**20,921** 

**1** 35,327

**\$** 6.8BN

**\$** 15.7BN

**27.6%** 

**17.5%** 

63.1%

Households

Clients

Deposit

1 F 7 D N I

2+ SWM Relationship

Financial Plan

Loan Utilization

**PB Total**: 20,921

35,327

327

6.8BN

15.7BN

Loan

27.6%

17.5%

63.1%



| Region           | # of Client | Deposit         | Loan             | Loan Utilization | 2+    | PIC   | ScotiaMcLeod   | Scotiatrust | iTRADE | Retail  | Insurance | Willbank   | Financial Plan       |
|------------------|-------------|-----------------|------------------|------------------|-------|-------|----------------|-------------|--------|---------|-----------|------------|----------------------|
|                  | " of cheffe |                 | Loan             | Loan othization  |       | 110   | Scotiaivicecoa |             |        | - Tetan |           | VVIIIDAIIK | ▼ Tillariciai i iaii |
| ⊟                | -           |                 |                  | -                | -     |       |                |             |        |         |           |            | -                    |
|                  | -           |                 |                  | -                | -     |       |                |             |        |         |           |            | -                    |
| ☐ Central        | 6,549       | \$960,875,458   | \$2,356,740,879  | 61.6%            | 30.7% | 9.6%  | 22.7%          |             | 10.6%  | 25.9%   | 4.2%      | 2.4%       | 19.7%                |
| Burlington       | 1,030       | \$163,122,066   | \$528,418,951    | 61.4%            | 34.0% | 8.1%  | 27.1%          |             | 12.2%  | 29.5%   | 4.3%      | 2.8%       | 28.6%                |
| London           | 1,436       | \$127,042,760   | \$342,751,108    | 57.1%            | 34.3% | 8.1%  | 27.5%          | 0.1%        | 7.2%   | 20.0%   | 3.8%      | 1.7%       | 21.9%                |
| Mississauga      | 1,186       | \$270,152,870   | \$619,679,901    | 62.8%            | 33.6% | 13.8% | 22.6%          | 0.1%        | 11.9%  | 36.3%   | 4.0%      | 3.0%       | 20.4%                |
| Kitchener        | 802         | \$97,017,527    | \$238,905,843    | 59.5%            | 28.4% | 10.7% | 19.1%          |             | 9.4%   | 22.1%   | 2.7%      | 2.5%       | 19.8%                |
| Barrie           | 1,160       | \$230,383,733   | \$394,248,333    | 62.7%            | 26.5% | 10.9% | 16.9%          | 0.7%        | 13.7%  | 28.6%   | 2.9%      | 2.1%       | 14.4%                |
| Winnipeg         | 935         | \$73,156,503    | \$232,736,743    | 66.3%            | 25.2% | 6.0%  | 20.7%          | 0.1%        | 9.7%   | 17.8%   | 7.8%      | 2.4%       | 12.2%                |
| <b>■ Eastern</b> | 8,789       | \$2,124,413,913 | \$2,426,771,700  | 57.6%            | 26.8% | 6.5%  | 20.8%          | 0.7%        | 9.0%   | 19.3%   | 3.6%      | 2.3%       | 18.1%                |
| Halifax          | 2,295       | \$567,925,299   | \$487,329,420    | 49.9%            | 29.7% | 6.3%  | 23.9%          | 0.2%        | 11.9%  | 19.6%   | 4.5%      | 3.2%       | 28.5%                |
| St. John's       | 608         | \$547,365,556   | \$98,243,806     | 57.4%            | 30.8% | 10.0% | 21.9%          | 0.2%        | 7.9%   | 23.2%   | 6.6%      | 1.3%       | 25.7%                |
| Ottawa           | 2,210       | \$376,428,666   | \$556,939,229    | 57.6%            | 21.8% | 6.7%  | 16.0%          | 0.3%        | 10.4%  | 26.6%   | 3.5%      | 2.2%       | 15.4%                |
| Montreal         | 3,676       | \$632,694,392   | \$1,284,259,245  | 61.1%            | 27.4% | 5.8%  | 21.5%          | 1.4%        | 6.7%   | 14.0%   | 2.5%      | 2.0%       | 11.9%                |
|                  | 12,846      | \$2,087,867,772 | \$5,821,882,156  | 64.2%            | 27.1% | 6.7%  | 21.3%          | 0.6%        | 10.2%  | 17.0%   | 4.2%      | 3.4%       | 17.7%                |
| Saskatoon        | 595         | \$50,026,151    | \$336,706,388    | 57.1%            | 37.5% | 6.4%  | 33.9%          |             | 10.9%  | 19.8%   | 10.9%     | 4.7%       | 25.9%                |
| Edmonton         | 2,481       | \$321,110,546   | \$870,550,885    | 67.2%            | 30.9% | 9.4%  | 22.9%          | 0.0%        | 9.8%   | 19.2%   | 4.8%      | 3.1%       | 20.4%                |
| Victoria         | 424         | \$72,096,178    | \$179,446,818    | 63.9%            | 25.0% | 9.7%  | 17.9%          | 0.5%        | 8.3%   | 18.6%   | 3.5%      | 2.8%       | 18.9%                |
| Calgary          | 4,217       | \$681,610,177   | \$1,615,331,041  | 59.6%            | 27.7% | 4.2%  | 24.2%          | 0.7%        | 10.3%  | 15.0%   | 4.8%      | 3.5%       | 17.4%                |
| Vancouver        | 5,129       | \$963,024,719   | \$2,819,847,024  | 67.3%            | 23.7% | 7.2%  | 17.1%          | 0.8%        | 10.3%  | 17.0%   | 2.7%      | 3.2%       | 15.6%                |
| <b>⊟</b> GTA     | 7,128       | \$1,618,093,174 | \$5,094,086,715  | 65.6%            | 26.7% | 8.2%  | 20.1%          | 0.6%        | 11.6%  | 27.3%   | 3.1%      | 2.0%       | 14.5%                |
| Toronto          | 7,128       | \$1,618,093,174 | \$5,094,086,715  | 65.6%            | 26.7% | 8.2%  | 20.1%          | 0.6%        | 11.6%  | 27.3%   | 3.1%      | 2.0%       | 14.5%                |
| <b>⊟</b> Blank   | 15          | \$32,922,030    | (\$1,770)        | -                | 13.3% |       | 13.3%          |             | 13.3%  | 6.7%    | 6.7%      |            | 13.3%                |
| Blank            | 15          | \$32,922,030    | (\$1,770)        | -                | 13.3% |       | 13.3%          |             | 13.3%  | 6.7%    | 6.7%      |            | 13.3%                |
| Total            | 35,327      | \$6,824,172,348 | \$15,699,479,681 | 63.1%            | 27.6% | 7.5%  | 21.2%          | 0.5%        | 10.3%  | 21.3%   | 3.8%      | 2.6%       | 17.5%                |
|                  |             |                 |                  |                  |       |       |                |             |        |         |           |            |                      |



