# **Twitter-Derived Measures of Economic Uncertainty**

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**Abstract**: We construct daily, weekly, and monthly Twitter Economic Uncertainty (TEU) indicators from 2011 onwards based on counts of tweets about the "economy" and "uncertainty." We use geotagged tweets and users' location inference based on friendships to construct a TEU index based on tweets sent by users located in the United States. Our TEU indicator behaves similarly to the newspaper-based Economic Policy Uncertainty index of Baker, Bloom and Davis (2016), which suggests that Twitter users and journalists have similar perceptions about the evolution of economic uncertainty.

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#### 1 - Introduction

The COVID-19 pandemic triggered an extraordinary surge in economic uncertainty and stock market volatility (Altig et al., 2020 and Baker et al., 2020). Especially in a crisis, the real-time tracking of (perceptions about) economic uncertainty can serve as useful inputs into the design of policy and assessments of whether policy actions diminish or intensify perceived uncertainty. Motivated by these observations, we develop a measure tracking perception about economic uncertainty using text messages transmitted on the Twitter social network.

Twitter data offer some attractive features for our purposes. First, the volume of available tweets is enormous: 22% of US adults have used Twitter and about 500 million messages are sent per day on the platform<sup>1</sup>. Second, Twitter lets us capture the beliefs and opinions of a broad cross-section of social media users rather than, say, journalists or experts. Third, tweets come with a precise timestamp and cannot be revised or edited. This last feature is especially useful in constructing high-frequency indicators and in relating tweet-based measures to near contemporaneous developments and financial market responses. Fourth, the influence or the relevancy of each message can be captured by its number of retweets and allows the construction of weighted indicators of uncertainty.

Twitter data also have drawbacks. First, Twitter was created in 2006, and the volume of tweets was small before 2010. Thus, our Twitter-based indicators span roughly a decade rather than the several decades or even centuries covered by some newspapers. Second, Twitter users are not representative of the US population: they skew younger and more towards Democrats than the public. Third, tweets are very short (280 characters maximum) and more informal than newspaper articles, regulatory filings, Federal Reserve Beige Books, and earnings conference calls – all of which have been used to quantify concepts related to economic uncertainty and stock market volatility. See, for example, the use of newspapers and Beige Books in Baker, Bloom and Davis (2016), earnings calls in Hassan et al. (2019), and regulatory filings in Baker et al. (2019). Last, social networks like Twitter are susceptible to manipulation by online bots (automated message posting) and the diffusion of false information (Allcott and Gentzkow, 2017, Allcott et al., 2019, Bovet and Makse, 2019, and Cinelli et al., 2020).

To better understand how the pros and cons of Twitter data can influence derived metrics of uncertainty, we propose in this paper a comparison of Twitter-based uncertainty indicators with newspaper-based uncertainty indicators. We construct a database of more than 14 million tweets that contain a keyword

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<sup>&</sup>lt;sup>1</sup>https://www.pewresearch.org/fact-tank/2019/04/10/share-of-u-s-adults-using-social-media-including-facebook-is-mostly-unchanged-since-2018/

related to "uncertainty" that were sent on Twitter between June 1st, 2011 and March 1st, 2021. We take advantage of the recent change on the Twitter platform and the opening - in January 2021 - of access to the full history of public conversation for academic researchers.<sup>2</sup>

Since the location of all users is not available on Twitter, we implement an inference method based on friendships to construct country-level indices. We train a Random Forest Classifier on 20,000 users with a known location - derived from geotagged tweets - to predict the location of all non-tagged users in our sample. Then, we analyze the evolution of the number of messages containing both a keyword related to the economy and a keyword related to uncertainty to construct our daily Twitter Economic Uncertainty (TEU-USA) indicator for the United States. We also construct a retweet-weighted variant of the indicator and a scaled-index to consider the variation in Twitter usage over time.

We find a high correlation between our TEU-USA indicator and the US Economic Policy Uncertainty of Baker et al. (2016) based on the Newsbank newspapers. The correlation is equal to 0.73, 0.87, and 0.90 at a daily, weekly, and monthly frequency, respectively. The broadly consistent movements in uncertainty measures based on tweets, newspapers, financial markets, and business surveys reassure us that our quantification of Twitter messaging content yields informative uncertainty indicators.

