## PREDICTIVE CARe



**Proposed Solution for E-Tracker** 

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### What is PREDICTIVE CARe?

- PREDICTIVE CARe envisions to be a platform that enables 'Data driven car maintenance services'
- Also act as an automated real time data feedback mechanism from vehicles to the manufacturer

**Greater quality** in
vehicle
diagnostics

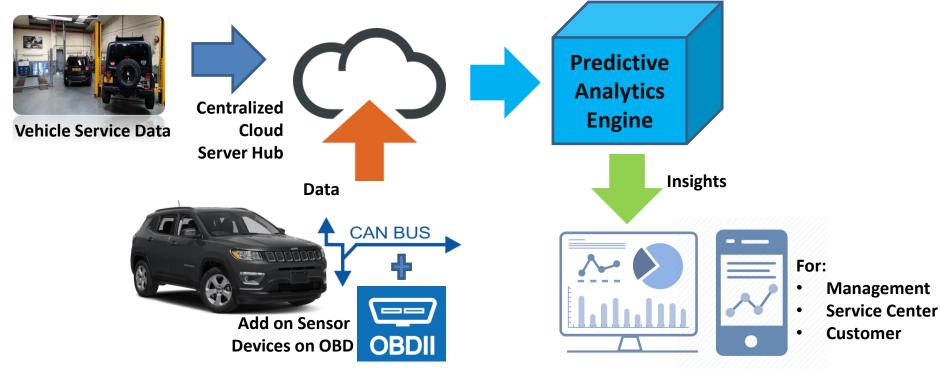
Negligible down times for vehicles

Better Inventory Management

Prediction in Service Revenue Customer satisfaction

Customer Loyalty

### **How PREDICTIVE CARe Works?**



### **How PREDICTIVE CARe Works?**

- Primary Requisite for PREDICTIVE CARe Quality Data from Vehicles
- Following data generating sources:-
  - Vehicle Electronic Data: from various microcontrollers in vehicles (ECU) and which are carried through the CAN bus (via OBD)
  - Additional Sensor Data: sensors for real time measurement of Acceleration & Braking,
     Terrain structures etc. can be attached to vehicle via OBD port or other mechanism
- Real time data updated to central Cloud Server Hub.
- Data processed by PREDICTIVE ANALYTICS ENGINE for insights
- Insights as Reports & Dashboards to Management, Service Centers & Owners

### **OPERATIONAL FLOW**

#### **Data Collection:**

- \* Mechanism to collect real time vehicle data
- \* Aggregation of existing historic data

#### **Problem Framing:**

- \* **Define** the **problems**
- \* Scope of components to be in place for prediction
- \* Set standard rules, threshold values etc.

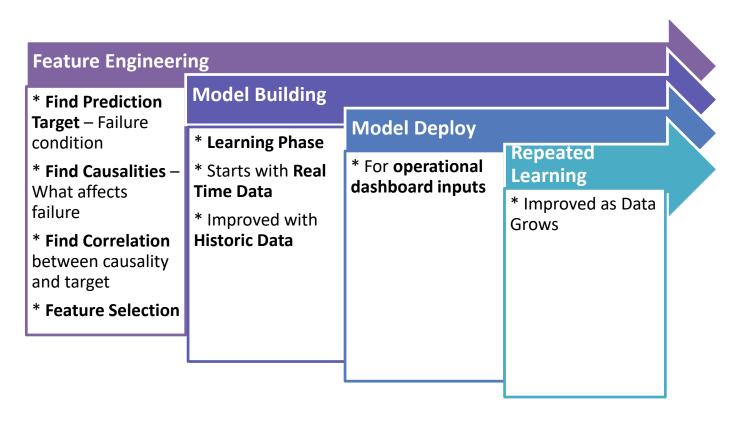
## Model Building & Training:

- \* Build respective models for respective components
- \* Train the model with available data. Improve model accuracy with more data
- \* **Deploy** the model

## Dashboard & Reporting

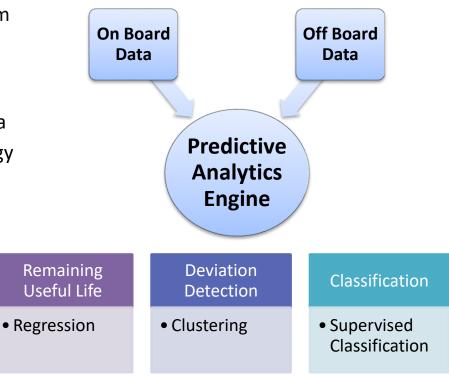
- \* Provide **insights** to respective users
- \* Access Control to be enabled

### **HOW ANALYTICS MODEL IS CREATED?**



## PROPOSED METHODOLOGY – Major Algorithms

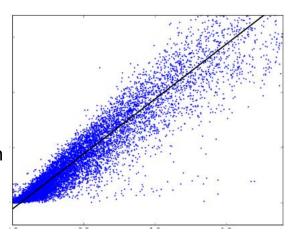
- Combination of ON-BOARD data (real time from Vehicle) & OFF-BOARD data (historic data maintained by the manufacturer)
- PREDICTIVE ANALYTICS ENGINE MACHINE
   LEARNING Models to be built on top of the data
- Reinforced Unsupervised Learning methodology



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## PREDICTIVE ANALYTICS — RUL Model

- Regression model which is useful in prediction of remaining life of a component.
- The life of components like brake pads, clutch pads etc depends heavily on driving patterns like:
  - acceleration braking intensity, terrain, accuracy of service etc.
- RUL of Brake Pad = f (acceleration value, braking intensity g value, average daily driving distance .....) would be the regression equation
- Based on this, RUL of the component would change Day -to -Day depending on the regression model results.
- CONTINOUS MONITORING of component life can be automated & ensured
- Alerts could be raised for quick variations or threshold violations



## PREDICTIVE ANALYTICS – RUL Model

Brake Pad – Use Case

Days to Replace Brake Pad – Updated Daily

#### Data:

- Acceleration
- Braking
- Total Distance
- Terrain etc.







