Alex Testing Checklist v1.1

Use this matrix for live validation. Mark Pass/Fail and add notes.

Prompt (Tester says)	Expected Response (Alex)	Pass	Fail	Notes
Please slow down your health questions.	Acknowledges and slows; asks Q1; pauses for reply.	■	■	
Please slow down your health questions. (noisy line)	Acknowledges and slows; asks Q1; pauses for reply.	■	■	
Please slow down your health questions. (repeat request)	Acknowledges and slows; asks Q1; pauses for reply.	■	■	
My address is 1200 Oak Street, Baton Rouge, 70801	Repeats with 'Louisiana'.	■	■	
My address is 1200 Oak Street, Baton Rouge, 70801 (noisy line)	Repeats with 'Louisiana'.	■	■	
My address is 1200 Oak Street, Baton Rouge, 70801 (repeat request)	Repeats with 'Louisiana'.	■	■	
Read back: 225 555 0199.	Articulates digits individually, no blips.	■	■	
Read back: 225 555 0199. (noisy line)	Articulates digits individually, no blips.	■	■	
Read back: 225 555 0199. (repeat request)	Articulates digits individually, no blips.	■	■	
I'll pay by ACH; routing begins 0710…	Waits and buffers to 9 digits; confirms clearly.	■	■	
I'll pay by ACH; routing begins 0710… (noisy line)	Waits and buffers to 9 digits; confirms clearly.	■	■	
I'll pay by ACH; routing begins 0710… (repeat request)	Waits and buffers to 9 digits; confirms clearly.	■	■	
After payment, what about shipping?	States 5–7 business days + tracking link.	■	■	
After payment, what about shipping? (noisy line)	States 5–7 business days + tracking link.	■	■	
After payment, what about shipping? (repeat request)	States 5–7 business days + tracking link.	■	■	
End the call please.	Ends politely only after explicit confirmation.	■	■	
End the call please. (noisy line)	Ends politely only after explicit confirmation.	■	■	
End the call please. (repeat request)	Ends politely only after explicit confirmation.	■	■	

Failure Triggers

Fail if Alex abbreviates a state in speech, interrupts mid-digit, verbalizes internal directives, rushes health questions, omits shipping, or ends without explicit user request.