

Credit Card Transactions Fraud Detection

Group 11 Members:

Wen-Hsuan Hung

Yun Chieh Huang

Lupeng Wang

Zhanpeng Zhang

Project Advisor:

Stephen Coggeshall

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Executive Summary

For many organizations, fraudulent identity detection is so important that it makes fraud analytics indispensable. In this case, it is critical to find out fraudulent identities and stop them before their applications are processed. Admittedly, it will not be easy to build a machine learning model to detect frauds, but our team still devotes ourselves to tackle this business problem for a credit card releasing organization in this project.

In this fraud analytics project, we built numbers of trained supervised machine learning models with different algorithms and chose the best model to identify fraudulent activities. Despite the difficulty of building a model that is able to capture frauds perfectly, we still have confidence with our optimal supervised machine learning model to maximize the reduction of financial losses for the organization.

The main goal of this report is to provide detailed and exhaustive information regarding the data itself, the procedure of data preparation, and machine learning model building. Our team has conducted five steps to reach our project goal:

1. Data Preprocessing:
Investigated suspicious records, filled up missing data, and removed duplicate records
2. Feature Engineering:
Created new features with existing data
3. Feature Selection:
Selected a subset of features to increase the model efficiency
4. Modeling:
Built numbers of machine learning models, trained, and tested the model to acquire the best one
5. Result Analysis:
Analyzed the result from the best model and gave recommendations

Our team has combined newly created variables and existing variables for our final model to detect fraudulent activities based on FDR rate at 3% rejection rate. Eventually, we came up with the best model, the KNN Classifier () .

Description of data

The dataset we used for this project is actual credit card purchases from a US government organization in 2006. It includes 96,753 rows and 10 columns with the data types of float, integer, object, and datetime. The columns include record number, card number, date, merchant number, merchant description, merchant state, merchant zip code, transaction type, amount and whether the transaction is fraud or not.

Summary Statistics Tables:

- **Table for Numeric Field:**

Field Name	% Populated	Min	Max	Mean	Stdev	% Zero
Amount	100.000%	0.010	3102045.53	427.89	10006.14	0.000
Date	100.000%	2006-01-01	2006-12-31	N/A	N/A	N/A

Table 1

- **Table for Categorical Field:**

Field Name	% Populated	# Unique Values	Most Common Value
Recnum	100.00%	96753	N/A
Cardnum	100.00%	1645	5142148452
Merchnum	100.00%	13092	930090121224
Merch description	100.00%	13126	GSA-FSS-ADV
Merch state	98.77%	228	TN
Merch zip	95.19%	4568	38118.0
Transtype	100.00%	4	P
Fraud	100.00%	2	0

Table 2

Distributions of Some Fields:

We only showed some fields' distributions here based on the importance. To view the full information of all fields, the data quality report (DQR) can be found in the appendix 1.

- Number of Transaction by Day of Week:

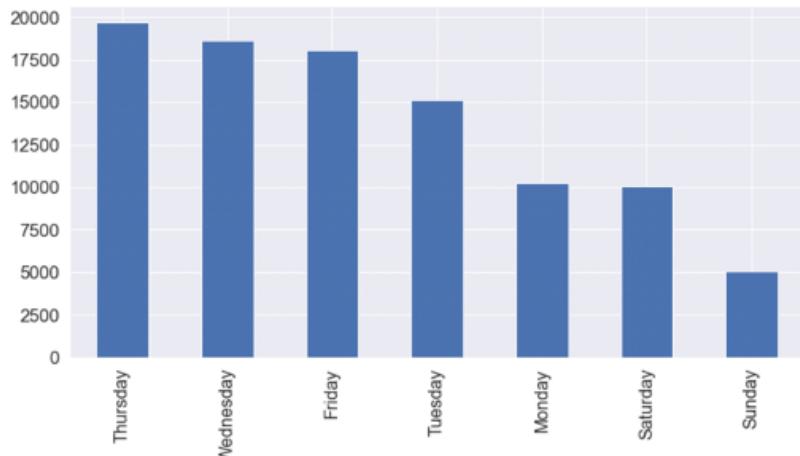


Figure 1

In Figure 3, Thursday got the most of the transactions, followed by Wednesday and Friday, while Sunday had the least transactions.



Figure 2

In Figure 4, September has the most transactions.

- Fraud Label:



Figure 3

The *fraud* field has two unique values of 0 and 1 indicating whether each of the records is fraud or not. 0s mean the rows of applications are benign and 1s are referring to the fraudulent applications or identities. From the histogram, we can observe the significant amount difference between those two labels. Among the 96,753 records, there are 95,694 classified as the normal application while the other 1,059 observations are categorized as fraud.

- **Number of Transactions by Merch State:**

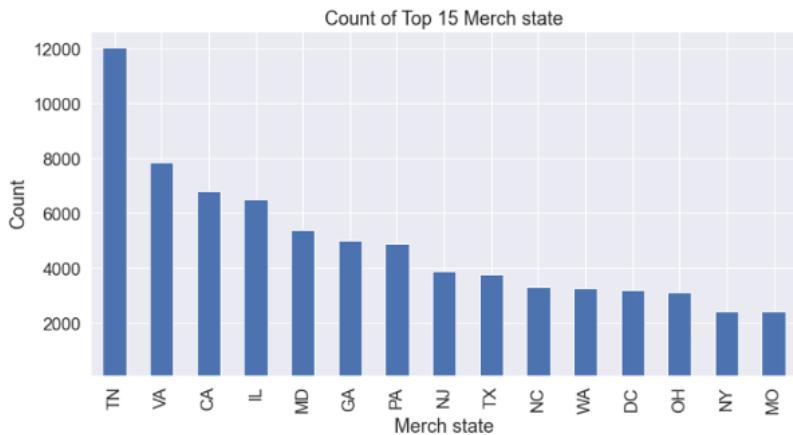


Figure 4

data['Merch state'].value_counts().tail(100)	
275	1
726	1
927	1
635	1
189	1
..	
495	1
376	1
458	1
546	1
116	1

Figure 5

In the field of *Merch State*, there are 228 unique values with around 1.23% of missing values, which can be further investigated since there are only 50 states in the U.S.A.

Data Cleaning

After looking through all the records and fields along with their distributions and meanings, we then started to conduct the data cleaning process by removing any possible missing values, exclusions, and outliers, as well as adjusting the frivolous field values.

- **Outliers**

In the original dataset, there are 96753 rows of data, among all data, there are three types of transaction, which are “P”, “D”, “A”, “Y”. Since most of the transaction type is “P” (181 rows of “A”, 173 rows of “D” and 1 row of “Y”), we only keep transaction type “P” data in our further analysis. Besides, we removed the transactions which amount are greater than 3000000. There are 96397 rows of data remaining.