**1** 35,327

**\$** 6.8BN

**\$** 15.7BN



**17.5%** 



Households

Clients

Deposit

Loan

2+ SWM Relationship

Financial Plan

Loan Utilization

**PB Total**: 20,921

35,327

6.8BN

15.7BN

27.6%

17.5%

63.1%

Region All  $\vee$ 



| Team Leads |   |
|------------|---|
| All        | ~ |



| Regions                    | # of Client        | Deposit                               | Loan                                   | Loan Utilization      | 2+                | PIC                  | ScotiaMcLeod | Scotiatrust | iTRADE                | Retail | Insurance | Willbank | Financial Plan ^        |
|----------------------------|--------------------|---------------------------------------|--|-----------------------|-------------------|----------------------|--------------|-------------|-----------------------|--------|-----------|----------|-------------------------|
| <b>□ Eastern</b>           | 8,786              | \$2,124,413,913                       | \$2,425,789,901                        | 57.6%                 | 26.8%             | 6.5%                 | 20.8%        | 0.7%        | 9.0%                  | 19.3%  | 3.6%      | 2.3%     | 18.1%                   |
| <b>⊟ Montreal</b>          | 3,673              | \$632,694,392                         | \$1,283,277,447                        | 61.1%                 | 27.4%             | 5.9%                 | 21.5%        | 1.4%        | 6.7%                  | 14.0%  | 2.5%      | 2.0%     | 11.9%                   |
| Dan Bohadana               | 347                | \$120,018,774                         | \$283,126,729                          | 69.5%                 | 20.7%             | 1.4%                 | 18.7%        | 2.9%        | 5.2%                  | 10.1%  | 2.3%      | 2.0%     | 5.2%                    |
| Miriam Forte               | 373                | \$83,151,691                          | \$82,064,221                           | 60.2%                 | 31.9%             | 5.6%                 | 27.1%        | 0.3%        | 5.1%                  | 14.7%  | 3.5%      | 4.6%     | 19.8%                   |
| Atefeh Abhari              | 231                | \$73,410,998                          | \$103,684,842                          | 53.2%                 | 29.9%             | 13.4%                | 14.3%        | 4.3%        | 5.6%                  | 14.7%  | 1.7%      | 0.9%     | 10.0%                   |
| Anthony Siggia             | 294                | \$68,139,179                          | \$164,962,093                          | 67.4%                 | 33.7%             | 5.1%                 | 30.6%        |             | 8.2%                  | 11.9%  | 4.4%      | 2.4%     | 10.2%                   |
| Marc-Olivier G.Bruyère     | 176                | \$48,938,345                          | \$33,419,694                           | 58.2%                 | 37.5%             | 7.4%                 | 30.7%        |             | 5.7%                  | 17.0%  | 3.4%      | 1.7%     | 31.8%                   |
| Genevieve Cloutier         | 162                | \$38,860,447                          | \$161,865,533                          | 64.0%                 | 43.8%             | 6.2%                 | 35.8%        | 4.3%        | 3.1%                  | 11.1%  | 4.9%      | 2.5%     | 24.7%                   |
| Stephanie Benchimol        | 146                | \$33,276,288                          | \$20,146,063                           | 50.4%                 | 21.2%             | 5.5%                 | 13.7%        | 2.1%        | 9.6%                  | 11.0%  | 0.7%      |          | 2.1%                    |
| Viola Farinelli            | 465                | \$30,304,968                          | \$29,964,704                           | 48.5%                 | 29.9%             | 2.6%                 | 27.3%        | 0.2%        | 5.4%                  | 12.7%  | 1.3%      | 2.2%     | 8.8%                    |
