

Making Better Use of Information for Adult Social Care

Discovery Workshop 05.02.2015

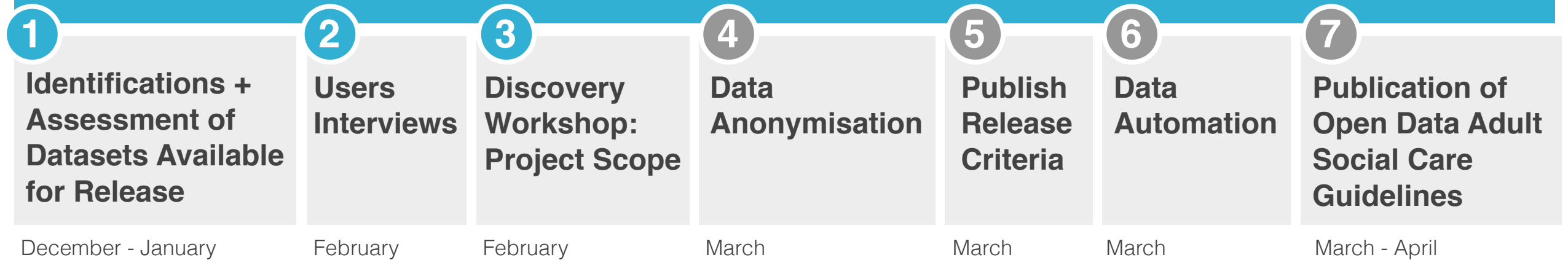
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Agenda for the day.

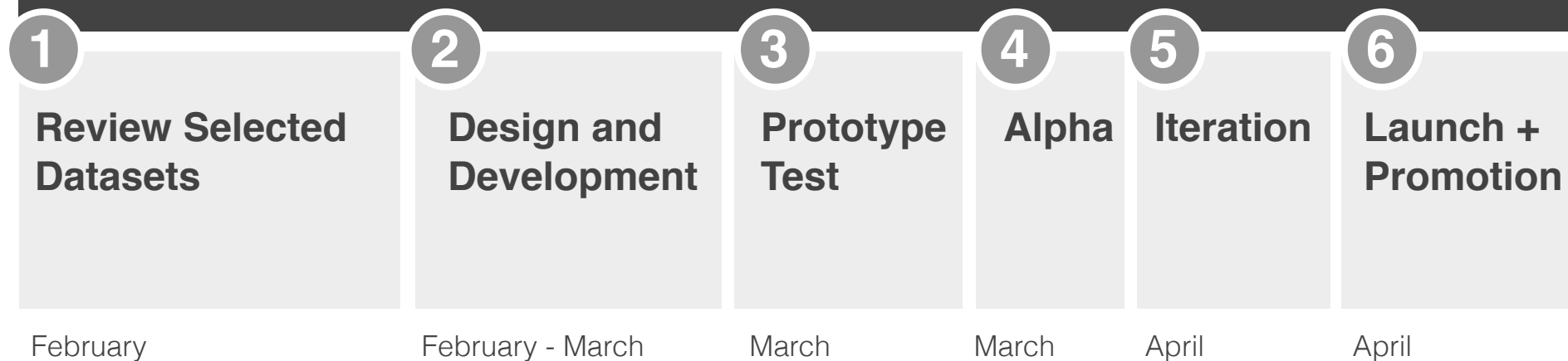
- 11.30am** | Team introduction - Roadmap of project
- 11.40am** | Introduction to the different stakeholders and their needs
- 11.55am** | Overview of research in Devon and preliminary profiling
- 12.10pm** | Discovery: What are the key areas that we could improve with open data?
- 01.15pm** | **Working lunch**
- 02.00pm** | The prototype: Summary of what the prototype should be
- 03.00pm** | Ideas Cards
- 03.20pm** | Wrap up

Project Roadmap.

PHASE 1: DISCOVERY



PHASE 2: PROTOTYPE



Stakeholders.



SERVICE USER

“People don’t know where to start looking or what to look out for”

EXPECTED OUTCOMES

- ♥ One place where users and carers can find all the information they need: cost, quality and availability
- ! Reliability of the information



COMMISSIONER

“It would be great if we could get an updated state of the market”

EXPECTED OUTCOMES

- ♥ Dynamic information about the users needs and the quality of the providers
- ! Timely information



CONTRACTS OFFICER

“Data is hard to obtain and it’s not necessarily in the best format”

EXPECTED OUTCOMES

- ♥ Easy access to comparable information
- ! Privacy of providers information

Stakeholders.



CARE ACT REGULATOR

“Have one place that brings all the information about providers together”

EXPECTED OUTCOMES

♥ Have all the information in one place in a more consistent and simpler format and be able to access financial information to understand provider failure

! Privacy information



SAFEGUARDING

“Having access to early risk indicators”

EXPECTED OUTCOMES

♥ More factors for risk assessment

! Privacy and data misinterpretation due lack of context



QUALITY ASSURANCE

“It would be great to have data in a format that allows us to visualise market patterns”

EXPECTED OUTCOMES

♥ Have more accesible, consistent and timely information about the market

! Timely information

Stakeholders.



PERSONAL BROKER

“It would helpful to have information about the costs standards”

EXPECTED OUTCOMES

♥ Have more information about costs standards and the relationship with quality of service

! Sensitive commercial information



SERVICE PROVIDER

“Have a place where you can find a market position statement”

EXPECTED OUTCOMES

♥ Understand the priorities for commissioning and procurement

! Sensitive commercial information

Datasets Research.



LOCATION.



QUALITY.



**COMPLAINTS &
COMPLIMENTS.**



**VACANCY &
USAGE.**



**ENVIRONMENTAL
FACTORS.**



**RISK
FACTORS.**



**COMPANY
OWNERSHIP.**

1. BRAINSTORMING

5 min

What are the use cases we could apply to Open Data in Social Care?

2. PRIORITY MAP

5 min

**What are the 5 social
care criteria we
should focus on?**

2. PRIORITY MAP

5 min

Prioritise the different use cases according to the criteria

3. REQUIREMENTS

15 min

Which datasets are relevant?

3. REQUIREMENTS

10 min

**What constraints we
might find to release
these datasets?**

3. DATA MATCHING

5 min

What insights can we gain by matching these datasets together?

WORKING LUNCH.

01.15 - 02.00

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4. THE PROTOTYPE

How do you imagine the prototype?

Thank you!

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