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On this page: Account Enforcements Appealing an Account Enforcement Account Enforcement Due to Copyright Infringement Appealing a Channel-Specific Ban Account Enforcements Enforcements are issued against accounts that violate our Terms of Service and/or Community Guidelines .

We take a number of factors into consideration when we review reports of violations, including the intent and context, the potential harm to the community, legal obligations and others.

Depending on the nature of the violation, we take a range of actions including a warning, a temporary suspension, and for more serious offenses, an indefinite suspension.

Warnings A warning is a courtesy notice for some violations.

We may also remove content associated with the violation.

Repeating a violation you have already been warned for, or committing a similar violation, will result in a suspension.

Suspensions Temporary suspension Temporary suspensions range from one to 30 days.

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Once your appeal has been reviewed, we will notify you of the status of your appeal and account(s).

The status of the appeal will also be updated in the appeals portal to reflect our decision.

This will complete the appeal process.

To regain access to your account while you wait for your appeal, you must complete the username reset process.

If your appeal is successful, you may then revert to your old username.

Account Enforcements Due to Copyright Infringement We will respond to clear and complete notices of alleged copyright infringement.

Our copyright procedures are set forth in the DMCA Guidelines .

Individual copyright violations will result in immediate removal of the content, temporary suspension (where the claim is directed at a live stream), and receipt of a copyright infringement strike.

Repeat copyright violations will result in an indefinite suspension of your account.

Copyright infringement strikes may be reversed upon receipt of valid counter-notification.

Details on what must be contained in a valid counter-notification are also contained in the DMCA Guidelines .

Filing a Channel-Specific Unban Request If you have been banned from chatting in a specific channel, you can request to be unbanned using the Unban Request feature, providing the channel owner has this option enabled.

Banned users can submit an unban request through the Chat column, which channel owners and moderators can review and take action on anonymously.

Channel owners can also set a cooldown period which newly banned users must adhere to before they can request to be unbanned.

How to file an Unban Request:

Navigate to the chat column of the channel you are currently banned in.

Send your unban request message via the chat column interface.