

Business Contract with Ansh Mishra

(Aadhar No: **469849626346**)

This Agreement is made and executed for a duration of Twenty-Five (25) days, commencing from the date of signature by the Client, dated **23/07/2025**, and concluding on **27/08/2025** (both days inclusive, excluding Saturdays and Sundays), between **SARVAYA**, incorporated under the provisions of the Companies Act, 1956 (hereinafter referred to as the "**Agency**", which term shall mean and include its successors and permitted assigns), of the ONE PART, and **Ansh Mishra** (hereinafter referred to as the "**Client**"), of the OTHER PART.

1. Project Overview

The Agency agrees to design and develop the following three websites for the Client:

1. **Jaipur Emporium India** – Framer
2. **Vedam** – Framer
3. **Empiras** – Shopify

All websites will be e-commerce in nature, with variations in functionality and scope based on platform limitations.

2. Scope of Work

Framer Websites (Jaipur Emporium India & Vedam)

- Custom design and development.
- Pages: Home, About, Contact, Terms and Conditions, Privacy Policy, Product Listing, and Individual Product Pages.
- No online purchasing features. Instead, product pages include a "**Book an Appointment at Store**" button redirecting to WhatsApp with a pre-filled message.
- **Hosting:** Free lifetime hosting provided by the Agency.

- **Products:** Up to 40 products per website. Additional uploads will incur charges.
- **Deployment & Domain:** Fully handled by the Agency.
- **Content:** Client provides all content; Agency writes text based on provided outlines.

Shopify Website (Empiras)

- Custom design using Shopify themes.
- Includes full e-commerce functionality (cart, checkout, payment).
- If a **paid theme** is required, the Client shall provide access.
- Client will subscribe to the Shopify plan at their own expense.
- Product limit: 40. Additional products billable.
- Domain and deployment handled by the Agency.

3. Timeline

Website	Platform	Timeline
Jaipur Emporium India	Framer	25 Days
Vedam	Framer	25 Days
Empiras	Shopify	20 Days

Timelines commence upon receipt of advance payment and signed agreement.

4. Commercials

Website	Price (INR)
Jaipur Emporium India	₹11,500
Vedam	₹11,500



Empiras (Shopify)	₹15,000
Total	₹38,000

Total Value: ₹38,000 (INR Thirty Eight Thousand Rupees only)

Payment Terms:

50% advance

50% before final deployment

5. Client Responsibilities

- The Client is responsible for providing all necessary content, images, and brand assets.
- Any delay in providing these materials may result in an extended timeline.

6. Account & Ownership Setup

- A Gmail account (e.g., projectname@gmail.com) will be created for each project.
- Framer accounts will be registered using this email for full Client ownership.
- Upon full payment, credentials and ownership will be handed over to the Client.

7. Review & Feedback Process

- Client feedback is expected within **48 hours** of receiving project updates.
- Meetings or check-ins will be arranged mutually via WhatsApp.
- Periodic reviews (weekly or bi-weekly) are encouraged to maintain project flow.



8. Uptime & Support SLA

Uptime Target (via Framer): 99.5% monthly

Incident Response (During Development):

- Critical (Site Down): 2-hour acknowledgment, 8-hour resolution
- High Severity: 24-hour resolution
- Medium/Low: 72-hour resolution

Support Scope:

- Included: Hosting issues, crashes, patching, recovery
- Not Included: New features, content additions (billed separately)

Backups & Recovery:

- Daily backups retained for 30 days (Framer native)
- Recovery SLA: Within 4 hours of confirmed data loss

9. Content Updates (Post-Launch)

- 1 minor content update per week (up to 4 per month)
- Includes:
 - Text edits
 - Image changes
 - Basic rearrangement
- Functional or design changes are **billable separately**.



10. Delays & Compensation

- **Client-side delays** (content, approvals) extend timelines without penalty to the Agency.
 - **Agency-side delays** (without Client dependency) will be compensated via a **complimentary minor feature or design enhancement**.
-

11. Termination

- Either party may terminate the project at any time with written notice.
 - In case of Client-initiated termination after commencement, the advance is non-refundable.
 - If the Client is unresponsive for 15 days or more, the Agency reserves the right to pause or terminate the project.
-

12. Legal Terms

- Client shall receive all design files, code, and visual assets upon full and final payment.
 - Website ownership, including the Framer account, will be transferred entirely to the Client.
 - The Client is solely responsible for ensuring all provided content complies with copyright laws. Any infringement will be the Client's responsibility.
-

13. Governing Law & Arbitration

- This Agreement shall be governed by the laws of **India**.
- Any disputes arising from this Agreement shall be resolved through arbitration held in **Jaipur, Rajasthan**.



- If arbitration fails, the matter shall fall under the jurisdiction of **Jaipur District Court**.
-

14. Termination & Waiver

- Either party may terminate the Agreement with a written notice and a **₹2,000 termination fee**.
 - Delay in enforcing any clause of this Agreement shall not waive the right to enforce the same in the future.
-

15. Acceptance

- The **Client** confirms that all information provided is accurate to the best of their knowledge.
- The **Aadhaar Card** shared by the Client via WhatsApp is valid, genuine, and legally owned by the Client.
- If any **forged or falsified government document** is identified, the **Client accepts full legal responsibility** for the consequences and indemnifies SARVAYA from any liabilities arising thereof.
- Both parties confirm their agreement to all terms and obligations mentioned herein.



SARVAYA
UDYAM-RJ-17-0385593

+91 93715 53524

7417921458

