



## Deepshikha Vasdev

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### SKILLS

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- Agile and Scrum
- Business knowledge and Sales management
- Process Management and Risk Management
- Analytical And Conceptual skills
- Collaboration and teamwork
- Liquidity and Payment Management

### Work Experience

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**GlobalLogic Inc., Remote, May 2021 – Aug 2023**

Senior Analyst (BA/PO)

Clients: Jack and Henry Associates and ICIMS

- **ICIMS:** Handling all business and technical requirements analysis, elicitation, modeling, verification, and methodology development. Balancing two roles at the same time. As an Implementation Consultant, continuously working on several HRIS projects with full motivation, and Client Partner, I am enhancing my skills daily and helping my team to achieve the target.
- Handling 8 to 9 Projects at the same time. Work with Project Managers in the translation of customer needs in terms of system functionality to ensure a match between needs and actual system capabilities/limitations.
- Using Salesforce Dashboard for all Project customization, presentation, and generating reports. Experience with the Implementation of Process improvement initiatives and Risk Management. Analyzed data and performed trending analysis on incidents to initiate formal risk assessments or control Evaluations on Current Processes.
- Maintaining all Projects through Salesforce and SOW/Project Agreements as well.
- Define and enforce data collection and handling standards on all deliverables to ensure consistency and facilitate downstream processing.
- Participated in Data Analysis and Data Mapping with Team.
- Created BRD and FRD for every project on Confluence.
- Working on Confluence, Smartsheet. MS Office based on client requirements.
- Handling independent Invoice Cycles and creating Project Service Agreements, SOW, and Scope. Worked Salesforce, Jira, Smartsheet, Google Sheets, Microsoft Office, and Confluence
- **Jack And Henry Associates:**
- Provide assistance in responding to questions from senior and manager by ensuring prompt resolution and follow-up of questions.
- Followed completed process of Application Development and used Confluence for documentation.
- Created SQL Queries in Postgres (Azure Database) and Worked on AWS, Azure, Salesforce, Jira, Smartsheet, Google Sheets, Microsoft Office, and Confluence
- Diligently handled Loan Management Operations. Worked on validation of late payment charges, handling lockbox receipts, triggers & payoffs of the cash managed loans.

- Prepared financial analysis and developing conclusions that support recommendations and resulting action items for the Business.
- Give presentation on PowerPoint and used Visio for Flowcharts.
- Filed, prepared documents, and maintained logs & reports.
- Maintain compliance through liquidity risk management framework with the Enhanced Prudential Standards
- Providing the team and management status updates on change and adoption activities
- Assist with monitoring intraday liquidity flows including monitoring and analysis of liquidity usage.
- Support the model validation process through first line validation of models and providing responses to 2nd line of defense issues.
- Establish an efficient process to consolidate liquidity metrics.
- Assisting in running parts of the new process until stabilized and handed over to the BAU team.
- Consolidate, synthesize, and effectively communicate liquidity analysis results to senior management.

***Centene Corporations, Tampa,FL, June 2019-Apr 2021***

***Technical Business Analyst***

- Own a customer-facing MMIS project worked on requirement-gathering sessions and developed development specs for the App Administrator
- Facilitates Agile/Scrum ceremonies (daily standup, sprint planning, sprint review, sprint retrospective. Skilled in BRD, Microsoft Word, Software Development Life Cycle (SDLC), RCA, and Gap Analysis.
- Worked on EDI 834 enrollment and reconciliation implementations based on Affordable care act compatible companion guide. Reviewed the Joint Requirement Documents (JRD) with the cross functional team to analyze the High-Level Requirements for transactions such as 834,270/271, 837 and 835.
- Used Tableau for Data visualization and generating reports. Proficient in designing and implementing a Risk Management Process for the organization.
- Experience relevant to the role. Ability to communicate effectively and build rapport with team members and clients. Ability to travel as needed.
- Subject Matter Expertise (SME) and competencies across multiple products/solutions
- Worked on the Papyrus system to design, develop and compose rules and create the hierarchy of the objects able to write business logic (if – then statements) and CASE statements according to requirements. Worked on SOAP UI and JSON for Testing and all work handled on ALM(One Year) and after that on JIRA.

***Apptad Inc., Tampa, FL, Sep 2018 – May 2019***

***Business Analyst, Responsibilities:***

- Monitor, report and follow up on all project components' status and next steps. Using MS Project and working with HIPPA rules.
- Analyzed business processes, created requirements documents, and maintained the vision and supplementary documents on ALM. Used SQL for queries.
- Requirements Gathering & Analysis for MMIS Projects. Acted as a primary contact in all the phases of the Software Development Life Cycle (SDLC) including Quality Assurance Testing, Performance & User Acceptance testing.

- Worked with team members on Agile and Safe principles and practices. And used VBA is often used to create macros, automate processes, generate custom forms, or perform repetitive tasks

**Anthem Inc, Remote, From December 2016 till July 2018**

*Business Analyst/QA, Responsibilities:*

- *Conduct* business process analysis and identify key issues, gaps, and needs for an established multi-unit brick. Working as a QA Automation Engineer responsible for early requirement reviews and analysis as part of preventive testing

**Shree Jay Consultants, India, June 2011 – July 2013**

QA Engineer / Team Lead

- Reviewed System Requirement Specification, Technical Specification and functional design documents to better understand the project. Conducted Black-Box Testing, Functionality, GUI, and Regression Testing and followed Waterfall Methodology.

**India Bulls, India, Aug 2007 – Aug 2009**

BW Administrator

Worked extensively on configuration using Administrator Workbench (RSA1). Customize Data Sources, InfoObjects, InfoSources and InfoCubes. Create FI-SL InfoCube by generating Transfer Structure. Collaborate with business stakeholders to develop and document policies and procedures.

**MAARS Software International Ltd, India, Mar 06 – Jul 07**

SAP BW Consultant

- Involved in complete life cycle implementation of SAP BW using ASAP methodology as a team member, converting Functional Specifications into Technical Specifications and then to realization.

**Education and Certifications**

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- Master of Computer Applications, IGNOU University, New Delhi, India
- Bachelor of Arts (Economics), Kurukshetra University, Haryana, India
- **Completed SAFe Product Owner/Product Manager Certification (6.0)**
- Completed SAFe Agilist® (SA) Certification
- Completed 2 Modules: Business and Technical of AWS Cloud Practitioner Certification