

№	Savol	A	B	C	D
1	Choose the right word to the given definition “a word made up from the first letters of the name of something”	<u>acronym</u>	protocol	area	area
2	Choose the best answer: What time _____ he get to the office? He _____ to the office just before nine.	<u>does/ gets</u>	do / getting	is /get	were / got
3	Choose the best answer: Where _____ you from? I’m from the UK but now I _____ in Qatar.	<u>are/live</u>	have/lives	was/lived	do/are living
4	Choose the best answer: _____ workshop _____ you want to attend today, Don?	<u>What/ do</u>	Why/does	When/ does	Whose/ is
5	Choose the best answer:I want to _____ to the CISCO network security workshop. Sounds interesting. What time _____ it start?	<u>go/ does</u>	have/ will	get/ have	spend/is
6	Choose the best answer:The workshop _____ at 9.15 and it _____ at 4.00 in the afternoon. But they have two breaks, at 11.15 and 13.45.	<u>starts/ finishes</u>	begin/ end	got/ finished	start up/ finish up
7	Choose the right word to the given definition “a secret word that allows you to use a computer system or enter a place”	<u>password</u>	participant	privacy	secrecy
8	Choose the right word to the given definition “a personal name that you use when using a computer system”	<u>username</u>	password	employee	trainee
9	Choose the right word to the given definition “assistance with computer and software products”	<u>IT support</u>	responsibility	workshop	session
10	Choose the right word to the given definition “someone who is taking part in an activity or event”	<u>participant</u>	trainee	employee	organiser
11	Choose the right word to the definition “a meeting at which people try to improve their skills by discussing their experiences and doing practical exercises”	<u>workshop</u>	gathering	schedule	break
12	Choose the right answer: I _____ a software engineer. What about you?	<u>Am</u>	Work	Be	Do
13	Choose the appropriate answer.I _____ a software engineer.What about you?	<u>am</u>	Work	Be	Was
14	Choose the correct answer: The batteries in my digital camera are nearly dead. They need _____.	<u>to be changed</u>	to change	exchanging	changed
15	Choose the correct answer to complete the passage:The other kind of software _____ open source software, which is normally free to use and modify.	<u>is called</u>	called	were called	is calling
16	Choose the right answer: Hello, I am Kamal. _____ to meet you	<u>Pleased</u>	Please	O.K	Thanks
17	Choose the correct answer:Sorry I can’t help. I haven’t got _____ knowledge about this subject.	<u>Much</u>	A little	Lot of	A lot of
18	Choose an uncountable noun:	<u>Knowledge</u>	Computer	Book	Desk
19	Choose the line with uncountable nouns:	<u>jam, sugar, milk, bread</u>	sugar, traffic, cup, dollar	euro, water, notebook, sugar	sugar, table, keyboard, coffee
20	Choose the correct answer:My best friend Mike gave me ... advice when I was studying at university.	<u>Much</u>	Lot	Few	So many
21	Choose the correct : Do you have five dollars? B: No, I don’t, but Oswald has _____ money with him.	<u>a lot of</u>	more of	lots	many
22	Complete this dialogue with necessary words.Nina: Hi, my is Jake. Jake: Pleased to you.	<u>Name/meet</u>	Name/get	Full name/meet	Full name/see
23	Complete this dialogue with necessary words.Ann: Good morning, is your name? Jerry: I am Jerry. to meet you.	<u>What’s/ Nice</u>	What /Pleased	What’re/ Nice	What’s/ This
24	Find the correct form of TO BE.A: Where ,, you from? B: We ...from the U.K.	<u>are/are</u>	is/are	are/is	is/is
25	Who is Sylvia? I am Sylvia, I create usernames and passwords and set firewalls.	<u>Network administrator</u>	Database analyst	IT support officer	Network architect
26	Choose the best answer: What she do? She ...a developer.	<u>does/is</u>	do/is	Does/are	does/ am
27	Who is Mark? His area is data processing.	<u>Database analyst</u>	Network architect	IT support officer	Network administrator
28	Fill the gaps with necessary words. A: Ann, do you Linda? B: Yes, I do. What do you ... to know?	<u>Know/ want</u>	Know/ do	Want/ want	Know/ meet
29	Choose the right variant: 9:15	<u>Quarter past nine</u>	Quarter to nine	Half past nine	Quarter past ten
30	Choose the right variant: 8:30	<u>Half past eight</u>	Half past nine	Quarter past eight	half to ten
31	Choose the right variant:5:05	<u>Five past five</u>	Five to five	half past five	quarter past five
32	Choose the right variant:2:15	<u>Quarter past two</u>	Quarter to two	Fifteen to two	Half past two
33	Choose the right variant:9:50	<u>Ten to ten</u>	Ten past ten	half past nine	quarter to ten
34	Fill the gaps: I am Dubai, I work SAP there.	<u>from/for</u>	for/for	in/ from	in/ from

35	Fill the gaps: I start work 8:15, have lunch 1.	at/at	in/at	at/in	at/ on
36	Fill the gaps: I work in an office Canada, but I amDubai.	in/from	on/from	from/on	on/on
37	What is the abbreviation of WLAN?	Wireless Local Area Network	Wire Local Aspect Network	Wireless Live Area Network	Wireless Local Area Nation
38	What is the abbreviation of HTML?	Hyper Text Markup Language	Hyper Text Markup Line	Hyper Text Massage Language	Hyper Text Mark Language
39	What is the synonym of "mean"?	Stand for	Stand	Know	Understand
40	Choose the right word to the given definition: Belonging or relating to one particular person	Personal	Practical	Meaningful	Particular
41	Choose the right word to the given definition: feeling that you want to sleep or rest	Tired	Retired	Sad	Upset
42	Select the best definition to the word : "case"	the box of a computer that contains the hardware	the box of a computer that contains input devices	the box of a computer that contains output devices	the box of a computer that contains all peripherals
43	Choose the correct answer: What does CPU stand for?	Central Processing Unit	Central Printing Unit	Central Private Unit	Cable Processing Unit
44	Choose the correct answer: What is CPU?	the part of a computer that controls what it does	the part of a computer that shows information or pictures	the part of a computer where information is stored	the part of a computer that where all the circuits of a computer are placed
45	Select the best definition to the word:"fast" (adj)	moving or happening quickly	weghing not heavy	doing something easily	moving or happening slowly
46	Select the best definition to the word: "hard disk drive"	the part of a computer where information is stored	the part of a computer with a screen that shows information or pictures	the part of a computer that controls what it does	a board where all the circuits of a computer are placed
47	Select the best definition to the word : "keyboard (n)"	a set of keys on a computer which you press to produce letters, numbers, etc.	a disk drive that uses a laser to read and write data on disks	a board where all the circuits of a computer are placed	a piece of equipment in a computer that is used to store information
48	Select the best definition to the word:"light (adj)"	not heavy	not easy	not slowly	not quickly
49	Select the best definition to the word:"memory (n)"	a piece of equipment in a computer that is used to store information	the part of a computer that controls what it does	the part of a computer with a screen that shows information or pictures	a disk drive that uses a laser to read and write data on disks
50	Select the best definition to the word : "monitor (n)"	a piece of computer equipment with a screen that shows information or pictures	a piece of equipment in a computer that is used to store information	a disk drive that uses a laser to read and write data on disks	a set of keys on a computer which you press to produce letters numbers, etc.
51	Select the best definition to the word:"motherboard (n)"	a board where all the circuits of a computer are placed	the part of a computer where information is stored	a board which contains alphabetical, numerical and fuction keys	all answers are correct
52	Select the best definition to the word:"mouse (n)"	a small object connected to a computer, that you move with your hand and press to make the computer do things	the part of a computer where information is stored	a disk drive that uses a laser to read and write data on disks	a piece of computer equipment with a screen that shows information or pictures
53	Select the best definition to the word:"optical disk drive (n)"	a disk drive that uses a laser to read and write data on disks	a small object connected to a computer, that you move with your hand and press to make the computer do things	a piece of computer equipment with a screen that shows information or pictures	the part of a computer where information is stored
54	Select the best definition to the word:"power supply unit(n)"	unit which supplies electric power to the other components in a computer	the part of a computer where information is stored	unit which supplies information to a computer	unit which supplies spare pieces to a computer
55	Select the best definition to the word:"application (n)"	a computer program	a picture on a computer	a set of related packages	a particular quality or ability
56	Select the best definition to the word:"efficient (adj)"	work well without wasting time, money or energy	easy to use, understand or operate	doing something easily	moving or happening slowly
57	Select the best definition to the word:"image (n)"	a picture, for example, on a computer	text information on a computer	a set of related packages sold	a piece of computer equipment with a screen
58	Select the best definition to the word:"package (n)"	a set of related programs sold together for use on a computer	a set of keys on a computer which you press to produce letters numbers, etc.	the part of a computer where information is stored	a picture, for example, on a computer
59	Select the best definition to the word:"process (v)"	to print a picture from a photographic film	to enter, for example a website	information stored on a computer	to put something inside or into something else
60	Select the best definition to the word:"software (n)"	programs that a computer uses to do different jobs	unit which supplies electric power to the other components in a computer	all physical parts of computer	a particular quality or ability