Daily/Weekly/Monthly Wear & Tear

#### **RUL of Brake Pad:**

Regressed as a function of

- Acceleration
- Braking
- Total Distance
- Terrain etc.

Alerts based on threshold values

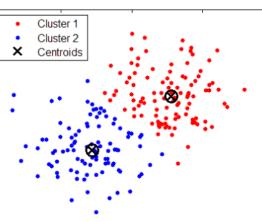
**Usage Graph** 



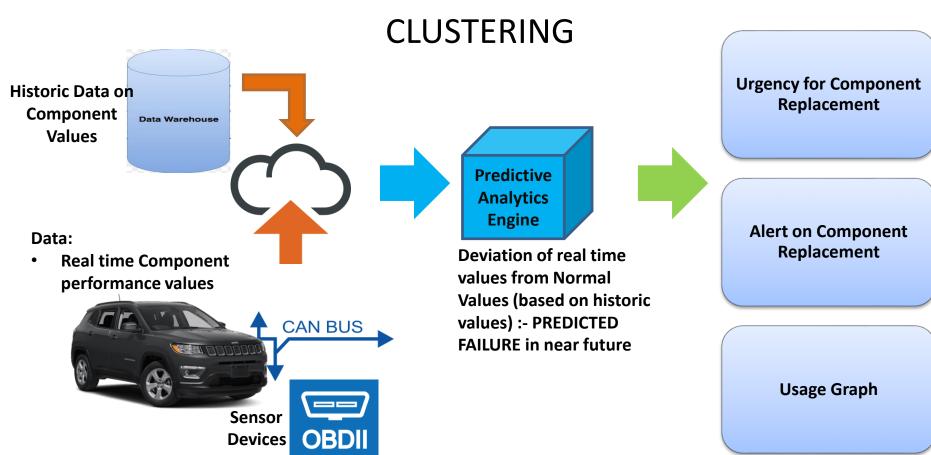
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# PREDICTIVE ANALYTICS – DEVIATION DETECTION & CLUSTERING MODEL

- CLUSTERING Methodology
- Historic data for 'HEALTHY VALUES' of various components to be aggregated
- Average 'HEALTHY VALUE' for each component to be measured
- Real Time values for component to be mapped against the average HEALTHY VALUE
- Deviations from normal or HEALTHY VALUE to be used to predict the failure of components
- Used when RUL doesn't get sufficient data to establish dependencies

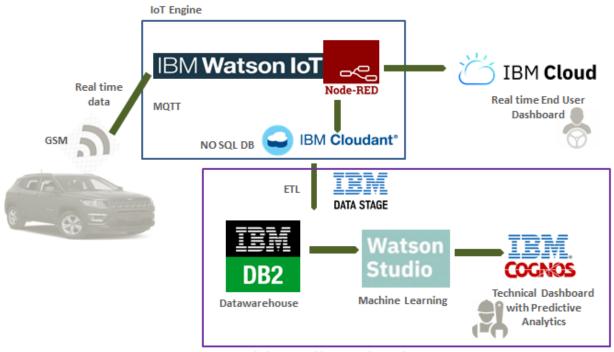


## PREDICTIVE ANALYTICS - DEVIATION DETECTION &



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## Proposed Architecture



Data Analytics & Machine Learning Engine

## **Analytics – Capability Overview**

Every User to be mapped to a system generated **USER PROFILE** which records the **real time data from his vehicle & also patterns** 

Component Drastic Failure Prediction

Component Remaining Life Prediction

**Generic Service Prediction** 

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## **Analytics – Capability Overview**

#### **Component Drastic Failure Prediction**

- Clustering Based Deviation from Normal or Expected Behavior
- Real time data component performance via OBD device
- Alerts based on the deviation behavior
- Incident detection and related alerts (accidents/predicted damage)

#### **Component Remaining Life Prediction**

- Regression Model to be based on user real time data
- Model to gain better accuracy using data from other users/vehicles

#### **Generic Service Prediction**

- Based on analytics on user service schedule patterns & vehicle category service schedule patterns(historic data)
- Also based on threshold violation for components

- Fuel Pump replacement based on pressure values
  - Relay replacement based on Voltage values
- Brake pad replacement based on driving pattern and time since last replacement
- Based on How Frequently a user service his car

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## How PREDICTIVE CARe is utilized - An example

**Component Drastic Failure Prediction** 

Component Remaining
Life Prediction

**Generic Service Prediction** 

No of components required for next 30 days period is notified

Can order the 'stock' required & avoid 'stock – outs'

**>** 

Schedule the service to avoid last minute rush & vehicle downtimes

### BATTERY ANALYTICS WITH **PREDICTIVE CARe**

Clients : Leading Japanese Automaker & Indian Electric Auto Startup

#### **Predict Battery Replacement in Future**

- Predict the time in future when the battery is probable to fail
- Plan Proactive Replacement of Battery

#### Why to Predict?

- Increase Battery Sales via Service Centers
- Increase Customer Trust on Brand (crucial for electric vehicles)
- Zero downtimes due to battery failure
- Overall CX improvement & Customer Satisfaction

