

Duale Hochschule Baden-Württemberg ${\bf Mannheim}$

PitchApp Documentation

by Team 1.

Faculty of Business Informatics - Sales and Consulting

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1 Introduction of PitchApp

BY BOGLARKA LEHOCZKI

1.1 The Value PitchApp Provides for Businesses

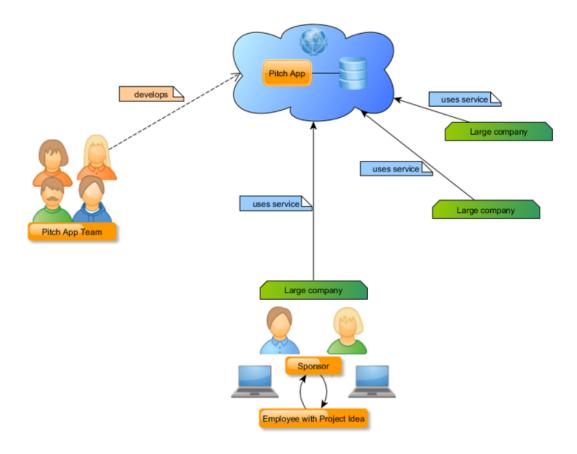
PitchApp is intended to be a platform to help employees find the required organizational support to turn their ideas from inception to reality. The goal of our web-application is, thus, to facilitate the launching of new projects. By making project ideas of colleagues easier and faster visible to management, PitchApp encourages employees to contribute more actively to the success of the company at which they work. In this way, PitchApp helps to achieve higher degrees of intrapreneurship, which leads to business growth. Using our application will bring companies ahead of the game, in terms of innovation and employee engagement, as well as make big firms more competitive and flexible, thus more profitable. Hence, "fast innovators take leadership positions in their industries" (Stalk and Hout 1990).

1.2 Characteristics of PitchApp

PitchApp is a dynamic, single-page web-application with database connection that we developed to enhance employee engagement and proactivity by connecting the employees' ideas to even the highest levels of executives. Managers with budgets and resources for projects (i.e. potential future sponsors) can browse between different project ideas, which are posted by the employees. Distinct types of ideas are sorted into groups like HR, Procurement, R&D etc., which facilitates searching among them. Then managers can offer their resources for the realization of a project idea, which they find valuable. Employees are also able to view the pitches posted by other colleagues in between their organization to avoid the sharing of redundant ideas. PitchApp is planned to be able to serve more large organizations at the same time and to be provided as a Software as a Service. PitchApp includes a user and session management system, which allows secure login and logout functionalities. It differentiates between public area, i.e. our landing page, and member area with two type of users, idea owners and idea sponsors.

Requirement	Status	Technology
Log in / Log out (differentiation between public section and member area)	done	Okta
User management	done	Okta
Session management		Okta
Application linked to a database	done	${\bf Postgre SQL}$
Dynamic content		React single-page web-app
Not high complexity, but challenging/latest technologies	done	See above

The table above shows how PitchApp fulfills the given project requirements.



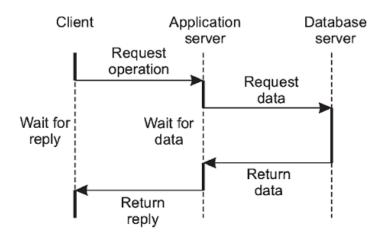
The figure above presents the general characteristics of PitchApp.

