic based learning algorithm which enables the Al system can learn from experience as human do.

5d Hands-On Users of the Product

First Time User

First time user would be prompted with guides and helps in term of multiple questions. Helps would be provided at key steps of all procedures. User will be asked if the guides and helps should be turned on or off at the first time of running this game. User might choose to turn it off and and turn it on later in the game settings. An extra link pointing to Funskool online customer helping center is also available. If user guide and help information fails to provide customers helpful answer, customers can click this link for extra help online.

Once the customer clicks this link, the game will be temporarily suspended and customers will be asked to choose if they want to solve their problems with phone call or online. If customers prefer phone call and their devices are cell phones, phone calls will be made automatically. If customers play this game on tablets or touch screen computers, only the phone number would be provided to customers and no attempt of phone calls would be made.

If customers prefer solve their problems online, they would be redirected to online helping center with default Internet browser on devices. Non-first time user could find help and guid information also in Q&A sections of this game or refer to online discussion forum or game masters supported by Funskool.

Multi-Language Support

In order to fully exploit international game market, Funskool decide to provide different language versions of this game. Once installed, this game will automatically detect the language packages installed on devices (Language Packages for Operating System of that device), and prompts customers with options to download languages for this game according to installed language packages list.

Customers could also download language packages not in that list. If there is no language package available for some customers, they are encouraged to ask Funskool for language packages. If some customers want to create their own language packages, they are encouraged to ask for language package creating tutor materials.

5e Maintenance Users

The maintenance users will be broken down into three categories. Facing the customer will be a Customer Support Representative (CSR). The CSR will be responsible for front line technical and user support through email, Twitter©, and chat rooms. Issues in either the web platform or the client software that cannot be resolved will be escalated to a Web Support Technician (WST) or a Client Support Technician (CST). Issues that cannot be resolved will be turned over to Support Developers.

6. Mandated Constraints

There are certain constraints that must be satisfied, although we intend to leave as much to the developers as possible.

6a Solution Constraints

Description: The product should run on any Android device version that runs version 4.0 (Ice Cream Sandwich) or later.

Rationale: While prior versions are prevalent, devices with version 4.0 or greater make up 65% of the Android marketplace and is rapidly becoming the baseline for devices.

Fit criterion: The application successfully runs on an Android device 4.0.x, 4.1.x, and 4.2.x.

6b Implementation Environment of the Current System

As this is a new application, there is no system in place. Melange does host servers in two location in the United States, in Salt Lake City, Utah and in Alexandria, Virginia. It is expected that these facilities will host the web portion of the solution. These services have redundant power systems with battery and off-grid, diesel backup with fuel to supply the facility for 7 days in the event of a disaster. The facilities also have redundant backup Internet access from Tier-1 providers. Security, cooling, and cable management are state of the art.

End users will obtain the application through the Google Play Store, accessible through all Android devices. Guidelines can be found in the bibliography.

6c Partner or Collaborative Applications

The system will interact with the Google Cloud Messaging system (GCM). The GCM service allows messages to be sent to the application when the application is in the background or not running. In the future, iOS and Mac OS X clients will use the Apple Push Notifications Service, while Windows clients will use Windows Azure.

6d Off-the-Shelf Software

For the development of the Android client, it is suggested that a framework that is capable of generating code for multiple operating systems. It is recommended that QT and Processing be considered, although this is by no means an exhaustive list of frameworks that could be useful.

For the web API, it is suggested that a combination of Apache web server and the mySQL database be used, with a suitable open-sourced framework for the HTTP connections. Possible frameworks include Rails-API (Ruby), Node.js, or Slim (PHP) be considered. Since Web technologies change so fast, it is imperative that the skillset of the team that is tasked with building this product be taken into consideration.

In both instances, Git should be used for source control management. Melange currently has a Gitolite server for hosting Git repositories. It is anticipated that this can be used with little to no configuration.

Redundant, commodity servers should be sufficient for the initial release. Additionally, sufficient workstations or laptops should be provided to the entire development and support team.

6e Anticipated Environment

This product will be used on a wide variety of devices so the user interface must be fairly high contrast.

Mobile devices can lose and regain Internet connectivity often. To this end, any loss of Internet connectivity should not change the state of the game.