The remainder of the paper is organized as follows. Section 2 presents the data and methodology. Section 3 presents the results and Section 4 concludes.

### 2 - Methodology and data

In January 2021, Twitter opened its full tweet archive to academic researchers. We use the Twitter API to extract all tweets - in English - containing one keyword related to uncertainty (U). We consider the four following keywords: "uncertain", "uncertainly", "uncertainties", "uncertainty". For each tweet, we extract the tweet content, the date of the tweet, the name of the user, the number of likes, and the number of retweets. We end up with a database of 14,440,856 original tweets (without retweets) sent by a total of 4,828,235 distinct users from June 1st, 2011 to February 28th, 2021. Figure 1 presents the evolution of the total number of tweets in our sample. The month with the highest number of tweets (520,533 tweets) is March 2020 at the beginning of the COVID-19 pandemic in the United States.

 $^2$  https://blog.twitter.com/developer/en\_us/topics/tools/2021/enabling-the-future-of-academic-research-with-the-twitter-api.html

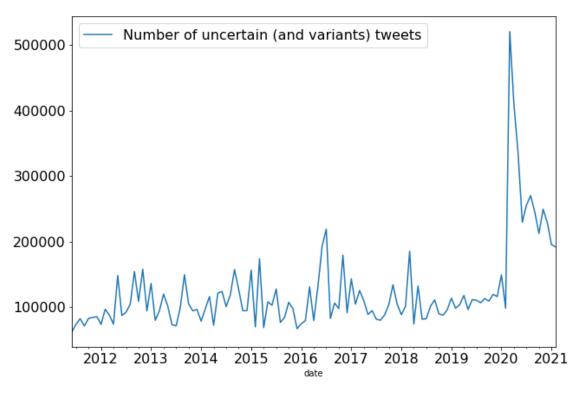


Figure 1 - Number of uncertain\* tweets

Notes: Monthly number of tweets containing the keywords "uncertain" and variants.

Our database includes all tweets in English, including English language tweets from uses outside the United States (e.g. Canada, UK, Australia, India etc). To prevent our indicator from being biased by important events outside the United States (such as Brexit), we infer the location of each message based on user relationships as in Davis & al. (2011).

Only a small proportion of tweets are geotagged as users must opt-in to add location information to their tweets. According to the Twitter FAQ, "This feature is off by default and you will need to opt in to use it. This allows Twitter to collect, store, and use your precise location, such as GPS information." However, this sample of geolocalized tweets can be used to train a supervised classification algorithm to infer the location of users who do not opt in to add location information to their tweets by examining who they follow. The intuition of this approach is that users from the same country are more likely to follow particular accounts on Twitter. For example, for US geocoded users the five most common accounts that are followed over this period were Barack Obama, Joe Biden, The New York Times, Kamala Harris and Alexandria Ocasio-Cortez. In comparison for UK users the top five were BBC Breaking News, Barack Obama, BBC News (UK), Stephen Fry and The Guardian.

We use the Twitter API to extract the localization information for all geotagged tweets in our sample. We find that 2.7% of the tweets are geotagged: 47% of the geotagged tweets were sent by users located in the United States, 18% by users located in Great Britain and the remaining in other English-speaking countries (e.g. Canada, Australia, New Zealand, and India). Appendix A presents the 50 most represented locations (city or states) in our sample of geotagged tweets.

We select randomly 20,000 users with a known location, and we split our sample into a training (in sample) dataset of 16,000 users and a testing (out of sample) dataset of 4,000 users. For all those users, we use the Twitter API to extract the list of accounts that each user is following. The median number of users followed is 610. We remove accounts of users with less than 50 accounts followed (4% of all accounts). Appendix B presents the 50 most followed accounts by Twitter users in the USA and in the UK.

We then consider the 10,000 most followed accounts as our features (independent variables) and we train a Random Forest classifier to predict the location of each user. We consider a binary classifier: the two classes are "US" and "NON-US". We train the classifier on our training dataset and we use the model to classify users in the testing dataset. We compute the accuracy of the classification as the percentage of users correctly classified in the out-of-sample dataset. Table 1 presents the confusion matrix.

