

Michael Murphy
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COCO

Dear Hiring Manager,

I recently read the posting on Indeed for the position of Front-End Web Developer with excitement. I recently graduated the University of West Florida where I obtained my Bachelor of Science in Computer Information Systems. I feel I would be an excellent candidate for the role you have open.

I have a programming background, and a deep personal interest in web development and web technology. I'm also familiar with Adobe's suite of product offerings, and moderately competent in aftereffects, photoshop, and illustrator. I'm looking for an opportunity to show my dedication, and grow my skills as a developer.

I feel with my background I would excel at the role you are hiring for. You can contact me via email, or my cellular phone (941) 740-0667.

Thank you for your consideration,

A handwritten signature in black ink that reads "Michael Murphy". The signature is written in a cursive, flowing style.

Michael Murphy

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3701 Cherry Laurel Drive Pensacola, FL 32504

(941) 740-0667

Email: Mmurphy789@comcast.net

Website: Murphy-s.web.app

GitHub: github.com/webdevmurphy

LinkedIn: www.linkedin.com/in/webdevmurphy

Objective

People-oriented, professional graduate looking to obtain the position of Front-End Web Developer.

Education

Bachelor of Science - Computer Information Systems

12/2020

University of West Florida – Pensacola, FL

Program GPA 3.2

Skills & Abilities

Installation

- Built and designed computer networks from the ground up.
- Administered and configured both SIP and some VoIP communication.
- Applied STIGs to harden business network and mitigate threats.

Programming

- Created a vast amount of in-depth Java applications.
- Gathered requirements and developed projects in Angular, Node.js, Ionic, .Net and React frameworks.
- Designed a trivia game in C#, following SOLID principals.
- Obtained Certificate in Database Systems.
- Managed Database access, backups and tuning SQL

Written & Verbal

- Authored Entity Relational Diagrams
- Wrote SRS Requirements Documentation
- Formulated UML
- Notated tickets, resolved customer issues, dispatched technicians, adhered to policy and procedures, met metrics.
- Printed custom reports in ADP and Reynold's and Reynold's.

Employment

Navy Federal Credit Union

Current employer

- MSR 1 Consumer Lending: provide exceptional customer service, problem solve, adapt to changes, meet company metrics and gain accolades in the form of member compliments.

Autoway Motors & FC Auto Repair

- Maintain and provide support on a continuous basis. Setup locations from ground up. Installed Switch, router, pc's, printers, sip phones, camera system.

12/2022

Century Link

- Tier 1 tech support agent – Exceeded customer expectations, advised, and guided customers through troubleshooting DSL and PC Issues. processes, adhered to metrics.
- Resolved customer issues.

03/2014

Charlotte Honda VW

05/2011

- Parts Manger/IT admin – placed customer orders, purchased IT equip, made IT decisions, preformed inventory, handled cash, billed accounts.