



# Installing IdentityRM in Microsoft Azure

Installation Guide

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# Chapter 1. Introduction

IdentityRM is a platform that facilitates digital business transformation. IdentityRM provides an evolved thought process where identities belong to relationships, and relationships become the fundamental managed entity.

Relationships allow you to provide business context and macro layer for managing identity within digital business models.

This guide describes how to install IdentityRM in Microsoft Azure.

**Version tested:** IdentityRM\_1.1-4161

# Chapter 2. System Requirements

Recommended configurations and sizing:

## *DEV/TEST*

- 2 Ubuntu 20.0.02 D2 as v4 instances with 30 GB of storage.
- Azure Database for PostgreSQL General Purpose 2 vCore 10 GiB.
- Load Balancer for HTTPS between the two Azure VM instances. Set for sticky sessions.

## *PROD*

- 2 Ubuntu 20.0.02 D2 as v4 instances with 30 GB of storage
- Azure Database for PostgreSQL Memory Optimized 2 vCore 10 GiB
- Load Balancer for HTTPS between the two Azure VMs. Set for sticky sessions.

# Chapter 3. Preparation for Installation

Before installing IdentityRM, you need to complete the prerequisites to set up the following:

- Azure Load Balancer
- Azure VMs
- PostgreSQL database

## 3.1. Setting up Azure Load Balancer

Before installation, you need to have a public Azure Load Balancer ready to load balance your virtual machine.

For more information about the configurations, see the [Microsoft documentation](#).

### 3.1.1. Prerequisites

- Microsoft Azure Portal account
- Microsoft Azure Portal subscription that includes the Azure Load Balancer feature.

### 3.1.2. Set up Azure Load Balancer

The load balancer is attached to the VMs. For information about creating the VM, refer to [\[Configuring Azure VMs\]](#).

To configure,

1. Log into [Azure portal](#).
2. In the **Search** box, type Load Balancer service and select **load balancer** from the displayed results.
3. On the Load Balancer page, click **New**.
4. On the **Create Load Balancer** page, enter the details about load balancer.

Microsoft Azure

Home > Load balancing - help me choose (Preview)

## Create load balancer

Azure load balancer is a layer 4 load balancer that distributes incoming traffic among healthy virtual machine instances. Load balancer uses a hash-based distribution algorithm. By default, it uses a 5-tuple (source IP, source port, destination IP, destination port, protocol type) to map traffic to available servers. Load balancer can either be internet-facing where it is accessible via public IP addresses, or internal where it is only accessible from a virtual network. Azure load balancers also support Network Address Translation (NAT) to route traffic between public and private IP addresses. [Learn more](#)

**Project details**

Subscription \* Azure subscription 1

Resource group \* (new) spinning-up  
[Create new](#)

**Instance details**

Name \* spinning-loadbalancer

Region \* East US

Type \* ☐ Internal ☒ Public

SKU \* ☒ Standard ☐ Basic

Microsoft recommends Standard SKU load balancer for production workloads. [Learn more about pricing differences between Standard and Basic SKU](#)

Tag \* ☒ Regional ☐ Global

**Public IP address**

Public IP address \* ☒ Create new ☐ Use existing

Public IP address name \* spinning-PublicIP

Public IP address SKU Standard

IP address assignment ☐ Dynamic ☒ Static

Availability zone \* Zone-redundant

Add a public IP address ☒ Yes ☐ No

Routing preference ☒ Microsoft network ☐ Internet

[Previous](#) [Next](#) [Download a template for automation](#)

5. Review the summary and click **Create** to deploy load balancer.

Microsoft Azure

Home > Load balancing - help me choose (Preview)

## Create load balancer

Validation passed

**Basics** **Tags** **Review + create**

**Basics**

Subscription Azure subscription 1

Resource group ((new) spinning-up)

