



## Associate DevOps Engineer (IT & Infrastructure)

Location

Anywhere (USA)

Employment Type

Full time

Location Type

Remote

Department

Engineering ›

DevOps

Compensation

\$70K – \$105K

### OverviewApplication

#### About Atropos Health

Atropos Health is the developer of GENEVA™ OS , the operating system for rapid healthcare evidence across a robust network of real-world data. Healthcare and life science organizations work with Atropos Health to close evidence gaps from bench to bedside, improving individual patient outcomes with data-driven care, expediting research that advances the field of medicine, and more. We aim to transform healthcare with timely, relevant real-world evidence.

#### About the Role

We are seeking a motivated and versatile Associate DevOps Engineer to join our growing technology team. This role will be responsible for a blend of traditional IT support tasks and foundational DevOps practices, contributing to the stability, efficiency, and automation of our infrastructure and applications. The ideal candidate has an intrinsic desire to learn and an ability to navigate ambiguity.

## Responsibilities

### IT Support (Approximately 50%):

- Provide first-line technical support to end-users for hardware, software, and network-related issues.
- Troubleshoot and resolve issues related to desktop operating systems (Windows, macOS, Linux), and productivity applications.
- Manage user accounts, permissions, and access within various systems and applications.
- Assist with the onboarding and offboarding of employees, including account creation/termination and equipment setup.
- Document common IT issues and solutions in a knowledge base.

### Entry-level DevOps (Approximately 50%)

- Assist in the maintenance and monitoring of our cloud-based infrastructure.
- Assist with the implementation and maintenance of continuous integration/continuous delivery (CI/CD) pipelines.
- Learn to use infrastructure-as-code (IaC) tools (e.g., Terraform, CloudFormation) for managing infrastructure.
- Assist in the creation and maintenance of basic monitoring and alerting dashboards.
- Participate in team discussions and contribute to improving our development and operations workflows.

## Minimum Qualifications

- 1-2 years of experience in an IT support role or relevant internships.
- Basic understanding of computer hardware, software, and networking concepts.
- Exposure to or interest in DevOps principles and practices.
- Familiarity with cloud platforms (e.g., AWS, Azure, GCP) is a plus.
- Strong problem-solving and troubleshooting skills.
- Excellent communication and interpersonal skills, with the ability to explain technical concepts to non-technical users.
- Strong organizational skills and attention to detail.
- Ability to work independently and as part of a team.
- Willingness to learn new technologies and adapt to a rapidly evolving environment.

## Reporting

The IT & Infrastructure Associate reports directly to the DevOps Manager, [David Bogen](#).

## Location

We are a remote first company! You must be currently authorized to work in the United States on a full-time basis. We cannot support visa sponsorship at this time.

## Our Core Values

- **Bias to Action.** We are driven by urgency and persistence, ensuring our actions contribute to the relentless pursuit of our mission.
- **Intellectual Honesty.** We are committed to the integrity of our work, seeking truth, and building transparent methodologies that go beyond industry norms.
- **Compelled by Curiosity.** We seek to solve the unknown, push boundaries, and do not accept the status quo.
- **Impactful Innovation.** We pioneer solutions that pursue equity and representation that have a transformative impact for our customers, users, and patients.
- **Mindful Mentorship.** We approach all interactions with an empathetic understanding, actively investing in the growth of each other and our customers.

## Perks

- **Health Benefits.** Our benefit package includes employer paid Medical, Dental, Vision, Life, STD, and LTD insurance. We also offer FSA.
- **Parental Leave.** We offer up to twelve weeks of paid leave for new parents who have been at the company for 6+ months.
- **Financial Wellness.** Save for retirement through our 401k plan with Human Interest.
- **Flexible Work Environment.** We're a remote first company with a flexible vacation policy.
- **Home Office Stipend.** All full-time employees will receive a stipend to support their remote office setup.
- **Offsites.** As a remote company we take time 2-3 times a year to get together in small teams and all together as a company.

At Atropos, we are committed to fostering a diverse, inclusive, and equitable workplace where every individual feels valued, respected, and empowered to contribute their unique perspectives and talents. We are an equal-opportunity employer that does not discriminate on the basis of race, religion, national origin, age, gender, gender identity or expression, sexual orientation, genetics, disability, pregnancy, veteran status, or any other legally protected status.

Atropos participates in E-Verify and will provide the federal government with your Form I-9 information to confirm that you are authorized to work in the U.S. only after a job offer is accepted and Form I-9 is completed. For more information on E-Verify, please visit the following: [EVerify Participation](#) & [IER Right to Work](#).

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