



Dear Friends and Patients,

4/13/2020

These are extraordinary times that we live in during the COVID-19 (coronavirus) pandemic. The most important concern for all of us is the health and safety of our family, friends, neighbors, loved ones, and fellow citizens. This virus has shaken the fabric of our society in many ways, including the health of our economy. I wear many hats, one of which is that of a physician, but another is that of a small business owner. The coronavirus has forced me to take a long, hard look at how we manage our business at McMinn Clinic, and ultimately, the virus, along with some other coinciding considerations has necessitated that we make some major changes, which I have outlined below.

Before I proceed, let me first let you know that the rumors of my retirement are premature. I may ride off into the sunset one of these days, but not yet. We will soon be embarking on an exciting new chapter in the history of McMinn Clinic, wherein we will become a smaller, streamlined and personal practice. This new setting will offer me the chance to continue to practice integrative and functional medicine, as well as be able to spend much needed time with my family.

Due to concerns about the coronavirus outbreak, we will be practicing "virtual medicine" for the foreseeable future via phone consults and telemedicine, and we will not be seeing patients in person. This is for your protection and for ours, since like many small practices we do not have adequate personal protective equipment. We hope to be able to see patients in the office again soon, and will make that option available when we deem it safe for all involved. On Friday, May 22, 2020 the current McMinn clinic will be closing its doors at our Homewood Plaza location. The new version of McMinn Clinic will open on June 3rd, 2020 at 2700 Rogers Drive (Corporate Center Building), Suite 201, right here in Homewood, just a few blocks north of our current location. Although the footprint of the new McMinn Clinic will be smaller, we will provide most of the same services, as well as the personalized care that we have provided all of these years. Moving forward, our patients will have new and enhanced options, such as a patient portal where you can check your labs and your clinic notes. You will also have more options for phone consults, HIPPA compliant emails, and a user-friendly option for telemedicine (video conferencing.) For now, consider it business as usual. If you are on the schedule for an upcoming appointment, we will be contacting you with information on where to get labs done and we will possibly be adjusting the day we have you on the schedule. Please be patient with us during this transition. I am confident we will be able to take care of anyone that chooses to continue seeing us.

There are a few things that we will leave behind:

- We will no longer offer IV services.
- We will no longer have in-house labs. You will need to go to an outside location, such as LabCorp or Quest.
- Dr. Brunsvold and Dr. Renee Naugher have chosen to not transition to the new location. All patients will be managed by Dr. McMinn.

I pledge to continue to bring focus, energy, and expertise to your concerns. I would like to express my profound gratitude for the honor and privilege of being your trusted physician.

I look forward to seeing you soon at the new McMinn Clinic. Until then, take care and be well.

Sincerely,

James E. McMinn, M.D.