61	Select the best definition to the word:" strength (n)"	<u>a particular quality or ability that gives something or someone an advantage</u>	several pieces of equipment that are connected to each other and work together	a set of related programs sold together for use on a computer	unit which supplies electric power to the other components in a computer
62	Select the best definition to the word:"system (n)"	<u>several pieces of equipment that are connected to each other and work together</u>	a set of related programs sold together for use on a computer	a set of keys on a computer which you press to produce letters numbers, etc.	programs that a computer uses to do different jobs
63	Select the best definition to the word:"user-friendly(adj)"	<u>easy to use, understand or operate</u>	complicated to use, understand or operate	complex to use, understand or operate	programs that a computer uses to do different jobs
64	Select the best definition to the word:"version (n)"	<u>a copy of something that has been changed so that it is slightly different</u>	a copy of information stored on a computer	a document that is exactly the same as an earlier or original one	a document stored on a computer
65	Select the best definition to the word:"access (v)"	<u>to enter, for example a website to work without needing someone to operate it for each part of a process</u>	to study something carefully	to make a copy of information	to examine something carefully
66	Select the best definition to the word:"automatic (adj)"	<u>to make a copy of information stored on a computer</u>	having a duty to be in charge of or to look after something	doing something manually	to work with the needing someone to operate it for each part of a process
67	Select the best definition to the word:"back up (phr v)"	<u>someone you work with; this term is used especially by professional people</u>	to make a document that is exactly the same as an earlier or original one	a copy of something that has been changed so that it is slightly different	a place on computer where you can find information about something
68	Select the best definition to the word:"colleague (n)"	<u>to make a document that is exactly the same as an earlier or original one</u>	educational establishment where students study	someone who is paid to work for someone else	someone who is taking part in an activity or event
69	Select the best definition to the word:"copy (v)"	<u>the way in which something is used</u>	a copy of information stored on a computer	a document stored on a computer	a copy of something that has been changed so that it is slightly different
70	Select the best definition to the word:"usage (n)"	<u>a place on the internet where you can find information about something, especially a particular organisation</u>	to make a document that is used on computer	a copy of something that is used to be changed	the way of information is stored on a computer to be used later
71	Select the best definition to the word:"website (n)"	<u>to record music, images or other information onto it using special computer equipment</u>	a document that is exactly the same as an earlier or original one	a document that is designed to work without needing someone to operate for each part of a process	a place on a computer where you can find information about something
72	Select the best definition to the word:"burn (v)"	<u>to join something to a computer or telephone network</u>	to join something to a computer or telephone network	to put a piece of equipment somewhere and connect it so that you can use it	to take something and put it in a different place or position
73	Select the best definition to the word:"connect (v)"	<u>to take something and put it in a different place or position</u>	to take something and put it in a different place or position	to record music, images or other information onto it using special computer equipment	to deliver a document that is designed to work with
74	Select the best definition to the word:"insert (v)"	<u>to put something inside or into something else</u>	to join something to a computer or telephone network	to take something and put it in a different place	to make a computer program work
75	Select the best definition to the word:"install (v)"	<u>to put a piece of equipment somewhere and connect it so that you can use it; to set up for use</u>	to deliver a document that is designed to work without needing someone to operate for each part of a process	to delete a piece of equipment so that you can not use it	to place a computer where you can work on it
76	Select the best definition to the word:"move (v)"	<u>to take something and put it in a different place or position</u>	to put something inside or into something else	to join something to a computer or telephone network	to record music, images or other information
77	Select the best definition to the word:"office (n)"	<u>a room where someone works at a desk or where people work together</u>	a place on the internet where you can find information about something, especially a particular organisation	a place on a computer where you can find information about something	to make a computer program work
78	Select the best definition to the word:"run (v)"	<u>to make a computer program work</u>	to install and make a new computer system work for the first time	to solve problems that a computer is having	to join something to a computer or telephone network

79	Select the best definition to the word:"set up (phr v)"	<u>to install and make a new computer system work for the first time</u>	to take something and put it in a different place or position	to solve problems that a computer is having	to delete a piece of equipment so that you can not use it
80	Select the best definition to the word:"troubleshoot (v)"	<u>to solve problems that a computer is having</u>	to install and make a new computer system work for the first time	to join something to a computer or telephone network	to take something and put it in a different place or position
81	Choose the best answer: Your processor is ... than mine.	<u>faster</u>	more fast	fastest	fast
82	Choose the best answer: That screen resolution isthan before!.	<u>much worse</u>	worst	more worse	bad
83	Choose the correct answer: The Corsair is ...than the Imation but	<u>longer\slimmer</u>	longest\slimmest	longer\more slim	long\slim
84	Choose the best answer: Here are two computers. Which is ... to use?	<u>better</u>	good	best	gooder
85	Choose the correct answer: The new monitor was... in the room.	<u>the biggest</u>	the most big	bigger	big
86	Choose the correct answer:I don't think you should buy that processor. It is the...	<u>the least reliable</u>	more reliable	the most reliable	reliable
87	Choose the correct answer: I really like this website. It's... I've ever seen.	<u>the best</u>	good	better	good
88	Select the best definition to the word "reliable"	<u>suitable or fit to be trusted</u>	costing too much time	easy to use	user friendly
89	Select the best definition to the word "expensive"	<u>costing too much money</u>	having high quality	being very busy	suitable or fit to be trusted
90	Choose best answer: They ... the latest version.	<u>haven't got</u>	don't have got	hasn't got	doesn't have got
91	Choose best answer: you ...the latest software?	<u>do\have</u>	do\got	have	does\he
92	Choose best answer: She.... a network at the moment.	<u>is setting up</u>	sets up	setting up	set up
93	Choose best answer: Mr. Brown.... to the office today. He is sick.	<u>is not coming</u>	is coming	comes	being come
94	Complete this sentence with the suitable form of "to be": It ... going well.	<u>is</u>	am	are	being
95	Complete this sentence with the suitable form of "to be": I... learning a new program.	<u>am</u>	is	are	being
96	Complete this sentence with the suitable form of "to be": She... working in the office today. She has a day-off.	<u>is not</u>	are not	am not	being not
97	Complete this sentence with the suitable form of "to be": They ...installing the new software.	<u>are</u>	is	am	be
98	Complete this sentence with the suitable form of "to be": We ... setting up the network.	<u>are</u>	is	am	being
99	Complete this sentence with the suitable form of "to be": We ... using word. We have a different word-processing program.	<u>are not</u>	are	am	being not
100	Complete this sentence with the suitable form of "to be": Where ...they working today?	<u>are</u>	are not	am not	be
101	Complete this sentence with the suitable form of "to be": What... he installing on the office computer?	<u>is</u>	are not	am not	being not
102	Complete this sentence with the suitable form of "to be": I...coming to the office today. I'm sick.	<u>am not</u>	are not	am	being not
103	Complete this question with the suitable question word: do you use CNN for? - I use it to get the news.	<u>What</u>	Which	Why	When
104	Complete this question with the suitable question word: websites do you visit? - I use Wikipedia a lot.	<u>Which</u>	Where	Why	When
105	Complete this question with the suitable question word: ...do you use Wikipedia? -I use Wikipedia to check information.	<u>Why</u>	Which	When	Where
106	Complete this question with the suitable question word: do you use CNN?- In my lunchbreak.	<u>When</u>	Which	What	Why
107	Complete this question with the suitable question word: ... are they working today?	<u>Where</u>	Which	What	When
108	Complete this question with the suitable question word: ... is he installing on the computer?	<u>What</u>	Which	When	Where
109	Complete this question with the suitable question word: ...are you doing at the moment?	<u>What</u>	When	Which	Where
110	Complete this question with the suitable question word: A: _____ can I buy electronic products? B: Try amazon.com.	<u>Where</u>	How much	Which	What
111	Choose best answer: He... use Word but he ... use Excel	<u>can\can't</u>	must\can	can\must	can\mustn't
112	Choose best answer: We ... work at the weekend.	<u>don't have to</u>	doesn't have to	don't have	doesn't have
113	Choose best answer: You ...eat food at your desk or put drinks on the computer	<u>mustn't</u>	don't must	doesn't have to	has to
114	Choose best answer: I... log in using my password.	<u>have to</u>	has to	doesn't have to	don't has to

115	Choose the correct answer: This is the _____ problem we've had with the system.	worst	bad	worse	most worse
116	Complete the dialogue with the question word: - ... does your company do? - Well, we mostly develop apps for Apple and Android devices – iPhones, that kind of thing.	What	How	Where	When
117	Answer the question: Which of the following is not considered as peripherals?	hard disk drive	mouse	keyboard	headphones
118	Choose the appropriate answer: Please be quiet! I _____ part in a webinar.	am taking	take	takes	has taken
119	Complete the dialogue with the question word: ... website do you often visit? I often visit youtube.com, because it is an interesting website.	Which	Why	When	Where
120	Choose the correct answer: The new computer is _____ than my old one.	faster	most fast	fastest	fast
121	Choose the correct form of the adjective: At college the work is harder than the work we did at school, but it is much ... interesting.	more	most	most	a few
122	Choose the appropriate answer: Corsair Flash is ... than the Imation Flash, that's why it has 10 years of warranty.	more durable	much durable	durable	durablest
123	Choose the right question word: _____ does IBM stand for?	What	Why	When	Where
124	Choose the best answer: I _____ got the number for the helpdesk.	haven't	don't	won't	can't
125	Choose the appropriate answer: Which of the following means a piece of equipment in a computer that is used to store information?	hard disk drive	keyboard	case	monitor
126	Choose the appropriate answer: Which of the following means box of a computer that contains the hardware?	case	solid drive	motherboard	memory
127	Choose the appropriate answer: Which of the following means a piece of computer equipment with a screen that shows information or pictures?	monitor	memory	printer	hard disk drive
128	Choose the appropriate answer: Which of the following means a board where all the circuits of a computer are placed?	motherboard	RAM	monitor	CPU
129	Choose the correct answer: My name (1) _____ Alicia and I work for GF Systems. I (2) _____ a programmer. I think GF is the (3) _____ company in its field. I (4) _____ got three other people in my team...	is/am/biggest/have	was/are/bigger/has	was/ am/biggest/have	is/are/big/has
130	Choose the correct answer: Take a look at my phone. It is _____ than my last phone and I'm much _____ with it.	cheaper/ happier	cheap / happy	cheapest/ happiest	cheaper/ happiest
131	Make a comparative form of the adjective: efficient	more efficient	efficienter	the most efficient	the more efficient
132	Corsair flash is than Imation Clip, because it is made from aluminium.	more durable	durable	durable	the most durable
133	Choose the correct answer: Internal hardware devices include	motherboards, hard drives, and RAM.	monitors, keyboards, mice, printers, and scanners	RAM and ROM, input devices	Mass storage, output devices
134	Choose the correct answer: External hardware devices include	monitors, keyboards, mice, printers, and scanners	RAM and ROM, input devices	RAM and ROM, output devices	components
135	Choose the correct answer: The internal hardware parts of a computer are often referred to as	components	peripherals	memory	storage
136	Choose the correct answer: The external hardware devices are usually called	peripherals	components	memory	storage
137	Choose the correct answer: Common application software includes	Adobe Acrobat, CAD, Word, Excel, Encarta, Notepad, Internet Explorer, Firefox and Safari.	Java, C++, Turbo C, My SQL, Visual C, Access and Visual Studio.	Microsoft Windows, Linux, Unix, Mac OSX and utility software such as anti-virus software.	all answers are correct
138	Choose the correct answer: Common programming software are	Java, C++, Turbo C, My SQL, Visual C, Access and Visual Studio.	Adobe Acrobat, CAD, Word, Excel, Encarta, Notepad, Internet Explorer, Firefox and Safari.	Microsoft Windows, Linux, Unix, Mac OSX and utility software such as anti-virus software.	all answers are correct
139	Choose the correct answer: Common System software include:	Microsoft Windows, Linux, Unix, Mac OSX and utility software such as anti-virus software.	Java, C++, Turbo C, My SQL, Visual C, Access and Visual Studio.	Adobe Acrobat, CAD, Word, Excel, Encarta, Notepad, Internet Explorer, Firefox and Safari.	all answers are correct
140	Choose the correct answer: What is a database system?	a database system is the structure in which data is organised in a database;	a database system is backing up data	a database system is burning a CD	a database system is a software package.
141	Choose the correct answer: burning a CD means	putting information onto a CD.	backing up data	a software package	package from Microsoft.