- **Missing Values**

In the original dataset, there are 3198 missing values for Merchnum, 1020 missing values for Merch state, 4300 missing values for Merch zip. To start, we first replaced the null values in Merchnum column. For Merch state column, we filled in the missing values based on the value from the same merchant zip code. For merchant zip code column, missing values were filled in based on the value from the same Merch state information. If Merch state information was also missing, the values were filled in based on the rows with the same Merch description. For the rest of the missing values, the values were filled as “unknown”.

- **Create Variables**

1. **Day of Week:** we extracted day of week information from the “Date” column, and set it in new column “Dow”.

2. **Dow Risk:** we calculated the fraud risk of each day in a week. The chart shows that Sunday has the highest fraud risk, and Thursday has the lowest risk.

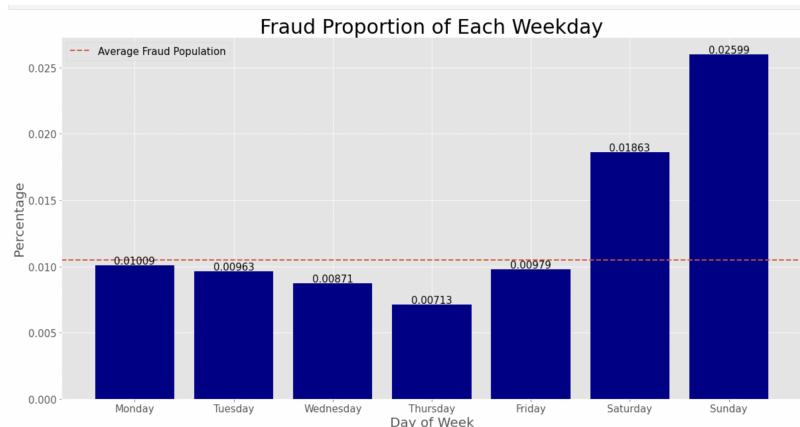


Figure 6

Dataset Overview After Data Cleaning

Figure 7 shows that IN has the highest fraud percentage.

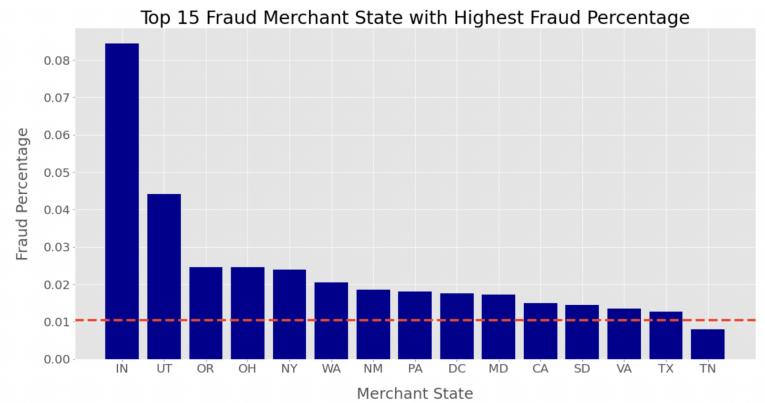


Figure 7

Figure 8 shows the top 15 card numbers with the highest fraud percentage. Most importantly, 5142847398, 5142117814, 5142110434, 5142228988, 5142134652, 5142189113 have a fraud percentage of 100%.

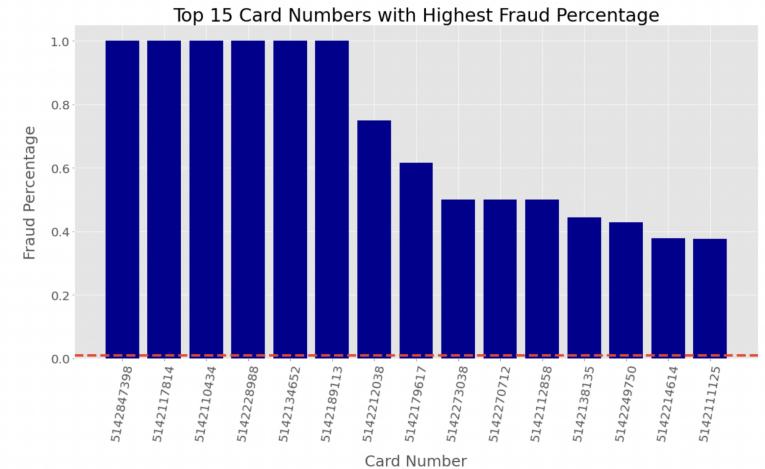


Figure 8

Feature Engineering

Feature engineering is the most important step in building predictive machine learning models. A simple linear model with good variables that explain the variances in the dependent variable can outperform a complex nonlinear model with bad variables. In this step, the goal is to create as many candidate variables as possible. We don't need to worry about dimensionality or multicollinearity between variables just yet. In addition, not all variables need to be strong predictors that are univariately important. In fact, we will throw most of them away in a feature selection step.

Variable Summary

There are 96397 columns in total. The variables include columns in the original dataset (*record number, card number, date, merchant number, merchant description, merchant state, merchant*

zip, transaction type (only type “P”), *amount, fraud*. A full list of the variable names is attached in Appendix 2.

Beside combining original columns, other variables that I created can be grouped to four categories, which are amount variables, frequency variables, day-since variables and velocity change variables. Amount variables include the average, maximum, median, total, actual/average, actual/maximum, actual/median, actual/total amount for each card, merchant, card at this merchant, card in this zip code, card in this state over the past 0, 1, 3, 7, 14, 30 days.

Frequency variables represent the number of transactions with this card, merchant, card at this merchant, card in this zip code, card in this state over the past 0, 1, 3, 7, 14, 30 days. Days-since variables represent the current date minus date of the most recent transaction with the same card, merchant, card at this merchant, card in this zip code, card in this state. For records which are first seen, I set it to 365 days for days-since. Velocity change variables represent the number or amount of transactions with the same card or merchant over the past 0, 1 day divided by average daily number or amount of transactions with the same card or merchant over the past 7 days, 14 days, 30 days. We will discuss the formulas and logic we used to create each type of variable in the sections below.