Name spinning-loadbalancer

Region East US

SKU Standard

Type Public

Public IP address spinning-PublicIP

**Tags**

None

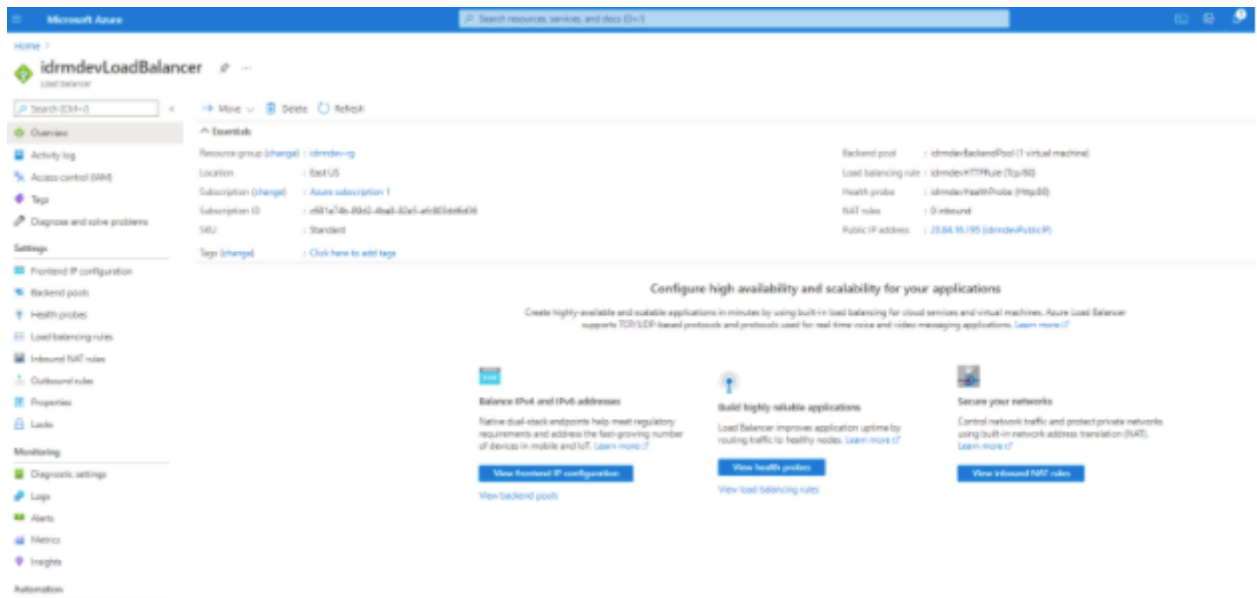
[Create](#) [Previous](#) [Next](#) [Download a template for automation](#)

A confirmation screen displays successful deployment.

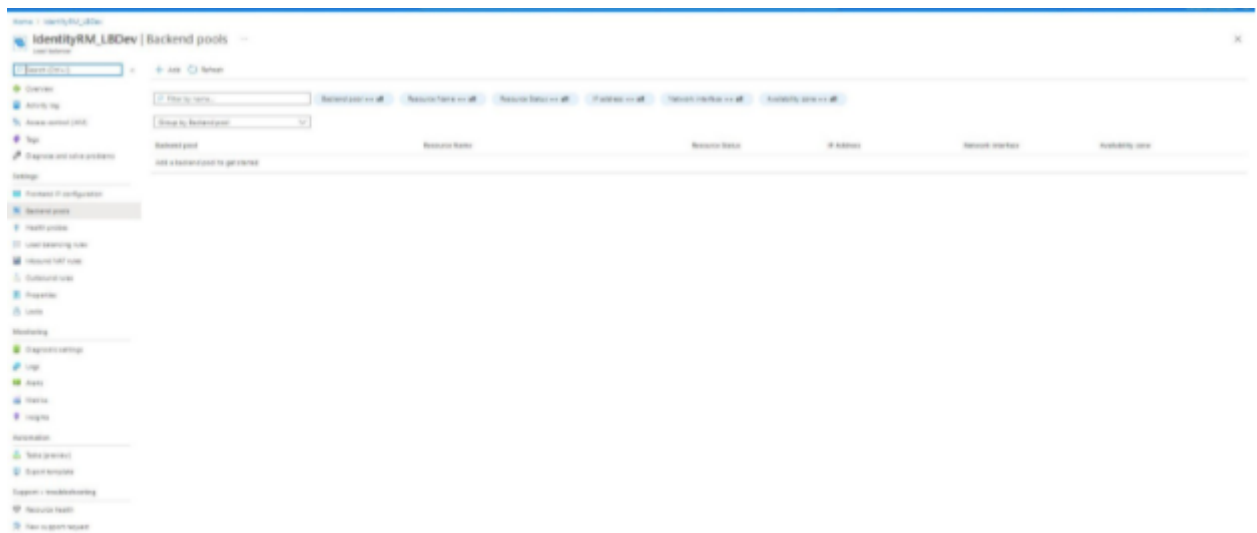
6. Click **Go to resource** to show the configuration of load balancer.