| Roosevelt Ferdinand        | 160                | \$27,903,519                          | \$82,471,748                           | 60.5%                 | 38.8%             | 1.3%                 | 29.4%        | 9.4%        | 11.9%                 | 13.1%  | 3.1%      | 1.9%     | 9.4%                    |
| Carlo Radovic              | 204                | \$21,226,387                          | \$51,066,227                           | 57.6%                 | 27.5%             | 11.3%                | 18.1%        |             | 11.3%                 | 16.7%  | 3.9%      | 3.4%     | 20.1%                   |
| Marie-Christine St-Yves    | 138                | \$16,210,833                          | \$70,944,867                           | 63.3%                 | 31.9%             | 10.9%                | 21.7%        | 1.4%        | 8.0%                  | 20.3%  | 5.1%      | 0.7%     | 14.5%                   |
| Yaniv Gidron               | 114                | \$15,034,248                          | \$28,063,988                           | 50.9%                 | 24.6%             | 6.1%                 | 19.3%        | 0.9%        | 7.9%                  | 15.8%  | 0.9%      | 1.8%     | 13.2%                   |
| Nathalie Chalvardjian      | 129                | \$13,433,442                          | \$13,882,209                           | 46.9%                 | 27.1%             | 5.4%                 | 21.7%        |             | 6.2%                  | 13.2%  | 1.6%      | 3.1%     | 10.1%                   |
| Olivier Levy               | 126                | \$8,316,689                           | \$22,562,247                           | 53.9%                 | 29.4%             | 9.5%                 | 21.4%        | 0.8%        | 7.9%                  | 16.7%  | 3.2%      | 1.6%     | 15.1%                   |
| Amine El Bakkouri          | 24                 | \$6,584,571                           | \$7,747,327                            | 79.9%                 | 25.0%             | 8.3%                 | 16.7%        | 4.2%        | 12.5%                 | 20.8%  | 8.3%      |          | -                       |
| Alexander Efthimiopoulos   | 89                 | \$6,195,319                           | \$20,283,699                           | 56.4%                 | 22.5%             | 14.6%                | 11.2%        |             | 9.0%                  | 23.6%  | 1.1%      |          | 10.1%                   |
| Louis-David Gagné          | 197                | \$5,210,007                           | \$41,264,483                           | 45.3%                 | 7.6%              | 3.6%                 | 4.1%         |             | 3.6%                  | 10.7%  | 0.5%      | 0.5%     | 3.0%                    |
| Stephan Goia-Minaya        | 91                 | \$5,039,773                           | \$35,007,583                           | 66.7%                 | 12.1%             | 7.7%                 | 6.6%         |             | 2.2%                  | 20.9%  |           |          | 8.8%                    |
| Jennifer Turcotte          | 87                 | \$4,327,929                           | \$4,150,205                            | 94.3%                 | 8.0%              | 2.3%                 | 5.7%         |             | 1.1%                  | 3.4%   | 1.1%      | 2.3%     | -                       |
| UNASSIGNED-41731           | 71                 | \$2,976,714                           | \$10,011,352                           | 58.3%                 | 12.7%             |                      | 14.1%        | 1.4%        | 8.5%                  | 18.3%  | 1.4%      |          | 2.8%                    |
| MuChen Fei<br><b>Total</b> | 8<br><b>35,323</b> | \$2.393.878<br><b>\$6,824,172,348</b> | \$4.517.911<br><b>\$15,698,497,882</b> | 57.0%<br><b>63.1%</b> | <u>-</u><br>27.6% | 12.5%<br><b>7.5%</b> |              | 0.5%        | 12.5%<br><b>10.3%</b> |        |           | 2.6%     | 25.0%<br><b>17.5%</b> > |

