

RABINDRAKUMAR PRADHAN



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Summary:

To work with an esteemed organization where excellent analytical and administration, qualifications, talents and objectives are utilized to company's profitability and also to achieve a professional growth while being resourceful, innovative and flexible, so as to generate maximum value for the organization and for myself.

Experience:

- 2008 Dec -2009 Sep : Dodsai Pvt.Ltd (Pizza Hut)
Position : As a **Pasta** buddy trainer .
 - 2009 Sep -2012 May : HMS Host Pvt.Ltd (Bangaluru International Airport)
Position : GSA in PIZZA HUT
 - 2012 jun -2016 Jun : The Minor Food Group India Pvt,Ltd (SWENSENS)
Position : Shift Manager
 - 2016 Nov -2019 April : Primacy Investment Limited(Maldives AirPort)
Position : Management Trainee
 - 2019 July - 2022 Feb : Sapphire Food Investment Pvt Ltd (Pizza Hut)
Position : Assistant Restaurant Manager
- Now working in POPEYES as a Assistant manager from 2022 Feb to till now.

ROLES&RESPONSIBILITIES:

- Responsible for the smooth operation
- Man power Management.
- Customer interaction and Motivation of staff.
- Maintaining Stock and asset inventory.
- Controlling food and Beverage cost on account of company SOP .
- Responsible for achieving sales Targets
- Responsible for the consistency Product of food and beverage.
- Training the subordinates to better Execution of Standards.
- Vendors follow up for the requirements to reach at required time.
- Strictly following the sop & on time Training and Execution of New Product Launches.

- Responsible for the complete business of the multiple cafes, which include sales, F&B costs, staffing, marketing plans, cash etc.

Education:

F M University, Balasore,Odisha — B.Arts
2010 - 2013

F M University, Balasore,Odisha — I.Arts
2008-2010

BSE,Odisha- 10th
1999-2000

Skills:

- Operating Systems: Windows 98/2000Pro/XP, Windows Server 2000/2003 .
- Self-motivated and proactive leader.
- Customer Service and Support.
- Able to quickly grasp new Methods / Recipes and Train the team accordingly.
- Hygiene Conscious & Maintaining the Store Tidy.
- Awareness of Quality & Standards.

Accomplishments:

- Implementing plans for achievement of Set Target
- Preparing & compiling various weekly/ Monthly Sales reports
- Identifying the quality improvements for achieving continual improvements in the service Levels for the team.
- Motivate mentor and train the team members to deliver the best service to the customers.
- Handled escalations and high priority cases of the Customer.

Personal Details:

Date of Birth	28 -04-1984
□ Sex	Male
□ Nationality	Indian

- ☐ Religion Hindu
- ☐ Languages Known English,Oriya,Bengali,Hindi & Kannada
- ☐ Father's Name Mahendra Prasad pradhan
- ☐ Father's Occupation Agriculturist

I hereby declare that the information given above is true to the best of my knowledge and belief.

Place: Bangaluru

Date:

(Rabindra kumar pradhan)