WEILIANG (LEON) LIU

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ACADEMIC EMPLOYMENT

The University of Chicago, Booth School of Business

August 2024 – Present

Principal Researcher Supervisor: Amy R. Ward

EDUCATION

National University of Singapore

August 2020 - February 2025

Ph.D. in Industrial Systems Engineering & Management

Advisors: Loon Ching Tang and Zhisheng Ye

Shanghai Jiao Tong University

September 2016 – June 2020

B.E. in Industrial Engineering & Management Upper-Level GPA: 90.69/100 (Ranked 2/52)

SELECTED AWARDS

Finalist, POMS-HK Best Student Paper Competition	2025
First Place, INFORMS Society on Location Analysis (SOLA) Best Student Paper Competition	2023
Chinese Government Award for Outstanding Students Abroad (6,000 USD)	2021
President's Graduate Fellowship, National University of Singapore	2020 - 2024

RESEARCH INTERESTS

Modern service operations, socially responsible operations, queuing control, data-driven decision making

PUBLICATIONS

[1] Expanding Service Capabilities Through an On-Demand Workforce Sun, X. & Liu, W.

Forthcoming at **Operations Research**

[2] Energy-Aware and Delay-Sensitive Management of a Drone Delivery System Liu, W. & Sun, X.

Manufacturing & Service Operations Management (2022) Vol. 24, No. 3, pp. 1294-1310

[3] Modeling and Optimization for Emergency Medical Services Network Liu, R., Liu, W., Liu, Y., Pan, E. & Xie, X.

IEEE Transactions on Automation Science and Engineering (2022) Vol. 19, Issue 4, pp. 3520 - 3535

WORKING PAPERS

[1] Data-Driven Matching for Impatient and Heterogeneous Demand and Supply In preparation with Amy R. Ward and Xun Zhang for **Mathematics of Operations Research**

[2] Community Responder Crowdsourcing for Time-Critical Emergencies

Liu, W., Chan, T., Tang, L. & Ye, Z.

Major revision at **Management Science**

Finalist, POMS-HK Best Student Paper Competition, 2025

Last Updated: January, 2025

[3] Robust Data-Driven Design of a Smart Cardiac Arrest Response System

Liu, W., Sun, Q., Tang, L. & Ye, Z.

Major revision at Production & Operations Management

First Place, INFORMS Society on Location Analysis (SOLA) Best Student Paper Competition, 2023

[4] Location-Allocation of Emergency Service Systems in Light Traffic: Application to Lift-Trap Rescue

Wang, X., Liu, W., Tang, L. & Ye, Z.

Under review at Operations Research

RESEARCH VISITS

University of Toronto (Dept. of MIE)

August - December, 2023

Host Supervisor: Timothy C. Y. Chan

University of Florida (Dept. of ISE)

June - September, 2019

Host Supervisor: Xu Sun

TEACHING EXPERIENCE

The University of Chicago Booth School of Business

Bus 40110: Managing Service Operations (MBA, 80+ students in two sessions) Winter of 2025

National University of Singapore

IE4213/EE4802: Learning from Data (Undergraduate, 60+ students)

Springs of 2021, 2022, 2023

Falls of 2021, 2022

June 2024

IE5005: Data Analytics for Industrial Engineers (Master, 230+ students)

TALKS

Data-Driven Matching for Impatient and Heterogeneous Demand and Supply

INFORMS 2025 APS Conference, Atlanta, USA

BIRS Workshop: Dynamic Allocation and Matching, Banff, Canada

The 15th POMS-HK International Conference, Hong Kong, China

TTIC Summer Workshop on Data-Driven Decision Processes, Chicago, USA

July 2025 (Scheduled)

March 2025 (Scheduled)

January 2025

August 2024

Reinforcement Learning for Stochastic Networks, Toulouse, France

Community Responder Crowdsourcing for Time-Critical Medical Emergencies

The 15th POMS-HK Best Student Paper Competition Session, Hong Kong, China

January 2025
INFORMS 2024 Annual Meeting, Seattle, USA

October 2024

Expanding Service Capabilities Through an On-Demand Workforce

INFORMS 2023 Annual Meeting, Phonix, USA

The 4th SRSE International Conference, Virtual

December 2022

Robust Data-Driven Design of a Smart Cardiac Arrest Response System

INFORMS 2023 SOLA Best Student Paper Competition Session, Phonix, USA

CSAMSE 2023 Annual Meeting (Session Chair), Shenzhen, China

July 2023

POMS 2023 Annual Meeting, Orlando, USA

May 2023

Energy-Aware and Delay-Sensitive Management of a Drone Delivery System

The 3rd SRSE International Conference, Virtual

November 2021

PERSONAL

Languages Cantonese (native), Mandarin (native), English (fluent)

Interests Ultimate frisbee, traveling