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T4. 100-250K

T3. 20-100K

T2. 0-20K

ΔΙΙ

ΔΙΙ

RM

ΔΙΙ

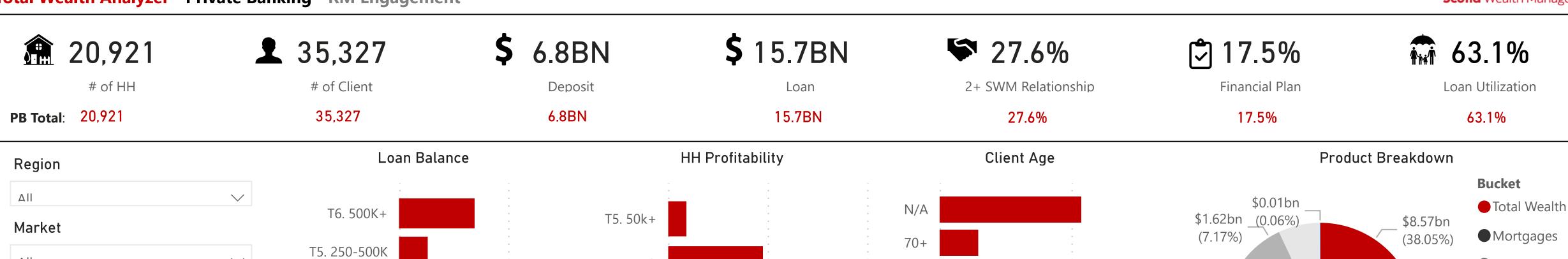
Team Leads

Deposit Accounts

Revolving Credit

Term Deposits

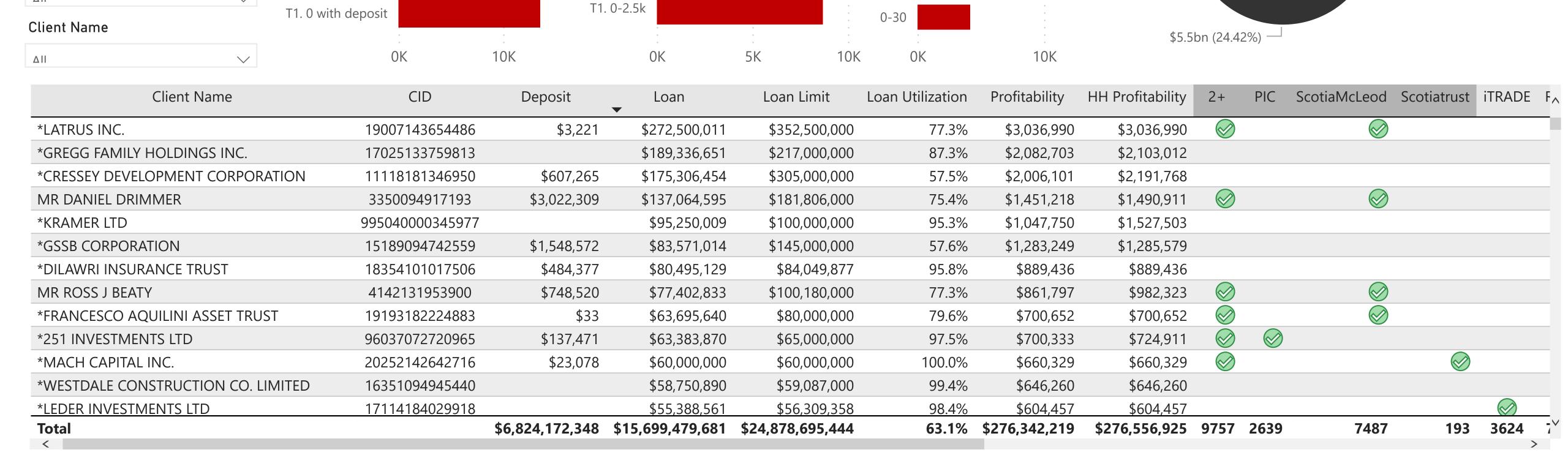
Other Lending



T4. 10-50k

T3. 5-10k

T2. 2.5k-5k



60-69

50-59

40-49

30-39

\$5.2...

(23....)

