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|  |  | Joshua MALEMBA |
| Profile ***Software Developer | Founder | Freelancer***  With clear demonstration of technical programming skills and acquaintance of core software frameworks, I have developed the skills needed to operate in a professional environment, prepared to face challenging problems which demands a creative thinker to deliver efficiency – driven, maintainable solutions. Contact PHONE:  07577211788  LINKEDIN:  www.linkedin.com/in/joshua-malemba  EMAIL:  [joshmalemba@gmail.com](mailto:joshmalemba@gmail.com)  MY WEBSITE:  [www.wearejmservices.com](http://www.wearejmservices.com)  GIT-Hub Repository Work:  https://github.com/joshua-malemba |  | WORK EXPERIENCEFinance and Accounts AssistantLeicester City Council June 2016 – July 2016  *Key responsibilities and personal impact*   * Dealing with inbound calls, queries, email admin. * Main outbound rep for school budgeting, leading to a renovation of out-of-date local system records with refreshed financial statements for institutions across city and county area that summer.  Customer Service AdvisorHallmark Consumer Services LTD July 2019 – October 2019  *Key responsibilities and personal impact*   * Managing all incoming queries via phone and email for product information, stock queries, product quality issues and general technical assistance, succeeding to maintain customer SLA above 80% throughout peak summer season. * Raising investigations into delivery parcels lost in transits and advising tracking information to customers, accumulating a minimum 90% success rate of package recovery each time. * Actioning replacements, refunds, cancellations, and back-order swaps, smashing 100% perfect fit replacements to all faulty/wrong sized product orders.   **Software Developer**  **Uniper Energy Ltd**  June 2021 - |

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| Founder (JMServices)– May 2021 - Present  * As of May 2021, I founded a new freelance brand “JMServices”, focusing on a variety of services including a new educational bootcamp which focuses on introducing students to the industry leading Python programming language, as well as 1-day workshops focused on entrepreneurial activities and freelancing in the tech industry. * Further services soon to be incremented to the portfolio include bespoke app development * Previous Clients include Judge Meadow Secondary and Beaumont Leys School.  Technical Ability.  * Comfortable with various programming frameworks and development environments including Visual Studio Code, Spring Boot Suite, Android Studio, Postman, Eclipse, and MySQL Workbench. * Strong levels of comfortability in Java, with heavy experience in web development architectures including MVC, Rest API development documentation and testing, web security services and back-end database object orientation, with further projects in Mobile App Development for Android. * Highly versatile with Python, with focus in data analytics, building recommendation systems, as well as maintainable code for complex dataset manipulation, visualisation and basket analysis using core machine learning algorithms. * Hands on exposure to mobile app development, with native technologies such as Android, with additional expansion into cross-platform app development using Dart codebases with Flutter.  software projects. **Portfolio Website – HTML, CSS, JavaScript –** [www.wearejmservices.com](http://www.wearejmservices.com)  I successfully developed a portfolio website for my business, with the main mechanics of the system to act as an Infobase for the freelance services I offer.  **Covid – 19 Analytics Engine – Python**  I developed an analytics engine in Python which was geared in manipulating several excel datasets on Covid-19 deaths and cases worldwide. Despite the data complexity, I developed maintainable code which drew useful insights, including the use of programmed visualization plots, organized filtering through computed statistics and more.  **E-Commerce Mobile App – IOS/Android (Flutter)**  I am currently on a personal project developing an e-commerce mobile app for a truck buy/re-sell limited company. Main technologies being Flutter for the front-end, and Firebase for the back-end.  **YouTube To MP3 Audio Parser and Converter – Python.**  One local desktop application I developed in Python was a tool to parse YouTube web links, extract audio information and translate it accurately to mp3 audio format. I also added additional functionality to facilitate conversion to mp4 format too. Education – ACADEMIABeaumont Leys Secondary School (2012 – 2017)  * 4 A’s, 1 B, 4C’ s.  Wyggeston and Queen Elizabeth 1st College (2017 – 2019)  * B, B, Merit  University of LeicesterSoftware Engineering BSc. (2019 – 2023) 1st Year (non-accountable)  2nd Year : 1st Class  **REFERENCES**  **Gregory Smith -** Phone Number: 07779340857 –  Email Address: [greg@kainemanagement.org.uk](mailto:greg@kainemanagement.org.uk)  **Terri Nicholls –** Email Address: [tnicholls@hallmarkconsumer.co.uk](mailto:tnicholls@hallmarkconsumer.co.uk) |