# Rashmi Jaiswal

#### **OUALITY ANALYST AT HINDUSTAN COMPUTERS LIMITED**

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## Objective\_

To continue my career with an organization that will utilize my management, supervision, and technical skills to benefit mutual growth and success.

### **Education**

### Indira Gandhi National Open University (IGNOU)

New Delhi, India

MASTER OF COMPUTER APPLICATIONS (MCA)

2020 - Present

### **Indraprastha College for Women**

New Delhi, India

BACHELORS IN SCIENCE (HONOURS) - COMPUTER SCIENCE

2015 - 2018

CGPA - 7.09.

### B.N.S.D. Shiksha Niketan (U.P. Board)

Kanpur, India

HIGHER SECONDARY EDUCATION

2014 - 2015

• Scored 91.40% marks in Higher Secondary Examination.

### B.N.S.D. Shiksha Niketan Girls' HS School (U.P. Board)

Kanpur, India

SECONDARY EDUCATION

2012 - 2013

• Scored 88.00% marks in Secondary Examination.

# Professional Experience \_\_\_\_\_\_

### **Hindustan Computers Limited (HCL)**

Gurgaon, India

QUALITY ANALYST

December 26, 2019 – Present

- Leading a team of 15 members, responsible for delivering large data with quality and accuracy.
- Conducting and Attending Calibration Sessions and initiating Action Plans for reducing Variance and providing timely Feedback as per SLQA or Internally defined.
- Audit cases and improve the overall Quality. Also, lead the sessions & pre/post shift briefs.
- Publish daily, weekly and monthly quality reports using Data Studio.
- Demonstrate expertise in functional knowledge and the ability to apply them in the aligned project.

Urban Pro New Delhi

TUTOR

• Specialization in Science and Mathematics.

September 15, 2016 – December, 2019

Students from St. Thomas, Bal Bharati, Convent of Jesus and Marry school etc.

Accenture Pvt. Ltd. Gurgaon, India

APPLICATION DEVELOPMENT NEW ASSOCIATE

October 15, 2018 - May 14, 2019

- Trained in Selenium, UFT, JMeter, QC HP ALM.
- Coordinated testing activities with business QA Team.
- Experienced in QA activities like Delivery and execution of system verification and validation, review and identify, risk and inter-component dependencies.

# Internships\_

### Vitasta Publishing Pvt. Ltd.

New Delhi

July 5, 2018 - October 5, 2018

- · Key Skills: Adobe InDesign, Google AdWords, Hindi Typing, Social media marketing, Team Management, Event Management
- Coordinating with Authors/customers for Print Services, Products and offering customized solutions as per needs assuring full satisfaction.
- · Maintaining relations with vendors, office departments and existing clients for smooth flow of business and reporting.
- Helping in business administration tasks for daily routine jobs or promotional needs by coordinating with new and existing vendors includes Branding for company, Ads management, Printing/ Designing Marketing Collateral and office documents and needs.
- Preparing Content with the support of senior staff for Social Media Marketing.
- · Maintaining website content and updating pictures and services time to time for engagement.

October 21, 2020 Rashmi Jaiswal · Résumé

BPB Publicatons

New Delhi, India

- · Key Skills: Google AdWords, Offpage, SEO, SEM, CorelDraw X5, Leadership Skills, Facebook Marketing
- I was there as Digital Marketing Intern in BPB Publications (Asia's Largest Publisher of Computer Books). I was handling the offpage of SEO, SMO.
- I have learnt how to use best keywords for products.
- I had designed more than 40+ ads which included 15 ads for printing with 1 hindi ad and 16+ ads for SMO.
- · I have learnt how to sell a product and understand customer mentality and demands in the market.

# **Projects**

### e- Health Care System

New Delhi

MENTOR: VIMLA PARIHAR | TEAM SIZE: 2

April 2, 2017 - June 30, 2017

July 5, 2017 - August 5, 2017

- · Key Skills: Java, Corel-Draw-x5, Ms-Office.
- The use of information technology in healthcare enables comprehensive management of medical knowledge and it's secure exchange between recipients and providers of healthcare services.
- Patient could contact with the doctor through Pillo Device (personal home health robot) in which this software will be in-build.

# **Assessments / Certificates**

### Professional Diploma in Computer Application & Office Management

- Aggregate: 424.0 / 550.0
- Subjects: Computer Fundamental, MS Office, DTP, Web Designing (118.0 / 150.0), Animation, Accounting Tally, ERP 9 (130.0 / 150.0), Computer Hardware Maintenance & Networking (38.0 / 50.0)
- I have learnt a lot from there. Being passionate about technology, i gained a lot especially DTP and Web designing. Alternate Classes (1 day lab + 1 Day Theory Class) organized there.

### Technical Skills

#### **KEY EXPERTISE / SKILLS**

Java, QC HP ALM, Data Studio, CrowdCompute, Corel-Draw-X5, HTML, SEO & SMO, Digital Marketing, MySql, Ms-Office, Hindi Typing.

### Activities

### **CO-CURRICULAR ACTIVITIES**

March 12, 2016 - February 28, 2017

· Editor & Sergeant at NCC.

### **EXTRA CURRICULAR ACTIVITIES**

• Creative Head at IP Technobytes

August 1, 2016 - February 28, 2017

### **Declaration**

HEREBY DECLARE THAT THE ABOVE INFORMATION IS TRUE TO BEST OF MY KNOWLEDGE.