142	Choose the correct definition to the word “usability”	<u>a measure of how easy or efficient a program is to use</u>	privately developed and owned technology	a computer failure due to faulty hardware or a serious software bug	an electronic, digital device that stores and processes information
143	Choose the correct answer to the following definition: "having a duty, to be in charge of or to look after something"	<u>responsible</u>	reliable	unaccountable	irresponsible
144	1. Test the website. 2. Design and develop the website. 3. Create a website specification. 4. Give the project for HTML coding. 5. Assign a specialist to write the website content. 6. Analyze the information from the customer. 7. Discuss with the customer their requirements and the target audience.	<u>7, 6, 3, 2, 5, 4, 1.</u>	6, 5, 1, 4, 2, 7, 3	4, 1, 5, 3, 7, 2, 6	6, 7, 2, 3, 4, 5, 1
145	Choose the correct answer to the following definition: "easy to use, understand or operate"	<u>user-friendly</u>	user-helpful	user-unfriendly	user assisting
146	Choose the correct answer to the following definition: "information about visitors' IP addresses, geography, country, time zone, language, city, visitor maps"	<u>visitors overview</u>	graphical overview	content overview	traffic overview
147	Choose the correct answer to the following definition: "total page views (total number of page views in a period), time spent per page, a list of most requested pages"	<u>traffic overview</u>	content overview	visitors overview	goals overview
148	Choose the correct answer: _____ websites do you use in your work and study?	<u>Which</u>	Why	Which of	What kind
149	Choose the correct answer: Why do people visit organizational websites?	<u>to inform about an idea or event</u>	to provide information about an individual	help people to exchange personal information	to share knowledge and enable online learning.
150	Choose the correct answer: Why do people visit educational websites?	<u>to share knowledge and enable online learning</u>	to obtain information	to inform about an idea or event	to provide information about an individual
151	Choose the correct answer: Why do people visit news websites?	<u>to obtain information</u>	to inform about an idea or event	help people to exchange personal information	to provide information about an individual
152	Complete the sentence: The purpose of _____ website is to inform about an idea or event.	<u>an organizational</u>	commercial	a personal	news
153	Choose the correct answer to the following definition: "invisible information on a website"	<u>meta tag</u>	visitor map	meta profile	user profile
154	Complete the sentence: _____ websites help people to exchange personal information.	<u>Social networking</u>	An organizational	Entertainment	Educational
155	Choose the correct answer: Which of the following means increasing the number of visitors to a site?	<u>page optimisation</u>	meta tag	user's page	visitor map
156	Choose the correct definition to the word: 'easy-to-use'	<u>not difficult to use</u>	enjoyable and amusing	easy to see, hear and understand	not easy to use
157	Complete the sentence: English teachers join eltforum.com to _____ teaching resources.	<u>share</u>	sell	practice	help
158	Choose the correct answer to the following definition: "easy to see, hear or understand"	<u>clear (adj.)</u>	funny (adj.)	informative (adj.)	reliable (adj.)
159	Choose the correct answer to the following definition: "enjoyable and amusing"	<u>fun (adj.)</u>	interesting (adj.)	useful (adj.)	easy-to-use (adj. phr.)
160	Choose the correct answer to the following definition: "helping you do or get what you want"	<u>useful (adj.)</u>	well-designed (adj. phr.)	informative (adj.)	interesting (adj.)
161	Choose the correct answer to the following definition: "things make you laugh"	<u>funny (adj.)</u>	easy-to-use.(adj. phr.)	beautiful (adj.)	exciting (adj.)
162	Complete the sentence: Some websites want to _____ a service.	<u>offer</u>	obtain	share	practice
163	Choose the correct answer to the following definition: "you give it your attention because it seems unusual or exciting or provides information that you did not know about"	<u>interesting (adj.)</u>	easy-to-use (ad. phr.)	beautiful (adj.)	exciting (adj.)
164	Choose the correct answer to the following definition: "you can trust it to do what you want it to do and you can trust it not to break or stop working"	<u>reliable (adj.)</u>	useful (adj.)	well-designed (adj.)	interesting (adj.)
165	Complete the dialogue: A: George, I _____ some information about our website. B: OK, what do you need to _____	<u>need / know</u>	have / offer	know / have	share/ sell
166	Choose the correct answer to the following definition: something that is made or developed very well for a particular job or purpose	<u>well designed (adj. phr.)</u>	reliable (adj.)	useful (adj.)	interesting (adj.)
167	Choose the correct answer to the following definition: "something that is attractive to look at"	<u>beautiful (adj.)</u>	clear (adj.)	easy-to-use (adj. phr.)	funny (adj.)
168	Complete the dialogue: A: Well, I need some information about website _____, you know, external visits to our website. B: OK. _____ you do a report for me?	<u>traffic / Could</u>	number / Can	service / Must	guide / Have

169	Choose the correct answer to the following definition: "providing with useful information"	<u>informative (adj.)</u>	interesting (adj.)	reliable (adj.)	easy-to-use (adj. phr.)
170	Choose the correct answer to the following definition: to grow, change, or make something, for example a website	<u>develop (v)</u>	inform (v)	share (v)	visit (v)
171	Choose the correct answer to the following definition: "something, which provides information and advice on a particular subject"	<u>guide (n)</u>	product (n)	purpose (n)	service (n)
172	Choose the correct answer to the following definition: "to tell someone about something formally"	<u>inform (v)</u>	guide (v)	promote (v)	sell (v)
173	Choose the correct answer to the following definition: "facts or details about something"	<u>information (n)</u>	guide (n)	purpose (n)	service (n)
174	Choose the correct answer to the following definition: "something that is made and sold by a company"	<u>product (n)</u>	guide (n)	purpose (n)	service (n)
175	Complete the dialogue: A: OK, what do you need to know _____? A: Well, the (8)_____ of visitors to our website last month, their movements and actions on the website, and where they're from.	<u>exactly / number</u>	truly / some	occasionally / several	normally / total
176	Choose the correct answer to the following definition: "to try to make something happen or help something be successful"	<u>promote (v)</u>	inform (v)	guide (v)	promote (v)
177	Choose the best answer to the following definition: "the thing that you want to achieve when you do or use something"	<u>purpose (n)</u>	product (n)	guide (n)	service (n)
178	Choose the best answer to the following definition: to offer something for people to buy, or to exchange a product or service for money.	<u>sell (v)</u>	inform (v)	guide (v)	promote (v)
179	Choose the correct answer: What is the business type?	<u>educational</u>	commercial	entertainment	social networking
180	Choose the correct answer to the following definition: "help or work that a business provides for customers, rather than goods produced by a business"	<u>service (n)</u>	purpose (n)	product (n)	guide (n)
181	Choose the correct answer to the following definition: "to let other people have or use something"	<u>share (v)</u>	inform (v)	guide (v)	promote (v)
182	Choose the correct answer to the following definition: "to look at a website on the internet"	<u>visit (v)</u>	inform (v)	guide (v)	promote (v)
183	Choose the correct answer to the following definition: "a place on the internet where you can find out information about something"	<u>website (n)</u>	purpose (n)	product (n)	guide (n)
184	Choose the best answer to the following definition: "all the things that are part of a website"	<u>content (n)</u>	feature (n)	development (n)	specialist (n)
185	Choose the correct answer: _____ a lot of information on this website.	<u>There is</u>	There are	There have	There
186	Choose the best answer to the following definition: "the process of growing, changing, or making something"	<u>development (n)</u>	content (n)	feature (n)	monitor (n)
187	Choose the best answer to the following definition: "an important or interesting part of somethin"	<u>feature (n)</u>	content (n)	feature (n)	monitor (n)
188	Choose the best answer to the following definition: "to carefully watch and check a situation in order to see how it changes over a period"	<u>monitor (v)</u>	publish (v)	guide (v)	promote (v)
189	Choose the best answer to the following definition: "someone who knows a lot about a particular subject"	<u>specialist (n)</u>	colleague	system analyst	network designer
190	Choose the correct answer: _____ do you use Wikipedia? I use Wikipedia to check information.	<u>Why</u>	How	When	Where
191	Choose the correct answer to the following definition: "a clear statement of what is needed or wanted on a website"	<u>specification (n)</u>	content (n)	feature (n)	monitor (n)
192	Choose the correct answer to the following definition: "something that you do"	<u>action (n)</u>	report (n)	traffic (n)	map (n)
193	Choose the correct answer to the following definition: "you cannot see it"	<u>invisible (adj.)</u>	difficult (adj.)	veritable (adj.)	visible (adj.)
194	Choose the correct answer to the following definition: "a visual guide of a website"	<u>map (n)</u>	meta tag (n)	profile (n)	number (n)
195	Choose the correct answer to the following definition: "the HTML or XHTML used to provide metadata about a website"	<u>meta tag (n)</u>	map (n)	profile (n)	number (n)
196	Choose the correct answer to the following definition: "when people move from one place to another on a website"	<u>movement (n)</u>	Meta tag (n)	map (n)	number (n)
197	Choose the correct answer to the following definition: "an amount of something that you can count, for example the number of times someone visits a website"	<u>number (n)</u>	profile (n)	report (n)	traffic (n)
198	Choose the best answer to the following definition: "a short description that gives the main details of what someone or something is like"	<u>profile (n)</u>	number (n)	report (n)	traffic (n)
199	Choose the correct answer: _____ do you use CNN? In my lunchbreak.	<u>When</u>	Where	Why	What