Push notifications should not be considered reliable. The system should provide a mechanism to sync game state.

6f Schedule Constraints

The initial phase of this project should be completed within 14 weeks, as it is anticipated that the window of student developers is a single semester. If the project is not finished within this time period, the project should be a complete loss as it is unlikely that future students will take on the project.

From a business standpoint, the market is already crowded, and Melange is late to the game. Thus a marketing campaign has been linked to the successful release of the project. Melange has committed to investing significant resources to this campaign. Certain parts of the campaign are not time critical, but the loss from other parts can be significant. To this end, it is imperative that a customer release be ready within 20 weeks of project start.

6g Budget Constraints

There is currently no budget for the development of the project, as student knowledge and labor will be utilized throughout the project. However, hosting and supporting the web services has be estimated as follows:

Description	One Time Price	Monthly Price	First Year Total
Hardware	\$5,000.00		\$5,000.00
Connectivity		\$100.00	\$100.00
Technical Support		\$1,000.00	\$12,000.00
		Total	\$17,000.00

Table 2 - Initial Budget

7. Naming Conventions and Definitions

7a Definitions of Key Terms

board - The hexagonal board where all play takes place.

computer player - A player controlled by the computer Al.

HTTP - Hypertext Transfer Protocol. A protocol for sending data over the Internet.

human player - A player controlled by an end-user.

JSON - Javascript Object Notation. A method of encoding data commonly used for transmitting over HTTP.

MWS - Melange Web Services - refers to any web services hosted by Melange.

MWS team - The web team responsible for development, deployment, troubleshooting, and maintenance of MWS.

mobile device - Any mobile device that is running the Fast Food Wars software. For the first release, this will specifically be Android devices.

Outage Level - An outage level corresponds to any situation wherein the system is not able to perform as intended either through hardware, software, or configuration faults. The system outage will be divided into four levels ranging from A to D, where A is the highest level of fault and D is the lowest level.

player - A user of the software.

push notification - Any message sent through a third-party server that can be delivered to the device when the software is either running or not running.

7b UML and Other Notation Used in This Document

This document uses the ISO standard UML version 2.4.1. A link to this specification is listed in the bibliography. Any departure from this specification will be listed here.

7c Data Dictionary for Any Included Models

As models have not been developed, this section is a work in progress.

8. Relevant Facts and Assumptions

8a Facts

85% of Americans play videos games.

The average age of the most frequent video game buyer is 35 years old.

36% of gamers play on their smartphones.

Purchases of mobile games represented 40% of the market in 2012.

8b Assumptions

Mobile games will become an increasingly important area for game development.

Tabletop games are a natural fit for mobile devices.

II. Requirements

9. Functional Requirements

The system shall have the ability to create a single player game.

The system shall have the ability to create a multiplayer game with players across the Internet.

The system shall have the ability to load user profiles from a web service.

The system shall have the ability to save an ongoing war.

The game shall have the ability to accept input from a touchscreen.

The game shall show an animations whenever a user gets a good deal or makes a reasonably beneficial bargain to acquire assets to maintain a certain kind of whimsical aspect amidst all the strategic game play.

As most online games, a limitation that users of Fast Food Wars will face is that an ongoing war can only be saved after a checkpoint. If a player opts to quit the game before reaching a checkpoint, all their money and acquisitions will be lost forcing them to start over.

The system shall offer the ability to download and install upgrades.

10. Data Requirements

The focus of this product is entirely on the Fast Food Market which is implemented as a tabletop game giving a general sense of how the real world market operates.

The business subject matter here is mainly various fast food chains that could be either at one or several locations to maximize their daily profit keeping in mind at all times what effect opening up a new fast food joint may have.

The fast food joints are also concerned with the kind of neighbourhood they set up their chain in which can be done by eyeing the competition and being conducting research about the potential customers and the feasibility of opening up a new food joint.

The game extrapolates all the data related to how fast food operations are carried out to lead to a successful business venture by recognizing a good opportunity to buy a piece of land(a spot on the board), making best use of your monetary assets and also, being constantly aware of the rival fast food chains operating around the area.

11. Performance Requirements

11a Speed and Latency Requirements

Any interface between a user and the automated system shall have a maximum response time of 3 seconds.

The response shall be fast enough to avoid interrupting the user's flow of thought.

