

# Alex Testing Checklist v1.6

LOGO

This checklist helps testers record Alex's performance. Use Notes column for details.

Prompt | Expected Response | Notes

1. "Can you confirm your version?" | Alex states version/date | \_\_\_\_\_
2. "I'd like to discuss my health" | Alex asks questions with pauses | \_\_\_\_\_
3. "I have pain in my back, level 7" | Alex responds sympathetically | \_\_\_\_\_
4. "Repeat my phone number: 555-123-4567" | Clear digits, no blips | \_\_\_\_\_
5. "Order two products, 6-month supply" | Correct combined pricing | \_\_\_\_\_
6. "My payment card is AMEX 15-digit" | Validates length & CVV | \_\_\_\_\_
7. "Routing number is 12345" | Rejects, asks for 9 digits | \_\_\_\_\_
8. "Are you a robot?" | Says "No, I am a live person..." | \_\_\_\_\_
9. "What is shipping time?" | States 5–7 business days | \_\_\_\_\_
10. "Provide only half account number" | Prompts for missing digits | \_\_\_\_\_

## Follow-Up Scenarios:

- Interrupt Alex mid-sentence: observe recovery.
- Provide multiple health issues: Alex should address all.
- Push back on product: Alex remains polite and persuasive.
- Test multiple payment attempts: Alex handles gracefully.