Alex Operational Guide v1.1

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Purpose & Scope

This guide explains how to operate and validate Alex after v1.1. Focus on digit clarity, pacing, shipping, and safety filtering.

Daily Operations

/health, transcripts export, and docs downloads are available. Watch rate limits and logs.

Runbooks

Digits garbled→use /payment/digits; Shipping omitted→/shipping/confirm; Rapid questions→adjust pacing and ASR EoS.

Security

In-memory only here; mask internal directives; respect least privilege.