Newly acquired assets including money should be shown in the users profile within two seconds of the acquisition.

11b Precision or Accuracy Requirements

All currency should be represented with a minimum of 2 decimal places.

11c Capacity Requirements

This system should allow a maximum number of ten users for the off-line model.

The system should allow a maximum current gaming session of 10,000. Each gaming session contains only one game and ten users. A gaming session could be either in pre-gaming stage, gaming stage, or post-gaming stage.

End-User response time should be less than 100 microseconds when there are 1,000 gaming sessions, 200 microseconds when there are 5,000 sessions, and 300 microsecond when there are 10,000 sessions.

This system should allow a concurrent logon request at a minimum of 5,000 per minute, a concurrent gaming session creation request at a minimum of 1,000 per minute.

12. Dependability Requirements

12a Reliability Requirements

This program should run on any device meeting the minimum requirements.

An synchronization mechanism should protect the data consistency between end user system and remote server end system. In the event of discrepancy between client and server, the server should be considered authoritative.

An server end archive mechanism should protect gaming data and user data during system outage and exception.

A backup system should automatically switched on-line when major system is experiencing unexpected outage or high system delay.

Backup power should be provisioned at all data centers to run servers for up to 36 hours in the event of extended power outage.

Backup Internet connectivity should be provisioned to accommodate traffic in the event of loss of connectivity from primary provider. The link should be able to handle a load of at least 110% of the maximum traffic seen in the prior month of service.

12b Availability Requirements

System outage Level A describes a major failure of the core system. The entire system is affected at this level and the system is unavailable to end users. Level

A outage should occur less than 1 time per year and for less than 15 minutes per occurrence.

System outage Level B describes a high system delay of the core system. The entire system is affected at this level. Any degradation of average response time to a level of 400% of the average response time over the past month should be considered a Level B outage. Level B outage should occur less than 10 time per year and for less than 1 hour per occurrence.

System outage Level C describes a major failure of one or several subsystems. System outage level C should be less than 100 times for each year and for less than 1 hour per occurrence.

System outage level D describe a high system delay of one or several subsystems. System outage level D should be less than 1000 times for each year and for less than 1 hour per occurrence.

12c Robustness or Fault-Tolerance Requirements

When the end user software loses connectivity to the remote server, it should inform users that connection was lost and automatically reconnect to the remote server when Internet connectivity is restored.

As data is distributed, data inconsistency may occur. The system should automatically correct data inconsistency data according to archived data at server end.

Repeated failure to synchronize is an indication of data corruption in the data store. The system should inform system operators and should provide a method for restoring known good data.

13. Maintainability and Supportability Requirements

13a Maintenance Requirements

Maintenance activities are divided into three sub-categories, i.e., corrective maintenance, adaptive maintenance, and perfective maintenance. Corrective maintenance is needed when a specific function model in the system needs fixing. Adaptive maintenance is needed when external changes forces a change to the system. Something can be improved. Perfective maintenance is needed in terms of the Systems Life Cycle approach this is the 'maintenance' phase of the system. There are many reasons for maintaining a system that fall into the categories given above An error / bug is serious enough to need fixing A new business process needs to be incorporated. A security vulnerability in the system has been found and needs patching An user has identified how the system could be improved. The hardware or network is being improved and so the system should take advantage of that.

These activities should only require system outage less than two hours for applying update patches to the server end system. The scope which is affected by updating should be restricted to necessary sub-models or sub-regions to fix existing system defects. The changes should only affect other sub-system or sub-regions which is necessary to apply update patches. The code that is related to a specific problem or change should be documented and easy to understand and locate. The changes should be quickly verified by system operator, it is preferably in isolation. The changes should also be at low risk of breaking existing features. And if update patches unexpectedly affect other sub-systems, it should be easy to detect and diagnose.

These activities should only include changes for external influence or strategic changes within the company, e.g, the government recently changed the tax rate, a bank decides to offer a new mortgage product, which will have to be included in the system so that mortgage interest and payments can be calculated, the company has introduced an online system for customers to place orders, which needs to be integrated into their normal ordering system. The code that is related to a specific problem or change should be documented and easy to understand and locate. The changes should be quickly verified by system operator, it is preferably in isolation. The changes should also be at low risk of breaking existing features.