200	Choose the correct answer to the following definition: "a written or spoken description of a situation or even"	<u>report (n)</u>	number (n)	profile (n)	traffic (n)
201	Choose the correct answer to the following definition: "used to describe movement on the Internet"	<u>traffic (n)</u>	number (n)	profile (n)	report (n)
202	Choose the correct answer to the following definition: "someone who visits a website"	<u>visitor (n)</u>	attendant (n)	colleague (n)	reporter (n)
203	Choose the correct answer: Twelve million, three hundred thousand, five hundred and sixty four.	<u>12,300,564</u>	12,364,566	12,310,546	12,300,164
204	Choose the correct answer: How do you say this number? 30 055	<u>thirty thousand and fifty-five</u>	fifty-five thousand	twenty thousand and fifty-five	thirty thousand and forty-five
205	Choose the correct answer: The purpose of an organizational website is _____	<u>to inform about an idea or event.</u>	to sell products or services.	to entertain or provide fun activities.	to provide information about an individual.
206	Choose the correct answer: Companies develop commercial websites _____	<u>to sell products or services.</u>	to entertain or provide fun activities.	to provide information about an individual.	to inform about an idea or event.
207	Choose the correct answer: The purpose of a personal website is _____	<u>to provide information about an individual.</u>	to inform about an idea or event.	to entertain or provide fun activities.	to sell products or services.
208	Choose the correct answer: Information about where your visitors are from is _____	<u>visitor map</u>	page optimization	Meta tag	data validation
209	Choose the correct answer: What is page optimization?	<u>increasing the number of visitors to your site</u>	cleaning and double-checking data	information about where your visitors are from	invisible information on a website
210	Choose the correct answer. When you _____ a commercial website, it is important to make sure that your visitors can move around easily in your site.	<u>design</u>	navigate	use	sell
211	Choose the correct personal website is a website used by an _____ for personal use. Though similar to a blog, a personal website is usually much larger and contains the personal interests, hobbies, etc.	<u>individual</u>	interpreter	organizer	entertain
212	Choose the correct answer: _____ help non-expert colleagues with their IT related problems.	<u>IT support officer</u>	Website developer	Helpdesk officer	Support technician
213	Choose the correct : _____ traffic does each site get? B: It gets _____ visitors.	<u>How much / many</u>	How many / much	What / a few	Which /some
214	Choose the correct : _____ can I buy electronic products? B: Try amazon.com.	<u>Where</u>	How much	What	Which
215	Complete the dialogue: A: Who works for GF Systems? B: _____	<u>David does</u>	David	David is	David works
216	Choose the correct answer to the following definition: clear, easy to use, understand or operate.	<u>user-friendly</u>	easy-going	light	interesting
217	Choose the correct answer: What does ELT (forum.com) stand for?	<u>English language teachers</u>	Electronic language technics	Elementary level teachers	English language terminology
218	Fill in the gap with the suitable word: English teachers join eltforum.com to _____ their resources.	<u>share</u>	sell	promote	practice
219	Choose the correct answer: _____ is used to ask the reason for something.	<u>why</u>	how	when	who
220	Choose the correct answer: _____ is used to ask about time.	<u>when</u>	how	where	why
221	Choose the correct answer to the following definition: "something that is made or developed very well for a particular job or purpose"	<u>well designed</u>	useful	informative	clear
222	Choose the correct answer to the following definition: "a written or spoken description of a situation or event"	<u>report</u>	traffic	information	action
223	Choose the correct answer to the following definition: "the HTML or XHTML used to provide meta data about a website"	<u>meta tag</u>	profile	meta map	system
224	Choose the correct answer to the following definition: "used to describe movement on the internet"	<u>traffic</u>	profile	map	report
225	Choose the correct answer to the following definition: "a visual guide of a website"	<u>map</u>	profile	Meta tag	direction
226	Choose the correct answer: How do you say this number: 500,000?	<u>Five hundred thousand</u>	Five thousand hundred	Five millions	Fifty hundred thousand
227	Choose the correct answer: How do you say this number: 700,000?	<u>Seven hundred thousand</u>	Seven thousand hundred	even millions	Seventy hundred thousand
228	Complete the sentence with the suitable word: We can all get on the bus. There are only _____ passengers on it now.	<u>a few</u>	many	much	a little
229	Complete the sentence with the suitable word: I put _____ sugar on the fruit. I do not like sugar very much.	<u>a little</u>	many	much	a few
230	Choose the correct answer: What is the aim of developing commercial websites?	<u>to sell products or services.</u>	to provide information about an individual.	to entertain or provide fun activities.	to inform about an idea or event.
231	Complete the sentence with the suitable word: The study of website _____ is called website analytics.	<u>traffic</u>	development	design	structure

232	Complete the sentence with the suitable word Information about where your visitors are from is a _____	<u>visitor map</u>	web map	data map	Meta map
233	Choose the correct answer: What is the purpose of a personal website?	<u>to provide information about an individual.</u>	to inform about an idea or event.	to entertain or provide fun activities.	to sell products or services.
234	Choose the correct answer to the following definition: "information about a user and the sites they browse"	<u>user profile</u>	Meta tag	user's page	visitor map
235	Complete the dialogue: A: Could you do a report for me? B: _____. When do you need it by? A: Tomorrow morning, _____. It's for the finance director.	<u>Sure / I'm afraid</u>	That's right/ of course	Please/ it's ok	Of course/ exactly
236	Choose the correct question form:	<u>What do you use Wikipedia for?</u>	What for you use Wikipedia?	What are Wikipedia you use for?	What Wikipedia you use for?
237	Choose the correct answer: Do you use the same sites?	<u>Yes, I do</u>	Yes	Yes, I use	Yes, I am
238	Choose the correct answer: Companies use Amazon.com to _____ their products .	<u>sell</u>	share	use	report
239	Choose the correct preposition: The purpose _____ a personal website is to provide information _____ an individual.	<u>of/ about</u>	for/ of	by /at	to / for
240	Choose the correct preposition: Where do you find information about how long they spend on the website?	<u>about/on</u>	of / at	for / for	to /on
241	Choose the appropriate article: _____ purpose of _____ organisational website is to inform about _____ idea or event	<u>The/an/an</u>	The/the/the	-/the/an	The/the/an
242	Choose the appropriate article: First , discuss with _____ customer their requirements and _____ target audience.	<u>the/the</u>	a/ a	the/ a	a/the
243	Choose the best definition of the word “data”	<u>information or facts</u>	any device internal to the computer	a component of a computer	any program designed to run on a computer
244	Choose the best definition of the word “database”	<u>a large amount of information stored in a computer system</u>	an electronic, digital device that stores and processes information	a group of connected computers which share resources	physical things that make up a computer, such as a component or a peripheral
245	Complete the sentence: Data validation means to _____ .	<u>clean the data and double-check for faults and inconsistencies</u>	arrange data into table format so that it can be analysed	arrange and systemise the data	enter the data into a system
246	Complete the sentence: Gathering raw data which you want to process is _____ .	<u>data collection</u>	data validation	data entry	ta tabulation
247	Choose the correct large amount of information stored in a computer system is _____ .	<u>a database</u>	information	facts	numbers
248	Choose the correct answer: I can't _____ some websites.	<u>access</u>	visited	informing	looked at
249	Choose the correct answer: _____ you recommend an external hard drive, please?	<u>Could</u>	Should	May	Must
250	Choose the correct answer: _____ you give me some advice about the language courses?	<u>Could</u>	Should	Have	May
251	Choose the correct preposition: What is the difference _____ a database and a spreadsheet?	<u>between</u>	among	about	with
252	Choose the correct preposition: A database is _____ storing data.	<u>for</u>	of	in	from
253	Choose the correct preposition: Can people access the system _____ the same time?	<u>at</u>	in	on	of
254	Choose the correct preposition: A database is a collection _____ records.	<u>of</u>	in	out	on
255	Choose the correct preposition: Yon enter the data _____ the system.	<u>into</u>	in	to	at
256	Choose the correct preposition: This database is used _____ store our financial information.	<u>to</u>	from	in	at
257	Choose the correct answer: ‘Do you want to know what the database is used _____? Well, it is used _____ store information _____ all our books.	<u>for/to/about</u>	to/for/of	in/to/of	about/to/for
258	Choose the correct answer: Do you want to know what the database is used _____?	<u>for</u>	to	from	on
259	Choose the correct answer: Database is used to store information _____ all our books.	<u>about</u>	of	at	in
260	Choose the correct answer: What's the difference _____ these two systems?	<u>between</u>	into	about	at
261	Choose the correct answer: You need to retrieve the data _____ the database.	<u>from</u>	for	into	between

