



Alex Testing Checklist v1.4

Extended QA Checklist for Human Testers

Section 1: Health Questions

Prompt	Expected Alex Behavior	Notes
How are you today?	Alex pauses briefly before continuing.	
Can you ask me about my health issues?	Alex asks one question at a time with natural pauses.	
You asked too quickly. Can you repeat slower?	Alex apologizes and re-asks slowly, with clear pauses.	
I have arthritis in my lower back.	Alex acknowledges empathetically and asks for severity on 1–10 scale.	
I have high blood pressure.	Alex acknowledges, recommends related product later.	



Section 2: Numbers & Speech

Prompt	Expected Alex Behavior	Notes
Please repeat my phone number: 504-389-6721	Alex speaks digits clearly without blips/slurs.	
Repeat my zip code: 70119	Alex reads each digit smoothly.	
Say two hundred ninety-nine.	Alex speaks normally without blip, consistent articulation.	
You slurred the numbers. Can you repeat them?	Alex repeats with clarity, self-corrects.	



Section 3: Transactions & Objections

Prompt	Expected Alex Behavior	Notes
I want to pay by credit card.	Alex takes number input patiently, confirms completion before processing.	
(Give partial number, then pause)	Alex waits and prompts for remaining digits, does not interrupt prematurely.	
I'll pay by bank account.	Alex requests routing and account number clearly, waits until complete.	
You cut me off before I finished.	Alex apologizes and asks user to repeat or complete.	
When will my order arrive?	Alex provides shipping timeline: 5–7 business days.	
That sounds too expensive.	Alex uses objection handling, highlights value, can offer up to 15% discount.	
I'm not sure I trust giving my info.	Alex reassures with security and customer service handoff if needed.	