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EMPLOYMENT

Senior Research Scientist & Manager, Salesforce AI Research, Palo Alto, CA

Jan 2023 – Current

Areas: AI Agent, Multi-Agent System, Finetuning & Alignment, Data Pipeline, Prompt Optimization

Tech Lead for Agentic AI Incubation. Drove cross-functional initiatives for AI systems for multi-agent, software engineering agent, cheand web agent, leading team of 4 scientists to develop high-quality synthetic data pipeline for Code LLMs in production and communicated insights for executive decision-making.

Salesforce CodeGenie Agent [Blog][Code]

Aug 2024 – Current

SlackAgents: Scalable Multi-Agent Workspace[Blog][Demo]

Jan 2024 – Current

CRM WebAgent [Demo]

Aug 2023 – Oct 2023

LLM/SLM **Finetuning & Alignment**. Conducted post-training research to align long-context models to specialize in self-reflection of task executions. Contributed to Salesforce in-house xLAM-series agentic model development by aligning the model for function call in CRM production environment.

- Retroformer 7B General Critic Model for Agentic Reflection [Paper][Code]
- xLAM 1B | 7B | 8x7B | 8x22B Large Action Model for Function Call [Blog] [Code] [Models] [Report]

Conducted research on **Synthetic Data Pipeline** for LLM function call. This pipeline enabled a 7B model to **outperform several gpt-4 models** for function call on Berkeley Function-Calling Leaderboard.

- APIGen: Automated Pipeline for Generating Function-Calling Datasets [Blog][Paper][Data]
- AgentOhana: Unified Data and Training Pipeline for Effective Agent Learning [Report][Code]

Prompt Engineering and Optimization. Conducted research to automatically optimize the system prompt of LLM agent towards multi-objectives, e.g., accuracy, consistency, latency, and applied it to product.

- Einstein Copilot Meta-Prompt Optimization. Latency metrics improved by 48%.
- PRAct: Optimizing Principled Reasoning and Acting of LLM Agent [Paper][Code]

AI Interpretability. Conducted scalable sparse autoencoder research for extracting universal concepts across large models. Applied the approach for safe model alignment even with limited feedback.

Editing Arbitrary Propositions in LLMs without Subject Labels [Paper][Code]

Engineering Products. Developed automatic root cause analysis algorithms for Salesforce Database Throttles with scalable, real-time anomaly detection. Developed Function Call and Structured Output API endpoints for Salesforce xLAM service based on vLLM inference backend.

- SRE Agent developed dbCPU RCA agent to speed up incident response and investigation [Blog]
- OpenAI-Compatible Function Call + Structured Output API Endpoint

Ph.D. Researcher, Carnegie Mellon University, Pittsburgh, PA

Sep 2017 – Dec 2022

Areas: Fundamentals of AI Interpretability

My research focused on provable **AI Interpretablity** with sparse, disentangled autoencoders to identify concepts, and cause and effect from videos and non-stationary time series. Some selected work below.

- Temporally Disentangled Representation Learning [Paper][Code]
- Learning Temporally Causal Latent Processes from General Temporal Data [Paper][Code]
- Prompt Learning with Optimal Transport for Vision-Language Models [Paper][Code]

OPEN-SOURCE SOFTWARE • AgentLite: Lightweight Library for Building LLM Multi-Agent System (401 Stars)

• CausalAI: Scalable framework for Causal Analysis of Time Series and Tabular Data (251 Stars)

• Merlion: A Machine Learning Framework for Time Series Intelligence (3.3k Stars)

EDUCATION

Carnegie Mellon University, School of Computer Science, Pittsburgh, PA

• Ph.D. in Advanced Infrastructure Systems

Aug 2017 – Aug 2023

M.S. in Machine Learning

Aug 2019 - May 2021

TECH STACK

Programming Language: Python, JavaScript, HTML/CSS, Bash, SQL

Tools and Frameworks: PyTorch, Triton, Spark, Docker, Kubernetes, Streamlit, FastAPI, Git, LATEX

PUBLICATIONS

CONFERENCE AND JOURNAL PUBLICATIONS

[Google Scholar is Here]

- [27] SpecTool: A Benchmark for Characterizing Errors in Tool-Use LLMs
- [26] Language Models are Hidden Reasoners: Unlocking Latent Reasoning Capabilities via Self-Rewarding
- [25] PRACT: Optimizing Principled Reasoning and Acting of LLM Agent

Empirical Methods in Natural Language Processing, 2024.

- [24] xLAM: A Family of Large Action Models to Empower AI Agent Systems
- [23] Diversity Empowers Intelligence: Integrating Expertise of Software Engineering Agents.

ACM International Conference on Information and Knowledge Management (CIKM), 2024.

- [22] **APIGen:** Automated Pipeline for Generating Verifiable and Diverse Function-Calling Datasets. Advances in Neural Information Processing Systems (NeurIPS), 2024.
- [21] AgentOhana: Design Unified Data and Training Pipeline for Effective Agent Learning.
- [20] AgentLite: A Lightweight Library for Building and Advancing Task-Oriented LLM Agent System.
- [19] CaRiNG: Learning Temporal Causal Representation under Non-Invertible Generation Process. *International Conference on Machine Learning (ICML) 2024.*
- [18] Causal Layering via Conditional Entropy.

Causal Learning and Reasoning (CLeaR) 2024.

- [17] Editing Arbitrary Propositions in LLMs without Subject Labels.
- [16] DRDT: Dynamic Reflection with Divergent Thinking for LLM-based Sequential Recommendation.
- [15] Temporally Disentangled Representation Learning under Unknown Nonstationarity. *Advances in Neural Information Processing Systems (NeurIPS)*, 2023.
- [14] **Retroformer: Retrospective Large Language Agents with Policy Gradient Optimization**. *International Conference on Learning Representations (ICLR)* 2024. **(Spotlight Presentation)**.
- $[13]\ BoLAA:\ Benchmarking\ and\ Orchestrating\ LLM-Augmented\ Autonomous\ Agents.$

International Conference on Learning Representations (ICLR) 2024.