The system should be adapted to these types of changes within one month, and scheduled system outage should be less than 12 hours.

These activities should includes minor changes to improve the system perfectiveness which requires no scheduled system outage and only cause slightly increasing of system delay. Those changes are needed when the end user find tweaks or minor improvements which could be made to improve the way the system works. Examples of making the system more perfect which includes a better data input screen or form, a more advanced help system, tweaks to the code so it is more responsive, reorganising data sets within a database so they can be searched faster or use less storage, and providing shortcuts commands that experts can use instead of the slower standard menu system, These tweaks are not major enough to prompt a complete new system, so the maintenance team improve the system to suit.

The Maintenance Document should be updated and delivered before each version of system release. The document should be in easy understanding fashion.

The maintenance team should perform the day-to-day maintenance of both end user system and remote server system, which includes performing backups, upgrading obsolete systems (both hardware and software), among other activities.

There should be system administrators who are in charge of duties including managing user access to the system, managing the network and operating system, and other system related duties.

There should be system analysts investigate the system for any issues. When there are maintenance requests, the system analysts are the person who will research the request to see if it is feasible.

There should be system developers are the last people who make up the maintenance team. These people's main task is to perform any development duties, i.e., programming, for any maintenance task.

The system design should follow the object oriented programming paradigms. The maintenance index of this system should be lower than 10 and WMC (Weighted Methods Per Class) >100, CBO (Coupling Between Object Classes) > 5, RFC (Response for a class) > 100, RFC > 5*NOM (Number of Methods for a Class), NOM > 40.

13b Supportability Requirements

Technical support group should be in three levels, A, B, and C. Level A support group should include log calls and provide basic troubleshooting. Level B support group should be composed of system experts who are functional issues. Level C support group should be composed of engineers of the system, programmer, and administrator of the system.

Level A support group can be call center personnel, who asks basic symptom questions to the customer in order to determine the customer's issue. These people concentrate on issues regarding desktop computers, laptops, routers, etc. These people are preferred to have the A+ certification. If the level A support group cannot fix the issue, the issue should be taken to level B support group.

People from Level B are system experts who possess complete knowledge of usage and purpose of sub-systems, models. They are response for providing usage guide and pinpoint problems caused by misusing or misunderstanding of the system.

Level C support group are the engineers of the software. If a database issue cannot be solved by the first two levels of support, the issue will be given to the administrator of the database to solve the issue.

13c Adaptability Requirements

The user end system should be compatible with mainstream operating system such as Windows, Mac OS, Ubuntu, and Chrome OS. System updates and patches should be automatically downloaded and installed.

The installer of user end system should be able to detect the default language of operating system and automatically switch to that language. It should also allow user to reset language options. If required software, operating system component/ service, common language runtime library is missing or turned off, the installer should notify user where and how to download and install updating packages, or turn up system service.

End user system should be compatible with non-English input methods.

13d Scalability and Extensibility Requirements

System capacity alternation will be needed for adding new features and increasing system capacity. When adding new features, existing models have no interaction with new models should not be affected, no latency increment should be seen during and after the updating stage. When increasing system capacity, core system should not experience heavy latency increment, and literal subsystems should not be affected.

The product shall be capable of processing the existing 100,000 customers. This number is expected to grow to 500,000 customers within three years.

The product shall be able to process 5,000 gaming session concurrently.

14. Security Requirements

14a Access Requirements

Only the product developers have the rights to make any kind of changes or modifications in the gameplay and the database.

A user can make changes allowed by the settings menu to fit their gameplay needs.

The network administrator is the only one responsible for the maintenance and with modification permissions of the Server.

Any user can update the Product version on their device by downloading the most recent release with a high speed internet connection.

All data included in the gameplay shall be public to anyone who choses to play the game but should be restricted to the rest of the public.

Only Users can access the support option to register themselves online with a username, password and other information and ask the tech support team for online help.

To maintain security, the database with saved game data and user profiles is

kept only on the server side with limited access to the users.

A user can view other user profiles but not access it to make changes in any way.