262	Choose the correct answer: How many people can access the information _____ the same time?	<u>at</u>	in	of	for
263	Choose the correct answer: We organize the data _____ relevant groups.	<u>into</u>	in	between	at
264	Choose the correct database is a collection _____ records.	<u>of</u>	in	out of	on
265	Choose the best answer: She _____ a website developer.	<u>is</u>	are	was	were
266	Choose the best answer: She _____ for IBM in Poland. She _____ in Estonia.	<u>works/doesn't work</u>	work/ isn't work	has work/ hasn't work	were working/wasn't working
267	Choose the best answer: _____ area is data processing.	<u>Their</u>	They	We	I am
268	Choose the best answer: Where _____ you work, Betty?	<u>do</u>	does	are	were
269	Choose the best answer: I work _____ HP in Budapest. What _____ you?	<u>for/about</u>	in /for	at / from	under/over
270	Choose the right word to the given definition "a person responsible for firewalls, security levels, wireless connection, usernames and passwords"	<u>Network administrator</u>	Team leader	Database analyst	Programmer
271	Choose the right word to the given definition "someone whose job is to write digital code".	<u>Programmer</u>	Designer	Website developer	System analyst
272	Choose the right word to the given definition "a person who gives guidance, instruction, direction, etc. to a group of other people at work"	<u>team leader</u>	IT support officer	network architect	database analyst
273	Choose the right word to the given definition "a person who is responsible for the design of databases"	<u>database analyst</u>	system maintenance officer	website developer	network architect
274	Choose the correct answer. A: _____ you help me with the new database, please? B: _____'s the problem?	<u>Could /What</u>	Do/ What	Can/ Which	Are/How
275	Choose the correct answer. We _____ using Word. We have a different word-processing program.	<u>aren't</u>	won't be	will be	are
276	Choose the correct answer: "Finance department of a company works with _____".	<u>data about profits, tax, loans, shares and cash.</u>	data about product advertisements and competitors.	data about training, and recruitment needs.	data about satisfaction surveys, and promotions.
277	Choose the correct answer: "Human resources department of a company works with _____".	<u>data about employees, training, and recruitment needs.</u>	data about satisfaction surveys, and promotions.	data about profits, tax, loans, shares and cash.	data about product advertisements and competitors.
278	Choose the correct answer: Data _____ is when you arrange and systemise the data.	<u>coding</u>	processing	collecting	creating
279	Choose the correct ranging and systemizing the data is _____.	<u>data coding</u>	data collection	data validation	data entry
280	Choose the correct answer: _____ is arranging data into table format so that it can be analysed.	<u>Data tabulation</u>	Data entry	Data validation	Data collection
281	Choose the correct answer: _____ is entering data into a system?	<u>Data entry</u>	Data coding	Data collection	Data validation
282	Choose the correct answer: To clean the data and double-check for faults and inconsistencies is _____.	<u>data validation</u>	data coding	data collection	data tabulation
283	Choose the correct answer: _____ is creating categories to organize the data into relevant groups.	<u>Data sorting</u>	Data coding	Data collection	Data validation
284	Choose the correct answer: To gather the raw data which you want to process is _____.	<u>data collection</u>	data coding	data sorting	data validation
285	Choose the correct answer: The way in which something is organised or designed is _____.	<u>format</u>	record	remote	problem
286	Choose the correct answer: To put information into a computer means to _____.	<u>enter</u>	use	record	solve
287	Choose the correct answer: To keep information in a computer means to _____.	<u>store</u>	solve	enter	work
288	Choose the correct line of things next to each other means _____.	<u>row</u>	problem	data	record
289	Choose the correct answer: _____ you help me, please?	<u>Could</u>	Should	Must	Need
290	Choose the correct answer: Please _____ you explain what a database is?	<u>can</u>	must	need	should
291	Choose the correct A: Please could you help?. B: _____.	<u>No problem.</u>	No, I don't want.	Not yet.	Never.
292	Choose the correct answer: _____ you type in your name, please?	<u>Could</u>	Should	Need	Have
293	Choose the correct answer: The department in a company that deals with managing the stock of a product is _____.	<u>stock management</u>	marketing	finance	sales
294	Choose the correct answer: The department in a company that decides how to advertise a product, what price to charge for it _____.	<u>marketing</u>	stock management	sales	finance
295	Choose the correct answer: Someone who buys goods or services from a shop, company is _____.	<u>customer</u>	producer	seller	trainer

296	Choose the correct written or spoken description that gives people the information they need is _____ .	<u>report</u>	producer	seller	trainer
297	Choose the correct type of work that people are involved in is _____ .	<u>field</u>	solution	decision	problem
298	Choose the correct answer: Something difficult that you have to deal with or solve is _____ .	<u>problem</u>	data	storage	row
299	Choose the best definition of the word "problem"	<u>something difficult that you have to deal with or solve</u>	to keep information in a computer	a line of things next to each other	information or facts
300	Choose the best definition of the word "remote"	<u>far away</u>	very close	next to	near
301	Choose the correct answer: Could you help me, please? _____ .	<u>Sure</u>	No	Not now	Why?
302	Select the best definition to the word: "convenience (n)"	<u>the quality of being suitable or useful for a particular purpose, especially by making something easier or saving you time</u>	a set of keys on a computer which you press to produce letters numbers, etc.	the ability to gain sales because your website is strong or noticeable	the quality of selling a product or service to another business rather than the public
303	Choose the correct answer: What does B2B stand for?	<u>Business to Business</u>	Businessman to Businesswoman	Bus to business	Business to Boss
304	Choose the correct answer: What does B2C stand for?	<u>Business to Consumer</u>	Businessman to Consumer	Bus to Consumer	Business to Customer
305	Choose the correct answer: What does C2C stand for?	<u>Consumer to Consumer</u>	Consumer to Company	Consumer to Computer	Corporation to Consumer
306	Choose the correct answer: What does M-commerce stand for?	<u>Mobile Commerce</u>	Mobi Commerce	Microphone Commerce	Micro Commerce
307	Select the best definition to the word : "presence"	<u>the ability to gain sales because your website is strong or noticeable</u>	the buying or selling of goods via mobile devices	the box of a computer that contains output devices	the ability to buy because your website is strong or noticeable
308	Select the best definition to the word: "spend"	<u>to use money to pay for goods or services</u>	the buying or selling of goods via mobile devices	to waste time and money	the ability to buy because your website is strong or noticeable
309	Select the best definition to the word: "supermarket"	<u>a very large shop that sells food, drinks and things that people need regularly in their homes</u>	a very small shop	a very large shop that sells food, drinks and things that people need never in their homes	online shop that sells food
310	Select the best definition to the word: "account" (n)	<u>what you get when you register with a website and give them your personal details in order to buy a product or service</u>	what you give when you register with a website and give them your personal details in order to buy a product or service	what you buy when you register with a website and give them your personal details in order to buy a product or service	personal information
311	Select the best definition to the word: "basket" (n)	<u>the list of items that you buy at one time from a website</u>	the list of products that you sell at one time from a website	the list of products that you recommend at one time from a website	products that you sell at one time from a website
312	Select the best definition to the word : "check-out (n)"	<u>an area on a website where you pay for the items in your basket</u>	the list of items that you buy at one time from a website	a board where all the circuits of a computer are placed	a product on a website, which is available to buy
313	Select the best definition to the word: "debit card (n)"	<u>a plastic bank card with your signature on that you can use to pay for things; the money is taken directly from your bank account</u>	a product on a website, which is available to buy	the list of items that you buy at one time from a website	a plastic bank card
314	Select the best definition to the word: "E-commerce (n)"	<u>electronic commerce</u>	election commerce	economy commerce	elector commerce
315	Select the best definition to the word : "item (n)"	<u>a product on a website, which is available to buy</u>	a product on a market, which is available to sell	an area on a website where you pay for the items in your basket	goods that you have ordered on a website
316	Select the best definition to the word: "order (n)"	<u>goods that you have ordered on a website</u>	a product on a website, which is available to buy	the list of items that you buy at one time from a website	all answers are correct
317	Select the best definition to the word: "reach (v)"	<u>to get to a particular level or amount</u>	the list of items that you buy at one time from a website	a product on a website, which is available to buy	a plastic bank card with your signature
318	Select the best definition to the word: "touch (v)"	<u>to put your hand or finger on something</u>	a small object connected to a computer	to move your hand or finger on something	the part of a computer where information is stored
319	Select the best definition to the word: "bank (n)"	<u>an organisation where you can keep your money safely until you need it; you can also borrow or change money in a bank</u>	a room where you can keep your money safely until you need it;	an organisation where you can spend your money, you can also borrow or change money in a bank	an organisation where you can spend your money for charity, you can also change money in a bank

320	Select the best definition to the word:" complete (v)"	<u>to finish doing or making something</u>	to start doing or making something	to continuing doing or making something	to do particular action
321	Select the best definition to the word:" confirmation (n)"	<u>something telling you that something is definitely true or will definitely happen</u>	to finish doing or making something	something acting you that something is definitely true or will definitely happen	something telling you that something is definitely isn't true
322	Select the best definition to the word:" gateway (n)"	<u>an entrance to another computer network; a way of connecting two computer networks</u>	an entrance to neighbors network; a way networks	a way of disconnecting two computer networks	an entrance to another network; a way of connecting networks
323	Select the best definition to the word:" payment (n)"	<u>the act of paying for something</u>	the act of not accepting	the list of items that you buy at one time from a website	the act of not paying for something
324	Select the best definition to the word:" rejection (n)"	<u>the act of not accepting</u>	the act of paying for something	the act of accepting	the act of refunding
325	Select the best definition to the word: " server (n)"	<u>the main computer on a network, which controls all the others</u>	unit which supplies electric power to the other components in a computer	all physical parts of computer	an entrance to another computer network;
326	Select the best definition to the word:" technology (n)"	<u>new machines, equipment and ways of doing things that are based on modern knowledge about science and computers</u>	the main computer on a network, which controls all the others	a set of related programs sold together for use on a computer	unit which supplies electric power to the other components in a computer
327	Select the best definition to the word:" attack (n)"	<u>an attempt to cause damage or injury</u>	the act of not accepting	an entrance to another computer network	programs that a computer uses to do different jobs
328	Select the best definition to the word: " authentication (n)"	<u>proof that something is true or real</u>	complicated to use, understand or operate	an attempt to cause damage or injury	programs that a computer uses to do different jobs
329	Select the best definition to the word: "connection (n)"	<u>when two or more machines or telephones are joined together or joined to a larger system, using an electrical connection</u>	to protect information by putting it into a special code that only some people can read	an attempt to cause damage or injury	one of several different levels in a system
330	Select the best definition to the word:" encrypt (v)"	<u>to protect information by putting it in to a special code that only some people can read</u>	to distribute information in to a special code that only some people can read	to finish doing or making something	to examine information by putting it in to a special code that only some people can read
331	Select the best definition to the word:" firewall (n)"	<u>a system that protects a computer network and prevents other people from using it or damaging it</u>	a system that connect a computer network and prevents other people from using it or damaging it	protecting information by putting it into a special code that only some people can read	to work with the needing someone to operate it for each part of a process
332	Select the best definition to the word:" hacker (n)"	<u>someone who uses computers to secretly use or change the information in another person's computer system</u>	someone who make a document that is exactly the same as an earlier or original one	someone who copy of something that has been changed so that it is slightly different	someone who place on computer where you can find information about something
333	Select the best definition to the word:" layer (n) "	<u>one of several different levels in a system</u>	a system that protects a computer network	someone who is paid to work for someone else	someone who is taking part in an activity or event
334	Select the best definition to the word:" online (adj) "	<u>connected to the internet, or available through the internet</u>	limited to a small group of people or things	a document stored on a computer	a copy of something that has been changed so that it is slightly different
335	Select the best definition to the word:" security (n)"	<u>something that protects a website from attacks</u>	a system that protects a computer network	one of several different levels in a system	someone who uses computers to secretly
336	Select the best definition to the word:" transaction (n) "	<u>a business deal or action such as buying or selling something</u>	when two or more machines or telephones are joined together	a document that is designed to work without needing someone to operate for each part of a process	a place on a computer where you can find information about something
337	Choose the best answer: We need users to test this.	<u>a few</u>	much	a little	a some
338	Choose the best answer: They don't have customers	<u>many</u>	a few	more	some
339	Choose the correct answer: We have.... money for online shopping each week.	<u>a little</u>	some	more	-
340	Choose the best answer: I don't have knowledge on that subject	<u>much</u>	many	bester	gooder
341	Choose the correct answer: businesses need E-commerce upgrades.	<u>A lot of</u>	The much	Bigger	Big