2 Architecture

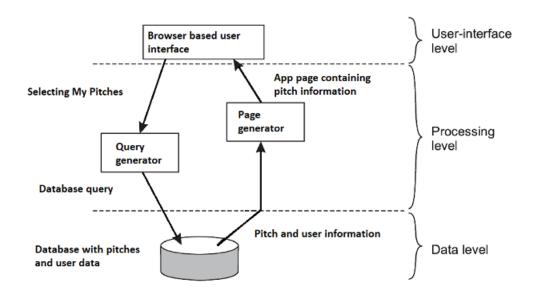
BY BOGLARKA LEHOCZKI

2.1 Client-Server Architecture

PitchApp implements a classic client-server architecture. More specifically, PitchApp is a web-application and has a 3-tier architecture. The three tiers are the user interface (UI), the application server and the database server. In such an architecture, the UI runs in a web-browser like Google Chrome or Mozilla Firefox. The UI communicates with the application server through HTTP requests and responses, as the application server also implements web-server functionalities. The application server itself acts as a client of the database server (Tanenbaum and Steen 2017, p. 80). The interaction between these two servers can be based on different protocols or database connectivities, like JDBC for JAVA or ODBC for ABAP. In the case of PitchApp, this communication is solved by a Hasura GraphQL Engine, which auto-generates queries as part of the GraphQL schema from our Postgres schema model (Hasura 2019). The application server fetches the needed data from the database server, which returns it to the client in its reply. The process described above is shown by the following figure (Tanenbaum and Steen 2017, p. 80).



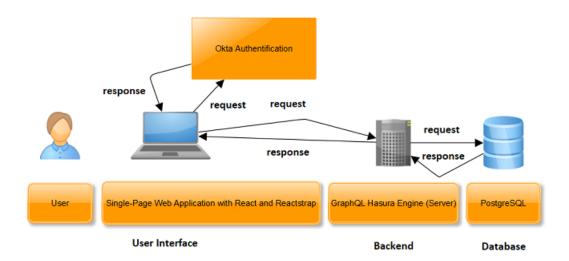
The following figure gives a generalized example on how the tiers interact with each other when a user wants to see only those pitches, which were created by him or herself. This figure is based on another one from the book Distributed Systems (Tanenbaum and Steen 2017, p. 61).



Developing a web-application was a given requirement and it has several advantages. In comparison to a native application (with 2-tier architecture), the user do not have to install any additional application to its local machine, because the web-application runs in a browser. From this also follows, that if in the future we e.g. change the UI, users do not have to download updates onto their local machine. An other benefit of web-applications is that they are easier to scale and the different tiers can be scaled separately based on the use case. From the viewpoint of PitchApp this is particularly important, as our application has to be able to serve a large number of users from our customer companies.

2.2 Technologies used for each Tier of PitchApp's Architecture

We selected state-of-the-art technologies to implement PitchApp. To develop a dynamic single-page web-application, React was used. With Reactstrap, we were able to create a responsive and neat-looking UI. Including an Okta modul to our web-application helped us to provide our users a secure authentication, user- and session management system. Our back-end is a Hasura GraphQL Engine which communicates easily with a PostgreSQL database. The following figure shows the architecture of PitchApp.

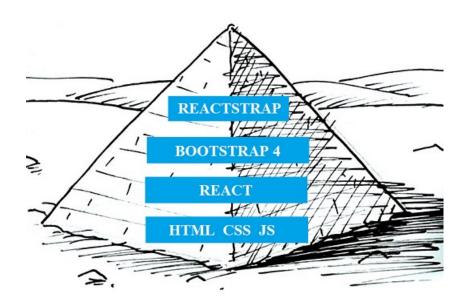


3 Technologies used for Implementation

3.1 React and Reactstrap

BY BOGLARKA LEHOCZKI

We implemented the client side of our web-application, PitchApp, by using React and Reactstrap, which is built on Bootstrap. The following figure presents the relevant client side technologies.



The basis of these web-technologies is the classical web-development trio of Hypertext Markup Language (HTML), Cascading Style Sheets (CSS) and JavaScript (JS). The .html, .css and .js files, which are executed to display the UI on the client side by the web-browser, are delivered by the web-server. HTML is used to describe the content of a web-page. CSS defines the design and layout of this content. JS is commonly used to implement further functionality and to build a dynamic web-page. JS is also called a scripting language, because it determines the way the content of the received web-page is parsed into the Document Object Model (DOM). In this way, the

content of the received page can be manipulated. PitchApp was developed to fulfill the requirements of dynamic web-development and, through this, to achieve a higher level of user interactivity.

To achieve this, we used React, which is a JS library and helps to create web-based graphical UIs (React 2019). React works with JSX (JSX 2019), which can be described as a syntax extension for JS and combines characteristics of HTML and JS. As the basis of our web-application, a React App was created (Reactstrap 2019). The reasons, why we decided to implement PitchApp using React, are based on the general characteristics of React.

