

Keerthi Kumar S R

📍 Madurai 📞 +91 6383737085 @ infoworldsou@gmail.com

Summary

Strong background in customer interaction—answering queries, resolving issues, and managing account updates with accuracy. Experienced in explaining complex information clearly and documenting customer needs, supporting a smooth service experience. Now looking to apply these communication, problem-solving, and process-handling skills.

Experience

Mitsuba India Pvt Ltd

Sep 2024 - Oct 2025

Production Assembly

Chennai

Worked in production for fuel pump armature and child parts (FP26). Operated automated machines and followed standard procedures across processes such as press-fit, winding, fusing, molding, rework, cutting, and visual inspection.

Pristyn Care

Jan 2024 - May 2024

Business Development Executive

Gurgaon

Guided patients through structured discussions and hand-held them throughout their journey. Understood patient profiles and explained service benefits clearly. Performed follow-ups as required and handled insurance approvals and discharge processes efficiently.

Teleperformance

Dec 2022 - Jan 2024

Customer Care Executive

Indore

Handled customer questions and concerns by providing clear, accurate responses. Informed customers about updates, offers, promotions, and policies while managing account reviews or changes. Resolved inquiries and complaints quickly and ensured smooth service support.

Education

Sourashtra College

2022

74%

B.Sc (CS)

V H N Higher Secondary School

2019

64%

HSC

Sourashtra Co-Edu Higher Secondary School

2017

85%

SSLC

Skills

Time management

Communication

Problem Solving

Languages

Tamil , English

Declaration

I here by declare that the above furnished details are true to the best of my knowledge.