**Table 1 - Confusion Matrix** 

		Actual class		
		NON-US	US	
Predicted class	NON-US	1648	205	
	US	220	1765	

**Notes:** This table shows the confusion matrix on the testing dataset of 3,838 users (162 users were removed as they follow less than 50 accounts). A total of 3,413 users (1648+1765) were classified correctly.

The accuracy of the classifier on the training dataset is equal to 88.9%. This result - and the analysis of the confusion matrix - confirms that location can be inferred from the user's relationships with a reasonable level of confidence.<sup>3</sup>

To construct our TEU-USA indicator, we utilize the following methodology. We first tokenize and lowercase all tweets in our sample. Then, we count the frequency of tweets containing a keyword related to the economy (E) and uncertainty (U). We use the following list of words:

(E): ['economic', 'economical', 'economics', 'economics', 'economist', 'economist', 'economist', 'economy']

(U): ['uncertainty', 'uncertain', 'uncertainties', 'uncertainly']

After removing duplicate tweets, we end up with a total of 317,112 tweets containing an (E)+(U) combination. Then, for each user who sent a (E)+(U) tweet, we use the Twitter API to extract the list of accounts they are following, and we use our Random Forest classifier to infer the location of his tweets (US or NON-US). We filter out NON-US tweets and we aggregate the data at a daily frequency (US/Eastern time zone). We rescale each series to a mean of 100 from June 1st, 2011 to December 31st, 2019.

#### **Twitter Economic Uncertainty**

Figure 1 presents our TEU-USA indicator at a monthly frequency and compares it to the Economic Policy Uncertainty (EPU-USA) index of Baker et al. (2016), which derives from article counts in daily US newspapers archived by the Access World News NewsBank service. Here and throughout the paper, we renormalize the EPU-USA and other measures to a mean of 100 from January 2011 to December 2019 to facilitate comparisons to our Twitter-based measures.

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<sup>&</sup>lt;sup>3</sup> Even for users for which we infect the wrong geocode – for example a user in the UK who mainly follows US Twitter accounts – the error may not be so problematic for our analysis. This example user would be more likely to be US focused, for example a US citizen living in the UK, so their tweets are likely relatively more informative about the US economic situation that the typical tweet from a UK user.

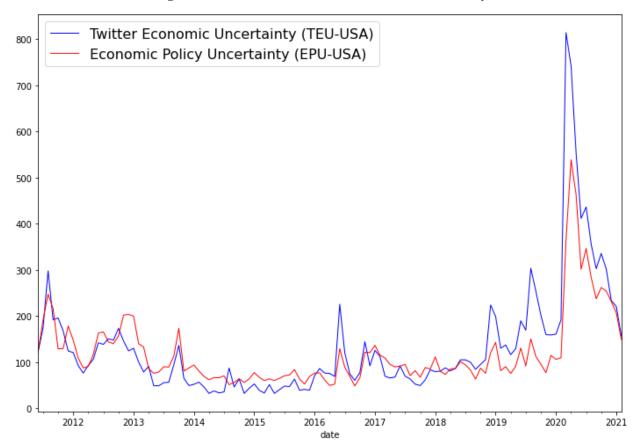


Figure 1 – TEU-USA versus the EPU-USA – Monthly

**Notes:** Monthly TEU-USA and EPU-USA indexes from June 2011 to February 2021. Indexes are renormalized to a mean of 100 from January 2011 to December 2019.

The TEU-USA indicator rose sharply during the US debt ceiling crisis in summer 2011, around the Brexit referendum in June 2016, when US-China trade conflicts intensified in 2018-19, and – most dramatically – as the COVID-19 crisis escalated in March 2020. Compared to the EPU-USA index, the TEU-USA measure exhibits larger peaks during those periods. The time-series correlation between the monthly TEU-USA and EPU-USA measures is 0.90.

We also analyze the evolution of the TEU-USA indicator at a daily frequency before and after the COVID pandemic. To consider the intra-week seasonality - the volume of uncertain\* tweets is on average two times lower during the weekend than during the weekdays - we scale our daily index by the average number of tweets for each day of the week during the year 2019. Figure 2 compares the daily TEU-USA and the daily EPU-USA from January 2019 through February 2021.

