

AMEBLEY AFETI SUCCESS

Amasaman-Obeyeyie, Accra
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SUMMARY

Enthusiastic graduate with an intense focus on ICT support and networking, seeking to leverage ICT skills for practical solutions. Aiming to contribute creative solutions and analytical expertise to a dynamic team.

EXPERIENCE

Electricity Company of Ghana, Grater Accra
Job Title: I.T Support (National Service)

Nov 2023-Sept 2024

Key Responsibilities:

- Provides ICT Support Service to all the applications in use by the district.
- Investigate, analyze and provides technical ICT Solutions to problems at the district.
- Assists in planning, implementing and maintaining a stable ICT infrastructure.
- Educates staff on basic computer troubleshooting, software and application usage.
- Educate staff on Cyber Security.
- Configure, repair and setting up computer systems for staff to enable them work effectively

Ghana College of Physicians And Surgeons, Grater Accra
Job Title: I.T Support (Internship)

Feb.2023 – June.2023

Key Responsibilities:

- Assisting in the life cycle management of all hardware and software resources.
- Ensuring that all equipment in operational use is security compliant and work with my supervisor to monitor and update related policies and procedures.
- Maintaining up to date documentation of software applications, hardware, systems and environment.
- Providing quality and timely technical support to the college

Ghana College of Physicians And Surgeons, Grater Accra
Job Title: I.T Support (National Service & contract)

Oct.2020 – Dec.2021

Key Responsibilities:

- Provides ICT Support Service to all the applications in use by the college.
- Attends to and resolves all assigned issues that rise promptly for resolution.
- Investigates analyses and provides technical ICT Solutions to problems at college.
- Creates updates and provides users with access rights to enable effective use of IT services.
- Assists in planning, implementing and maintaining a stable ICT infrastructure.

- Educates staff on basic computer troubleshooting, software and application usage.
- Configures, repairs and sets up computer systems for staff to enable them work effectively

Wyllnet Technologies, Grater Accra
Job Title: Internship

July. 2018 – Sept.2018

Key Responsibilities:

- Installing network routers
- Maximizing network performance through monitoring and troubleshooting
- Reporting network status to key stakeholders

SKILLS

- Good Communication
- Network cabling
- Hardware and software Installation
- Report Preparation
- Programming i.e JavaScript and NodeJS

EDUCATION

Qualification Attained	Institution	Year of Completion
Bsc. Computer Science	Accra Institute of Technology	2023
Higher National Diploma in Computer Science	Accra Technical University	2020
Science (WASSCE)	Kpando Senior High School	2014

REFEREES

Mrs. Atsu Sandra
 Senior I.T Officer
 Electricity Company of Ghana
 0244175774

Mr. Ansah Patrick
 ICT Manager
 Ghana College of Physicians and Surgeons
 054 360 4670 / 057 755 1054