**2**0,921

**\$** 6.8BN

**\$** 15.7BN

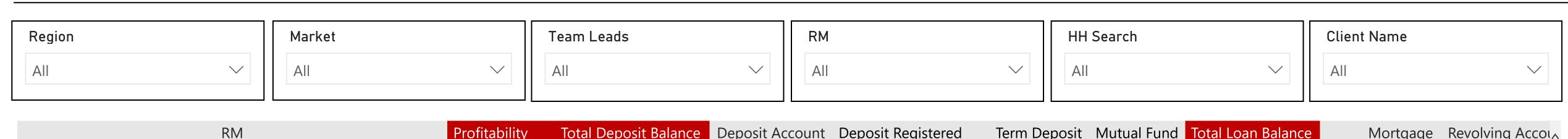
**\$** 276.3MM

Households

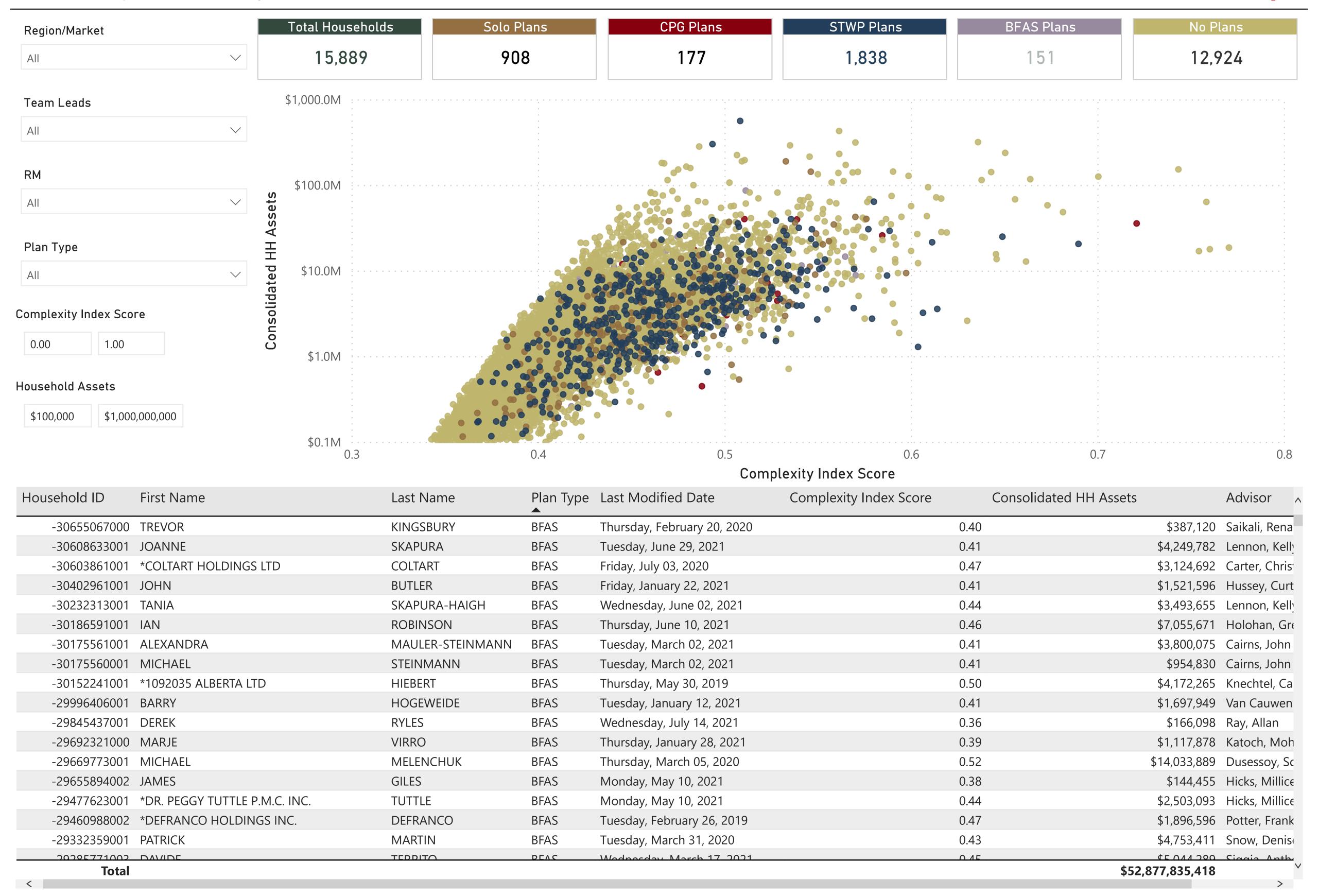
Deposit

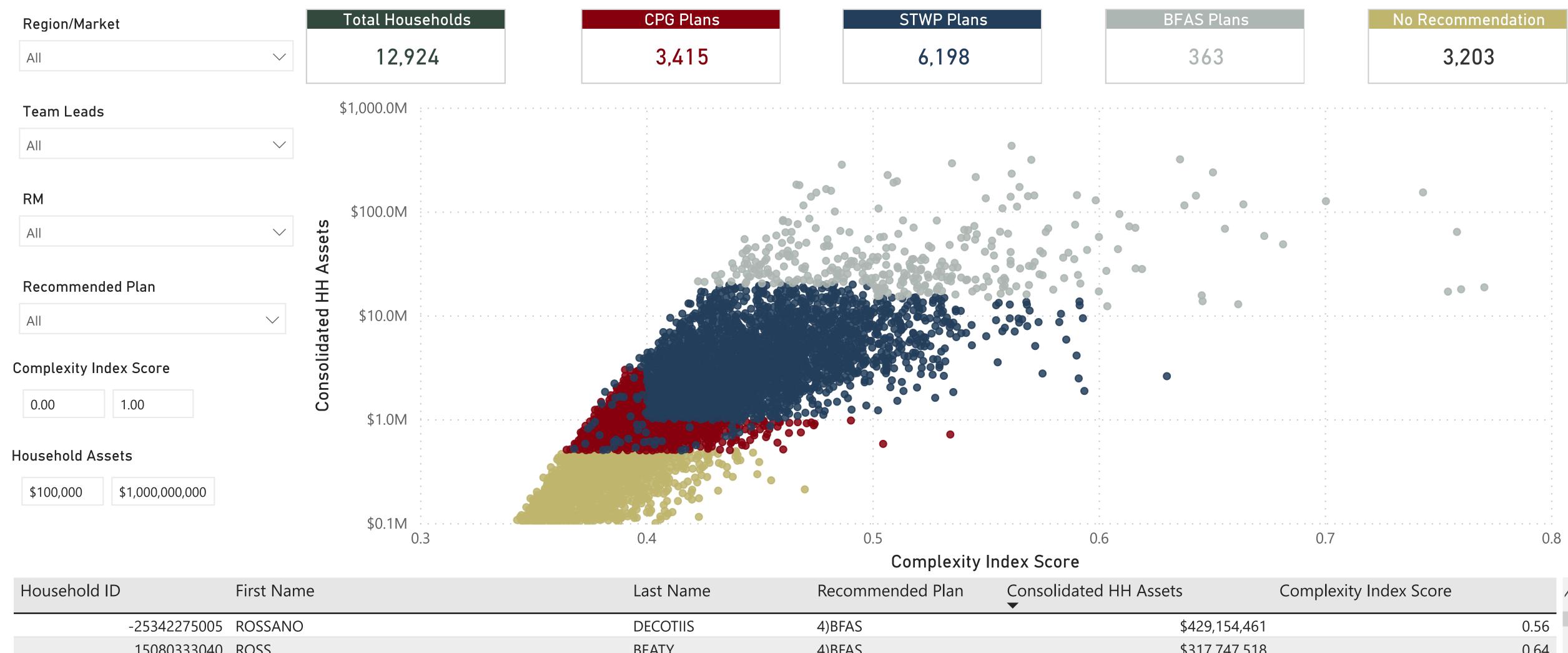
Loan

Profitability



| KIVI   | Profitability | lotal Deposit Balance | Deposit Account | Deposit Registered 10 | erm Deposit | Mutual Fund Total Loan Balance | Mortgage        | Revolving Accou     |
|--|---------------|-----------------------|-----------------|-----------------------|-------------|--------------------------------|-----------------|---------------------|
| ■ Adam Kane                                  | \$1,661,558   | \$39,839,516          | \$35,872,916    |                       | \$3,966,600 | \$99,626,554                   | \$56,891,355    | \$11,424,1          |
| ☐ ABOU-ASSALY (Household:-27156288003)       | \$10          | \$1,126               | \$1,126         |                       |             |                                |                 |                     |
| ANDREW                                       | \$10          | \$1,126               | \$1,126         |                       |             |                                |                 |                     |
| <b>☐ ABOUASSALY (Household:-28088639002)</b> | \$549         | \$54,842              | \$54,842        |                       |             |                                |                 |                     |
| ROSEANNE                                     | \$549         | \$54,842              | \$54,842        |                       |             |                                |                 |                     |
| ☐ AGAPITOS (Household:1098901060)            | \$504         | \$39,910              | \$39,910        |                       |             |                                |                 |                     |
| *EYE CONSULTANTS/CONSULTANTS OCULAIRE        | \$504         | \$39,910              | \$39,910        |                       |             |                                |                 |                     |
| ☐ AGGARWAL (Household:-7302069016)           | \$76,160      | \$250                 | \$250           |                       |             | \$12,272,904                   | \$11,737,968    | \$534,8             |
| LALIT  | \$75,762      | \$250                 | \$250           |                       |             | \$12,247,783                   | \$11,737,968    | \$509,7             |
| WENDY  | \$398         |                       |                 |                       |             | \$25,120                       |                 | \$25,1              |
| □ ALLARIE (Household:-13016105016)           | \$18,952      |                       |                 |                       |             | \$1,877,123                    | \$1,395,191     |                     |