### IMPORTANT

Make note of the Public IP address to use later when configuring DNS.



7. Click the **Backend Pools** tab and select **New** to create a backend server pool.



8. Enter details about the backend server pool.





The screenshot shows the 'Add load balancing rule' configuration page in the Microsoft Azure portal. The page title is 'Add load balancing rule' with a three-dot menu icon. Below the title is the breadcrumb 'idrmdevLoadBalancer'. A blue information box states: 'A load balancing rule distributes incoming traffic that is sent to a selected IP address and port combination across a group of backend pool instances. Only backend instances that the health probe considers healthy receive new traffic.'

The configuration form includes the following fields and options:

- Name \***: idrmdevHTTPRule (with a green checkmark)
- IP Version \***: ☒ IPv4 ☐ IPv6
- Frontend IP address \***: LoadBalancerFrontEnd (20.84.16.195) (with a dropdown arrow)
- Protocol**: ☒ TCP ☐ UDP
- Port \***: 80 (with a green checkmark)
- Backend port \***: 80 (with a green checkmark)
- Backend pool \***: idrmdevBackendPool (with a dropdown arrow)
- Health probe \***: idrmdevHealthProbe (HTTP:80) (with a dropdown arrow and a 'Create new' link below it)
- Session persistence**: Client IP and protocol (with a dropdown arrow)
- Idle timeout (minutes) \***: A slider set to 15 minutes
- TCP reset**: ☒ Disabled ☐ Enabled
- Floating IP**: ☒ Disabled ☐ Enabled
- Outbound source network address translation (SNAT)**: ☒ (Recommended) Use outbound rules to provide backend pool members access to the internet. [Learn more](#)

The load balancer is ready to use. The backend pools are connected to the Azure VMs.

## 3.2. Setting up Azure VMs

You can deploy the IdentityRM solution on two or more of Azure VM instances. For more information, see [Microsoft Documentation](#).

### 3.2.1. Prerequisites

- Microsoft Azure Portal account.
- Microsoft Azure Portal subscription that includes the Azure Load Balancer feature.
- A configured Azure Load Balancer.

#### NOTE

You can configure the Load Balancer even after creating the VM, but it works faster when configured before.

### 3.2.2. Set up Azure VM

1. Log into [Azure portal](#).
2. Search the Virtual Machine service.
3. Click **Add > Start with a pre-set configuration**.
4. Select **General purpose D-Series default** as the Workload type and then click **Continue to Create a VM**.
5. On the **Create A Virtual Machine** page, perform the following steps:
  - a. On the **Basics** tab, enter required details for all the fields.
  - b. On the **Disks** tab, enter details and select a disk size to create a data disk.
  - c. On the **Networking** tab, configure the network and load balancer.
  - d. On the **Review and Create** tab, review the entered details and click **Create**.

**NOTE** Click **Previous** if you need to modify the details.

The **Generate new key pair** dialog box is displayed.

6. Click **Download private key and create resource** to save the key for future reference.  
The message, **Your deployment is complete** confirms successful deployment of a new virtual machine.

Now, you need to configure the virtual machine.

7. On the deployment confirmation page, click **Go to Resource**.  
The **Overview** tab displays the complete configuration of the virtual machine.
8. Copy the IP address.

**IMPORTANT** You need the IP address to connect the VM.

9. Click the **Networking** tab and configure the SSH port firewall rule.  
The VM instance is ready to use. You can create more VMs following the same steps.

### 3.2.3. Connect to the Azure VM Instance

Use the SSH key and an SSH connection tool (For example, PuTTY) or command line SSH to connect to the VM instance. This section describes how to connect the VM using PuTTY. For detailed information, see [Convert your Private key using PuTTYgen](#).