Description of variables	# Variables created	Approximate CPU time
Original fields from the dataset	9	
Date of week target encoded (average fraud percentage of that day)	1	8 secs
New entities combining different original fields.	26	
Days since: # days since an application with that entity has been seen. Entities list is attached below.	5	

Velocity: # records with the same entity over the last {7,14,30} days.	299	4.83 secs
# Unique entities for that particular entity over the past {0, 1,3,7,14,30} days	30	
Amount over the past {0, 1,3,7,14,30} days	240	8.11 mins

Table 3

Entities: ['Cardnum', 'Merchnum', 'state_risk', 'card_merch', 'card_zip', 'card_state', 'merch_zip', 'merch_state', 'state_des', 'state_zip', 'zip3', 'card_zip3', 'merchnum_zip', 'merchnum_zip3', 'Card_Merchdesc', 'Card_dow', 'Merchnum_desc', 'Merchnum_dow', 'Merchdesc_State', 'Merchdesc_Zip', 'Merchdesc_dow', 'Card_Merchnum_desc', 'Card_Merchnum_State', 'Card_Merchnum_Zip', 'Card_Merchdesc_State', 'Card_Merchdesc_Zip', 'Merchnum_desc_State', 'Merchnum_desc_Zip']

- **Original Fields**

We kept all the original fields from the dataset because record is a unique identifier for each application and *fraud_label* is our dependent variable.

- **Target Encoded Day of Week**

We get the day of week from the date column in our dataset and target encoded it since it is a categorical field. Target encoding is to replace a categorical field with a numerical measure of the dependent variables for all records from that category. In this case, we replaced day of week with the average probability of fraud for each day of week.

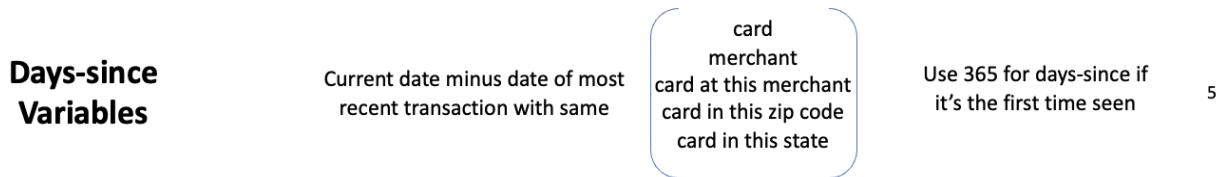
- **Entities Combining Different Original Fields**

The new columns we create includes (see full list in Appendix 2) *card_merch* (*Cardnum + Merchnum*), *card_zip* (*Cardnum + Merch zip*), *card_state* (*Cardnum + Merch state*), *merch_zip* (*Merchnum + Merch zip*), *merch_state* (*Merchnum + Merch state*), *state_des* (*Merch state + Merch description*), *state_zip* (*Merch state + Merch zip*), *zip3* (the first three digit of *Merch zip*), *card_zip3* (*Cardnum + zip3*), *merchnum_zip* (*Merchnum + Merch zip*), *merchnum_zip3*

$(Merchnum + zip3)$, $Card_Merchdesc$ ($Cardnum + Merch\ description$), $Card_dow$ ($Cardnum + Dow$), $Merchnum_desc$ ($Merchnum + Merch\ description$), $Merchnum_dow$ ($Merchnum + Dow$), $Merchdesc_State$ ($Merch\ description + Merch\ state$), $Merchdesc_Zip$ ($Merch\ description + Merch\ zip$), $Merchdesc_dow$ ($Merch\ description + Dow$), $Card_Merchnum_desc$ ($Cardnum + Merchnum + Merch\ description$), $Card_Merchnum_State$ ($Cardnum + Merchnum + Merch\ state$), $Card_Merchnum_Zip$ ($Cardnum + Merchnum + Merch\ zip$), $Card_Merchdesc_State$ ($Cardnum + Merch\ description + Merch\ state$), $Card_Merchdesc_Zip$ ($Cardnum + Merch\ description + Merch\ zip$), $Merchnum_desc_State$ ($Merchnum + Merch\ description + Merch\ state$), $Merchnum_desc_Zip$ ($Merchnum + Merch\ description + Merch\ zip$).

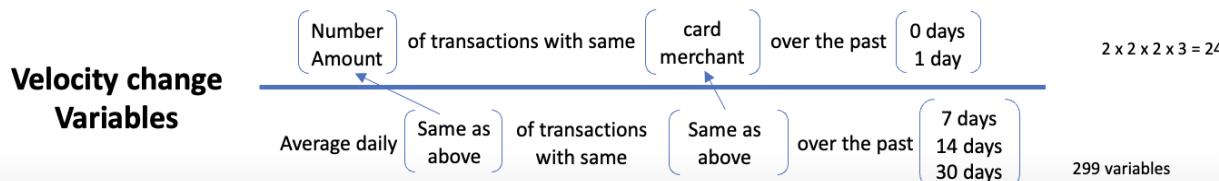
- **Days Since**

For each entity, we calculated the number of days since we last saw that entity in a previous application. A low value could be a signal of fraud.



- **Velocity**

This is the number of records with the same entity over the last n days. We chose n to be a number in $\{7, 14, 30\}$. A high value could be a signal of fraud



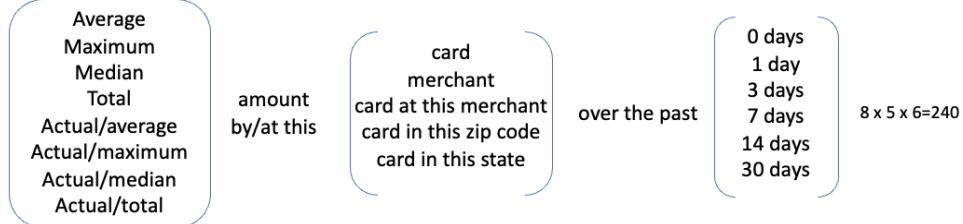
- **Unique Entity Counts (Frequency)**

This is the number of unique entities over the past $\{0, 1, 3, 7, 14, 30\}$ days.



- **Amount Variables**

Amount Variables



Feature Selection

After creating the candidate variables, we continued the feature engineering process through feather selection to get the number of variables down. Feature Selection is an important step in building a good model. It reduces dimensionality. High dimensionality gives the model more opportunities to overfit to noise, resulting in poor generalized performance. In addition, strange things happen in high dimensions; data points turn to outliers and sparse, and exponentially more data is needed to see true nonlinearities rather than noise. Thus, it is much more difficult to fit nonlinear models as dimensionality increases, hence linear model usually performs better with high dimensionality. Lower dimensions enable the nonlinear model to run faster to optimize model architecture and hyperparameters.

Benefits of feature selection:

- Allows the machine learning models to train faster.
- Reduces the complexity of a model and makes it easier to interpret.
- Improves the accuracy of a model when done correctly
- Reduces overfitting

In the project, feature selection identifies variables with substantial information and minimize the number of variables for the model through a two-step process - filter and wrapper. The following figure 9 illustrates in high level the feature selection process.

