

How do I join Swim Central as a brand-new member?

To join Swim Central as a brand new member, please follow the below steps.

If your family/relatives are already members of Swim Central and you would like to join their pre-existing family group, please refer to the separate support guide [here](#).

A new member will be required to join Swim Central themselves by accessing:

<https://swimcentral.swimming.org.au/>

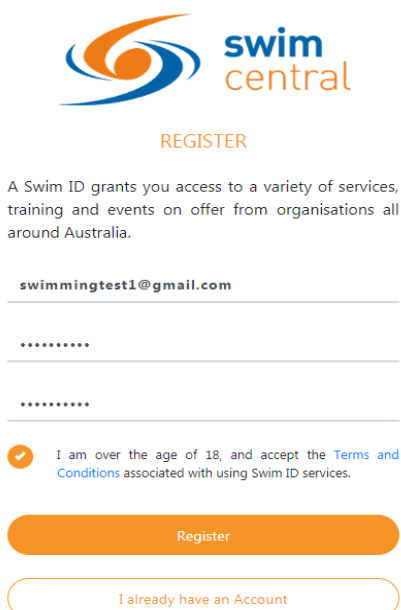
*****Please note**, if you are registering an account for your child who is under 18, you must first register yourself and then create a family group, whereby you will then be able to add your child as the dependant. More details below.

Click **Sign In** & then **Register**



The image shows the Swim Central login and registration interface. On the left, the 'swim central' logo is displayed above the text 'Welcome to Swim Central'. Below this, it says 'The new portal linking your swimming activities and interactions together.' and 'Click the Sign In button to get started.' There is a large orange 'SIGN IN' button. On the right, there is a 'SIGN IN' section with fields for 'SWIM ID (EMAIL)' and 'PASSWORD'. Below these fields is a 'Remember me?' checkbox with a checked icon. There are three buttons: 'Sign In' (orange), 'Google' (white with Google logo), and 'Facebook' (blue with Facebook logo). Below these is a 'Register' button (orange) with a red arrow pointing to it, and a 'Forgot Password' button (orange).

Enter your email address & create a password. Accept the T&C's. Click Register



The image shows the Swim Central registration interface. At the top is the 'swim central' logo and the word 'REGISTER'. Below this, it says 'A Swim ID grants you access to a variety of services, training and events on offer from organisations all around Australia.' There is a text input field containing 'swimmingtest1@gmail.com'. Below this are two password input fields, each with a masked password '.....'. There is a checkbox with a checked icon and the text 'I am over the age of 18, and accept the Terms and Conditions associated with using Swim ID services.' Below this are two buttons: 'Register' (orange) and 'I already have an Account' (orange).



A confirmation email will be sent to the registered email address. You will need to access your inbox and click the confirmation link in the email before proceeding.



EMAIL SENT

We've just sent a confirmation e-mail to swimmingtest1@gmail.com; please click the link contained within to validate your account.

* don't forget to check your spam folder

[Proceed to Sign In](#)

From the email confirmation you will be taken to the below page where you can click ***Return to Sign in***



THANK YOU

Your email address has been confirmed.

[Return to Sign In](#)

Enter your new details & click ***Sign In.***




SIGN IN

☒ Remember me?

[Sign In](#)

Once logged in, you will be prompted to edit your details. If your child is UNDER 18, this section must be completed with the parent/guardians details e.g. Mum or Dads name and DOB. Your childs details will be added later.

[←](#) Edit My Profile Profile 

Identity Address Contact Other

Identity

Title Please Select

First Name * First Name is required 0 of 50

Preferred Name Preferred Name 0 of 100

Last Name * Last Name is required 0 of 50

If your child is under 18, you will now need to create a family group and add them as a dependent. Go back to *Home* (click in the right hand corner). Click Family Set-up.



Create a family group by entering a name and family pin.

[←](#) Family Setup

Create a New Family Group

1 Provide a name for your Family Group:

The Family

Please enter a Family name.

2 Add a PIN to secure your account:

3 Confirm your eligibility:

☐ I am 18 or over and eligible to be a guardian of minors

Edit Family

The Test Family Family

Edit Name

Add Dependant

Update PIN

No Family Group Members

You can use your Family Group to create login-less accounts for dependants.

Interact with the 'Add Dependant' button when you're ready to create your first member.

Add Dependant

Complete Dependants details- this will be for your child.

Create Dependant

First Name

Jane

Last Name

Smith

Date of Birth

10/10/2006

The new dependant is 12 years old

Create Dependant

By clicking on your child's name & icon, you can impersonate them to view details and purchase a membership product with your club. To obtain a membership product with your club, you will need to use the *Shopping* feature. If you are unsure of this process, please see our support guide on [How to purchase a membership package.](#)