Business Contract with Gaurangi Sharma

(Aadhar No: {to be given by client)

This Agreement is made and executed for a duration of Fifteen(15) days, commencing from the date of signature by the Client, dated **26/07/2025**, and concluding on **15/08/2025** (both days inclusive, excluding Saturdays and Sundays), between **SARVAYA**, incorporated under the provisions of the Companies Act, 1956 (hereinafter referred to as the "Agency", which term shall mean and include its successors and permitted assigns), of the ONE PART, and **Gaurangi Sharma** (hereinafter referred to as the "Client"), of the OTHER PART.

1. Project Scope

SARVAYA agrees to redesign and redevelop the website www.kabstech.com from scratch using Framer. The scope includes the design and development of the following pages:

- Home Page (with stopwatch timer + "Register Now" and "Subscribe to Newsletter" buttons)
- About Page
- Our Services Page
- Contact Us Page
- Blog Page
- Article Detail Page for each blog
- Case Study Page
- Terms & Conditions Page
- Privacy Policy Page
- User Policies Page

2. Deliverables

Complete responsive website hosted on Framer

- Integration of stopwatch and newsletter form on Home Page
- Blog and article structure with CMS
- Design consistent with modern UX/UI standards
- Upload of all provided content and media

3. Timeline

• The project will be completed within **15 days**, starting from the date of client confirmation and provision of all required access and content.

4. Project Cost

- The total project fee is ₹12,000 INR, inclusive of design, development, and delivery.
- Payment terms:
 - 50% advance (₹6,000) upon agreement signing
 - 50% (₹6,000) upon final handover

5. Client Responsibilities

- The Client will:
 - Provide access to domain and DNS settings
 - Share login for Framer account (Personal-Basic Plan)
 - Provide complete website content (text, images, videos, case studies, blogs)

6. Ownership & Access

• After full payment:



- Website ownership and access to Framer project will be transferred to the client.
- o All source files, design assets, and CMS credentials will be handed over.

7. Review & Feedback Process

- Client feedback is expected within 48 hours of receiving project updates.
- Meetings or check-ins will be arranged mutually via WhatsApp.
- Periodic reviews (weekly or bi-weekly) are encouraged to maintain project flow.

8. Uptime & Support SLA

Uptime Target (via Framer): 99.5% monthly

Incident Response (During Development):

- Critical (Site Down): 2-hour acknowledgment, 8-hour resolution
- High Severity: 24-hour resolution
- Medium/Low: 72-hour resolution

Support Scope:

- Included: Hosting issues, crashes, patching, recovery
- Not Included: New features, content additions (billed separately)

Backups & Recovery:

- Daily backups retained for 30 days (Framer native)
- Recovery SLA: Within 4 hours of confirmed data loss

9. Content Updates (Post-Launch)



- 1 minor content update per week (up to 4 per month)
- Includes:
 - Text edits
 - Image changes
 - Basic rearrangement
- Functional or design changes are billable separately.

Maintenance & Support

- SARVAYA will provide 2 months of complimentary maintenance for the Framer website after project delivery.
- Post this period, the Client may opt into annual maintenance services, billed upfront for 12 months:
 - o Framer Website Maintenance: ₹200/month
- Each maintenance plan includes up to 10 Blogs/Case Study uploads or any other content updates per month. Any additional uploads beyond this limit will be billed separately.
- Annual maintenance is optional. If the Client wishes to discontinue or renew the plan, they must notify SARVAYA at least **7 days before the renewal date**.

10. Delays & Compensation

- Client-side delays (content, approvals) extend timelines without penalty to the Agency.
- Agency-side delays (without Client dependency) will be compensated via a complimentary minor feature or design enhancement.

11. Termination



- Either party may terminate the project at any time with written notice.
- In case of Client-initiated termination after commencement, the advance is non-refundable.
- If the Client is unresponsive for 15 days or more, the Agency reserves the right to pause or terminate the project.

12. Legal Terms

- Client shall receive all design files, code, and visual assets upon full and final payment.
- Website ownership, including the Framer account, will be transferred entirely to the Client.
- The Client is solely responsible for ensuring all provided content complies with copyright laws. Any infringement will be the Client's responsibility.

13. Governing Law & Arbitration

- This Agreement shall be governed by the laws of **India**.
- Any disputes arising from this Agreement shall be resolved through arbitration held in Jaipur, Rajasthan.
- If arbitration fails, the matter shall fall under the jurisdiction of Jaipur District Court.

14. Acceptance

- The Client confirms that all information provided is accurate to the best of their knowledge.
- The Voter Id Card shared by the Client via WhatsApp is valid, genuine, and legally owned by the Client.
- If any forged or falsified government document is identified, the Client accepts full legal responsibility for the consequences and indemnifies SARVAYA from any liabilities



arising thereof.

Both parties confirm their agreement to all terms and obligations mentioned herein.





SARVAYA (SARVAYA INDIA)

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Gaurangi Sharma

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