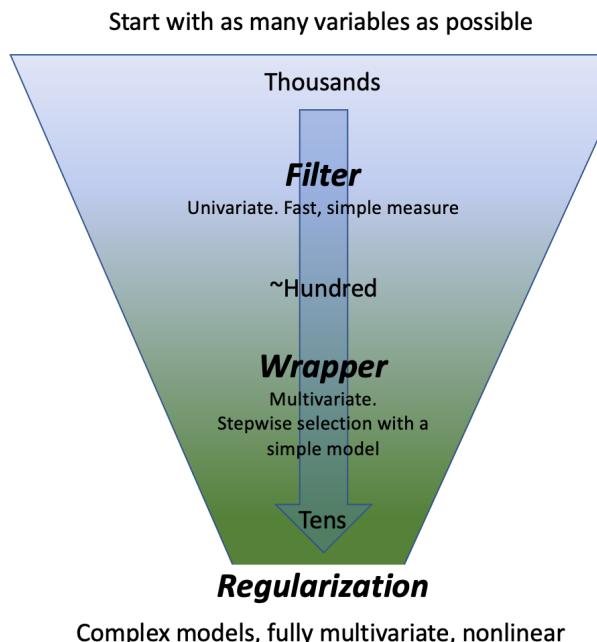


Figure 9

Filter

Filter methods use statistical methods to assess the significance of predictors outside of predictive models and retain the best variables. The filter's purpose is to determine how relevant each variable is in predicting y on its own. The kinds of data involved, both in predictors and outcomes — either numerical or categorical — must be considered while selecting filter techniques. Pearson Correlations, Mutual Information, univariate Kolmogorov-Smirnov (KS) score, and Fraud Detection Rate (FDR) are all common filter approaches for binary classification issues. For this project, two measures, KS and FDR were used to calculate the top 600 variables.

Kolmogorov-Smirnov(KS)

KS is a statistical measure of how well two distributions are separated (goods vs. bads). For each candidate variable, plot the goods and bads separately. The more different the curves, the better the variable for separating, and thus the more important the variable is.

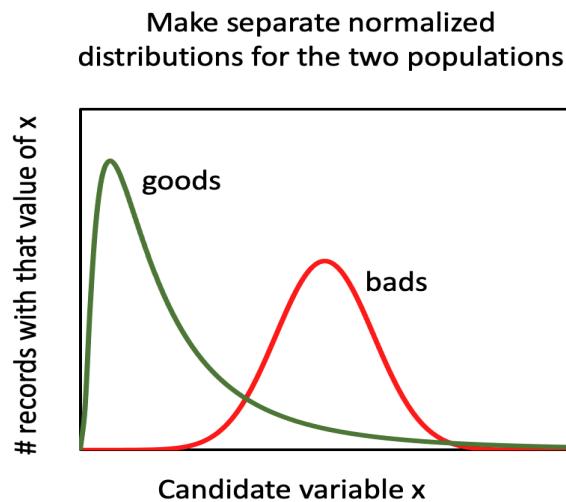


Figure 10

For each candidate feature, two distributions of fraud (bad) and non-fraud (goods) records are built, respectively, and then the KS score is calculated based on the formula below.

$$KS = \max_x \int_{x_{min}}^x [P_{\text{good}} - P_{\text{bad}}] dx$$

The KS is the maximum of the difference of the cumulative distribution. After the KS scores are calculated, variables with low KS scores would be dropped.

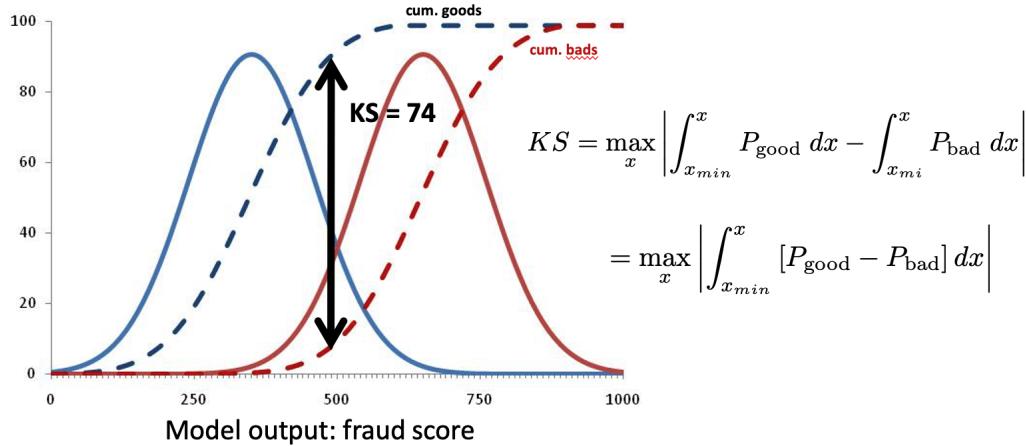


Figure 11

FDR

The second measure we used in the filter is Fraud detection rate (FDR), a measure of goodness for fraud detection. It is more robust and meaningful than the false positive measure of goodness for highly unbalanced problems. It indicates what percentage of all the bads are caught at a particular examination cutoff location. For example, FDR 50% at 3% means the model catches 50% of all the frauds in 3% of the population.

$$FDR@3\% = \frac{\text{Number of fraud caught at 3\% rejection rate}}{\text{Total number of frauds in the dataset (training, testing, oot)}}$$

Since both metrics are typical business measures for binary classification model, we calculated the average ranking of the KS and FDR scores and selected the variables that ranked the highest (except Fraud label) by this average ranking. The number of variables selected in this step is 80, which will be further reduced in the next wrapper step.

Wrapper

The top 80 variables will be further reduced to 20 variables in this step. There are three common types of wrapper process: forward selection, backward selection, and general stepwise selection. The wrapper method is based on a specific machine learning algorithm that tries to fit on a given dataset. It has a model “wrapped” around the process. The model can be anything. In the project, forward selection has been used to select variables. Forward selection is an iterative method in which we start with having one feature in the model. In each iteration, we keep adding the

features, which improves our model till an addition of a new variable does not improve the performance of the model will be the best combination of features to keep.

