

# William Colarusso

## EDUCATION

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**Master of Science, Computer Science**, Bridgewater State University (September 2022 – May 2024)

**Bachelor of Science, Computer Science**, Bridgewater State University (September 2018 – May 2022)

**High School Diploma**, Sturgis Charter Public School (September 2014 – May 2018)

## TECHNICAL SKILLS

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**Programming:** Python, Java, Javascript, CSS, HTML, C++, C#, Go, R

**Software:** JetBrains Toolbox, Slack, Git, Github, Epic, Microsoft Office Suite

## RELATED EXPERIENCE

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**ResNet Support Representative**, Bridgewater State University Information Technology (January 2020 – Present)

- Hired as a ResNet Support Representative in Bridgewater State University's IT department to assist with technical tasks. I provide BSU resident students with high quality internet service, premium cable TV, local telephone service, WEPA printing service and entertainment media.

**Information Systems Intern**, Cape Cod Healthcare (May 2020 – September 2020)

- Hired as an Information Systems Intern to directly assist in configuring, installing, maintaining, and troubleshooting PC Workstations, applications, and printers. I monitored the Help Desk ticketing queue, fielding tickets, and provided resolutions to users. I provided documentation and resolutions for online tickets and closed tickets accordingly. In addition, I attended departmental meetings and shadowed systems, security, and network engineers to learn about those fields.

## RELATED COURSEWORK

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Data Structures & Algorithms, Computer Organization, Analysis of Algorithms, Operating Systems, Organization of Programming Languages, Computer Networks, Cryptography, Cybersecurity, Software Engineering, Wireless Networks, Web Application Development, Statistical Methods 1, Statistical Methods 2

## OTHER EXPERIENCE

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**Server**, Hyannis Yacht Club (May 2016 – September 2019)

## ACCOMPLISHMENTS

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- Active Bridgewater State University Sustainability Learning Community Volunteer
- Multiple semesters of Dean's List recognition at Bridgewater State University