| JOHN   | \$18,952      |                       |                 |                       |             | \$1,877,123                    | \$1,395,191     |                     |
| □ ARENDS (Household:16426571026)             | \$20,428      | \$1,358,607           | \$1,358,607     |                       |             | \$13,751                       |                 | \$13,7              |
| *JAYGREEN HOLDING INC.                       | \$75          | \$5,465               | \$5,465         |                       |             |                                |                 |                     |
| MARION                                       | \$1,439       | \$108,013             | \$108,013       |                       |             | \$12,283                       |                 | \$12,2              |
| RONALD                                       | \$18,914      | \$1,245,128           | \$1,245,128     |                       |             | \$1,468                        |                 | \$1,4               |
| □ ASLAM (Household:-3662563014)              | \$2           | \$159                 | \$159           |                       |             |                                |                 |                     |
| IFFATH                                       | \$2           | \$159                 | \$159           |                       |             |                                |                 |                     |
|  | \$1           | \$50                  | \$50            |                       |             |                                |                 |                     |
| JENNIFER                                     | \$1           | \$50                  | \$50            |                       |             |                                |                 |                     |
| ■ BAILLIE (Household:13106694024)            | \$40,028      | \$2,762,349           | \$421,609       |                       | \$2,340,739 | \$488,121                      |                 | \$488,1             |
| *SUTICON INVESTMENTS INC.                    | \$2,141       | \$153,267             | \$153,267       |                       |             |                                |                 |                     |
| *SUZANNE BAILLIE DENTISTRY PROFESSIONAL      | \$3,300       | \$261,679             | \$261,679       |                       |             |                                |                 |                     |
| SUZANNE                                      | \$34,586      | \$2,347,278           | \$6,539         |                       | \$2,340,739 | \$488,121                      |                 | \$488,1             |
| Total <                                      | \$276,342,219 | \$6,824,172,348       | \$5,260,172,958 | \$1,5                 | 663,999,390 | \$15,699,479,681               | \$5,500,085,780 | \$1,615,934,6`<br>> |





