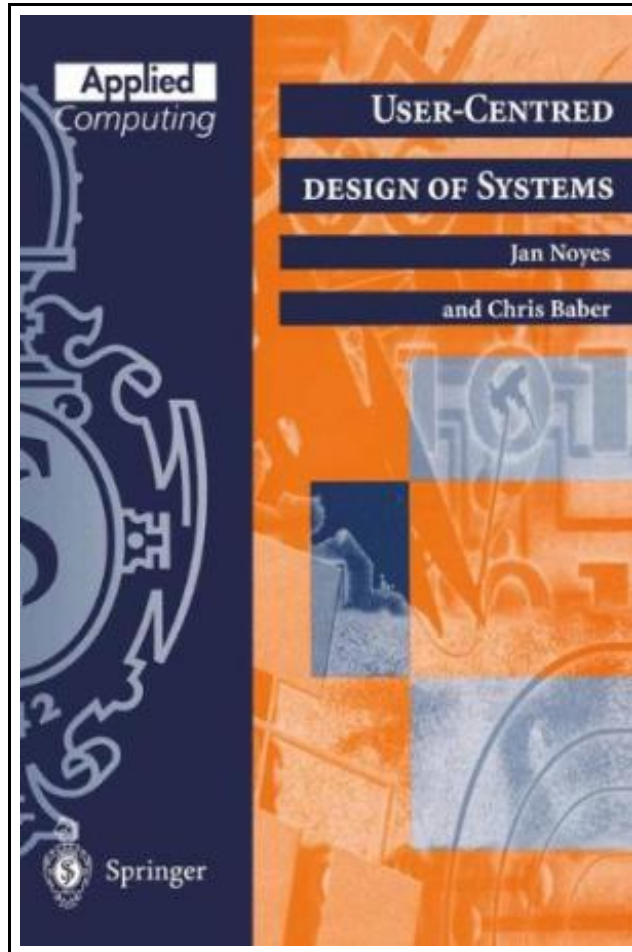


User-Centred Design of Systems



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Reviews

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(Juliet Mertz)

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Book Condition: New. Publisher/Verlag: Springer, Berlin | There has long been a need for a book which deals specifically with human factors issues and methods, and which is targeted at the computer science and engineering population; this book fills that gap. Using a model, that places the human at the centre of the system design, users are considered in terms of their cognitive and physical attributes and their social needs, and the way in which computer technology needs to be designed and evaluated in order to take account of these factors is addressed. User-Centred Design of Systems deals specifically with the human issues focuses primarily on the design and evaluation of computer systems from the perspective of the user, contains a judicious mix of theory and applications and contains lots of practical examples. Students taking Human Computer Interaction, user-centred design, human factors and ergonomics and other similar courses will find this book invaluable. | 1 Defining Systems.- 1 What Is a System?.- 1.1 Systems.- 1.2 Levels of Systems.- 1.3 Levels of Design.- 1.4 Paradoxical Technology.- 1.5 Allocation of Function.- 1.6 Mission Analysis.- 1.7 Conclusions.- 1.8 Exercise.- 1.9 Selected References.- 2 Who Will Use the System? 17.- 2.1 Users.- 2.2 Defining Users.- 2.3 Humans as Systems.- 2.4 Eliciting User Knowledge.- 2.5 Conclusions.- 2.6 Exercises 2 and.- 2.7 Selected References.- 3 What Will the System Be Used For? 37.- 3.1 Communication of Information.- 3.2 Presenting Information to the Human.- 3.3 Stimulus-central Processing-Response Compatibility.- 3.4 Conclusions.- 3.5 Exercise.- 3.6 Selected References.- 4 What Are the Main Components of the System? 55.- 4.1 Operational Level Interfaces.- 4.2 Input Technologies.- 4.3 Output Technologies.- 4.4 Control-Display Relationships.- 4.5 Conclusions.- 4.6 Exercise.- 4.7 Selected References 5.- 2 Developing Systems.- 5 How Will the System Be Designed?.- 5.1 Life cycles.- 5.2 Generic Activities in System Development.- 5.3 User involvement.-...



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