#### Prerequisites

- Your .pem file.
- Conversion of the private key using PuTTYgen.
- The IP Address copied while creating the VM.

## Before you connect

You need to convert the private key using PuTTYgen.

To convert,

1. Start PuTTYgen (Click **Start>All Programs>PuTTYgen**).
2. Select **RSA** for **Types of key to generate**.
3. Click **Load** and select the **All Files** option for **Files to select**.
4. Select your .pem file for the key pair that you generated and click **Open** to import.  
For example, IdentityRMDev1.pem.
5. Click **Save private key**.  
A warning appears.
6. Select **Yes** to save the key without a passphrase.
7. Enter a name for the key and click **Save**.

**NOTE** The name of key must match with the name of the key pair.

You have converted the private key to the .ppk file extension that PuTTYgen supports. Now, use the SSH client of PuTTY to connect your VM instance.

## Connect your Virtual Machine

To connect your VM,

1. Start PuTTYgen (Click **Start>All Programs>PuTTYgen**).  
The PuTTY Configuration wizard appears.
2. On the **Session** screen, enter the IP address of the VM instance and click **Save**.
3. On the **Auth** screen, **Browse** and add the PPK file received after converting the private key.
4. On the **Data** screen, enter the Azure user login name.
5. Click **Open**.
6. Access the new host configuration to login.

The VM session starts.

## 3.3. Setting up PostgreSQL Database

IdentityRM installs a local PostgreSQL database as part of the installation process. You can modify the configuration to use the Azure PostgreSQL remote database. This section describes how to set up the PostgreSQL database and connect IdentityRM to the available database.

**Prerequisite:** Azure subscription.

### 3.3.1. Set up the Azure PostgreSQL Server

You can access the VM instance using the SSH key generated while creating the VM instance, and an SSH connection tool (For example, PuTTY) or command line SSH.

To set up, create an Azure database for PostgreSQL Server and then configure. For detailed information, refer to [Microsoft documentation](#).

To configure,

1. Go to [Azure portal](#).
2. Search for and select the PostgreSQL service configuration.
3. Click **New+** to add a new PostgreSQL server.
4. On the **Select Azure Database for PostgreSQL deployment option** page, select **Create for Single Server**.
5. On the **Basics** tab of Single Server, enter the details and click **Review + create**.
6. Review the configuration and click **Create**.  
The following confirmation message appears: **Your deployment is complete**.
7. Click **Go to Resource**.  
View the server details and start configuring.

<b>IMPORTANT</b>	You need to configure to make the server publicly accessible.
------------------	---

8. Click the **Connection Security** tab.  
This setting helps to configure firewall rules to access the PostgreSQL server.
9. To configure firewall, perform the following steps:
  - a. Enter the IP address of the VM instance.

<b>NOTE</b>	IP address is available in the VM instance configuration overview.
-------------	--

- b. Enter **Client IP**.

<b>NOTE</b>	The Client IP is a local client address for using clients installed on the Desktop, for instance.
-------------	---

10. Click the **Connection Strings** tab to show the configuration parameters to be used in IdentityRM.

The PostgreSQL configuration is complete.

### 3.3.2. Configure IdentityRM to use the Azure PostgreSQL Server

Configure IdentityRM after installation to connect to the Azure PostgreSQL server.

To configure,

1. Connect to the VM server using an SSH shell.
2. Edit the following `idaas_manager/.env` file and enter related input in the highlighted fields:
  - `SQL_ENGINE=django.db.backends.postgresql`
  - `SQL_DATABASE=postgres`
  - `SQL_USER=postgres@idrmdevpostgres`
  - `SQL_PASSWORD=<your_password>`
  - `SQL_HOST= idrmdevpostgres.postgres.database.azure.com`
  - `SQL_PORT=5432`
3. Restart the server.

# Chapter 4. Installing IdentityRM

To install IdentityRM, you need to first install Docker.