| Household ID   | First Name                             | Last Name       | Recommended Plan | Consolidated HH Assets Complexity Index Score | e ,      |
|----------------|--|-----------------|------------------|---|----------|
| -25342275005   | ROSSANO                                | DECOTIIS        | 4)BFAS           | \$429,154,461                                 | 0.56     |
| 15080333040    | ROSS                                   | BEATY           | 4)BFAS           | \$317,747,518                                 | 0.64     |
| -26129201004   | *PCG LIMITED PARTNERSHIP               | GODSOE          | 4)BFAS           | \$314,650,495                                 | 0.57     |
| -28870460002   | ALAIN                                  | BEDARD          | 4)BFAS           | \$291,270,100                                 | 0.54     |
| 19007143654486 | *LATRUS INC.                           | STANDALONE      | 4)BFAS           | \$282,420,097                                 | 0.49     |
| -19889184009   | AUDREY                                 | TEPPER          | 4)BFAS           | \$238,026,265                                 | 0.65     |
| 4995705050     | *CANMORE (ALBERTA) HOLDINGS INC        | CRESSEY         | 4)BFAS           | \$231,445,167                                 | 0.56     |
| -29338736002   | *G RAYMOND CHANG LTD                   | CHANG-ADDORISIO | 4)BFAS           | \$224,554,499                                 | 0.51     |
| -6804729017    | *MAJACLI INC                           | COOPER          | 4)BFAS           | \$214,831,568                                 | 0.55     |
| -25192187005   | GARY                                   | GREGG           | 4)BFAS           | \$195,805,663                                 | 0.51     |
| -28369028001   | *BORGES & REYNAR INC.                  | SILVA-NETO      | 4)BFAS           | \$189,863,332                                 | 0.51     |
| 19254073649646 | *JAMIE KING FAMILY TRUST (2012) #1     | STANDALONE      | 4)BFAS           | \$181,687,566                                 | 0.47     |
| 17261145242491 | *RAYMOND PRETTY FAMILY TRUST (2012) #1 | STANDALONE      | 4)BFAS           | \$179,465,941                                 | 0.47     |
| -29463898002   | *3286262 NOVA SCOTIA LIMITED           | RICHARDSON      | 4)BFAS           | \$172,240,438                                 | 0.57     |
| 18212135829359 | *OZAMA RIVER CORP.                     | STANDALONE      | 4)BFAS           | \$164,575,040                                 | 0.48     |
| 18164144305904 | *GROUPE DESGAGNES INC                  | STANDALONE      | 4)BFAS           | \$158,526,363                                 | 0.48     |
| 10232679034    | DANIEL                                 | DRIMMER         | 4)BFAS           | \$152,787,318                                 | 0.74     |
| 19193182224883 | *FRANCESCO AQUILINI ASSET TRUST        | STANDALONE      | 4)BFAS           | \$152,422,447                                 | 0.48     |
| Total          |  |                 |                  | \$41,695,850,333                              | 5,203.80 |
|                |  |                 |                  |   |          |

| Region/Market |          | Financial Planning |      |  |  |  |
|---------------|----------|--------------------|------|--|--|--|
|               |          | Plan Opportun      |      |  |  |  |
| All           | <b>\</b> | اچا                | 4397 |  |  |  |
| RM            |          |                    |      |  |  |  |
| All           | ~        |                    |      |  |  |  |

## 2+ Relationship & Referral

Low Loan Utilization - SM 577

Low Loan Utilization - PIC 260

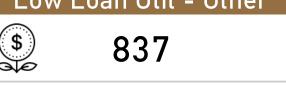
6

Commercial Referrals 5997

2+ Contact



Low Loan Util - Other







Clients with \$1MM+ available loan & less than 50% loan utilization & with ScotiaMcLeod relationship

