# **Business Contract with Ansh Mishra**

(Aadhar No: 469849626346)

This Agreement is made and executed for a duration of **Fifteen(15) days**, commencing from the date of signature by the Client, dated **06/08/2025**, and concluding on **23/08/2025** (both days inclusive, excluding Saturdays and Sundays), between **SARVAYA**, incorporated under the provisions of the Companies Act, 1956 (hereinafter referred to as the **"Agency"**, which term shall mean and include its successors and permitted assigns), of the ONE PART, and **Ansh Mishra** (hereinafter referred to as the **"Client"**), of the OTHER PART.

# 1. Project Overview

The Agency agrees to design and develop the following website for the Client:

• **Vedam** – Framer – <a href="http://www.archanaagarwal.com">http://www.archanaagarwal.com</a>

The website will be **e-commerce in nature**, with features adjusted to Framer platform capabilities.

### 2. Scope of Work

#### Framer Website (Vedam)

- Custom design and development.
- Pages: Home, About, Contact, Terms and Conditions, Privacy Policy, Product Listing, and Individual Product Pages.
- No online purchasing feature. Instead, product pages will include a "Book an Appointment at Store" button redirecting to WhatsApp with a pre-filled message.
- Hosting: Free lifetime hosting provided by the Agency.
- Products: Up to 40 products. Additional uploads will incur charges.
- Deployment & Domain: Fully handled by the Agency.

• Content: Client provides all content; Agency writes text based on provided outlines.

#### 3. Timeline

• **Vedam – Framer** – 15 Days

Timeline starts upon receipt of advance payment and signed agreement both.

#### 4. Commercials

• Vedam Website – ₹11,500

Total Value: ₹11,500 (INR Eleven Thousand Five Hundred Rupees only)

### **Payment Terms:**

- 50% advance
- 50% before final deployment

## 5. Client Responsibilities

- The Client is responsible for providing domain credentials + all necessary content, images, and brand assets.
- Any delay in providing these materials may result in an extended timeline.

# 6. Account & Ownership Setup

- A Gmail account (e.g., projectname@gmail.com) will be created for the project.
- Framer account will be registered using this email for full Client ownership.



• Upon full payment, credentials and ownership will be handed over to the Client.

#### 7. Review & Feedback Process

- Client feedback is expected within 48 hours of receiving project updates.
- Meetings or check-ins will be arranged mutually via WhatsApp.
- Periodic reviews (weekly or bi-weekly) are encouraged to maintain project flow.

### 8. Uptime & Support SLA

**Uptime Target (via Framer)**: 99.5% monthly

#### **Incident Response (During Development):**

- Critical (Site Down): 2-hour acknowledgment, 8-hour resolution
- High Severity: 24-hour resolution
- Medium/Low: 72-hour resolution

#### **Support Scope:**

- Included: Hosting issues, crashes, patching, recovery
- Not Included: New features, content additions (billed separately)

#### **Backups & Recovery:**

- Daily backups retained for 30 days (Framer native)
- Recovery SLA: Within 4 hours of confirmed data loss

# 9. Content Updates (Post-Launch)



- 1 minor content update per week (up to 4 per month) Includes:
  - Text edits
  - Image changes
  - Basic rearrangement
- Functional or design changes are billable separately.

### 10. Maintenance & Support

- SARVAYA will provide **2 months of complimentary maintenance** for the Framer website after project delivery.
- Post this period, the Client may opt into annual maintenance services, billed upfront for 12 months:
  - Framer Website Maintenance: ₹400/month
- Each maintenance plan includes up to 20 product uploads per month. Additional uploads will be billed separately.
- Annual maintenance is optional. The Client must notify SARVAYA at least 7 days before the renewal date for discontinuation or renewal.

# 11. Delays & Compensation

- Client-side delays (content, approvals) extend timelines without penalty to the Agency.
- Agency-side delays (without Client dependency) will be compensated via a complimentary minor feature or design enhancement.

#### 12. Termination



- Either party may terminate the project at any time with written notice.
- In case of Client-initiated termination after commencement, the advance is non-refundable.
- If the Client is unresponsive for 15 days or more, the Agency reserves the right to pause or terminate the project.

# 13. Legal Terms

- Client shall receive all design files, code, and visual assets upon full and final payment.
- Website ownership, including the Framer account, will be transferred entirely to the Client.
- The Client is solely responsible for ensuring all provided content complies with copyright laws. Any infringement will be the Client's responsibility.

# 14. Governing Law & Arbitration

- This Agreement shall be governed by the laws of India.
- Any disputes arising from this Agreement shall be resolved through arbitration held in Jaipur, Rajasthan.
- If arbitration fails, the matter shall fall under the jurisdiction of Jaipur District Court.

### 15. Termination & Waiver

- Either party may terminate the Agreement with a written notice and a ₹2,000 termination fee.
- Delay in enforcing any clause of this Agreement shall not waive the right to enforce the same in the future.



## 16. Acceptance

- The Client confirms that all information provided is accurate to the best of their knowledge.
- The Aadhaar Card shared by the Client via WhatsApp is valid, genuine, and legally owned by the Client.
- If any forged or falsified government document is identified, the Client accepts full legal responsibility for the consequences and indemnifies SARVAYA from any liabilities arising thereof.
- Both parties confirm their agreement to all terms and obligations mentioned herein.







SARVAYA (SARVAYA INDIA)

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