342	Choose the correct answer: money has been kept aside for this.	<u>Some</u>	More	Most	-
343	Choose the correct answer: shops have online presence. They sell ... products online.	<u>A lot of/ many</u>	A much/much	A some /a few	A good/some
344	Select the best definition to the word "reliable"	<u>suitable or fit to be trusted</u>	costing too much time	easy to use	user friendly
345	Choose best answer: companies offer customer service and advice on their E-commerce websites.	<u>Some</u>	A little	A much	The little
346	Choose best answer: I don't have knowledge of computers, but I can still shop online.	<u>much</u>	many	a few	some
347	Choose best answer: Companies spend money on E-commerce security.	<u>a lot of</u>	many	a few	some
348	Choose best answer: Even when companies only have money for online marketing, they should spend it.	<u>a little</u>	a few	some	many
349	Complete this sentence with the suitable form of "to be": It ... going well.	<u>is</u>	am	are	being
350	Choose best answer: I buy of music online but I get clothes online	<u>a lot of \few</u>	must\can	can\must	can\mustn't
351	Choose best answer: Companies want to reach more customers, they go online.	<u>so</u>	but	and	or
352	Choose best answer: It is easy to set up an online business it is difficult to design and develop a website that attracts a lot of customers.	<u>but</u>	and	or	so
353	Choose best answer: Hardware software provide basic infrastructure for E-commerce.	<u>and</u>	but	so	or
354	Choose the correct answer: Customers expect a fast and reliable service they will go somewhere else to buy things.	<u>or</u>	but	so	and
355	Choose the best ending: Effective product information and	<u>promotions attract customers</u>	they search the Internet	our sales improved a lot	you can't touch it
356	Choose the best ending: Customers can use their credit cards, PayPal or	<u>electronic cheques to pay for transactions</u>	I'll check online tutorials	you can't touch it	our sales improved a lot
357	Choose the best ending: We used a lot of promotions, so	<u>our sales improved a lot</u>	you can't touch it	I'll check online tutorials	electronic cheques to pay for transactions
358	Choose the best ending: I don't know how to buy online but	<u>I'll check online tutorials</u>	our sales improved a lot	electronic cheques to pay for transactions	you can't touch it
359	Choose the best ending: They want to buy a Cat 5e cable so	<u>they search the Internet</u>	our sales improved a lot	electronic cheques to pay for transactions	you can't touch it
360	Choose the best ending: In E-commerce you can look at a picture of a product but	<u>you can't touch it</u>	our sales improved a lot	electronic cheques to pay for transactions	they search the Internet
361	Complete the text with the best answer: I like the Amazon website. It has a lot of products I think it is easy to find things. You can buy books, CDs ... videos. I like music, ... I use it a lot. I often download music I don't buy CDs.	<u>but/ or/ so/ but</u>	and/or/and/so	but/and/or/so	so/but/so/and
362	Complete the text with the best answer: We will a network with a firewall and to restrict the inbound traffic. We will give limited to WAN and external email and we will give unlimited access to LAN, internal email and messenger to all users. We will an application that restricts access to and from the internet. We will set up solutions for the company database. Finally, we will install an application to prevent of unauthorised files on the system.	<u>set up/ routers/ access/ install/ backup/ the storage</u>	install/modem/enter/set up/copy/information	set up/ routers/ permit/ install/ copy/ the storage	install/ routers/ access/ set up/ backup/ the storage
363	Choose the appropriate answer: Which of the following means box of a computer that contains the hardware?	<u>case</u>	solid drive	motherboard	memory
364	Complete the dialogue with appropriate words: -Shayan, can you explain how a customer an online transaction? -OK, it's very easy. the customer will place an order. The seller's (3) server will confirm availability of the product and send a response. After that, the customer checks out and completes the instructions. Then the server will send a payment request to a paymentThe payment gateway will check the buyer's ability to pay with the ... OK?	<u>completes/First/web/payment/gateway/bank</u>	make/ At first/confirmation/customer/accounts	fill/Begin/web/payment/gateway/bank	rejection/ First/confirmation/customer/accounts
365	Complete the dialogue with appropriate words: -The bank will respond and send payment acceptance orto the seller's web server through the payment gateway. Finally, the customer will receive the server response with the order or rejection. Will the have to register? -Yes, all buyers must have their before they complete the transaction. -Thank you. Now I understand	<u>rejection/confirmation/customer/accounts</u>	completes/web/payment/gateway/bank	fill/web/payment/gateway/bank	refuse/confirmation/consumer/accounts
366	. What does LAN stand for?	<u>Local Area Network</u>	Language Assistant Network	Language Area Network.	Local Area Notification

367	. What does WAN stand for?	<u>Wide Area Network</u>	Web Area Network	Wide Local Area Network	Wire Assistant Network
368	. What does VPN stand for?	<u>Virtual Private Network</u>	Vitae Personal Network	Virtual Private Notification	Visible Private Notes
369	. Which term refers the amount of information that can be carried through a computer connection at one time?	<u>Bandwidth speed</u>	Gateway	Hub	Computer protocol
370	. What is a gateway?	<u>an entrance to a network</u>	an equipment that connects networks and sends data between them	a device which receives a signal and then resends it at a higher power	a hardware allows wireless devices to connect to a network
371	. What does DSL stand for?	<u>Digital Subscriber Line</u>	Dial – up connection	Device system language	Digital Standard Land
372	. What does the noun “recommendation” mean?	<u>a suggestion about what someone should do</u>	to tell someone that something is good or enjoyable	a place where you buy things	a set of rooms on one floor of a large building, where someone lives
373	. Choose the right answer: I'd _____ we set up a Virtual Private Network so that you have a _____ access to your company's LAN.	<u>recommend / remote</u>	recommendation / remote	recommends / internet	recommendation / internet
374	. What is the meaning of the word “equipment”?	<u>the things that you use for a particular activity</u>	owned by a person or group and not available for others to use	to tell someone that something is good or enjoyable	a place where you buy things
375	. What is the function of the repeater?	<u>to send the digital signal further on in the network</u>	to modulate and demodulate the data into a digital or an analog signal	to connect networks that use the same protocol	There is no right answer
376	. Which term refers the amount of space between two places or things?	<u>distance</u>	place	internet	connection
377	. What is the smallest unit of information that computer uses?	<u>bit</u>	kilobit	megabyte	terabit
378	. Choose the right answer: What can you _____?	<u>suggest</u>	suggested	suggesting	suggests
379	. Fill the gap: How _____ adding a repeater then?	<u>about</u>	can	are	what
380	. Complete the sentence: OK, then you should check the cables and network _____ to make sure that they are compatible with your network.	<u>devices</u>	doing	change	about
381	. Choose the right preposition: Is this software compatible _____ this computer?	<u>with</u>	between	on	from
382	. Choose the right preposition: A LAN connects devices _____ a small area.	<u>over</u>	among	with	to
383	. Choose the right preposition: Is the computer connected _____ the modem?	<u>to</u>	on	in	between
384	. Choose the right preposition: The LAN allows you to share information _____ users.	<u>between</u>	over	from	on
385	. Choose the right preposition: Why don't you look _____ the Internet?	<u>on</u>	in	over	with
386	. Find the sentence that is expressed the past simple tense?	<u>I left school in Cambridge in the UK at the age of 18 and went straight to the University of Bristol.</u>	The photographs show (clockwise, from top right) a modem, an expansion card, a router (with an antenna) and network server.	This exercise contains all the network hardware vocabulary they are likely to suggest.	Betty and Mark are scientists and they are working on some experiments in their lab.
387	. Find the key words of the past simple tense:	<u>ago, yesterday, last, previous</u>	usually, always, ago, before	just, for, since, ago	every, today, tomorrow
388	. Read the text and answer the question: 'I left school in Cambridge in the UK at the age of 18 and went straight to the University of Bristol to study computing in 2000. I graduated in 2004 and decided to travel around the world for a year. In 2006 I got a job back in Cambridge with the software company Arm. I stayed with Arm for two years and then went to work for Microsoft in Seattle in the USA. This is where I am now and I love it! When did he go to university?	<u>2000</u>	2004	2006	There is no the right answer.
389	. Read the text and answer the question: 'I left school in Cambridge in the UK at the age of 18 and went straight to the University of Bristol to study computing in 2000. I graduated in 2004 and decided to travel around the world for a year. In 2006 I got a job back in Cambridge with the software company Arm. I stayed with Arm for two years and then went to work for Microsoft in Seattle in the USA. This is where I am now and I love it! What did he do after university?	<u>He decided to travel around the world.</u>	He got a job back in Cambridge	he went to work for Microsoft in Seattle in the USA.	He left the school.
390	. Read the text and answer the question: 'I left school in Cambridge in the UK at the age of 18 and went straight to the University of Bristol to study computing in 2000. I graduated in 2004 and decided to travel around the world for a year. In 2006 I got a job back in Cambridge with the software company Arm. I stayed with Arm for two years and then went to work for Microsoft in Seattle in the USA. This is where I am now and I love it! When did he go to Seattle?	<u>2008</u>	2006	2000	2004

