

Thank you for choosing us to process your payments.

## General Support

Call us at any of the numbers below, or visit our [Support Center](#) online.

Don't forget, you'll need to provide your merchant ID when speaking with one of our representatives about your account.

FOR HELP WITH...	CALL...
<ul style="list-style-type: none"> <li>Verifying a deposit, batch or transaction.</li> <li>Receiving technical assistance for your terminal or point-of-sale device.</li> <li>Asking us questions about your statement or billing.</li> <li>Resetting your online account password or getting help logging in.</li> <li>Ordering supplies for your business.</li> </ul>	Merchant Services at 1-888-886-8869
Getting started with your new solution	Training Assistance at 1-800-473-5331
<ul style="list-style-type: none"> <li>Online Processing Solutions               <ul style="list-style-type: none"> <li>Chase Mobile Checkout</li> <li>Online POS Terminal</li> <li>Orbital Virtual Terminal</li> <li>iTerminal</li> </ul> </li> <li>Online Reporting Solutions               <ul style="list-style-type: none"> <li>Resource Online</li> </ul> </li> </ul>	Advanced Product Support at 1-800-254-9556

## Voice Authorizations

If you need to process a transaction and your equipment is not functioning properly or your power service is out, you can request a voice authorization from the company that funds those payments.

IF YOU'RE FUNDED BY...	CALL...
Chase	1-888-706-1526
American Express®	1-800-528-2121
Discover®	1-800-347-1111

## Third-Party Processors

Here is contact information for other processing companies you may use.

FOR HELP WITH...	CALL...
Your billing of American Express transactions	American Express at 1-800-528-5200
An Auth.Net point-of-sale solution	Auth.Net at 1-877-447-3938