

Cancellations & Refund of Participation Fee

Eligibility for Cancellations & Refunds

- Cancellations will only be considered in cases of **emergencies** or **reasonable justifications** deemed valid by the organisers.
- Requests made without a sensible reason may not be entertained.
- Requests for cancellation will only be entertained within 2-3 days from the date of selection.

Cancellation Request Process

- To initiate a cancellation, participants must send an **email** to streetjam@minus01.com
- The email should include:
 - i. Full name of the participant
 - ii. Registration number/ID
 - iii. Reason for cancellation
 - iv. Payment details (eg. UPI ID, Bank details, etc.)
 - v. Any additional documents (if required)

Refund Processing

- Refunds will be processed in accordance with the **organisers' terms and conditions**.
- Refunds are applicable only on the amount paid at the time of registration.
- Any applicable deductions such as **platform fee** and **GST charges** may apply.
- The exact refund amount and timeline will be determined based on these terms.

Important Notes

- The organisers hold the right to **approve or decline** cancellation requests based on the provided reasoning.
- Refunds, if granted, will be processed within a reasonable timeframe.
- For further enquiries, participants can contact the organisers via the provided email ID.