

ANDREW KEISER

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Portfolio: <https://andrewkeiser.herokuapp.com>

PROFILE

Motivated software developer, tech-professional, and problem solver with a background in troubleshooting and big data. Experience with analytical thinking, project management, strong team skills, and excellent verbal and written communication ability. Comfortable in high-pressure, time-sensitive situations. Able to resolve conflicts between parties in a professional environment to harness productivity and positive business relationships. Willingness and ability to learn and takes pride in producing high-quality work.

TECHNICAL SKILLS

Technologies

HTML, HTML5, CSS, Git, JavaScript, jQuery, Bootstrap, AJAX, Web APIs, Third-Party APIs, Server-Side APIs, Node.js, Object-Oriented Programming, Media Queries, JSON, React.js, Progressive Web Applications

Concepts

Wire-framing and User Interface Development

Programs & Tools:

Jira, Salesforce, ServiceNow, Adobe Creative Suite, WordPress, cPanel, Web Hosting and DNS, Active Directory, Command Line, Terminal

PROJECTS

Video Streaming Application

Allows users to live broadcast events and collect money from their viewers.

Technologies: Node.js, Express.js, Heroku, React.js, MongoDB, Apollo, GraphQL, Socket.io, Stripe,

Repo: <https://github.com/Demo-Day/team-stream>

Deployed: <https://team-stream-demo.herokuapp.com/>

Invoicing System

Allows businesses to keep track of and send invoices to their clients, projects, and invoices.

Technologies: Node.js, Express.js, MySQL2, Sequelize, connect-session-sequelize, Handlebars, Nodemailer, Heroku

Repo: <https://github.com/webdev410/invoice-system>

Deployed: <https://invoice-tech.herokuapp.com/>

Note Taking App

Example of a full CRUD application. Users can create, read, update and delete data.

Technologies: Node.js, Express.js, Heroku

Repo: <https://github.com/webdev410/notes-app>

Deployed: <https://salty-fortress-76405.herokuapp.com/>

CMS-Style Blog

Full-Stack Example of a blog that allows users to make posts and comment.

Technologies: Node.js, Express.js, Heroku, MySQL, Sequelize

Repo: <https://github.com/webdev410/blog>

Deployed: <https://secure-spire-42375.herokuapp.com/>

Employee Tracker

Backend Application that interacts with a MySQL database via the command line.

Technologies: Node.js, Express.js, Inquirer, MySQL

Repo: <https://github.com/webdev410/employee-tracker>

eCommerce Backend

This is a CRUD application that can be used to interact with a database. The relational database includes products, categories, and tags, all of which can be updated using Insomnia or a similar application.

Technologies: Node.js, Express.js, MySQL

Repo: <https://github.com/webdev410/ecommerce-backend>

Team Profile Generator

This application allows the user to generate an HTML page from the command line.

Technologies: Node.js, Express.js, Inquirer

Repo: <https://github.com/webdev410/team-profile-generator>

EXPERIENCE

GoDaddy – Hosting Sales & Support – *Gilbert, Arizona*

2020

Converted inbound support calls related to website hosting and WordPress into sales revenue.

Achieved 114% of Net New Sales Goal

Top of Training Class in Gross Sales

Consistently told I provided the best customer experience they've ever had

Inerso Corporation – Technical Support Representative – *Gilbert, Arizona*

2020

Supported The Department of Homeland Security and U.S. Immigrations & Customs Enforcement with technical issues.

Obtained Federal Government Security Clearance

Zona Road – Manager, Booking Agent and Production Manager – *Mesa, Arizona*

2015-2019

Booked shows and negotiated contracts. Negotiated pay increases at all venues. Expanded reach to mid-sized venues in Colorado, Nevada, New Mexico, and California

Coordinated travel logistics, equipment rentals and communicated technical needs to the staff at venues.

Programmed and executed a top-notch live performance that dominated our market for 5 years

Grossed over \$100,000 for 3 years in a row

Managed personnel

Ticketmaster – Product Support Specialist – *Scottsdale, Arizona*

2015-2018

Supported proprietary software and hardware provided by Ticketmaster to client box offices and employees.

Single-handedly supported the US and Canada on Sunday evenings for 2 years.

Trained new hires.

Technical Responsibilities: Network Administrator, Server Management, ODBC Configurations, VPN provisioning and installation

Used Zendesk, Salesforce and Jira to fulfill support requests and tickets

EDUCATION

The Johns Hopkins University: Baltimore, Maryland

Graduation: November 4, 2021

Certificate of Full-Stack Web Development at The Johns Hopkins School of Engineering

Completed a 24-week bootcamp covering both front-end and back-end development.

Academic Average - A+

Arizona State University: Tempe, Arizona

Graduation: Decemeber 2014

Bachelor of Arts: English (Creative Writing)

Selective and specialized program focusing on Creative Writing