Dear residents,

A Licensed Pest Control Operator will be coming out to treat your residence for bedbugs. Please find below the preparation instructions. In order for the treatment to be effective do your best to get your home ready.

BEDBUG PREPARATION SHEET

It is unfortunate that bedbugs are so common. Being that your reading this means your unfortunate enough to be experiencing living with these unwanted guests. Do not despair as you have made the right choice by hiring a professional. This means the right types of pesticides to deal with such a difficult problem. It is however necessary for you to help the Pest Control Officer by getting your home ready. The following preparation is to keep you safe and allow access to areas where bedbugs will be hiding. It is necessary for you to remove all pets, cover fish tanks and remain out of the house for approximately 8 hours following the treatment. Inform your PCO if anyone residing within your home is infirm or elderly and consult with your doctor first if you have a pre-exiting medical condition.

A complete bedbug treatment may take several treatments approximately 2 & 4 weeks apart. It is imperative that follow up treatments be completed in order to eliminate them. When treating for bedbugs it is necessary to thoroughly inspect the entire structure. The PCO will be treating areas where bedbugs are hiding and/or nesting. These areas may include but are not limited to the following:

- Baseboards, cracks and crevices, moldings, shelving in closets and cupboards
- Bed including bed frame, mattresses, headboard, footboard and legs
- Wooden or manufactured wood product furniture (cabinets, desks, dresser drawers)
- Couch and/or sofa including sofa bed(s)
- Curtain rods
- Carpets

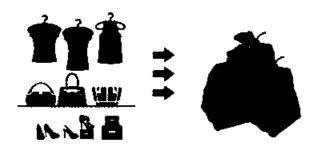
It is recommended to purchase bedbug mattress encasements right away. If the beds are wrapped in mattress encasements please remove them for the bedbug treatment and launder with the rest of the laundry. If the mattresses are covered with plastic you should remove it and discard the plastic in the garbage and purchase bedbug mattress encasements. Mattress encasements may improve your situation until the appointment.

You can also begin laundering your washable materials immediately. The heat from a working conventional dryer can kill all life stages. Make sure not to overload the laundry and place setting on high heat. Ensure the dryer is working by checking if the materials are hot to the touch when they come out. Energy efficient dryers should be set on timed dry on the longest setting possible. Do your laundry as often as possible.

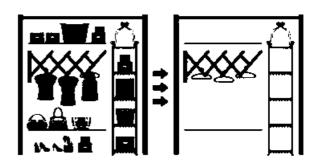
Bedbugs can live in almost any crack or crevice including books, papers, dvd cases, picture frames etc. They will typically be approximately 5 feet from where you sleep or rest and are usually found on mattresses depending on the situation. Be sure to go through all your belongings and point out items where you have seen bedbug activity to your PCO. When possible place your belongings in sealed plastic bags or plastic totes. Additional preparation work may be necessary if bedbug activity is seen throughout the home or in areas not covered by the following instructions. Talk to your PCO about your situation before the appointment.



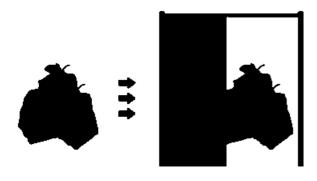
BEDROOM PREPARATION



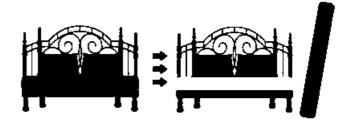
All clothing items must be placed in a sealed bag.
All other items that can be laundered should be placed in a sealed bag for example; backpacks, toys, curtains, pillows and blankets. All items in your home should be visually inspected and if possible placed in plastic totes or sealed plastic bag.



Remove and bag all items off floors and away from the walls. Vacuum all floor areas including around all baseboards and all furniture. Vacuum should be cleaned and emptied into a bag and sealed before disposal. Remove items from wooden desks, dressers and tables and they must be turned over or on their sides.



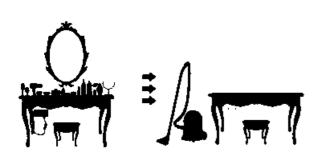
Take all laundry in sealed bags and transport them to the laundry room. Launder the items by placing in dryer on high setting for as long as possible. Place in clean sealed bags after they are done the drying cycle. A good place to store the bags during the treatment is in the bathtub. Be sure to provide enough room to turn the entire bed around in the bedroom.

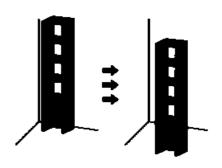


All mattresses and box springs must be placed upright against the wall. All furniture should be moved at least 18 inches away from the walls. Do not store any items on bed frames or mattresses. If your bedframe is wooden you should take it apart and place all parts leaning against the wall. Ensure you leave space for the entire bed to be flipped over, turned around and thoroughly inspected.



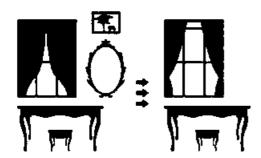
LIVING ROOM PREPARATION

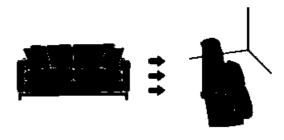




Remove all clutter off floors and away from the walls. Vacuum all floor areas including around all baseboards and all furniture. Remove all items from wooden desks, dressers and tables and they must be turned over or on their sides.

All furniture should be moved at least 18 inches away from the walls. We need to access the entire perimeter of the residence including closets and storage areas.





All paintings, mirrors, and wall accessories should be removed from living room and bedroom walls. Store the paintings together so your PCO can check them for signs of bedbugs.

Place sofa on its side so the PCO can have access to the area under the sofa. Do not place items on top or leaning against sofas, futons, couches or chairs.

**IT WILL BE NECESSARY FOR YOU TO VACATE THE PREMISES FOR 8 HOURS AFTER THE SERVICE IS COMPLETE

AFTER TREATMENT INFORMATION:

Following the treatment, do not wash within 6 inches of the baseboard area for approximately 1 month. It's very possible to have continued activity for approximately 2-3 weeks following the treatment. Activity will be reduced but continue to keep an eye out for them. Also try to observe your body for rashes or itchy areas on your skin.