Here is the forward selection process mathematically illustrated:

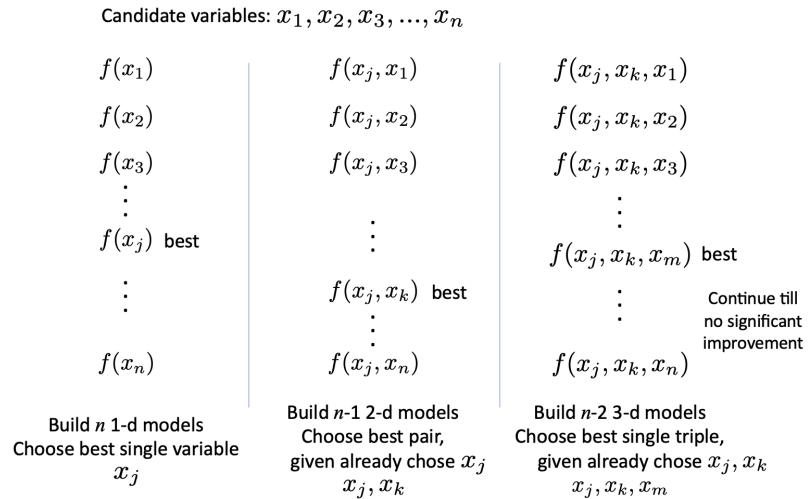


Figure 12

Here are results from forward selection, simple nonlinear wrapper, FDR as the measure:

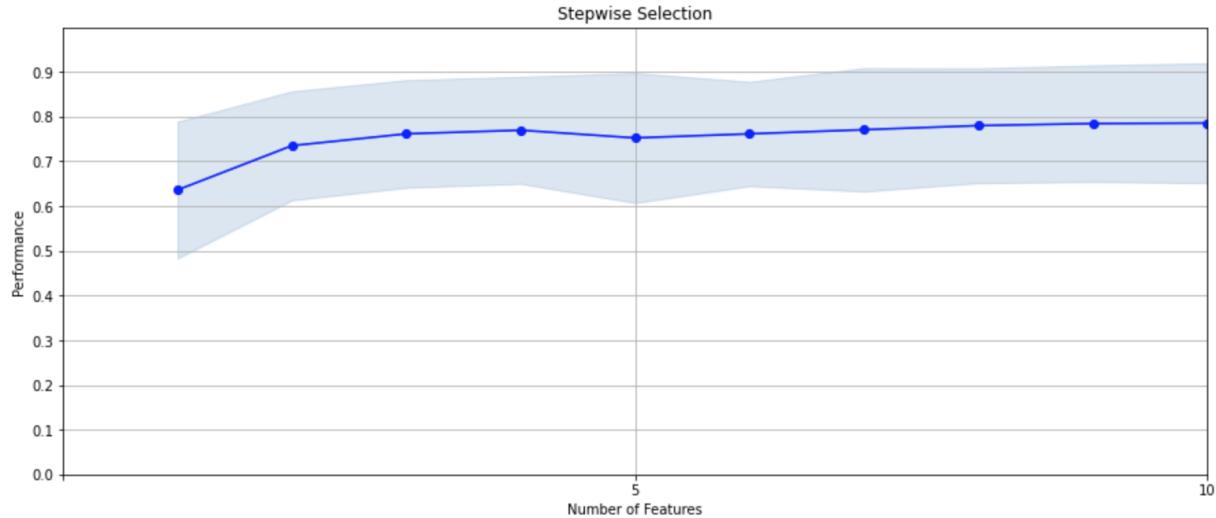


Figure 13

After wrapper process, a total of 20 variables were chosen to be used for modeling. The final variables are shown in the table 4 below:

Ranking	Variable name
1	card_zip3_total_7
2	Merchnum_max_7
3	card_zip_total_14
4	card_zip_total_60
5	merch_zip_max_7
6	Card_Merchnum_desc_total_60
7	zip3_total_0
8	card_merch_total_30
9	card_zip_total_30
10	card_merch_total_60
11	Merchnum_desc_total_7
12	Merchnum_desc_avg_7
13	amount_cat
14	Merchnum_desc_total_14
15	Card_Merchnum_desc_total_30
16	Card_Merchdesc_total_60
17	Merchnum_desc_max_7
18	merch_zip_total_0
19	zip3_actual/avg_60
20	Card_Merchdesc_total_7

Table 4

Model Algorithms

After selecting the top 30 variables, we then started to train various models along with tuning the hyperparameters to find the model that can predict the fraud label best. Models we tried in this step includes logistic regression, single decision tree, random forest, boosted tree, neural network, and naïve bayes. We will discuss different model technique as well as their performance in this section.

Logistic Regression

Logistic regression is the generalization of the standard regression model that is used when the response variable y is binary or binomial. In this fraud project, we set goods to be 0 and bads(fraud applications) to be 1. We used this model to predict the likelihood of fraud happening in the future and we scaled the model output to go between 1 and 1000 for business convenience.

A logistic regression is $y = \frac{1}{1 + e^{-\sum b_i x_i}}$

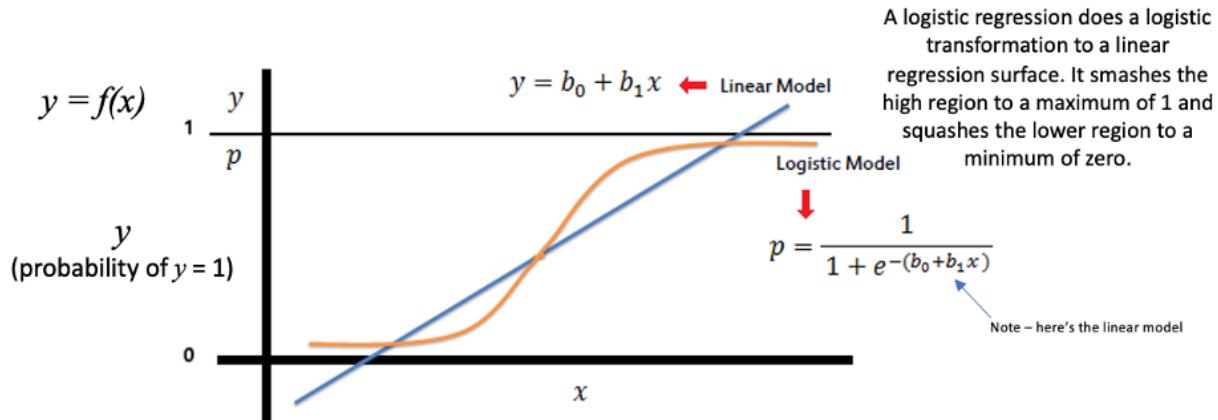


Figure 14

Firstly, we tried out logistic regression as our baseline algorithm. The reason why we chose logistic regression is because it's the typical baseline model for binary classification problems. It has a stable performance, and it is hard to screw up. The hyperparameters that we tuned are #variables, penalty, C (regularization strength), solver, and max_iter (max number of iterations).