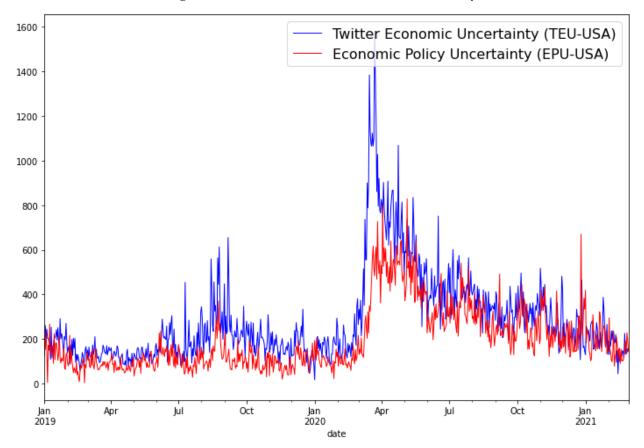


Figure 2 - TEU-USA versus the EPU-USA - Daily

**Notes:** Daily TEU-USA and EPU-USA indexes from January 2019 to February 2021. Indexes are renormalized to a mean of 100 from January 2011 to December 2019.

The TEU-USA indicator begins its sharp rise in late February, weeks after the pandemic erupted in China. TEU-USA peaked in the week of 16 March 2020. Both time series are currently - in February 2021 - close to their pre-COVID level of Uncertainty in January 2020. However, the TEU-USA indicator exhibits a larger spike in early and mid-March, and there are some clear differences in how the two measures move in 2020. The time-series correlation between the monthly TEU-USA and EPU-USA measures is 0.73 (in the full sample period).

#### Variants of the TEU-USA indicator

We also propose three variants of the TEU-USA indicator. First, to consider the variation in the total number of tweets during our sample period, we propose a scaling index based on the evolution of the number of tweets - in English - containing the keyword "have" during a one second period on each day between June 1<sup>st</sup>, 2011 and February 28<sup>th</sup>, 2021. As reported in a Washington Post article, Twitter sees record number of

users during the COVID pandemic, and the increase in the number of tweets might bias our indicator.<sup>4</sup> Second, we propose a weighted TEU index by considering the number of retweets of each message (1 + log(1+ retweets)).<sup>5</sup> The number of retweets of a message can be considered as a measure of influence (Cha et al., 2011)<sup>6</sup>. Last, we also present our indexes when we consider all messages in English (and not only messages from users located in the US). We call those indexes respectively TEU-SCA (scaled index), TEU-WGT (weighted index) and TEU-ENG (index based on all English tweets).

Table 2 presents the correlation - at a daily frequency - between the EPU-USA, the TEU-USA, the TEU-SCA, the TEU-WGT and the TEU-ENG.

The maximum correlation with the EPU-USA is achieved by the TEU-USA index. This result holds when we consider data at a weekly frequency and at a monthly frequency. Our methodology to derive user's location from followership increases the correlation between EPU-USA and TEU-USA by about 8 percentage points compared to the TEU-ENG (based on all English tweets regardless of user location). All indexes are available on the website: <a href="https://www.policyuncertainty.com/">https://www.policyuncertainty.com/</a>

**Table 2 - Correlation Matrix** 

	EPU-USA	TEU-USA	TEU-SCA	TEU-WGT	TEU-ENG
EPU-USA	1	0.73	0.37	0.73	0.68
TEU-USA	0.73	1	0.58	0.99	0.93
TEU-SCA	0.37	0.58	1	0.48	0.49
TEU-WGT	0.73	0.99	0.48	1	0.93
TEU-ENG	0.68	0.93	0.49	0.93	1

Notes: Correlation matrix of the EPU-USA with four variants of our Twitter-based uncertainty index.

