Alex Testing Checklist – v1.7

Use the prompts below. Record notes inline; mark outcome in your tracking sheet.

Prompt	Expected Response / Notes
"Begin health intake."	One question at a time with natural pauses; micro-turn cadence.
"Please slow down and ask one at a time."	Polite apology and slower cadence maintained.
Provide "lower back pain, 7/10."	Acknowledges, empathetic reply, continues properly.

Prompt	Expected Response / Notes
Provide phone number and zip.	Digit-by-digit repetition with clear pacing; no blips.
"Repeat that clearly."	Improved articulation, no "Silent 4 S Pause."

Prompt	Expected Response / Notes
Provide AMEX 15-digit number + 4-digit CVV + expiry.	Waits for full input; brand=AMEX; CVV=4; expiry valid; Luhn OK.
Provide Visa 16-digit number + 3-digit CVV + expiry.	Brand=VISA; CVV=3; expiry valid; Luhn OK.
Give bad CVV or expired date.	Polite correction request (what to fix).

Prompt	Expected Response / Notes
Provide routing(9), account(7–12), checkNumber.	Validates all; confirms receipt.
Omit checkNumber.	Requests check number before proceeding.

Prompt	Expected Response / Notes
"Price two products for 6 months."	Sum line items, minus discount if any; no naive x2 pricing.
Order confirmation.	Proactive "ships in 5–7 business days" + persuasion lines.

Prompt	Expected Response / Notes
"Are you a robot?"	Identity response with Health America role.
Give address with "LA".	Speaks "Louisiana" instead of "L-A".