

Wesley dos Santos

wdsantoslds@outlook.com | <https://github.com/wdsantos1998> | 405-861-0300

Skills

- Portuguese (Native)
 - English (Fluent)
 - Management Skills
 - Teamwork/Collaboration Skills
 - Self-Motivated
 - Coding Languages: Java, HTML5, CSS3, JavaScript, SQL, Kotlin, PHP, TypeScript and Python
 - Goal Driven
 - Analytical skills
 - Communication and Presentation Skills
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Education

Computer Science - BS

Brigham Young University

Present –2027

Provo, Utah

- Emphasis in Machine Learning and Computer Science

Computer Science - AS

Ensign College

2022- 2024

Salt Lake City, Utah

- Front-end Web Development
 - Responsive Design
 - Data structures
 - Code Maintainability
 - Object Oriented Programming
 - Networking and Servers
 - Debugging and Testing Systems
 - UX Design
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Experience

Software Developer

Gadzoom, Inc

May 2023 - Present

Lehi, Utah

- Implemented multiple features that enhanced service quality and boosted overall efficiency
- Helped launch a major update in the company expected to increase profits by millions and attend a new range of clients which will boost the business
- Worked extensively with front-end and back-end technologies such as Vue.js, Kotlinx.html, Neo4j, PostgreSQL, Google APIs, Bugsnag, Ktor, and others across various projects
- Refactored and documented thousands of lines of code, significantly enhancing project quality and maintainability
- Diagnosed and resolved bugs while implementing optimizations to ensure seamless system performance

Tech Support Specialist

The Church of Jesus Christ of Latter-day Saints

Jan 2022 – May 2023

Salt Lake City, Utah

- Navigated complex customer issues, achieving high satisfaction ratings and enhanced resolution of cases in 50%
- Provided support in Portuguese and English for customers in +10 countries
- Demonstrated expertise in solving computational and networking problems
- Received two awards for efficiency and diligence from the department

Strategical Trainer and Assistant Leader

Brazil Belem Mission - Volunteering

April 2018 - March 2020

Belém, Pará, Brazil

- Demonstrated leadership by helping to oversee more than 150 volunteers from all over the world
- Organized the online work method for the volunteers, which resulted in more flexibility and safety
- Provided weekly training to volunteers, which resulted in an increase of the total results by 20%