<sup>&</sup>lt;sup>4</sup> https://www.washingtonpost.com/business/economy/twitter-sees-record-number-of-users-during-pandemic-but-advertising-sales-slow/2020/04/30/747ef0fe-8ad8-11ea-9dfd-990f9dcc71fc story.html

<sup>&</sup>lt;sup>5</sup> We do not consider the number of likes per message due to a change on Twitter policy in 2015 when Twitter "favorite" function was renamed "like" causing a change in the behavior of users.

<sup>&</sup>lt;sup>6</sup> We use the logarithm of the number of retweets as the correlation with the EPU-EPU was much higher (0.73) than when we use the raw number of retweets (0.25).

#### Conclusion

We construct simple measures of economic uncertainty using tweets (short text messages) transmitted over the Twitter social media network. Our Twitter-based measures move broadly in line with conceptually similar measures derived from newspapers, financial markets, and business surveys. That gives confidence that our Twitter-based measures offer a useful window into perceptions of economic uncertainty and their evolution over time.

Unlike most other uncertainty measures, Twitter-based measures reflect the perceptions and expressed views of a broad cross-section of social media users, which can differ from those of journalists, experts, business leaders, and financial market participants. In this regard, Twitter-based uncertainty measures may behave more similarly to measures derived from household surveys. We plan to investigate whether Twitter-based measures can substitute for and enhance measures of economic uncertainty, anxiety and related concepts that are traditionally derived from household surveys. See, for example, Guiso et al. (1996), Dominitz and Manski (1997), Manski (2006), Giavazzi and McMahon (2012), and Itzhak et al., (2018). Compared to measures derived from household surveys, Twitter-based measures offer potentially large advantages in volume, timeliness, and lower data collection costs.

Other avenues for future research include the usefulness of Twitter-based indicators for nowcasting and real-time prediction and the construction of uncertainty measures for groups of Twitter users defined by political leanings and other characteristics.

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Appendix A - Most common places across geotagged tweets

Place	State/Country	<b>Number of tweets</b>
Manhattan	NY	3767
Los Angeles	CA	2872
Washington	DC	2158
Chicago	IL	1875
Toronto	Ontario	1824
London	England	1549
Florida	USA	1374
Paris	France	1325
Houston	TX	1243
Sydney	New South Wales	1231
San Francisco	CA	1206
Brooklyn	NY	1187
Melbourne	Victoria	1139
Georgia	USA	1052
California	USA	1045
Seattle	WA	1027
Texas	USA	995
Bombay	India	982
Philadelphia	PA	982
Boston	MA	919
Austin	TX	919
New Delhi	India	860
Pennsylvania	USA	832
City of London	London	829
San Diego	CA	809
Queens	NY	774
South East	England	758
Manchester	England	757
New York	USA	742
Johannesburg	South Africa	727

Notes: Number of geotagged uncertain\* tweets by places (top 30 places).

Appendix B - Most commonly followed accounts by country

United States	United Kingdom		
Barack Obama	BBC Breaking News		
Joe Biden	Barack Obama		
The New York Times	BBC News (UK)		
Kamala Harris	Stephen Fry		
Alexandria Ocasio-Cortez	The Guardian		
The Associated Press	Keir Starmer		
Hillary Clinton	Laura Kuenssberg		
CNN Breaking News	UK Prime Minister		
CNN	Robert Peston		
The Washington Post	Gary Lineker		
Michelle Obama	Boris Johnson		
President Obama	Andrew Neil		
President Trump 45 Archived	Jon Snow		
NPR	Sky News		
The Wall Street Journal	Mayor of London		
Elizabeth Warren	Jeremy Corbyn		
Stephen Colbert	Nick Robinson		
Elon Musk	ALASTAIR CAMPBELL		
Elizabeth Warren	Joe Biden		
The White House 45 Archived	James O'Brien		
NASA	NHS Million		
Ellen DeGeneres	The Economist		
Bernie Sanders	Channel 4 News		
jimmy fallon	Sky News Breaking		
Bernie Sanders	Brian Cox		
Rachel Maddow MSNBC	BBC News (World)		
BBC Breaking News	Faisal Islam		
Bill Clinton	Ed Miliband		
Bill Gates	Carole Cadwalladr		

**Notes:** Top 30 most commonly followed Twitter accounts by users located in the US and in the UK - based on our sample of uncertain\* tweets.