391	. Read the text and answer the question: 'I left school in Cambridge in the UK at the age of 18 and went straight to the University of Bristol to study computing in 2000. I graduated in 2004 and decided to travel around the world for a year. In 2006 I got a job back in Cambridge with the software company Arm. I stayed with Arm for two years and then went to work for Microsoft in Seattle in the USA. This is where I am now and I love it! When did he leave university?	<u>2004</u>	2000	2006	2008
392	. Read the text and answer the question: Wireless networks have limited range. Network range depends on the type of 802.11 protocol, strength of the device transmitter and the architecture of the surrounding area. Some structures, such as walls and metal frames, reduce the range of a WLAN by 25%. However, users can extend the range of a WLAN. Repeaters forward the wireless signal to access points or routers and increase the range of a network. What can reduce network range?	<u>walls and metal frames</u>	WLAN and repeaters	transmitter	routers
393	. Read the text and answer the question: Wireless networks have limited range. Network range depends on the type of 802.11 protocol, strength of the device transmitter and the architecture of the surrounding area. Some structures, such as walls and metal frames, reduce the range of a WLAN by 25%. However, users can extend the range of a WLAN. Repeaters forward the wireless signal to access points or routers and increase the range of a network. What can improve network range?	<u>repeaters</u>	metal frames and walls	transmitter and agriculture	There is no the right answer
394	. Read the text and answer the question: Speed Bandwidth and latency are the measures of computer network speed, or data transfer rate. Bandwidth is the maximum throughput of data in bits per second. Some modems support 100 Gbit/s but speed depends on the hardware and software used. Latency is the delay that network creates during the transfer data. Users have no, or very little, control over bandwidth and latency. What two things affect speed?	<u>bandwidth and latency</u>	power of the software	the version of hardware	nothing
395	. Read the text and answer the question: Speed Bandwidth and latency are the measures of computer network speed, or data transfer rate. Bandwidth is the maximum throughput of data in bits per second. Some modems support 100 Gbit/s but speed depends on the hardware and software used. Latency is the delay that network creates during the transfer data. Users have no, or very little, control over bandwidth and latency. What is latency?	<u>the delay that network creates during the transfer data</u>	maximum throughput of data in bit per second	signal to access point	working speed of software
396	. Read the text and answer the question: Speed Bandwidth and latency are the measures of computer network speed, or data transfer rate. Bandwidth is the maximum throughput of data in bits per second. Some modems support 100 Gbit/s but speed depends on the hardware and software used. Latency is the delay that network creates during the transfer data. Users have no, or very little, control over bandwidth and latency. What are the measures of computer network speed?	<u>bandwidth and latency</u>	power of the software	the version of hardware	nothing
397	. Complete the sentence: Some modems support 100 Gbit/s but speed _____ the hardware and software used.	<u>depends on.</u>	depend on	depend with	depends to
398	. Complete the sentence: Repeaters _____ the wireless signal to access points or routers and _____ the range of a network.	<u>forward / increase</u>	forwards / increase	increase / forwards	forward / increasing
399	. Complete the sentence: However, user can _____ the range of a WLAN.	<u>extend</u>	extends	extending	extended
400	. Complete the sentence: Latency is the _____ that network creates during the transfer data.	<u>delay</u>	software	hardware	equipment
401	. Complete the sentence: Some modems _____ 100 Gbit/s but speed _____ the hardware and software used.	<u>support / depends on</u>	supports / depend on	supporting / depend to	support / depend to
402	. Complete the sentence: Some structures, such as walls and metal frames, _____ the range of a WLAN _____ 25%.	<u>reduce / by</u>	reduced / for	reduces / by	reducing / on
403	. Complete the sentence: I _____ with Arm for two years and then _____ to work for Microsoft in Seattle in the USA.	<u>stayed / went</u>	stay / go	will stay / go	stays / goes
404	. Complete the sentence: Repeater is a device, which _____ a signal and then _____ it at a higher power.	<u>receives/ resends</u>	receive / send	resends / receives	receiving / resend
405	. Complete the sentence: The function of modem is to _____ and _____ the data into a digital or an analog signal	<u>modulate / demodulate</u>	modulation / demodulation	modulating/ demodulating	modulated / demodulated
406	. Complete the sentence: The function of the repeater is to _____ the digital signal further on in the _____.	<u>send / network</u>	sends / equipment	sending / network	sent / equipment
407	. Complete the sentence: The word "recommendation" means a _____ about what someone should _____.	<u>suggestion / do</u>	suggesting / does	suggest / do	suggestion / doing

408	. Complete the sentence: Range is the distance of _____, so distance units represent network range.	<u>network coverage</u>	network speed	network equipment	hardware version
409	. Complete the sentence: Most countries use metric but some use feet as units of _____.	<u>measurement</u>	weight	hardware	software
410	. Complete the sentence: Meters or feet usually _____ the range of a _____.	<u>describe / network</u>	describes / network	used / measurement	description / speed
411	. Complete the sentences: A _____ connects devices over a small area, for example your apartment and the shop. In addition, you should connect office _____ such as the printer, scanner and fax machine, to your LAN because you can then share these devices between users.	<u>LAN/Equipment</u>	WAN/ Equipment	VPN/ Equipment	LAN/cable
412	. Complete the sentences: _____ is a private network that uses a public network, usually the _____ to connect remote sites or users together. Let's meet on Friday to discuss these recommendations.	<u>VPN/Internet</u>	LAN/Internet	WAN/Internet	Internet/WAN
413	. Complete the sentence: _____ is the maximum throughput of data in bits per second.	<u>bandwidth</u>	repeater	range	distance
414	. Complete the sentence: They _____ the computers yesterday.	<u>installed</u>	sell	setting up	share
415	. Complete the sentence: I _____ my computer off yesterday and today I _____ it on.	<u>switched / can't turn</u>	switch / couldn't turn	switched / could	switches / turn
416	. Complete the sentence: I _____ with the network download _____.	<u>have a problem / speed</u>	have a connection / range	have an idea / issues	has a problem / speed
417	. Which sentences expresses the suggestion?	<u>What about changing the modem?</u>	Could you help me?	You mustn't stop here	Can I hang out with you?
418	. Choose the right answer to complete the suggestion: _____ you check user recommendations on the internet as well?	<u>Why don't</u>	Can	How about	What about
419	. What is a range?	<u>the distance of network coverage</u>	a network connector	an equipment for sending data	the time for sending messages
420	. Choose the correct description of the following: 4Gbit/m	<u>four gigabits a/per minute</u>	four gigabits a/per second	four bits a/per minute	four minute a gigabits
421	. Choose the correct description of the following: 12kbit/s	<u>twelve kilobits a/per second</u>	twenty kilobits a/per second	twelve kilobits a/per speed	twenty kilobits a/per speed
422	. Choose the correct description of the following: 65 Mbit/s	<u>sixty-five megabits a/per second</u>	sixty-five megabyte a/per second	sixteen-five megabits a/per speed	sixty-five megabits a/per speed
423	. Choose the correct description of the following: 95 Mbit /s	<u>ninety-five megabits a/per second</u>	nineteen-five megabits a/per second	ninety-five megabits a/per speed	nineteen-five megabits a/per speed
424	. Choose the correct description of the following: 7,000 metres	<u>seven thousand metres</u>	seven hundred metres	seven billion metres	seventy thousand metres
425	. Choose the correct description of the following: 156 feet	<u>one hundred and fifty-six feet</u>	one thousand and fifty-six feet	one hundred and fifteen-six feet	one hundred and fifty-six foot
426	. Which answer indicates the speed:	<u>77 kilobits per second</u>	250 metres	40 feet	A and B
427	. Which answer indicates the range:	<u>40 feet</u>	77 kilobits per second	4Gbit/m	A and B
428	. Which term refers "a system of things that are connected with each other"?	<u>network</u>	computer	internet	website
429	. Which term refers "to go to one place from another or to several places"?	<u>to travel</u>	to operate	To communicate	all answers are correct
430	. Which term refers "a job or profession that you have been trained for, and which you do for a long period of your life"?	<u>career</u>	workshop	session	education
431	. Which term refers "the act of creating something"?	<u>creation</u>	participation	training	trainee
432	. What does "to lunch" mean?	<u>to make a new product available</u>	to go away from a place	to have a break	to get money
433	. Find the correct definition of the word "bandwidth":	<u>the amount of information that can be carried through a computer connection at one time</u>	the measures of computer network range	delay that network creates during the transfer data	to make a new product available
434	. Which term refers "a unit for measuring length, equal to 12 inches or about 30 centimeters"?	<u>feet</u>	foot	range	measurement
435	. Find the measuring unit of describe the range of a network:	<u>feet and metres</u>	minutes and seconds	bandwidth	speed
436	. Complete the sentence: She _____ the network in December 2008.	<u>created</u>	creates	create	creating
437	. Complete the sentence: She even _____ to the office last weekends, but _____ the project.	<u>went / couldn't finish</u>	goes / couldn't finish	went / can't finish	went / could finish
438	. Which device sends the digital signal further on in the network?	<u>repeater</u>	hub	modem	switch
439	. What is the function of the wireless access point?	<u>to allow wireless devices to connect to the network</u>	to send the digital signal further on in the network	to connect networks and sends packages of data between them	A and B
440	. Which device connects the networks and sends packages of data between them?	<u>bridge</u>	hub	modem	wireless access point

441	. What is the function of router?	<u>to connect networks that use the same protocol</u>	to connect the networks and send packages of data between them	to allow wireless devices to connect to the network	all answers are correct
442	. Complete the sentence: The function of modem is to _____ and _____ the data into a digital or an analog signal	<u>modulate / demodulate</u>	receive / send	copy / change	print / scan
443	. Complete the sentence: _____ is an entrance to another network.	<u>gateway</u>	hub	switch	router
444	. Read the text and answer the question: Range is the distance of network coverage, so distance units represent network range. Most countries use metric but some use feet as units of measurement. Metres or feet usually describe the range of a network . Home networking routers support a range up to 150 feet or 46 metres indoors and 300 feet or 92 metres outdoors. What is a unit of measurement in most countries?	<u>metric and foot</u>	indoor and outdoor	rang and speet	A and B
445	. Read the text and answer the question: Range is the distance of network coverage, so distance units represent network range. Most countries use metric but some use feet as units of measurement. Metres or feet usually describe the range of a network . Home networking routers support a range up to 150 feet or 46 metres indoors and 300 feet or 92 metres outdoors. Which answer refers the coverage area of home networking routers:	<u>up to 150 feet</u>	over 150 feet	up to 92 feet	there is no the right answer
446	. What is the meaning of the word “private”?	<u>owned by a person or group and not available for others to use</u>	owned by a person or group and available for others to use	a system of things that are connected with each other	a place where you buy things
447	. What is the meaning of the word “distance”?	<u>he amount of space between two places or things</u>	a system of things that are connected with each other	the things that you use for a particular activity	a place where you buy things
448	Select the best definition to the word : " software "	<u>any program designed to run on a computer</u>	any device internal to the computer, such as a primary hard disk drive or motherboard	an external computer add-on, such as a printer or a scanner; also known as an 'accessory'	an electronic, digital device that stores and processes information
449	Select the best definition to the word : " cable "	<u>wires that carry electricity or telephone signals</u>	a piece of equipment used to put electricity into a battery	to change the way in which the files on a computer's hard drive are stored and organised, by putting related information together so that the computer works more effectively	to describe when two things that are connected are separated
450	Choose the correct answer: What is a charger?	<u>a piece of equipment used to put electricity into a battery</u>	wires that carry electricity or telephone signals	the part of a computer where information is stored	the part of a computer that where all the circuits of a computer are placed
451	Select the best definition to the word:" defragment " (v)	<u>to change the way in which the files on a computer's hard drive are stored and organised, by putting related information together so that the computer works more effectively</u>	weghing not heavy	doing something easily	moving or happening slowly
452	Select the best definition to the word: “ disconnected “ (adj)	<u>to describe when two things that are connected are separated</u>	doing something easily	to change the way in which the files on a computer's hard drive are stored and organised, by putting related information together so that the computer works more effectively	describes a cable connection that is in correctly and firmly
453	Select the best definition to the word : “help desk ticket” (n)	<u>a ticket with a number that allows an IT help desk to track requests for help from users</u>	a disk drive that uses a laser to read and write data on disks	a board where all the circuits of a computer are placed	a piece of equipment in a computer that is used to store information
454	Select the best definition to the word: “plugged” (adj)	<u>connected to the main supply of electricity, or to another piece of electrical equipment</u>	not connected to the main supply of electricity, or to another piece of electrical equipment	to change something so that it is better or more modern	describes a cable connection that is in correctly and firmly

