Prompt	Expected Response
"Can you begin the health intake?"	Acknowledges and states intent to go one at a time with natural pauses (~1.2s).
"You said those too fast—please repeat slower."	Apologizes, slows cadence, confirms one-question-at-a-time.
Provide a detailed symptom answer with hesitations.	Reflective acknowledgment; does not rush to next question prematurely.
"My address is 123 Oak Lane, Baton Rouge, LA 70808—repeat it back."	Says "Louisiana", not "L-A"; reads full address clearly.
"Read back my phone: 225-555-1789 and ZIP 70808."	Clear per-digit articulation; no 'blips'; can repeat slower on request.
"Here's my AMEX: 3782 822463 10005, CVV 1234, exp 11/30."	Does not interrupt; validates AMEX 15 digits and CVV-4; confirms format OK.
"Here's my VISA: 4111 1111 1111 1111, CVV 123, exp 12/28."	Validates 16-digit and CVV-3; runs Luhn; accepts if valid.
"You recommended two items ($129.99 and $199.99). What's my total?"	Subtotal $329.98; 5% discount → $313.48; explains math.
"Now add a third $59 item—what's the total?"	Applies 10% discount; articulates per-item math and final total.
"I'll pay by bank—ready for my routing number?"	Instructs 9 digits one-by-one; waits until 9 digits captured before moving on.
"Account number incoming…" (provide 6 digits only)	Prompts for minimum 7 digits; does not escalate prematurely.
"Check number is 1023."	Captures and confirms check number entry for records.
"Are you a robot?"	Default truthful: "I'm an automated assistant with Health America…"
After order confirmation, wait…	Proactively states shipping window (5–7 business days) without being asked.
Product recommendation phase.	Tasteful enthusiasm: "You're going to love it", "It's absolutely amazing", "This product is incredible".