14b Integrity Requirements

A data protection and synchronization sub-system should ensure the data is not modified, altered, or deleted without authorization in either storage or in transit. This sub-system should be able to detect any unauthorized modification of data and must yield an security-related event. It also should be able to identify the originator of any information before that information is used in any restricted function of the information resource. Plus, this sub-system must be able to log any attempt by the administrator to authorize any user to bypass the administrator-configured data integrity controls. It also perform data integrity checks to protect data consistency. When data integrity checks fail, this sub-system must reject the end user data.

Maximum percentage of data files/records corrupted per unit time is 10MB.

Maximum percentage of messages corrupted 1%.

Maximum percentage of programs corrupted per unit time 1%.

14c Privacy Requirements

Before installation the installer must display and require users' consent of end user privacy policies agreement. The installation should b stopped if end users disagree with those policies. The agreement must inform users the nature and purpose of the data will be collected by the system. It also needs to ask users to comply with privacy policies.

This system should be in accordance with laws relate to privacy regulations. All end users' private data should not be used for any commercial purposes. A privacy protection sub-system must provide protection to end users data from risk of theft and third-party vulnerabilities. This sub-system should be able to identify privacy risk at different levels. A list of potential risks should be generated using available project information and requirements. It should also provide basic privacy risk analysis tools, after risks have been identified, system data will be needed to evaluate their probability of occurrence and their potential impact on the project or system and then be classified into different risk levels ranked by importance based on the probability of occurrence and degree of impact.

14d Immunity Requirements

The system should have an immunity mechanism or a sub-system protecting itself from malicious programs or sabotage activities. This sub-systems should

prevent malicious programs from destroying or damaging data and applications, unauthorized users or programs from accessing restricted data/services and automatic player agent program or robotic player from participating the game.

The minimum percentage of malicious programs identified should be equal to or greater than 80%.

The minimum percentage of malicious programs prevented from causing infection should be equal to or greater than 90%.

The minimum percentage of malicious programs cured should be equal to or greater than 90%).

15. Usability and Humanity Requirements

15a Ease of Use Requirements

The game shall be fairly easy yet competitive for anyone over 15 years.

The product does not require special market analysis or is in no way intended just for Fast Food chain owners/ professionals.

The product once downloaded should be ready to use after just one read of the "About The Game" page

Any user should be able to continue from the same checkpoint they chose to save their respective game without remembering anything about their previous gameplay session.

The game should be understandable without any specific detailed knowledge about business management. It shall be easy to figure out by the general public and by people with no understanding of the English language.

Any user familiar with smartphone/ PC/ tabletop gaming should be able to play the game carrying out basic operations which make up for more than 60 percent of the game.

Some users might have to spend a little time reading or watching videos related how the market works and what is needed in order to be successful which is highly interactive and should in no way be cumbersome for the users.

15b Personalization and Internationalization Requirements

As the potential market for the product includes all major countries, the game should comprise of a wide range of languages corresponding to each target area.

The product shall comply with the buyer's cultural and lingual standards.

The game installation should allow users to choose a language that best suits their cultural aspects.

The UI of the game should be optimized for spelling preferences and translated common idioms and phrases to appeal to the international buyer market.

The game should support a customizable interface with the option to select different icons and colours.

15c Learning Requirements

There is a slight learning curve to the game as apart from learning how to operate within the game (where and how to move and various rules) it requires a general knowledge of how retail chains function and a basic understanding of the concept of business management to actually be successful while playing.

For a user with basic knowledge of the domain, the game should be easily playable after a cursory reading of the "About The Game" page to get familiarized with the rules.

For a user with minimum or no knowledge of the domain whatsoever, the product should provide tutorials showing how to proceed with ideal conditions in mind without any opponent.

The product shall have an option to enable novice user to read article written just for the purpose of giving an understanding of what the fast food market is all about and view special videos pertaining to the gameplay and basic information provided by actual domain experts who are not a part of the development team.

The users with marketing/management experience should be able to start playing the game almost immediately.

The users who are not familiar with the domain shall be patient and spend a little time viewing the videos and reading the articles.

15d Understandability and Politeness Requirements

The game should use the language of operation in such a way that the words, phrases, buttons and the various symbols are intelligible not only to users with domain knowledge but also those without any knowledge.

The development details and design constructs should be hidden from the users in a refined manner.

The distinction between the icons, gameplay options and other in game functionalities should be made absolutely clear.

The product should not have any ambiguities.