We explored a range of hyperparameter combinations, including no regularization term, l1 regularization, and l2 regularization. Note that “saga” is the solver for l1 regularization, and “lbfgs” is the solver for l2 regularization or no regularization, and that’s why we see the variations here.

Performance:

	iteration	#varialbes	penalty	C	Parameters		Average FDR at 3%		
					solver	max_iter	train	test	oot
Logistic Regression	1	15	l2	1	lbfgs	1000	0.664	0.672	0.292
	2	5	l2	100	lbfgs	1	0.592	0.595	0.352
	3	20	l2	0.1	lbfgs	999999	0.666	0.664	0.343
	4	20	none		lbfgs	999999	0.665	0.674	0.373
	5	20	l1	0.001	saga	999999	0.633	0.628	0.454
	6	20	l2	0.001	lbfgs	999999	0.637	0.656	0.245

As we can see from the table, “#variable=20, penalty=l1, C=0.001, solver=”saga”, and max_iter=9999999” has the highest out-of-time FDR at 3 % while no obvious overfitting seems to have happened.

Table 5

Decision Trees

Decision tree classifier is a flowchart-like tree-based model that makes decisions according to the stepwise results of each branch (sub-tree). From the graph below, we can see each decision node as a feature/attribute where each branch indicates a decision rule and each leaf node indicates an outcome. When structuring the decision tree model, we started with all data in the root node (the top one) and then split them into boxes under different splitting criterion such as gini or entropy which is one of the hyperparameters we need to set for model creation.

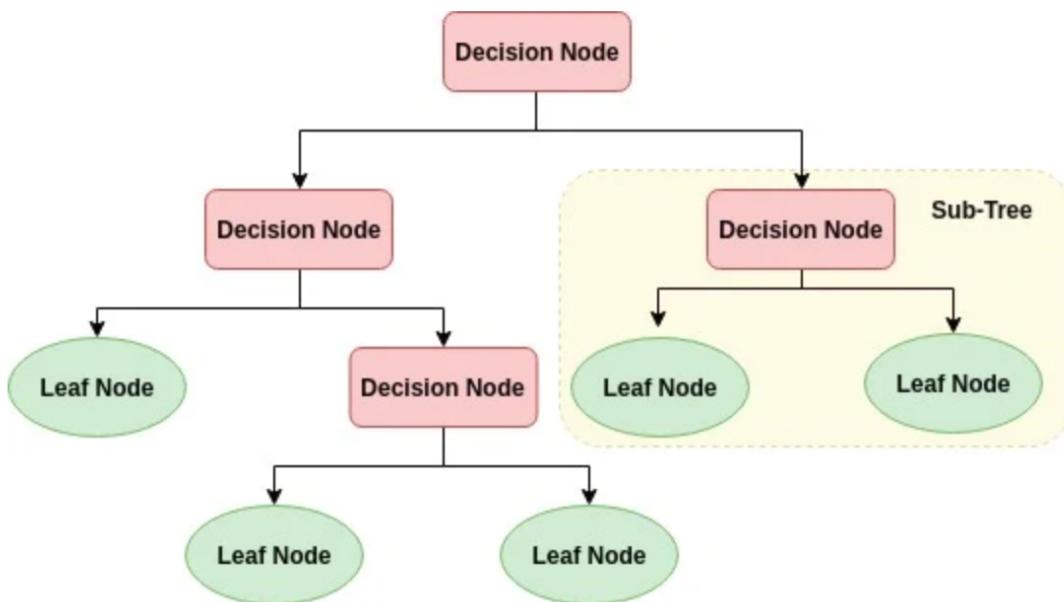


Figure 15

Performance:

	iteration	#variables	Parameters					Average FDR at 3%		
			criterion	max_depth	min_samples_split	min_samples_leaf	train	test	oot	
Decision Tree	1	15	gini	8	100	60	0.795	0.718	0.474	
	2	5	gini	1	1000	600	0.435	0.412	0.303	
	3	20	gini	10	90	60	0.830	0.770	0.412	
	4	20	gini	9999	2	1	1.000	0.602	0.274	
	5	20	gini	10	10	1	0.820	0.672	0.299	

Table 6

As we can see from the table, “#variable=15, criterion=gini, max_depth=8, min_samples_split=100, and min_samples_leaf=60” has the highest out-of-time FDR at 3%. There might be slight overfitting since the FDR is lower in the test set than it is in the training set. Note that all of the combinations we tried were somewhat overfitted, as decision trees are prone to overfit.

Random Forest

Random Forest is an extended Bagging version of the Decision Tree algorithm. The ensemble version of the algorithm has a lower risk of overfitting which is a major weakness of the Decision Tree. How Random Forest works is that it consists of a large number of individual decision trees that operate as an ensemble. Each individual tree has some randomness associated with it due to using only a randomly-chosen subset of variables or records and/or for each split iteration within a tree. For classification problems like our case, every single tree in the random forest generates a class prediction and the results from all trees are later combined by voting to become the model’s final predictions.

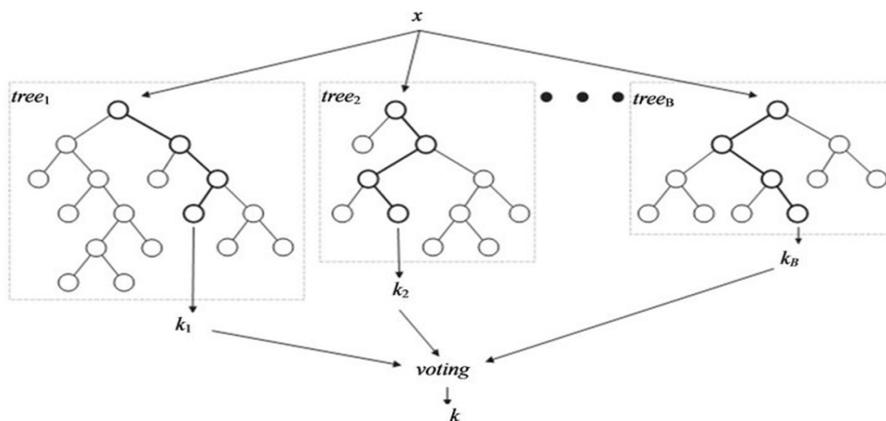


Figure 16

Performance:

		Parameters							Average FDR at 3%		
		iteration	#variables	n_estimators	max_depth	min_samples_split	min_samples_leaf	max_features	train	test	oot
Random Forest	1	15	40	7	100	60	8	0.780	0.733	0.536	
	2	5	1	1	1000	1000	1	0.524	0.509	0.382	
	3	20	40	7	100	60	8	0.798	0.764	0.551	
	4	20	1	9999	2	1	1	0.805	0.472	0.220	
	5	20	100	9999	2	1	1	1.000	0.844	0.520	

Table 7

As we can see from the table, “#variable=20, n_estimators=40, max_depth=7, min_samples_split=100, min_samples_leaf=60, and max_features=8” has the highest out-of-time FDR at 3% while no obvious overfitting exists. The FDR is significantly higher than the previous two, which is expected.

