It scales better than competitiveness, frustration, pettiness, regret, revenge, merit (whatever that means) or apathy. Kindness ratchets up. It leads to **Kindness** more kindness. It can create **Scales**

trust and openness and truth and enthusiasm and patience and possibility.

Kindness, in one word, is a business model, an approach to strangers and a platform for growth.

It might take more effort than you were hoping it would, but it's worth it.