15e Accessibility Requirements

The product shall be usable by visually impaired people by incorporating a fully functional voice prompt option that may guide the disabled.

The product shall conform to any Disability acts prevailing in the regions recognized as the potential target market.

15f User Documentation Requirements

The Document Editor is responsible for keeping all the documents up to date and check if they conform to the standards.

The documentation for the product shall include a help manual apart from the technical specification.

The technical specification should specify the technical requirements for the game to be used by the users.

15g Training Requirements

The plan will cover who will be trained, what will be covered, and how it will be covered. The environments are classes that contain 15 to 25 trainees, one-on-one training, and self-guided training. The environment also includes who will be conducting the training. The trainers should be able to answer questions about the system. Specify the delivery method of the training is the last part of training plan. It defines how the training will be delivered, , i.e., lecturing to the trainees or hands-on laboratory exercises. If users have questions or an issue with the system, the user needs to contact their technical support staff, which should be a standard section of this lesson. The technical support staff helps users and makes sure the system runs the way it was designed.

16. Look and Feel Requirements

16a Appearance Requirements

The user interface shall utilize bright colors that resemble those of fast food chains. Heavy use of bright yellow, orange, and red is encouraged.

Icons used in the game should be similar to, but not exact copies of actual chain logos.

Inclusion of a character resembling the Hamburglar is highly encouraged.

16b Style Requirements

The product shall evince the experience of dining at a fast-food restaurant.

The user interface shall appear like a fast food menu board.

17. Operational and Environmental Requirements

17a Expected Physical Environment

The client application will be used on mobile applications with possibly intermittent Internet connectivity.

The web server will be located in geographically distinct data centers to provide redundancy. As such, provisions should be made for the maintenance and service of remote servers.

17b Requirements for Interfacing with Adjacent Systems

The product should support push notifications via the Apple Push Notifications Service.

The product should support push notifications via the Google Cloud Messaging service.

The product should support push notifications via the Windows Azure system.

In order to interface with these systems, the system should be able to issue HTTP requests with a JSON payload.

17c Productization Requirements

The product will be distributed by the Google Play web-based store. As such, the product should adhere to all Google Play rules and regulations including and such good practices.

While the initial product will only be offered on Android, the long-term goals include the release of an iOS client. As such, the development of the Android client should be led with an eye on the iOS market. This will allow for smoother roll-out of clients.

17d Release Requirements

Critical bug fixes should be released within 72 hours of confirmation.

Minor bug fixes and minor enhancements should be released on a bi-weekly schedule.

Major improvements and features should be released on a quarterly basis.

18. Cultural and Political Requirements

18a Cultural Requirements

The product should be allow for customization to allow for cultural specific franchises. For example, a hamburger franchise might be offensive to certain groups.

The product should allow for regional customization to allow for different cultural practices in terms of money lending and interest.

The product should support worldwide currencies.

18b Political Requirements

The product shall utilize as much open-source software as possible.

The product shall not be customized for countries on the United States State Department's list of State Sponsors of Terrorism.

19. Legal Requirements

19a Compliance Requirements

The product should be implemented so as not to use imagery, logos, or names that might infringe against an existing company.

The product should safeguard any identifiable personal information.

All personal information should protected in accordance with data security laws.

19b Standards Requirements

The product shall comply with the W3C Web Content Accessibility Guidelines.

III. System Models

20. Scenarios

Use Case	InstallApplication
Actors	Initiated by End User Google Play store

Flow of Events	The End User selects install. 2. The system provides an executable to download. 3. The End User downloads and installs the executable.
Entry Condition	The End User has opened the Google Play application and navigated to the Fast Food Wars page.
Exit Condition	The End User has installed the Fast Food Wars client.

Use Case	ShowMenu
Actors	Initiated by End User
Flow of Events	The End User opens the application. The System displays a menu with options to play a new single player game or new multiplayer game, manage the user account, or exit the application.
Entry Condition	The End User has downloaded and installed the application from the Google Play store.
Exit Condition	The End User has viewed the available options.

