

**Xavier Denson**

xdenson253@outlook.com | (253) 307-6192 | [LinkedIn](#)

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**SUMMARY**

Passionate web developer with extensive experience in Java, JavaScript, Spring Boot, and Flutter. Proven track record in developing and maintaining applications, leading projects, and enhancing user experience. Adept at collaborating with cross-functional teams to deliver high-quality software solutions. Seeking to leverage my skills and experience to contribute to innovative web development projects.

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**EDUCATION****Green River College**

Graduation: June 2023

- Bachelor of Science in Software Development
- Associate in Information Technology- Systems & Security

**Pierce College**

Graduation: June 2017

- Associate in Information Technology
- Certificate in Computer System Administration

**CERTIFICATIONS**

- **Google UX Design Certificate**  
Coursera, June 2024
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**EXPERIENCE****Software Support Specialist**

Aero Controls – Auburn, WA

May 2024 – Present

- Executed SQL scripts and queries on a SQL Server database to resolve user issues, ensuring data integrity and optimal system performance.
- Managed and resolved an average of 20 support tickets per week using Jira, ensuring timely and effective solutions to software-related issues.
- Identified, analyzed, and troubleshoot complex technical issues, collaborating with IT staff to implement long-term solutions.

**Junior Software Developer**

Ace Relocation – Sumner, WA

May 2023 – April 2024

- Developed and maintained applications using Java and JavaScript within the Spring Boot framework.
- Implemented automated testing processes, improving code reliability and reducing manual testing efforts.

- Led development projects in the absence of the project manager, ensuring project continuity and on-time delivery.
- Coordinated meetings with product owners and developers to clarify requirements and ensure satisfaction.
- Assisted in mobile application development using Flutter and learned proprietary warehouse applications.

### **Software Quality Assurance Engineer**

Heritage Bank – Tacoma, WA

July 2021 – December 2022

- Evaluated software for release readiness and reported defects to developers.
- Implemented automated tests, improving production time by approximately 17%.
- Tested REST APIs using Postman and developed testing frameworks.
- Utilized JIRA to document bugs and track progress towards resolution.

### **Software Developer Intern**

Costco – Issaquah, WA

January 2020 – June 2020

- Implemented features on existing applications using Java.
- Developed web applications using JavaScript, HTML/CSS, and Bootstrap.
- Participated in Agile development, facilitating daily standups and meetings with the product owner.

### **Desktop Technician**

RMS Computers – Renton, WA

March 2019 – January 2019

- Resolved hardware and software issues on desktops, laptops, and peripherals.
- Configured user accounts and installed/configured operating systems including Windows 7, 8, and 10.

### **Field Systems Technician**

H&R Block – Tacoma, WA

January 2017 – August 2019

- Installed, configured, and maintained computer systems and networks.
- Developed procedures for system administration tasks and documented resolutions.

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## **PROJECTS**

### **Web Application Development**

- Developed a responsive web application using HTML, CSS, JavaScript, and Bootstrap, allowing users to track and manage their tasks.
- Implemented backend services using Spring Boot, ensuring secure and efficient data management.
- Integrated third-party APIs to enhance application functionality, including payment processing and user authentication.

### **Mobile Application Development**

- Created a mobile application using Flutter, providing users with a seamless experience across Android and iOS devices.
- Utilized Firebase for real-time database and authentication, enabling efficient data synchronization and secure user management.

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## SKILLS

- Programming Languages: Java, JavaScript, HTML/CSS
- Frameworks: Spring Boot, Flutter
- Tools: Docker, Jira, Postman
- Database Querying: SQL & MySQL
- QA: Web and Mobile Application QA
- UX: Research, Methods, and Design
- Agile Methodologies: Scrum, Kanban