## 4.1. Install Docker

To install,

1. Use the Ubuntu 20.0.02 Azure VM image.
2. Log into AzureVM using PuTTY.
3. Install docker and set up as non-root user using the following steps:
  - a. Run `sudo snap install docker` (installs docker and docker-compose).
  - b. Run `sudo groupadd docker`.
  - c. Run `sudo usermod -aG docker $USER`.
  - d. Run `sudo chmod 777 /var/run/docker.sock`.
  - e. Log out and return into Unix shell.
  - f. Run the following to validate that docker is running properly:  
`azureuser@IdentityRM:~/idaas_manager$ docker run hello-world`  
The following message confirms successful completion:

```
Hello from Docker!
This message shows that your installation appears to be working correctly.
To generate this message, Docker took the following steps:
1. The Docker client contacted the Docker daemon.
2. The Docker daemon pulled the "hello-world" image from the Docker Hub.
   (amd64)
3. The Docker daemon created a new container from that image which runs the
   executable that produces the output you are currently reading.
4. The Docker daemon streamed that output to the Docker client, which sent it
   to your terminal.
To try something more ambitious, you can run an Ubuntu container with:
$ docker run -it ubuntu bash
Share images, automate workflows, and more with a free Docker ID:
https://hub.docker.com/
For more examples and ideas, visit:
https://docs.docker.com/get-started/
```

4. Run `sudo apt install unzip`.

## 4.2. Install IdentityRM

To install,

1. Unzip the release file. `unzip IdentityRM*.zip`.

## 2. Run the installation command.

```
cd idaas_manager
make install
```

### Output

```
azureuser@IdentityRM:~$ cd idaas_manager/
azureuser@IdentityRM:~/idaas_manager$ make install
Installing docker images...
77cae8ab23bf: Loading layer 5.815MB/5.815MB
766d031fa954: Loading layer 2.56kB/2.56kB
db3a903780ba: Loading layer 1.536kB/1.536kB
01418db173bb: Loading layer 70.98MB/70.98MB
760ddfacc422: Loading layer 30.21kB/30.21kB
e4f3e630426a: Loading layer 2.048kB/2.048kB
1b5ae6d491ae: Loading layer 3.072kB/3.072kB
dde7cc167531: Loading layer 8.704kB/8.704kB
Loaded image: identity_rm_db_prod:latest
f1b5933fe4b5: Loading layer 5.796MB/5.796MB
fbe0fc9bcf95: Loading layer 17.86MB/17.86MB
6e3177938916: Loading layer 32.35MB/32.35MB
2c01af858ac4: Loading layer 3.072kB/3.072kB
a54f56ad01ba: Loading layer 12.8kB/12.8kB
112ba21ea5bb: Loading layer 3.072kB/3.072kB
73de2bbf029e: Loading layer 1.319MB/1.319MB
4128c9e3485c: Loading layer 11.66MB/11.66MB
c4313026eb26: Loading layer 1.602MB/1.602MB
99f2b2e2dff5: Loading layer 903.7kB/903.7kB
Loaded image: nginx_prod:latest
b2d5eeeba3a: Loading layer 5.88MB/5.88MB
d2c4a6adc529: Loading layer 12.29kB/12.29kB
33292fe7ceb9: Loading layer 2.139MB/2.139MB
845cc97e6c8b: Loading layer 25.47MB/25.47MB
c432e6f541e7: Loading layer 2.048kB/2.048kB
f3286249f0c5: Loading layer 3.584kB/3.584kB
Loaded image: redis:alpine
8803ef42039d: Loading layer 119.2MB/119.2MB
c2c789d2d3c5: Loading layer 17.1MB/17.1MB
527ade4639e0: Loading layer 17.85MB/17.85MB
2e5b4ca91984: Loading layer 150MB/150MB
da9418a2e1b1: Loading layer 520.4MB/520.4MB
98d95bdfa037: Loading layer 18.49MB/18.49MB
0d77d4546954: Loading layer 106.6MB/106.6MB
7a8a38bf5538: Loading layer 4.608kB/4.608kB
ccbefb30278f: Loading layer 6.996MB/6.996MB
58b416e5ba92: Loading layer 10.97MB/10.97MB
5806931a6d90: Loading layer 387.9MB/387.9MB
e310f70f1efa: Loading layer 3.072kB/3.072kB
57f75c964d98: Loading layer 745.9MB/745.9MB
```

```
a8bb298967a2: Loading layer 2.56kB/2.56kB
bf8b9eb818d8: Loading layer 525.3kB/525.3kB
1a6aeb12327d: Loading layer 2.56kB/2.56kB
cdbfa6641b6a: Loading layer 50.69kB/50.69kB
a9c491a4d7b8: Loading layer 3.072kB/3.072kB
8cafbe6ac6f0: Loading layer 3.584kB/3.584kB
5a2aeb108b3c: Loading layer 487.8MB/487.8MB
650fb0b48dba: Loading layer 2.048kB/2.048kB
a185a502371d: Loading layer 2.56kB/2.56kB
eac5e8977635: Loading layer 1.371MB/1.371MB
e5be8ead428f: Loading layer 5.35MB/5.35MB
27375b1cf211: Loading layer 35.07MB/35.07MB
43d93b418363: Loading layer 31.24MB/31.24MB
cd7ec32ab4f1: Loading layer 66.28MB/66.28MB
Loaded image: identity_rm_web_prod:latest
Images successfully installed
Installation successfull!
```