Use Case	CreateAccount
Actors	Initiated by End User
Flow of Events	1. The end user chooses to create an account from the Manage Account menu. 2. The system provides a form for the End User to fill out. 3. The End User fills out the form. 4. The system processes the form. [optional] 5. The system rejects the form if there are any errors. [optional] 6. The system displays a partially filled out form. [optional] 7. The user corrects any errors and resubmits. 8. The system creates an account within the system. 9. The system displays a message indicating the account was successfully created.
Entry Condition	The End User has opened the application and has selected "Manage Account" from the menu.

	ccount in the system and has viewed a
confirmation.	

Use Case	ManageAccount
Actors	Initiated by End User
Flow of Events	 The end user chooses to manage the account from the Manage Account menu. The system provides a form for the End User to fill out with the user's current information filled out. The End User fills out the form. The system processes the form. The system rejects the form if there are any errors. The system displays a partially filled out form. The user corrects any errors and resubmits. The system updates the account within the system. The system displays a message indicating the account was successfully updated.
Entry Condition	The End User has opened the application and has selected "Manage Account" from the menu.
Exit Condition	The End User has an updated account in the system and has viewed a confirmation.

Use Case	DeleteAccount
Actors	Initiated by End User
Flow of Events	 The end user chooses to delete an account from the Manage Account menu. The system asks for confirmation with a warning that the action is irrevocable. The End User clicks the button. The system processes the account and removes any personally identifying information from the database The system displays a confirmation that the account has been deleted.
Entry Condition	The End User has opened the application and has selected

	"Manage Account" from the menu.
Exit Condition	The End User has an account in the system and has viewed a confirmation.

Use Case	CreateSinglePlayerGame
Actors	Initiated by End User
Flow of Events	 The End User selects "Play Single Player Game". The system presents the End User with game options, including the number of AI opponents the End User wishes to play against. The End User selects the number of AI opponents. The system creates a game and waits for opponents to join. The system creates AI opponents for this game and automatically joins those opponents into the game. The system displays the playing board.
Entry Condition	The End User has opened the application and is viewing the main menu.
Exit Condition	The End User has started a new game with Al opponents.

Use Case	CreateMultiplePlayerGame
Actors	Initiated by End User Web Player
Flow of Events	 The End User selects "Play Multiple Player Game". The system presents the End User with game options, including the number of opponents the End User wishes to play against. The End User selects the number of opponents. The system creates a game and waits for opponents to join. A number of Web Players join the game. The system displays the playing board.
Entry Condition	The End User has opened the application and is viewing the main menu.
Exit Condition	The End User has started a new game with web opponents.

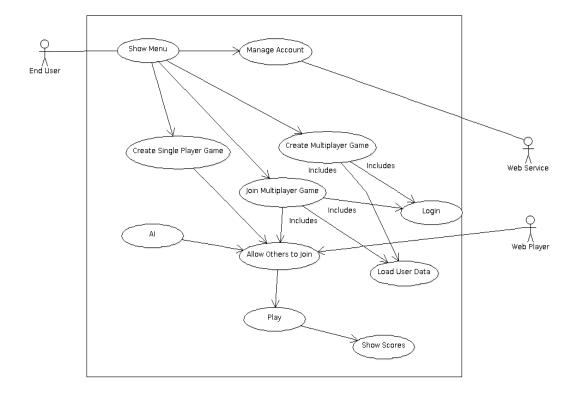
Use Case	JoinMultiplePlayerGame
Actors	Initiated by End User Web Player
Flow of Events	 The End User selects "Join Multiple Player Game". The system searches for games that need additional players. The system displays a list of those games to the user. The user selects a game to join. The system joins the End User to the game. [optional] The system waits for additional players to join. The system displays the board.
Entry Condition	The End User has opened the application and is viewing the main menu.
Exit Condition	The End User has started a new game with web opponents.
Notes	Includes login and load user data use cases

Use Case	ShowScoresSinglePlayer
Actors	Initiated by End User
Flow of Events	The End User or some other user performs an action that terminates the game. The system displays a list of the scores from the previous game.
Entry Condition	The End User is in a single player game
Exit Condition	The End User has viewed the scores from the game.

Use Case	ShowScoresMultiplayer
Actors	Initiated by End User
Flow of Events	The End User or some other user performs an action that terminates the game. The system displays a list of the scores from the previous game.

Entry Condition	The End User is in a multiplayer game
Exit Condition	The End User has viewed the scores from the game.

21. Use Case Model



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