

User Guide

TrustProfile

TrustProfile

Thank you for choosing the TrustProfile extension for your Magento® store. Whenever you have a TrustProfile account there will be API details available which can be used in this extension to connect your review data gained from the TrustProfile platform. In this way the TrustProfile extension allows seamless and live integration of your Magento® 2 store with your TrustProfile account, use the widgets with TrustProfile data and integrate Javascript.

Many visitors are looking for references from other buyers with information about the store reliability before they are making the purchase. Next to the front-end implementation you can change the settings for the connection of the Review invitation. With this extension the client reviews and store score will be visible in the front-end in your selected language, it's also possible to activate the Rich Snippets on the score to create Rich Data on your store. The review invitation functionality is sending your client details to the TrustProfile system so they will be asked and reminded to leave their opinion of the store a certain days after the purchase.

Widgets for Magento 2®

Add Merchant review data to your store to gain more confidence. Data can be outputted using built in widgets. The Widgets are fully Multi-Language supported so you can select the right language for the certain store-view.

Review Invitation

TrustProfile can invite your customers to write customer reviews. It's also possible to activate an extra reminder using the settings in your TrustProfile Dashboard. This feature is not available to every package.

Javascript Integration

The TrustProfile javascript integration ensures that your TrustProfile will be loaded directly on your Magento® 2 store. With this integration customers don't have to leave your store anymore to read the reviews.

This effectively increases your conversion. The display of the javascript integration can be personalized via <https://dashboard.trustprofile.io>. In your dashboard you will find under the option the personalization options such as how the sidebar is displayed and if it is activated on the mobile.

Extension configuration

Configuration

In admin panel, navigate to Stores - Configuration - TrustProfile

Enable TrustProfile review widget

Enter your webshop ID as an API Key

You can either enable cron to update summary automatically or Manually import summary


Select an Order status on which you want an invitation to be sent.

Set a delay for sending the invitation.

Enable TrustProfile Javascript integration

The screenshot shows the 'Configuration' page for the TrustProfile extension in a Magento 2 admin panel. The left sidebar contains a menu with options like GENERAL, CATALOG, SECURITY, CUSTOMERS, SALES, YOOZP, ENGAGEMENT CLOUD, TRUSTPROFILE, and ADVANCED. The main content area is divided into sections: General, API Details, Magento Review Widget, Invitation to write review, and TrustProfile Javascript Integration. Annotations with arrows point to specific fields: 'Enter your webshop ID as an API Key' points to the 'Webshop ID' and 'API Key' fields; 'You can either enable cron to update summary automatically or Manually import summary' points to the 'Use Cron' and 'Import' options; 'Select an Order status on which you want an invitation to be sent.' points to the 'Order is Completed with status' dropdown; 'Set a delay for sending the invitation.' points to the 'Send invite after X days' field; and 'Enable TrustProfile Javascript integration' points to the 'Javascript Integration' checkbox.

Add Review widget



DASHBOARD

SALES

CATALOG

CUSTOMERS

MARKETING

CONTENT

REPORTS

STORES

SYSTEM


FOUND PARTNERS & EXTENSIONS

Navigate to Edit Page

← Back Delete Page Save













Enable Page ☒ Yes

Page Title * TrustProfile Review Widget

Content 

Content Heading Widgets

Show / Hide Editor

Paragraph             (x)

Big Widget

TrustProfile - Summary Widget

Small Widget

TrustProfile - Summary Widget

You can add the TrustProfile summary widget from the 'Insert Widget' icon

p

POWERED BY TRINITY