Boosted Trees

Tree based models like decision tree and random forest are very popular machine learning models, but they have their limitations. The main drawback of decision trees is that it is prone to overfitting the training data. Random forests are a great alternative as it combines multiple decision trees via a technique called Bagging. However, random forests also have a drawback. Because of parallel learning, if one individual decision tree made a mistake, all the trees could potentially be making the same mistake repeatedly.

The idea of boosting is to avoid those drawbacks. In boosted trees, new trees are formed to only explain the residual errors of trees in previous rounds. Therefore, new trees are created one after another. Each tree is dependent on the previous tree. This type of learning is called sequential learning.

Some of the key characteristics of boosting are:

- Boosting is a way of training a series of weak models (eg. A shallow decision tree) to result in a strong model. Any weak model can be used but trees are the most common.
- The objective of each additional tree is to predict the remainder error of the previous trees.
- Boosting is an iterative process. Each tree is dependent on the previous one. Therefore, it is hard to parallelize the training process of boosting algorithms, hence longer training time.

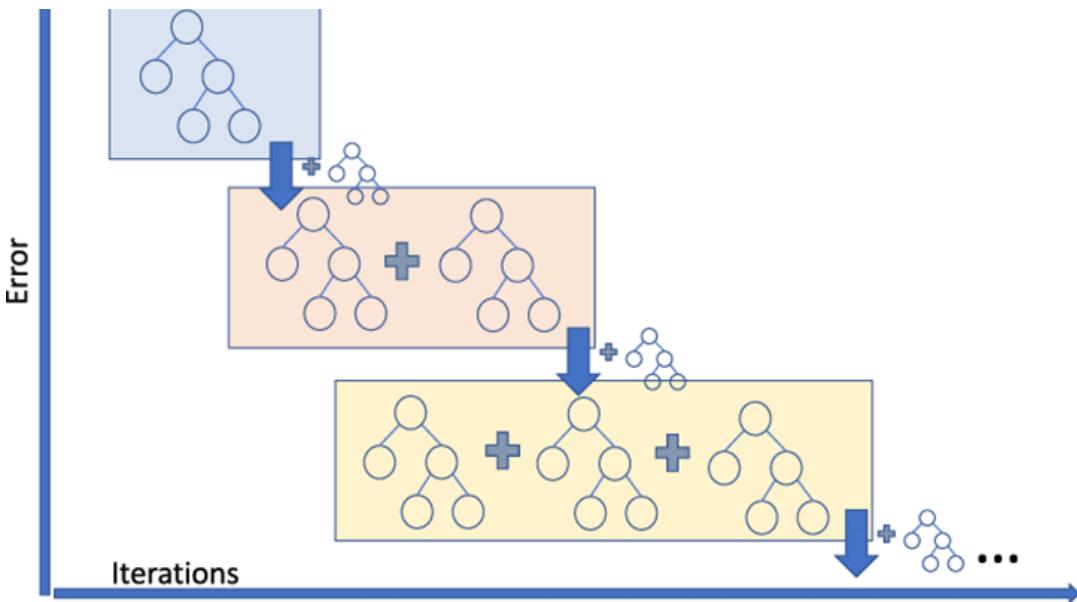


Figure 17

Some of the most popular machine learning libraries for boosted trees include AdaBoost, XGBoost, and LightGBM. For this project, we used the LGBMClassifier from the LightGBM library.

Performance:

	iteration	#variables	num_leaves	n_estimators	max_depth	learning_rate	min_split_gain	Parameters			Average FDR at 3%		
								train	test	oot	train	test	oot
LightGBM	1	15	3	600	-1	0.1	0	0.869	0.818	0.498			
	2	5	2	1	1	1	5	0.363	0.370	0.284			
	3	20	3	600	-1	0.1	0	0.891	0.832	0.434			
	4	20	2	1	-1	0.1	0	0.393	0.397	0.283			
	5	20	2000	1	-1	0.1	0	0.933	0.763	0.428			

Table 8

As we can see from the table, “#variable=15, num_leaves=3, n_estimators=600, max_depth=-1 (-1 means there is no restrictions on this parameter), learning_rate=0.1, and min_split_gain=0” has the highest out-of-time FDR at 3% while no obvious overfitting exists. Due to the nature of GBM algorithms, no restrictions on max_depth doesn’t really lead to overfitting.

The performance of this algorithm is better than the first two baseline algorithms, but is worse than the random forest.

Neural Network

A neural network is a series of algorithms that try to recognize underlying relationships in a set of data through a process that simulates the way the human brain operates. Neural networks take

in data, train themselves to recognize the patterns in this data, and then predict the outputs for a new set of similar data.

Neural Networks have layers of neurons, which are the core processing units of the network. A neural net consists of an input layer, a number of hidden layers, and an output layer. All the independent variables (x 's) form the input layer. The dependent variable y is the output layer. The hidden layer is a set of nodes. Each node in the hidden layer receives weighted signals from all the nodes in the previous layer. The nodes then do a transform on this linear combination of signals. In general, the signal received from the preceding layer is a linear combination of the previous layer nodes' outputs. The node receives a combined linear combination signal, which is subsequently transferred via a transfer function, often a sigmoid or logit function. Other transfer functions are employed, but the sigmoid/logit function is the most popular. Logistic activation function $= \frac{1}{1 + \exp(-\sum \beta_i x_i)}$.