You can now run the application. For more information, refer to [README.md](#) from the related Git repository.

### 3. Set up application

To set up,

- a. Perform the following steps:
- b. Run `make up`.
- c. Run `make collectstatic`.
- d. Select **yes** to answer the prompt.
- e. Run `make import_config`  
`import_file=sample_configurations/delegated_admin_tenant_current.json`.

```
Output
azureuser@IdentityRM:~/idaas_manager$ make import_config
import_file=sample_configurations/delegated_admin_tenant_current.json
identity_rm_db_prod is up-to-date
redis_prod is up-to-date
identity_rm_web_prod is up-to-date
nginx_prod is up-to-date
Migrations for 'core':
  core/migrations/0003_auto_20210527_1524.py
  - Alter field theme on dashboardservice
Operations to perform:
  Apply all migrations: admin, admin_interface, administration, api, auth,
  authtoken, contenttypes, core, dashboard, entitlements, frontend, guardian,
  helpdesk, logs, organization, report_builder, reports, sessions, silk, teams,
  thycotic, viewflow, workflow
Running migrations:
```



```

Applying contenttypes.0001_initial... OK
Applying contenttypes.0002_remove_content_type_name... OK
Applying core.0001_initial... OK
Applying admin.0001_initial... OK
Applying admin.0002_logentry_remove_auto_add... OK
Applying admin.0003_logentry_add_action_flag_choices... OK
Applying admin_interface.0001_initial... OK
Applying admin_interface.0002_add_related_modal... OK
Applying admin_interface.0003_add_logo_color... OK
Applying admin_interface.0004_rename_title_color... OK
Applying admin_interface.0005_add_recent_actions_visible... OK
Applying admin_interface.0006_bytes_to_str... OK
Applying admin_interface.0007_add_favicon... OK
Applying admin_interface.0008_change_related_modal_background_opacity_type...
OK
Applying admin_interface.0009_add_enviroment... OK
Applying admin_interface.0010_add_localization... OK
Applying admin_interface.0011_add_environment_options... OK
Applying admin_interface.0012_update_verbose_names... OK
Applying admin_interface.0013_add_related_modal_close_button... OK
Applying admin_interface.0014_name_unique... OK
Applying admin_interface.0015_add_language_chooser_active... OK
Applying admin_interface.0016_add_language_chooser_display... OK
Applying admin_interface.0017_change_list_filter_dropdown... OK
Applying admin_interface.0018_theme_list_filter_sticky... OK
Applying viewflow.0001_initial... OK
Applying viewflow.0002_fsmchange... OK
Applying viewflow.0003_task_owner_permission_change... OK
Applying viewflow.0004_extend_fields_length... OK
Applying viewflow.0005_rename_flowcls... OK
Applying viewflow.0004_subprocess... OK
Applying viewflow.0005_merge... OK
Applying viewflow.0006_merge... OK
Applying viewflow.0007_owner_permission_obj... OK
Applying viewflow.0006_i18n... OK
Applying viewflow.0008_merge... OK
Applying viewflow.0007_task_assigned... OK
Applying viewflow.0008_jsonfield_and_artifact... OK
Applying viewflow.0009_merge... OK
Applying workflow.0001_initial... OK
Applying administration.0001_initial... OK
Applying authtoken.0001_initial... OK
Applying authtoken.0002_auto_20160226_1747... OK
Applying authtoken.0003_tokenproxy... OK
Applying api.0001_initial... OK
Applying api.0002_auto_20210524_1205... OK
Applying auth.0001_initial... OK
Applying auth.0002_alter_permission_name_max_length... OK
Applying auth.0003_alter_user_email_max_length... OK
Applying auth.0004_alter_user_username_opts... OK
Applying auth.0005_alter_user_last_login_null... OK

