twitch.json

copyright

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This article explains how to appeal muted audio in VODs.

If you believe one of your videos has been incorrectly flagged by our Audio Recognition system which has resulted in a muted VOD, we offer an appeals process built into the Video Producer section of your Dashboard.

On this page: Why was my VOD muted?

What you cannot appeal How to appeal Frequently Asked Questions Why was my VOD muted?

Twitch services scan VODs as a proactive way to help broadcasters avoid having videos containing unauthorized audio.

If copyrighted audio is detected in a VOD, we automatically mute that portion of the VOD.

The fact that one of your VODs was muted does not mean that you received a DMCA notification, and muted VODs do not negatively impact your channel.

If you believe your VOD was muted in error – for example, because you own or have a license to the track(s) that led to the muting or did not play the track in your stream – and would like to have the VOD unmuted, please follow the steps outlined in How to Appeal .

Please note, however, that if the muted portion of your VOD contains unauthorized copyrighted material, a person or entity that holds a copyright in that material may choose to send a notification of claimed infringement pursuant to Twitch’s DMCA Guidelines , which could lead to a strike being issued against your channel.

What you cannot appeal You cannot appeal muted audio on the basis that you: Purchased a copy of the audio or paid for access to the audio through a streaming service.

Buying a copy of the audio, whether in the form of a digital download, CD, vinyl record or other format, does not give you permission to make the audio available in a VOD on Twitch.

Likewise, streaming audio under a personal entertainment license also does not give you permission to make the audio in a VOD on Twitch, even if you have paid for a subscription to the streaming service.

Credited the artist.

Giving credit to the artist is not enough to give you permission to make audio owned by someone other than you, available in a VOD on Twitch (unless the owner(s) of the rights have set up licensing documentation to grant authorization when crediting requirements have been met, as with certain Creative Commons licenses).

How to appeal Click on the dropdown menu of video you would like to appeal.