With this library, it is easy to develop interactive web-applications. React with JSX, just as JS, is used to access and manipulate the DOM of a web-page or web-application. It is done in the index.html file, where the root from <div id="root"><</div> is replaced by all the content of PitchApp, which are to be found in the source folder (src directory) and collected into one component <App/>. In the index.js file, the React DOM is mapped to the root with the following code: ReactDOM.render(<App />, document.getElementById('root'));.

React is declarative and component-based. This means, that the presented UI elements are programmed as a component and can be used and rendered later on to the UI. The following example shows code snippets from Home.js, which is the landing page of PitchApp and HomeJumbotron.js, which is a jumbotron component of PitchApp displayed on the publicly available landing page.

```
JS HomeJumbotron.js
                                                              Creating a component based on the
app > src > main > components > JS HomeJumbotron.js > ...
                                                              component-template Jumbotron:
      import React from 'react';
      import { Jumbotron, Container } from 'reactstrap';
                                                              - importing all needed functionalities,
      const HomeJumbotron = (props) => {
           <Jumbotron fluid>
                                                              -configuration, editing and adding content to
             <Container>
                                                              the HomeJumbotron component,
               <h1 className="display-3">PitchApp</h1>
               from ideas to projects
              </Container>
           </Jumbotron>
      export default HomeJumbotron;
                                                              -export the component to make it usable.
```

Instead of designing our own UI elements, which would cost us high effort, we were enabled to use already designed component-templates from Reactstrap (Components 2019), combine them and - as a result - get a complex, yet neat looking UI design. Furthermore, PitchApp was developed to be an "idea pool", where ideas of users must be very straightforward to collect and display. We also needed a simple way to represent states of Pitches, i.e. if a Match occurred to a Pitch. A Match means that an idea sponsor found that a posted idea (Pitch) is worth to be realized. This problem is also solved component-based. Each component manages states internally, which facilitated the handling of different states of UI elements. A render() method is implemented in each of the React components. This method takes input data and returns what to display. Render() can access input data by the attribute named "this.props". Internal state of a component can be accessed similarly with "this.state". Our goal was to build a convenient UI, where employees share their ideas happily and managers can smoothly brows between these. We used - inter alia - the Reactstrap components Badge to indicate a Match, Buttons to enable user interaction by clicking to navigate inside PitchApp, Jumbotron for the landing page design, Media to include our logo and Modals to display additional information to the users.

React is compatible with Node, which we have also used on the server side for our back-end implementation. In other words, Node.js is a runtime environment for JS, with which React code can be compiled.

React is also secure. By programming in JSX, it is safe to embed user inputs. React DOM escapes values coded in JSX before rendering them and all input is converted to string before rendering (JSX 2019). In this way, protection against injection attacks, especially against cross-site-scripting is provided.

Additionally, Bootstrap (Bootstrap 2019) should be presented, because Reactstrap component-templates are based on Bootstrap 4. The Bootstrap 4 layout grid system (more information can be found on (W3Schools 2019)) facilitated the creation

of a responsive UI, which was an explicit requirement for PitchApp. For this reason, Pitch App follows the principles of responsive web-design, which means that our web-application can be used on various sizes of screens including mobile phones and tablets, however it was primary designed for office desktop computers and laptops. The UI components of PitchApp are able to automatically resize and move to display a nice-looking view on all kind of devices or window-sizes.

During the design phase of PitchApp, our team decided to construct PitchApp to be a single-page web-application to enhance user experience. A single-page web-application intends to mimic the advantage of a desktop application and to avoid the unnecessary interruption of the user by saving navigation effort and time. The underlying idea is that, instead of loading whole page content repeatedly to the screen, only the changes are rendered. React adopts the principles of developing single-page applications, which was another argument for using React to the development of PitchApp.

3.2 Okta Authentication

BY ETHAN KELLY

3.3 GraphQL Hasura Engine as Server

BY CSABA KEGYES

3.4 PostgreSQL Database

BY CSABA KEGYES

3.5 Docker

code
snippet
from
PitchApp
grid
and
containerrowcolumn

example,
how
this
works
in the
case of
pitchapp

4 Final Results

5 User Manual

6 Difficulties of Implementation

7 Future Outlook: Missing Components and Functionalities

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