```

```

Applying auth.0006_require_contenttypes_0002... OK
Applying auth.0007_alter_validators_add_error_messages... OK
Applying auth.0008_alter_user_username_max_length... OK
Applying auth.0009_alter_user_last_name_max_length... OK
Applying auth.0010_alter_group_name_max_length... OK
Applying auth.0011_update_proxy_permissions... OK
Applying auth.0012_alter_user_first_name_max_length... OK
Applying organization.0001_initial... OK
Applying helpdesk.0001_initial... OK
Applying entitlements.0001_initial... OK
Applying core.0002_auto_20210524_1205... OK
Applying core.0003_auto_20210527_1524... OK
Applying dashboard.0001_initial... OK
Applying frontend.0001_initial... OK
Applying frontend.0002_i18n... OK
Applying guardian.0001_initial... OK
Applying guardian.0002_generic_permissions_index... OK
Applying logs.0001_initial... OK
Applying report_builder.0001_initial... OK
Applying report_builder.0002_auto_20150201_1809... OK
Applying report_builder.0003_auto_20150720_1549... OK
Applying report_builder.0004_auto_20170915_2046... OK
Applying report_builder.0005_add_delta_filtering... OK
Applying report_builder.0006_auto_20180413_0747... OK
Applying report_builder.0007_auto_20190214_1405... OK
Applying reports.0001_initial... OK
Applying sessions.0001_initial... OK
Applying silk.0001_initial... OK
Applying silk.0002_auto_update_uuid4_id_field... OK
Applying silk.0003_request_prof_file... OK
Applying silk.0004_request_prof_file_storage... OK
Applying silk.0005_increase_request_prof_file_length... OK
Applying silk.0006_fix_request_prof_file_blank... OK
Applying silk.0007_sqlquery_identifier... OK
Applying teams.0001_initial... OK
Applying thycotic.0001_initial... OK
Applying thycotic.0002_auto_20210524_1205... OK
Superuser created successfully.
Importing config file sample_configurations/delegated_admin_tenant_current.json
...
file imported. Tenant created

```

The setup is complete.

# Chapter 5. Configuring Access to IdentityRM

To configure access to IdentityRM, you need to set up the local environment.

## 5.1. Set up local environment

To set up your local environment, add the IP address of your VM.

To set up,

1. On your local environment, go to the following folder and open the hosts file:
  - Windows: C:\Windows\System32\drivers\etc
  - Linux: /etc/hosts
2. Add the following entries to the hosts file:

```
52.224.164.159 workflowportal.icsynergy.info #local
52.224.164.159 idrm.icsynergy.info #local
```

3. Replace the IP address with the address of the VM for your local environment (For example, 127.0.0.1).

## 5.2. Access IdentityRM

You need to configure IdentityRM with the development environment.

To set up access,

1. Open [IdentityRM Relationship](#).
2. Log in using an administrator account for the system.

## 5.3. Key Configuration and Log file locations

Configure the following files to monitor the application:

- **logs/debug.log**: Shows trace logs for the application and displays any errors.
- **.env**: Displays information about the environment.
- **nginx.conf**: Helps to modify all as the base domain for the application.

The files are all relative to the base `idaas_manager` directory.

Other settings are available in the **IdentityRM database**. You can configure using the **IdentityRM Configuration tools** available at:

- <https://workflowportal.icsynergy.info/admin>
- <https://workflowportal.icsynergy.info/dashboard>