455	Select the best definition to the word: "switch off" (phr v)	<u>to make a machine or light stop working by moving a button</u>	to change something so that it is better or more modern	describes a cable connection that is in correctly and firmly	connected to the main supply of electricity, or to another piece of electrical equipment
456	Select the best definition to the word : "tight" (adj)	<u>describes a cable connection that is in correctly and firmly</u>	to make a machine or light stop working by moving a button	to change something so that it is better or more modern	connected to the main supply of electricity, or to another piece of electrical equipment
457	Select the best definition to the word: "type" (n)	<u>a group of things that are similar to each other in some way</u>	a ticket with a number that allows an IT help desk to track requests for help from users	a board which contains alphabetical, numerical and fuction keys	all answers are correct
458	Select the best definition to the word: "unplugged" (adj)	<u>not connected to the main supply of electricity, or to another piece of electrical equipment</u>	connected to the main supply of electricity, or to another piece of electrical equipment	describes a cable connection that is in correctly and firmly	to change something so that it is better or more modern
459	Select the best definition to the word: "upgrade" (v)	<u>to change something so that it is better or more modern</u>	describes a cable connection that is in correctly and firmly	connected to the main supply of electricity, or to another piece of electrical equipment	to describe when two things that are connected are separated
460	Select the best definition to the word: "anti-static wrist strap" (n)	<u>an device used by a person working on electronic equipment to prevent the build-up of static electricity on their body</u>	a set of tools used to drive bolts and screws into a hexagonal socket	a tool for cutting wire or pulling nails out of wood	a device that measures electronic properties and is used to find electrical problems in batteries, power supplies, and wiring systems
461	Select the best definition to the word: "cause" (n)	<u>a person, event or thing that makes something happen</u>	a picture on a computer	a set of related packages	a particular quality or ability
462	Select the best definition to the word: "diagnosis" (n)	<u>the process of discovering exactly what is wrong with something, by examining it closely</u>	easy to use, understand or operate	doing something easily	moving or happening slowly
463	Select the best definition to the word: "fix" (v)	<u>to repair something</u>	text information on a computer	to describe when two things that are connected are separated	to change the way in which the files on a computer's hard drive are stored and organised, by putting related information together so that the computer works more effectively
464	Select the best definition to the word: "hex key set" (n)	<u>a set of tools used to drive bolts and screws into a hexagonal socket</u>	a set of keys on a computer which you press to produce letters numbers, etc.	the part of a computer where information is stored	a set of related programs sold together for use on a computer
465	Select the best definition to the word: "insertion / extraction clipper" (n)	<u>used for inserting and removing fibre connectors in tight spaces</u>	to enter, for example a website	information stored on a computer	to put something inside or into something else
466	Select the best definition to the word: "multimeter" (n)	<u>a device that measures electronic properties and is used to find electrical problems in batteries, power supplies, and wiring systems</u>	a device that tests a computer system as it boots up and identifies errors in the system	a tool that you use for turning screws	a tool for cutting wire or pulling nails out of wood
467	Select the best definition to the word: "pliers" (n pl)	<u>a tool for cutting wire or pulling nails out of wood</u>	a tool that you use for turning screws	a small tool with three prongs used for repairing computers	a device that tests a computer system as it boots up and identifies errors in the system
468	Select the best definition to the word: "screen" (n)	<u>the part of a computer where the picture or information appears</u>	a set of related programs sold together for use on a computer	a set of keys on a computer which you press to produce letters numbers, etc.	programs that a computer uses to do different jobs
469	Select the best definition to the word: "screwdriver" (n)	<u>a tool that you use for turning screws</u>	a device that tests a computer system as it boots up and identifies errors in the system	a small tool with three prongs used for repairing computers	a tool for cutting wire or pulling nails out of wood

470	Select the best definition to the word: "system diagnostic card" (n)	<u>a device that tests a computer system as it boots up and identifies errors in the system</u>	a small tool consisting of two thin pieces of metal joined at one end; you use tweezers for picking up small things	a document that is exactly the same as an earlier or original one	a document stored on a computer
471	Select the best definition to the word: "three prong holder" (n)	<u>a small tool with three prongs used for repairing computers</u>	a tool used for cutting wires	a tool used for cutting wire or removing insulation	a tool that you use for turning screws
472	Select the best definition to the word: "tweezers" (n)	<u>a small tool consisting of two thin pieces of metal joined at one end; you use tweezers for picking up small things</u>	a tool that you use for turning screws	a tool used for cutting wire or removing insulation	a tool used for cutting wires
473	Select the best definition to the word: "wire cutter" (n)	<u>a tool used for cutting wires</u>	a tool used for cutting wire or removing insulation	a tool that you use for turning screws	a small tool consisting of two thin pieces of metal joined at one end; you use tweezers for picking up small things
474	Select the best definition to the word: "wire stripper" (n)	<u>a tool used for cutting wire or removing insulation</u>	a tool that you use for turning screws	a tool used for cutting wires	a small tool consisting of two thin pieces of metal joined at one end; you use tweezers for picking up small things
475	Choose the appropriate answer: I ... him since he started working here.	<u>have never trusted</u>	has never trusted	doesn't trust	trust
476	Choose the appropriate answer: Why haven't you brought me the letters for signature? ... them yet?	<u>haven't you typed</u>	didn't you type	don't you type	aren't you type
477	Choose the appropriate answer: -Have you ever ... anything on an auction site like eBay?" -No. Once I made a ... on something, but I was ... a few seconds before the auction closed."	<u>bought/bid/outbid</u>	buy/outbid/bid	buy/bid/outbid	will buy/outbid/bid
478	Choose the appropriate answer: I need to charge up my mobile phone battery. ... my charger ?	<u>have you seen</u>	will you see	you see	had you seen
479	Choose the appropriate answer: Wire strippers _____ insulation.	<u>are used for removing</u>	are used to removing	is used for removing	are used for remove
480	Choose the appropriate answer: Now the company can lose all the work files because of me. The IT technicians _____ the system yet. I am in a big trouble!	<u>haven't repaired</u>	aren't repairing	will not repair	repaired
481	Choose the correct answer to complete the passage: For as long as there _____ computer hardware, there has also been computer software.	<u>has been</u>	have been	was	be
482	Choose the appropriate answer: Cable testers _____ electrical connections in wired devices.	<u>are used for checking</u>	is used for checking	used to checking	used check
483	Choose the appropriate _____ multimeter _____ electrical properties.	<u>is used to measure</u>	measuring	are to measure	is measure
484	Choose the appropriate answer: I _____ the computer.	<u>have unplugged</u>	have unplug	unplugging	was unplugged
485	Choose the best answer: What is a multimeter used for?	<u>for measuring voltage, current and resistance</u>	for checking electrical connections	for checking the system when the computer starts	for checking computer hardware
486	Choose the best answer: What is the cable tester used for?	<u>for checking electrical connections</u>	for checking computer hardware	for checking the system when the computer starts	for measuring voltage, current and resistance
487	Choose the best answer: What is a system diagnostic card used for?	<u>for checking the system when the computer starts</u>	for measuring voltage, current and resistance	for checking computer hardware	for checking electrical connections
488	Choose the best answer: What is the diagnostic software used for?	<u>for checking computer hardware</u>	for checking electrical connections	for checking the system when the computer starts	for measuring voltage, current and resistance
489	Choose the best answer: What is a reversible ratchet driver used for?	<u>used for easy driving of screws and nuts</u>	used to drive bolts and screws into a hexagonal socket	used for cutting wire or removing the insulation	used to prevent electrostatic discharge
490	Choose the best answer: What is a screwdriver used for?	<u>used for tightening and removing screws</u>	used to prevent electrostatic discharge	used for cutting wire or removing the insulation	used to drive bolts and screws into a hexagonal socket
491	Choose the best answer: What is a hex key used for?	<u>used to drive bolts and screws into a hexagonal socket</u>	used for cutting wire or removing the insulation	used for tightening and removing screws	used to prevent electrostatic discharge
492	Choose the best answer: What is a wire cutter/stripper used for?	<u>used for cutting wire or removing the insulation</u>	used to prevent electrostatic discharge	used for tightening and removing screws	used to drive bolts and screws into a hexagonal socket
493	Choose the best answer: What is an insertion/extraction clipper used for?	<u>used for inserting and removing fibre connectors in tight spaces</u>	used to drive bolts and screws into a hexagonal socket	used to prevent electrostatic discharge	used for cutting wire or removing the insulation

494	Choose the best answer: What are the tweezers used for?	<u>used to hold small objects</u>	used for cutting wire or removing the insulation	used to prevent electrostatic discharge	used to drive bolts and screws into a hexagonal socket
495	Choose the best answer: What are the pliers used for?	<u>used to hold objects, cut or bend tough materials</u>	used to drive bolts and screws into a hexagonal socket	used to prevent electrostatic discharge	used to hold small objects
496	Choose the best answer: What is an anti-static wrist strap used for?	<u>used to prevent electrostatic discharge</u>	used to hold small objects	used to drive bolts and screws into a hexagonal socket	used to hold objects, cut or bend tough materials