[12] Rex: Rapid Exploration and Exploitation for AI Agents.

International Conference on Learning Representations (ICLR) 2024.

[11] On the Unlikelihood of D-Separation.

The International Conference on Probabilistic Graphical Models (PGM) 2024.

- [10] Salesforce CausalAI Library: A Fast and Scalable Framework for Causal Analysis of Time Series and Tabular Data.
- [9] Non-Parametric State-Space Models: Identifiability, Estimation and Forecasting. *International Conference on Learning Representations (ICLR)* 2023.
- [8] Temporally Disentangled Representation Learning.

Advances in Neural Information Processing Systems (NeurIPS), 2022.

[7] Prompt Learning with Optimal Transport for Vision-Language Models.

International Conference on Learning Representations (ICLR) 2023. (Spotlight Presentation).

- [6] **Distribution-aware Goal Prediction and Model-based Planning for Safe Autonomous Driving.** International Conference on Machine Learning (ICML) 2022. Workshop on Safe Learning for Autonomous Driving (Best Paper Award).
- [5] Partial Disentanglement for Domain Adaptation.

International Conference on Machine Learning (ICML) 2022.

[4] Learning Temporally Causal Latent Processes from General Temporal Data.

International Conference on Learning Representations (ICLR) 2022.

[3] Data Driven Safety Risk Prediction of Lithium Ion Battery.

Advanced Energy Materials 2021.

- [2] From Twitter to traffic predictor: Next-day morning traffic prediction using social media data. *Transportation Research Part C: Emerging Technologies 2021*.
- [1] Learning a Distributed Control Scheme for Demand Flexibility in Thermostatically Controlled Loads. *IEEE SmartGridCommm.* 2020.

- [11] Systems And Methods For Function-Calling Agent Models, US Patent, 636,605,12
- [10] Systems And Methods For Building a Code Generation Agent, US Patent, 636,815,24
- [9]Systems And Methods For Building Task-Oriented Hierarchical Agent Architectures, US Patent, 187,389,84
- [8] Systems And Methods For Controllable Artificial Intelligent Agents, US Patent, 188,170,64
- [7] Systems And Methods For Language Agent Optimization, US Patent 18,498,257.
- [6] Systems And Methods For Orchestrating LLM-Augmented Autonomous Agents, US Patent 18,494,393.
- [5] Systems And Methods For Building AI Agents For Language Models, US Patent 63,555,382.
- [4] Systems And Methods For A Unified Training Framework Of Large Language Models, US Patent 18,658,899.
- [3] Systems And Methods For Editing A Large Language Model, US Patent 18,428,530.
- [2] Systems And Methods For A Unified Training Framework Of Large Language Models, US Patent 18,658,899.
- [1] Distributed Control for Demand Flexibility in Thermostatically Controlled Loads, US Patent 12,027,858.

PRESS COVERAGE

- [9] **VentureBeat**. "Is AI the future of sales? Salesforce's new models could change the game."
- [8] TimesOfAI. 'Salesforce DEI: How Diversity Is Driving AI Innovation in Software Engineering."
- [7] **MarkTechPost**. "Salesforce AI Research Proposes DEI: AI Software Engineering Agents Org, Achieving a 34.3% Resolve Rate on SWE-Bench Lite, Crushing Closed-Source Systems."
- [6] VentureBeat. "Salesforce proves less is more: xLAM-1B 'Tiny Giant' beats bigger AI Models."
- [5] The Stack. "On-device agentic AI is here!"
- [4] **MarkTechPost**. "Salesforce Research Introduces AgentOhana: A Comprehensive Agent Data Collection and Training Pipeline for Large Language Model."
- [3] **MarkTechPost.** "AgentLite by Salesforce AI Research: Transforming LLM Agent Development with an Open-Source, Lightweight, Task-Oriented Library for Enhanced Innovation."
- [2] **MarkTechPost**. "Salesforce AI Researchers Introduce the Evolution of LLM-Augmented Autonomous Agents and the Innovative BOLAA Strategy."
- [1] **MarkTechPost**. "Meet Retroformer: An Elegant AI Framework for Iteratively Improving Large Language Agents by Learning a Plug-in Retrospective Model."

INDUSTRY TALKS

- [3] Large Actions Models in a Multi-Agent World, Breakout Session at *Dreamforce 2024*, Sep 2024, San Francisco.
- [2] PRAct: Optimizing Principled Reasoning and Acting of LLM Agent, invited talk at *Databricks Data + AI Summit*, Jun 2024, San Francisco.
- [1] Retroformer: Retrospective Large Language Agents with Policy Gradient Optimization, invited talk at *Moveworks*, Sep 2023, Mountain View.

BLOGS

- [2] Meet Merlion: An End-to-End Easy-to-Use Machine Learning Library for Time Series Applications. Salesforce AI Research.
- [1] Causal AI: Answering Causality Questions Using Observational Data. Salesforce AI Research.

MENTORING EXPERIENCE

Summer Intern @ Salesforce AI Research

• Kexun Zhang, Ph.D. student at Carnegie Mellon University, Language Technology Institute.

Ph.D. Student @ Carnegie Mellon University

- Lingjing Kong, Ph.D. student at Carnegie Mellon University Machine Learning Department.
- Xiangchen Song, Ph.D. student at Carnegie Mellon University Machine Learning Department.
- Zemian Ke, Ph.D. student at Carnegie Mellon University Mobility Data Analytics Center.