

RealAI Implementation Guide

Your 90-Day AI Transformation Roadmap

A proven, step-by-step implementation process that transforms your brokerage without disruption. From discovery to deployment in 90 days.

2024 RealAI. All rights reserved. realai.com

Table of Contents

Overview	3
Phase 1: Discovery & Planning	4
Phase 2: Agent Training & Configuration	5
Phase 3: Pilot Deployment	6
Phase 4: Full Deployment	7
Success Factors	8
Common Challenges & Solutions	9
ROI Timeline	10
Training & Support	11

Implementation Overview

Our 90-day implementation process has been refined through 200+ successful deployments. It's designed to minimize disruption while maximizing adoption and results.

Key Principles

- Gradual deployment with pilot groups
- Extensive training and support
- Continuous monitoring and optimization
- Clear success metrics and milestones

Expected Outcomes

- 89% of leads contacted within 5 minutes
- 234% improvement in lead conversion
- 275% ROI in first year
- 90%+ agent satisfaction with AI tools

Phase 1: Discovery & Planning

Days 1-14

Foundation setting and strategic alignment

Key Deliverables

- ✓ Brokerage workflow analysis
- ✓ AI agent configuration plan
- ✓ Integration requirements assessment
- ✓ Success metrics definition
- ✓ Project timeline and milestones

- Stakeholder interviews with leadership and agents
- Current system audit and integration mapping
- Custom AI agent training data preparation
- Risk assessment and mitigation planning

Phase 2: Agent Training & Configuration

Days 15-35

AI agent development and initial training

Key Deliverables

- ✓ Custom AI agents trained on brokerage data
- ✓ Integration testing completed
- ✓ Pilot user group selected
- ✓ Training materials prepared
- ✓ Go-live checklist finalized

- . AI agent training on brokerage-specific processes
- CRM and lead system integrations built
- Pilot testing with select agents
- Performance benchmarking and optimization

Phase 3: Pilot Deployment

Days 36-60

Controlled rollout with monitoring

Key Deliverables

- \checkmark Pilot group successful deployment
- ✓ Performance metrics validation
- ✓ User feedback collection
- ✓ Process refinements implemented
- ✓ Full rollout plan approval

- . Limited deployment to pilot group
- Daily monitoring and support
- User training and adoption guidance
- Performance optimization based on real usage

Phase 4: Full Deployment

Days 61-90

Company-wide rollout and optimization

Key Deliverables

- ✓ All agents successfully onboarded
- Full system integration verified
- ✓ Success metrics achieved
- ✓ Ongoing support established
- ✓ ROI validation completed

- . Company-wide deployment execution
- Comprehensive agent training program
- Performance monitoring and optimization
- Success celebration and case study development

Critical Success Factors

Based on our experience with 200+ implementations, these factors are most critical for success:

Leadership

- ✓ Executive sponsorship and clear communication
- ✓ Dedicated project champion within leadership
- ✓ Realistic expectations and timeline commitment

Agent Engagement

- ✓ Early involvement of key agents in planning
- ✓ Clear benefit communication and WIIFM messaging
- ✓ Gradual adoption curve with ongoing support

Technical

- ✓ Quality data for AI agent training
- ✓ Stable integrations with existing systems
- Regular monitoring and optimization cycles

Common Challenges & Solutions

Every implementation faces predictable challenges. Here's how to address them proactively:

Agent resistance to new technology

Timeline: Weeks 3-6

Solution: Start with enthusiastic early adopters and showcase wins

Integration complexity with legacy systems

Timeline: Weeks 2-4

Solution: Phased integration approach with fallback plans

Data quality and consistency issues

Timeline: Weeks 1-3

Solution: Data cleanup and standardization during discovery

Training and adoption curve

Timeline: Weeks 4-12

Solution: Bite-sized training with hands-on practice sessions

Expected ROI Timeline

When you can expect to see returns on your AI investment:

Month 1

15%

Efficiency gains from automated lead response

Month 3

45%

Lead conversion improvements and time savings

Month 6

125%

Full operational efficiency and revenue growth

Month 12

275%

Sustained productivity gains and market expansion

Comprehensive Training & Support

Every implementation includes extensive training and ongoing support to ensure success:

Training Program

- Executive leadership briefings
- Agent hands-on workshops
- Admin configuration training
- Best practices sessions

Support Team

- Dedicated implementation manager
- Technical support specialists
- Success coaching consultants
- 24/7 emergency hotline

Ongoing Success

- Monthly optimization reviews
- Quarterly business reviews
- Feature updates and training
- Performance analytics reports



Ready to Get Started?

Schedule your implementation planning call today.

Website

realai.com

Email

implementation@realai.com

Phone

1-800-REAL-AI

This guide was generated from realai.com/resources/implementation-guide 2024 RealAI. All rights reserved. For the latest version, visit realai.com