ReUnite

HELPING FAMILIES FIND EACH OTHER

CENTERPOINT
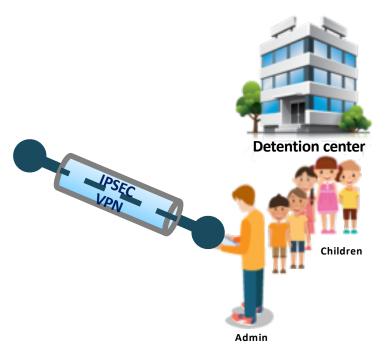COMMUNICATIONS

ReUnite - Overview

ReUnite

What is it?

1. A technology that securely enables reunification of families

How it works? – High level process

1. Parents and Children register themselves (or are registered if too young) on a secured tablet or desktop computer at a secured or approved location.
   1. The registration includes pictures of the parents and children along with a 30 second video message

2. Upon finding the family member, the child can click "Claim this person" to indicate a familial connection
   1. A ticket is issued but all of the information remains internal to the db. Only name and other approved info will be displayed

3. The facilities/Orgs access the central database and start working on the potential matches to reunite families

4. Verification of the match is completely up to the organization or facility. The application merely provides the data on potential matches

ReUnite

What the admin does (Walk-through):

1. Child or validated parent approaches
2. Registration information is taken in
3. Photo is taken
4. Short 30 second video is taken
    1. ("Hola papi, te extrano!")
5. Child is allowed to search for their relatives by name or browse photos
6. A ticket is issued if a child has found a potential match for their parent
7. Validation process begins

NOTE: This is all done in-facility and under supervision

What happens next

1. If a child or validated parent finds their family member, the tap or click a button that says "claim" or something similar.

2. This sends the claim to a db where all the claims are held. It also opens a ticket.

3. An algorithm goes through and identifies instances when people have claimed each other and marks these claims as "potential-matches" along with opening up a ticket for an admin to work through.

4. Once a ticket is generated, the application only has a way of closing the ticket or adding status to it.

    1. The reunite system is not responsible for validating a match. Only identifying potential matches.

5. An admin can also look through the claims database and find claims that may not be matched but they know from experience and they can open up a ticket to work it.

Security

1. The tablet or PC will have a secure certificate to ensure that it is approved to connect to the VPN No other device will have access to this vpn outside of the facilities.

2. Each administrator approved will have a secure username and password to connect to the vpn (think of it as being clocked in)

3. Each administrator approved will have a secure username and password to log into the application (second level of verification of who's accessing the system)

4. The website is tablet/phone/pc friendly (responsive) and is ONLY accessible through the VPN. (Access from an address on the internet or any other address outside of the vpn is strictly disallowed)

5. The data displayed as people browse is the minimal amount for identification

6. Images taken by administrators will only be saved on Centerpoint cloud servers. No exports allowed unless clearance is provided.

7. Videos will be moderated by the admins so they do not reveal location of the person