

# **Business Contract with Ansh Mishra**

(Aadhar No: 469849626346)

This Agreement is made and executed for a duration of Twenty-Five (25) days, commencing from the date of signature by the Client, dated **23/07/2025**, and concluding on **27/08/2025** (both days inclusive, excluding Saturdays and Sundays), between **SARVAYA**, incorporated under the provisions of the Companies Act, 1956 (hereinafter referred to as the "**Agency**", which term shall mean and include its successors and permitted assigns), of the ONE PART, and **Ansh Mishra** (hereinafter referred to as the "**Client**"), of the OTHER PART.

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## **1. Project Overview**

The Agency agrees to design and develop the following three websites for the Client:

1. **Jaipur Emporium India** – Framer
2. **Vedam** – Framer
3. **Empiras** – Shopify

All websites will be e-commerce in nature, with variations in functionality and scope based on platform limitations.

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## **2. Scope of Work**

### **Framer Websites (Jaipur Emporium India & Vedam)**

- Custom design and development.
- Pages: Home, About, Contact, Terms and Conditions, Privacy Policy, Product Listing, and Individual Product Pages.
- No online purchasing features. Instead, product pages include a "**Book an Appointment at Store**" button redirecting to WhatsApp with a pre-filled message.
- **Hosting:** Free lifetime hosting provided by the Agency.

- **Products:** Up to 40 products per website. Additional uploads will incur charges.
- **Deployment & Domain:** Fully handled by the Agency.
- **Content:** Client provides all content; Agency writes text based on provided outlines.

### Shopify Website (Empiras)

- Custom design using Shopify themes.
- Includes full e-commerce functionality (cart, checkout, payment).
- If a **paid theme** is required, the Client shall provide access.
- Client will subscribe to the Shopify plan at their own expense.
- Product limit: 40. Additional products billable.
- Domain and deployment handled by the Agency.

## 3. Timeline

Website	Platform	Timeline
Jaipur Emporium India	Framer	25 Days
Vedam	Framer	25 Days
Empiras	Shopify	20 Days

Timelines commence upon receipt of advance payment and signed agreement.

## 4. Commercials

Website	Price (INR)
Jaipur Emporium India	₹11,500
Vedam	₹11,500



Empiras (Shopify)	₹15,000
<b>Total</b>	<b>₹38,000</b>

**Total Value: ₹38,000 (INR Thirty Eight Thousand Rupees only)**

**Payment Terms:**

50% advance

50% before final deployment

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## 5. Client Responsibilities

- The Client is responsible for providing all necessary content, images, and brand assets.
- Any delay in providing these materials may result in an extended timeline.

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## 6. Account & Ownership Setup

- A Gmail account (e.g., projectname@gmail.com) will be created for each project.
- Framer accounts will be registered using this email for full Client ownership.
- Upon full payment, credentials and ownership will be handed over to the Client.

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## 7. Review & Feedback Process

- Client feedback is expected within **48 hours** of receiving project updates.
- Meetings or check-ins will be arranged mutually via WhatsApp.
- Periodic reviews (weekly or bi-weekly) are encouraged to maintain project flow.



## 8. Uptime & Support SLA

**Uptime Target (via Framer):** 99.5% monthly

**Incident Response (During Development):**

- Critical (Site Down): 2-hour acknowledgment, 8-hour resolution
- High Severity: 24-hour resolution
- Medium/Low: 72-hour resolution

**Support Scope:**

- Included: Hosting issues, crashes, patching, recovery
- Not Included: New features, content additions (billed separately)

**Backups & Recovery:**

- Daily backups retained for 30 days (Framer native)
- Recovery SLA: Within 4 hours of confirmed data loss

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## 9. Content Updates (Post-Launch)

- 1 minor content update per week (up to 4 per month)
- Includes:
  - Text edits
  - Image changes
  - Basic rearrangement
- Functional or design changes are **billable separately**.



## Maintenance & Support

- SARVAYA will provide **2 months of complimentary maintenance** for the Framer website after project delivery.
  - Post this period, the Client may opt into annual maintenance services, billed upfront for 12 months:
    - **Framer Website Maintenance:** ₹400/month
    - **Shopify Website Maintenance:** ₹500/month
  - Each maintenance plan includes up to **20 product uploads per month**. Any additional uploads beyond this limit will be billed separately.
  - Annual maintenance is optional. If the Client wishes to discontinue or renew the plan, they must notify SARVAYA at least **7 days before the renewal date**.
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## 10. Delays & Compensation

- **Client-side delays** (content, approvals) extend timelines without penalty to the Agency.
  - **Agency-side delays** (without Client dependency) will be compensated via a **complimentary minor feature or design enhancement**.
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## 11. Termination

- Either party may terminate the project at any time with written notice.
  - In case of Client-initiated termination after commencement, the advance is non-refundable.
  - If the Client is unresponsive for 15 days or more, the Agency reserves the right to pause or terminate the project.
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## 12. Legal Terms



- Client shall receive all design files, code, and visual assets upon full and final payment.
  - Website ownership, including the Framer account, will be transferred entirely to the Client.
  - The Client is solely responsible for ensuring all provided content complies with copyright laws. Any infringement will be the Client's responsibility.
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## 13. Governing Law & Arbitration

- This Agreement shall be governed by the laws of **India**.
  - Any disputes arising from this Agreement shall be resolved through arbitration held in **Jaipur, Rajasthan**.
  - If arbitration fails, the matter shall fall under the jurisdiction of **Jaipur District Court**.
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## 14. Termination & Waiver

- Either party may terminate the Agreement with a written notice and a **₹2,000 termination fee**.
  - Delay in enforcing any clause of this Agreement shall not waive the right to enforce the same in the future.
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## 15. Acceptance

- The **Client** confirms that all information provided is accurate to the best of their knowledge.
- The **Aadhaar Card** shared by the Client via WhatsApp is valid, genuine, and legally owned by the Client.
- If any **forged or falsified government document** is identified, the **Client accepts full legal responsibility** for the consequences and indemnifies SARVAYA from any liabilities



arising thereof.

- Both parties confirm their agreement to all terms and obligations mentioned herein.

[illegible]

**SARVAYA**  
**UDYAM-RJ-17-0385593**

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