

The Company

Standard Practice is building the next generation of foundational tools for medical practices.

Over one million healthcare professionals spend 4.5 hours each day on the phone. Standard Practice is a voice AI platform that automates medical practices outbound calls to insurance and pharmacies. With a human-sounding voice, our AI agent tactically completes calls as an employee would, all without someone having to sit on the phone. We help medical practices generate more revenue, faster, and focus on care, not paperwork.

Today, we're using voice AI to transform medical practice operations. Looking forward, we're building the next set of foundational tools that power medical practices across the country.

We're growing fast and raised \$8.5 million from Tiger Global, Wing VC, A* Capital, and Expa.

Our HQ is located in Flatiron, New York City.

What We Value

- Work hard >> You are the first to arrive and the last to leave
- Push forward >> You have the confidence to get things done
- Learn constantly >> You build things because you like to, not because you have to

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- Find truth >> You honestly give and receive feedback
- Seek challenges >> You admit problems and run towards them rather than away

Responsibilities

- Deliver end-to-end improvements to backend logic, APIs, and workflows
- Proactively identify issues via telemetry and fix them with automation
- Reduce the need for reactive support
- Triage, solve, and deploy bug fixes

Requirements

- Background in CS, Engineering, or other technical field
- 0-2 years of professional software engineering experience



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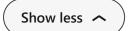
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Q Backend Al Engineer [Recent Grad] in Queens, ...

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Benefits

- Competitive salary and equity ownership
- Excellent medical, dental, and vision plans
- 401k and commuter benefits
- Budget for the technology tools you need
- Education stipend



Seniority level

Employment type

Entry level

Full-time

Job function

Industries

Engineering and Information Technology

Hospitals and Health Care



Referrals increase your chances of interviewing at Standard Practice by 2x

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Virtusa

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\$226,198 - \$248,187

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