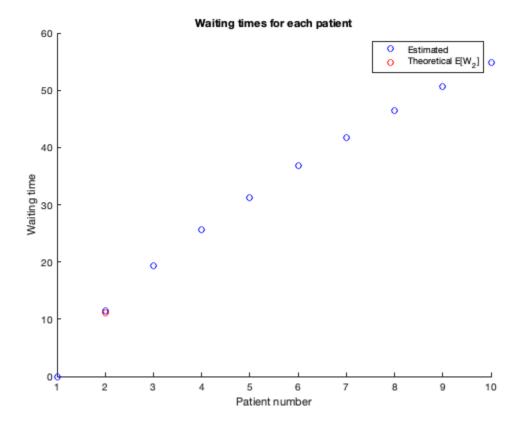
1. a)
$$E[W_0] = E[\max(0, T_0 - 30)]$$

$$= \int_{0}^{\infty} t P(T_0 = t) dt = \int_{0}^{\infty} (t - 4t) \frac{1}{at} e^{-t/at} dt = \frac{30}{at}$$
b) See code
c) See code

```
N = 10^4;
n = 10;
delta_t = 30;
W_2_theoretical = 30 / exp(1);
W = zeros(n, 1);
for i=1:N
    time = 0;
    for j=1:n
        appointment_time = delta_t * (j - 1);
        time = max(time, appointment_time);
        W(j) = W(j) + time - appointment_time;
        T = exprnd(delta_t);
        time = time + T;
    end
end
W = W / N;
disp(W);
hold on
scatter(1:n, W, 'b');
scatter(2, W_2_theoretical, 'r');
legend('Estimated', 'Theoretical E[W_2]');
title('Waiting times for each patient');
xlabel('Patient number');
ylabel('Waiting time');
hold off
                          0
          11.4758346385871
          19.3529656204703
           25.609319392826
          31.2867758474249
          36.8643891265663
          41.7048149289427
          46.4554314710373
          50.7093955342013
          54.8064254991106
```



Published with MATLAB® R2023b

```
N = 10^4;
n = 10;
delta_t = 30;
W = zeros(n, 1);
for i=1:N
    time = 0;
    for j=1:n
        appointment_time = delta_t * (j - 1);
        time = max(time, appointment_time);
        W(j) = W(j) + time - appointment_time;
        T = exprnd(delta_t);
        time = time + T;
    end
end
W = W / N;
disp(W(10));
% trying 20 patients with delta_t = 15
n = 20;
delta_t = 15;
W = zeros(n, 1);
for i=1:N
    time = 0;
    for j=1:n
        appointment_time = delta_t * (j - 1);
        time = max(time, appointment_time);
        W(j) = W(j) + time - appointment_time;
        T = exprnd(delta_t);
        time = time + T;
    end
end
W = W / N;
disp(W(20));
% The estimation of the wait time for the 10th patient with delta_t = 30
% minutes is around 53 minutes, whereas the estimation of the wait time for
the 20th
% patient with delta_t = 15 minutes is around 43 minutes. Therefore, it is
% better to be the 20th patient with delta_t = 15 minutes.
          54.2653792275777
          42.1085009720776
```

1



2.
$$\Rightarrow$$
 $P(N_{t_{0}} - N_{t_{1}} = 0) = P(N_{t_{1}} + (t_{0} + t_{1}) - N_{t_{1}} = 0)$

$$= e^{-\lambda(t_{2} - t_{1})} \frac{(\lambda(t_{1} - t_{1}))}{1}$$

$$= e^{-\lambda(t_{2} - t_{1})} \frac{(\lambda(t_{1} - t_{1}))}{1} = \lambda e^{-\lambda}$$

$$= e^{-\lambda} \frac{(\lambda(t_{1} - t_{1})}{1} = \lambda e^{-\lambda}$$

$$= e^{-\lambda} \frac{(\lambda(t_{1} - t_{1}))}{1} = \lambda e^{-\lambda}$$

$$= e^{-\lambda} \frac{(\lambda(t_{1} - t_{1})}{1} = \lambda e^{-\lambda}$$

5. a)
$$P(\text{uning}) = P(N_{2} - N_{2} = 1)$$

$$= -N(2^{*} - 2) \times N(2^{*} - 2)$$

$$= -N(2^{*} - 2^{*} - 2^{*} - 2)$$