**Thomas Wong**

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**INFORMATION SYSTEMS GRADUATE**

* **Information systems graduate with enthusiasm for cutting-edge technologies and professional experience in IT development**
* **Highly developed critical, problem solving, technical and communications skills with proven accomplishments in contemporary IT research, penetrating reports and bug analysis**
* **Perform independent research to keep the pace with latest development in the ICT fields.**
* **Aiming to get a PR in the future, visa is not a question.**

**PROFESSIONAL SKILLS**

* Marketing Strategies and Campaign
* Market Research
* Team Players
* Phone Banking
* Advertising Content Development
* Business Reporting
* Client Support
* Customer Service

**IT SKILLS**

* SQL Server, Oracle 11g
* Database Administration
* Data Analysis, JAVA Programming
* Basic SAP Skills (SD, MM, FICO)
* Business Analysis-Technical

Requirements, Root cause and GAP

Analysis

* Software Design-UML, Scenario

Diagrams

* SWAT Analysis
* Navicat
* Penetration Testing, TCP/IP router configurations
* MS Office(Word, Excel, Access, Powerpoint)

**EDUCATION**

**UNIVERSITY OF TASMANIA**

**GRADUATE DIPLOMA OF INFORMATION TECHNOLOGY AND SYSTEMS, 04/2018**

***KEY LEARNING***: Business Process Analysis, Enterprise Resource Planning with SAP, e-Logistics, PHP, System Administration, Software Design, Development and Testing

***KEY ACCOMPLISHMENTS***

* Developed a staff management system project using C#.
* Developed a online shopping web project using HTML, CSS, JAVASCRIPT, PHP.
* Be adept using Linux, Bash programming, Server maintaining.
* Discover a reflective XSS within the official main website of UTAS and already report to the officer who is in charge of this.(Colin)
* Discover an exploitable root bug in affiliated university server, which could lead to information leakage, and have a proof of concept.(Colin, Joel)

**UNIVERSITY OF CANBERRA**

**MASTER OF INFORMATION TECHNOLOGY AND SYSTEMS, 12/2018**

***KEY LEARNINGS***: Security and Support in IT, Computer and Network Security, Soft Computing, Contemporary IT&E Issues, Technology and Engineering Management

***KEY ACCOMPLISHMENTS***

* Support and Management of Systems, desktop computer support, server computer support, helpdesk operation, cryptography and software security, network security, operating system security, trusted computing and multilevel security, privacy issues, and professionalism and professional ethics.
* Build up an online community website with junk information detect system using machine learning project.
* Using genetic algorithm to develop given drawing map project.

**Project Work**

***Collective Awareness Platforms for Sustainability and Social Innovation*** *– Aiming to establish an ICT-empowered tech-economical framework for sustainable consumerism. This project aims to build up in a justifiable and straightforward customer driven stage.*

***Work and Accomplishments***

* Brain-storming for as many as possible solutions towards different perspectives, i.e. Knowledge management, Database management, ICT system strategy and network architecture with the help of other four team members.
* Consulting teachers as well as tutors regarding to how to gather information. Analyzed the conclusions and developed a well-organized overview document and Agile method of developing was adopted. Moreover, Kanban method was also considered when in developing stages.
* Employing design science research method, the central Design Cycle iterates between the core activities of building as well as evaluating the design artifacts and process of this project.
* Successfully demonstrated which IT system should be used to contain the whole platform, and enabled the customers to share their own opinions through the comment section.
* Successfully demonstrated the recommendation area was smoothly developed, and use Amazon neural network to do machine learning to detect false or untrue information in the platform, the final validation rate of neural network was 96%.

**WORK EXPERIENCE**

**Chengdu, China – self-employed**

**Technical support, 07/2014 to 01/2015**

I post an advertisement of technical support for computers and laptops in www.58.com, which is the largest service providing platform in China, and I get a lot of people calls and messages to help them repair computer systems and update their hardware. Moreover, I use online chat software QQ to chat with my clients to keep track of the current status of their computers are in the right condition , some of the cases are successfully solved, for example, a lot of my clients need to reinstall the Windows systems particularly they use WinXp as well as Win7 back that time, while some of the cases are too far from my workshop, which loses me some clients, as I do not have a flexible transportation back that time.

**Reid Fruits, Huonville, Tasmania – The biggest cherry exporter of Tasmania.**

**Stock Controlling, 01/2018 to 02/2018; 18/12/2018 to 04/01/2019**

Responsible for identifying the remain number of pallets and put the tags to each pallet until the pallets are carried by the forklift. Help CFO take notes of the number of boxes taken by the sales, export department. Responsible for entering the number of different pallets into database. And also team up with stackers to put these boxes in the pallet accurately.

**PROFESSIONAL INVOLVEMENT**

* Attend various ACS events across Tasmania, as well as National Security Events in Canberra.
* Careerhub events attended in Universities.

**VOLUNTEERING ACTIVITIES**

* Act as Usher in ACIS(the 28th Australasian Conference On Information Systems)
* PhoneBanking in Sydney to help Labor Party get more votes within Burwood

**REFEREES**

**Colin Chamberlain** *CISSP, CIEH, CASP, BSc*

*Senior Security Analyst // Senior Cloud & Infrastructure Administrator, ICT Security Office, Information Technology Services*

University of Tasmania

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