

Pre-study Report

Next version of ICC and Office tools

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1 Introduction

IKEA Common Client is the decided main server and client infrastructure platform for Inter IKEA Systems. This concept is mainly based on Microsoft products and in house developed tools provided by IKEA IT. It is designed to lower costs and maximize performance and security for the IKEA group. Its basic functions contribute to automated server/client installations and simplify the maintenance, life cycle management and reports with help of one platform. The main tool for managing the platform is named IKEA Management Utility (IMU). The current version (ICC3) of the platform is reaching its end of life and a new platform is being developed by IKEA IT based on Windows Server 2008 R2 and Windows 7.

This pre-study provides information for taking a decision whether and how to implement the next version of ICC.

The document is split into 5 main parts

- Explanation of IIS alignment with IKEA IT implementation projects
- Solution Alternatives
- Implementation
- Microsoft Office Inter IKEA Systems
- Recommendations

1.1 Definitions, Acronyms and Abbreviations

Term	Short form for	Description
ICC3	IKEA Common Client version 3	The current client concept at IKEA
IT Services	-	IT solutions and data (e.g. Word and documents)
Server based	-	The IT service is not installed on the client but rather available from a server
POC	Proof of Concept	
NGIC	Next Generation IKEA Client	
LCM	Lifecycle Management	
ACT Windows 7	Application Compatibility Testing and Remediation for Windows 7 and Windows Server 2008 R2	
IMU	IKEA Management Utility	Tool for managing the ICC Environment.
ROIG	Retailers Outside the IKEA Group	
DP	Decision Point	Decision Point in IKEA Group project model.
GPA		
IIS	Inter IKEA Systems	

1.2 Contributing Persons and Roles

Name	Function
[REDACTED]	IT HD Operations Manager Inter IKEA Systems
[REDACTED]	IT HD Manager Inter IKEA Systems
[REDACTED]	IT Infrastructure Manager Inter IKEA Systems
[REDACTED]	IT Infrastructure Coordinator Inter IKEA Systems
[REDACTED]	Project leader ACT Win 7 IKEA IT
[REDACTED]	Project leader NGIC IKEA IT
[REDACTED]	Junior Controller
[REDACTED]	Business Controller
[REDACTED]	Project leader Office 2007 Rollout IKEA IT
[REDACTED]	Manager Managed Desktop Services IKEA IT
[REDACTED]	Managed Desktop Services IKEA IT
[REDACTED]	Managed Desktop Services IKEA IT
[REDACTED]	NT Systems 2 IT
[REDACTED]	Special Platforms & Mobility IT H
[REDACTED]	Managed Desktop Services IKEA IT