

A COST SENSITIVE PERSPECTIVE

CHATBOT FRAMEWORK

Chatbot is an application with conversational user interface that business spend resource to build and operate to help their willing users to access their services.

WHAT IS NOT CHATBOT?

CUI FRAMEWORK 1

- Low barrier
- High ceiling

CUI FRAMEWORK 2

- Service/backend
- Multi language support

CUI FRAMEWORK 3

- Declarative

CUI FRAMEWORK 4

- Component

CUI FRAMEWORK 5

- Multi channel
- Generic message

CUI FRAMEWORK 6

- Support
- Hot fix

CUI FRAMEWORK 7

- Expression only
- Probe based nlu (context independent)
- Rule based du (context dependent)

CUI FRAMEWORK 8

- Template
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CUI FRAMEWORK 9

- Statechart
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