## Low Loan Utilization with SM Relationship

| CID |             | Client Name                 | Loan Limit      | Loan             | Available Loan  | Loan Utlilization % |
|-----|-------------|-----------------------------|-----------------|------------------|-----------------|---------------------|
|     | 4121221940  | MR GEOFFREY W DUNLOP        | \$1,255,10      | \$486,815        | \$768,285       | 38.8%               |
|     | 4141720712  | *MITCHELL T ZAJAC           | \$45,00         |                  | \$45,000        | -                   |
|     | 6150738892  | MR JOHN M CASSIO            | \$1,085,99      | \$724,398        | \$361,593       | 66.7%               |
|     | 6172252992  | DR PETER SCHULTZ            | \$1,945,75      | \$1,619,502      | \$326,248       | 83.2%               |
|     | 7152518416  | *NORTH REDINGTON BEACH CORP |                 |                  |                 | -                   |
|     | 7170908107  | MR RICHARD T RYAN           | \$1,877,13      | \$1,411,555      | \$465,584       | 75.2%               |
|     | 10102500606 | *ESPRIT 9 INC               | \$1,00          | )                | \$1,000         | -                   |
|     | 10132633086 | MS MARIA LS PEON            |                 |                  |                 | _                   |
|     | 11105401308 | M FELIX-ANTOINE PARADIS     | \$1,00          | \$57             | \$943           | 5.7%                |
|     | 11130818683 | MS HENRIETTA J NORTON       | \$500,00        |                  | \$500,000       | _                   |
|     | 11150000899 | MR DARAN E MOXAM            | \$2,074,01      | \$1,628,915      | \$445,098       | 78.5%               |
|     | 12091547379 | MR JOHN R JOHNSTON          | \$15,00         |                  | \$15,000        | -                   |
|     | 12100229095 | MS ENRIQUETA SIEGMUND       | \$265,00        | \$194,112        | \$70,888        | 73.2%               |
|     | 12101852500 | MR ROBERT WHITE             | \$138,00        | \$61,629         | \$76,371        | 44.7%               |
|     | 12162814714 | Marie-Lou Buteau            | \$1,063,69      | \$568,696        | \$495,000       | 53.5%               |
|     | 13094239080 | MR HARRY BROCK              | \$500,00        | \$30,000         | \$470,000       | 6.0%                |
|     | 13120556114 | MISS LAURIA J GALBRAITH     |                 |                  |                 | -                   |
|     | 14085831755 | MR ROBERT ELKINGTON         | \$1,935,00      | \$1,145,924      | \$789,076       | 59.2%               |
|     | 14102813543 | MR PAUL D PHELAN            | \$4,748,00      | \$1,935,296      | \$2,812,704     | 40.8%               |
|     | 14145917669 | MR JACQUES LABELLE          | \$1,330,00      | \$100,232        | \$1,229,769     | 7.5%                |
|     | 14150527768 | MISS CHRIS LEGAY            | \$4,00          | \$396            | \$3,604         | 9.9%                |
|     | 17100214467 | MR LESLIE SAMUELS           | \$1,821,48      | \$1,673,532      | \$147,957       | 91.9%               |
|     | 18104508725 | MRS DONNA CHRISTIE          |                 |                  |                 | -                   |
|     | 18110918182 | DR JOHN B CHIAROT           | \$1,442,98      | \$1,352,712      | \$90,273        | 93.7%               |
|     | 18114635797 | MR MICHAEL A MILNE          | \$747,20        | \$311,499        | \$435,701       | 41.7%               |
|     | 18161529230 | *1384092 ONTARIO INC        | \$5,00          |                  | \$5,000         | -                   |
|     | 19102241420 | *CATALYST CAPITAL CORP      |                 |                  |                 | -                   |
|     | 19105950651 | MR BLAKE KARSCHUK           | \$1,456,00      | \$604,999        | \$851,001       | 41.6%               |
|     | Total       |                             | \$24,878,695,44 | \$15,699,479,681 | \$9,179,215,763 | 63.1%               |
|     |             |                             |                 |                  |                 |                     |

# Frequently Asked Questions

### 1. Where is the data coming from?

- Enterprise Data Lake (Centralized data warehouse)
- Naviplan
- Salesforce
- MPower

### 2. How often is the information updated?

- Client assets & transactions // updated daily, 24–48-hour delay
- All other information // Monthly

### 3. Who can see my client(s)information?

Access is granted based on role level:

- Relationship Managers and Advisor Teams will only have access to view their own clients
- Branch Mgmt will only have access to view Branch and Advisor teams that roll up under the Branch
- Regional Mgmt will only have access to view Region/Branches/Advisors that roll up under the Region
- National access is only granted to select Head Office employees and they will be able to view all details

### 4. The information is incorrect, how do I get this fixed?

• Email Fill out and submit the **Total Wealth Analyzer Trouble Ticket For Investigation** form

### 5. How do I reset my search criteria or clear filters applied?

Locate and click on the left-pointed arrow in the yellow circle located in the top right corner

### 6. How far back does the financial planning information go?

The financial planning information includes data from Fiscal 2016 onward

### 7. Why is there a discrepancy in total assets reported compared to other systems?

• The discrepancy is due to timing of reported information provided

#### 8. Which business lines are included in the NPS 2+ SWM calculation?

- ScotiaMcLeod
- Private Investment Counsel
- Private Banking
- Scotiatrust

#### 9. What is the client complexity index score based on?

- Household assets under management
- Number of Legal Entities linked (including Hold Cos)
- Household number of account types and currency types
- Household net liquid assets
- Household net fixed assets
- Postal code average assets/income



