Online exam rules

For the candidates who signed up the Alibaba Cloud Online Certification Exam, please read these Online Exam Rules and abide by the following rules during the exam.

- 1. Please read the notification email and this "ACA Online exam rules" carefully. Candidates should dial into the Zoom meeting on the mobile phone one hour before the exam start time via the meeting link provided in the notification email.
- 2. Candidates are requested to download mobile Zoom. This exam will use a mobile video proctoring system. During the exam, the proctor and all candidates should be visible in the meeting, but no video will be recorded.
- 3. Please ensure that candidates are always in an independent, closed and private place during the exam. Other people are not allowed to be in the same testing space as test takers. Otherwise, Alibaba Cloud has right to end the exam.
- 4. One hour before the exam starts, candidates are requested to dial into the Zoom video conference with their mobile phones according to the email instruction. Pay attention to the examination instructions. We will inform the candidates of the exam link in chat box of zoom meeting and guide the registration. Please dial into Zoom on time, if you fail to register the exam 10 minutes before the exam time, you will not be able to take the exam.
- 5. Please complete the mobile phone camera debugging according to the proctor sample diagram. During the exam, make sure you have stable Wi-Fi connection. Make sure your phone has sufficient power. Make sure your Zoom meeting is always on during the test, and the proctoring video is consistent with the example picture.



- 6. While taking the test, please stay in full-screen mode, focus on the exam page, do not switch to other pages, or switch to other applications. Make sure you close all the application which can cause warning pop-ups.
- 7. During the test, please make sure that the cursor is always in the answer area and you do not switch windows. Test takers will be warned when switching to other web pages, zooming out of the browser, or clicking on other applications, otherwise you would receive a warning. After 3 warnings, you will automatically fail the exam.
- 8. During the test, please stay quiet, and keep your body within the view of the camera. Please don't change the camera angle or leave the testing room. Ensure there is no examination-related information on the desktop or visible to the phone camera. Exclude raising answer-related questions to the proctor, do not answer telephone calls, send or receive messages or emails. If the corresponding rules are violated, the exam results will be disqualified.
- 9. All candidates are responsible for keeping the contents of Alibaba Cloud certification exams confidential and promise not to disclose the exam content.