

Keerthi Kumar S R

◎ Madurai ◊ +91 6383737085 ◊ infoworldsou@gmail.com

Summary	Strong background in customer interaction—answering queries, resolving issues, and managing account updates with accuracy. Experienced in explaining complex information clearly and documenting customer needs, supporting a smooth service experience. Now looking to apply these communication, problem-solving, and process-handling skills.		
Experience	Mitsuba India Pvt Ltd Production Assembly	Sep 2024 - Oct 2025 Chennai	
	Worked in production for fuel pump armature and child parts (FP26). Operated automated machines and followed standard procedures across processes such as press-fit, winding, fusing, molding, rework, cutting, and visual inspection.		
	Pristyn Care Business Development Executive	Jan 2024 - May 2024 Gurgaon	
	Guided patients through structured discussions and hand-held them throughout their journey. Understood patient profiles and explained service benefits clearly. Performed follow-ups as required and handled insurance approvals and discharge processes efficiently.		
	Teleperformance Customer Care Executive	Dec 2022 - Jan 2024 Indore	
	Handled customer questions and concerns by providing clear, accurate responses. Informed customers about updates, offers, promotions, and policies while managing account reviews or changes. Resolved inquiries and complaints quickly and ensured smooth service support.		
Education	Sourashtra College 74%	2022 B.Sc (CS)	
	V H N Higher Secondary School 64%	2019 HSC	
	Sourashtra Co-Edu Higher Secondary School 85%	2017 SSLC	
Skills	Time management	Communication	Problem Solving
Languages	Tamil , English		
Declaration	I here by declare that the above furnished details are true to the best of my knowledge.		