# Wesley dos Santos

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## Skills

- Data analysis: Tableau, Excel and SQL
- Multilingualism: Portuguese and English
- Work Ethics
- Teamwork/Collaboration
- Initiative Taker

- Operational Systems: Windows and macOS
- Coding Languages: Java; HTML, CSS, JavaScript, Python
- Leadership Experience
- Verbal and Presentation Skills

## Education

## **Computer Science Degree**

Ensign College

Status: Graduating by the end of 2023

## **Electromechanics Degree**

Instituto Federal - Brazil

Status: Graduated

#### **Certifications**

- #1 Microsoft Client Pro Certification
- #2 Microsoft 2019 Excel Certification
- #3 BYU Pathway Programming Certificate

Jan 2022

Salt Lake City, Utah, USA

Jan 2014 – Mar 2018 Sapiranga, Rio Grande do Sul, Brazil

# Experience

## **Tech Support Specialist**

The Church of Jesus Christ of Latter-day Saints

Jan 2022

Salt Lake City, Utah, USA

- Support: Windows Support, IOS Support, macOS, Shared Points, Microsoft Azure
- Networking Support: Switches, Access Points, and Firewalls.
- Tech Support in general for Church employees and members

## **Operations Supervisor**

Santander Bank

May 2020 - Dec 2021

Novo Hamburgo, Rio Grande do Sul, Brazil

- Tactical Leader
- Responsible for training multiple teams
- KPI Analyst
- Team manager

# **Volunteer Experience**

The Church of Jesus Christ of Latter-Day Saints

### **Interest**

- Technology
- Movies
- Design

April 2018 - March 2020 Pará, Brazil