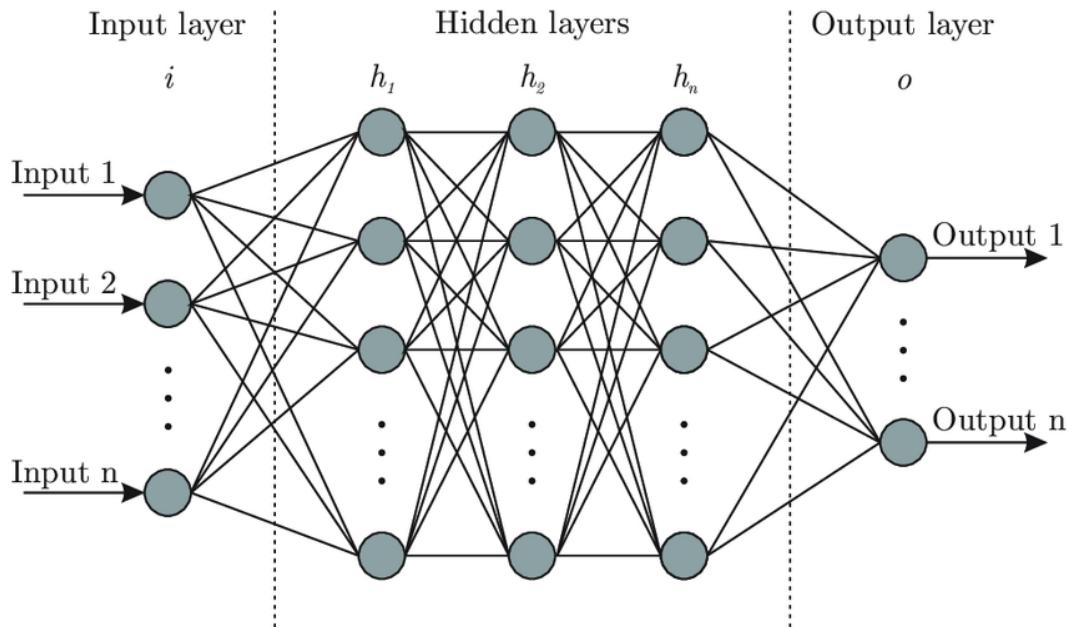


Figure 18

In our project, we used a package of `sklearn.neural_network.MLPClassifier`

Performance:

	iteration	#variables	hidden_layer_sizes	alpha	solver	activation	Average FDR at 3%			oot
							max_iter	train	test	
Neural Network	1	15	(10,10)	0.005	adam	relu	1000	0.779	0.766	0.510
	2	5	(1,)	100	adam	relu	1	0.228	0.234	0.155
	3	20	(20,20)	0.005	adam	relu	5000	0.861	0.821	0.450
	4	20	(1,1,1,1)	100	adam	relu	5000	0.026	0.030	0.089
	5	20	(10,10,10,10)	0.1	adam	relu	5000	0.807	0.802	0.510
	6	20	(100,)	0.001	adam	relu	200	0.895	0.815	0.386

Table 9

Since “adam” and “relu” work well with neural networks that are not as deep, we don’t change the values of these two parameters. We also tried out different numbers of hidden_layers and hidden_nodes, since they are the most important features in neural networks.

As we can see from the table, “#variable=15, hidden_layer_sizes=(10,10,10,10), alpha=0.1, solver=adam, activation=relu, and max_iter=5000” has the highest out-of-time FDR at 3%. The FDR in the training set and the FDR in the test set are almost the same, indicating that there is no overfitting. The FDR at 3% on the out-of-time data is the second highest among all of the algorithms that we have tried so far.

KNN

KNN (k-nearest-neighbor) is a type of supervised machine learning algorithm. It is an approach to data classification that estimates how likely a data point is to be a member of one group or the other depending on what group the data points nearest to it are in. KNN is a "lazy learner", meaning that it does not build a model using the training set until a query of the data set is performed. To determine whether a data point is in group A or group B, the algorithm looks at the states of the data points near it. If the majority of data points are in group A, it's very likely that the data point in question is in group A and vice versa. In short, KNN involves classifying a data point by looking at the nearest annotated data point.

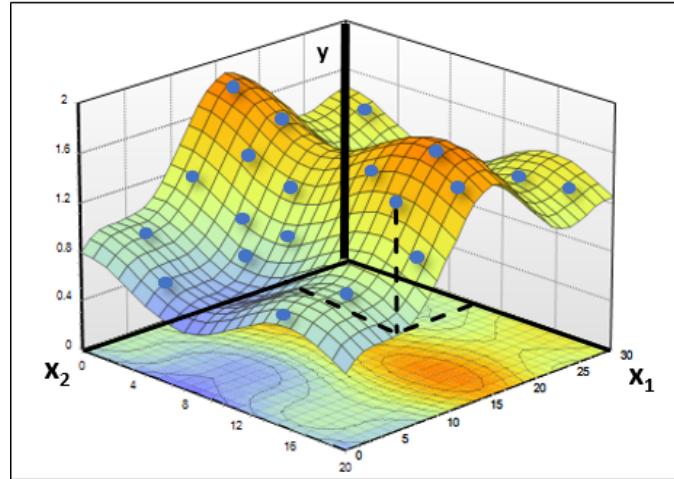


Figure 19

Performance:

	iteration	#variables	Parameters		Average FDR at 3%		
			n_neighbors		train	test	oot
Knn	1	20	300		0.708	0.699	0.390
	2	20	1		1.000	0.624	0.285
	3	5	1		0.996	0.521	0.325
	4	5	300		0.686	0.669	0.563
	5	5	500		0.651	0.638	0.545

Table 10

Interestingly, the model doesn't perform well when #variables is high. Since n_neighbors (the K in KNN) is the only hyperparameter that we can tune for this algorithm, its value deeply influences the performance of the model. When n_neighbors=300, the model has the highest FDR at 3% on out-of-time data of 0.563. Surprisingly, the FDR of KNN is even higher than the random forest model. This implies that complicated models don't guarantee the best performances.

Results

After comparing the 6 algorithms we built, we concluded that our KNN algorithm with `n_neighbors = 300` and 5 variables has the highest out-of-time FDR at 3%. So we decided to use this model as our final model. Although this model is fairly simple compared to others, it does give a good and stable performance in detecting credit card frauds in this case.

We took the first 10 months as our training and test set, and the rest 2 months were chosen as our out-of-time data. We did a 70-30 train test split on the training/test set, so that 70% of the data would be set at our training data, and the rest 30% would be treated as the test set. The performances of our final model on the training set, test set, and the out-of-time set are shown below.

Training	#Records	#Goods	#Bads	Fraud Rate										
	59010	58394	616	1.0549%	Bin Statistics					Cumulative Statistics				
Population Bin %	# Records	# Goods	# Bads	% Goods	% Bads	Total # Records	Cumulative Goods	Cumulative Bads	% Cumulative Goods	% Bads (FDR)	KS	FPR		
1	590	298	292	50.50847	49.49153	590	298	292	0.510326403	47.4025974	46.89227	1.020548		
2	590	512	78	86.77966	13.22034	1180	810	370	1.387128815	60.06493506	58.67781	2.189189		
3	590	540	50	91.52542	8.474576	1770	1350	420	2.311881358	68.18181818	65.86994	3.214286		
4	590	563	27	95.42373	4.576271	2360	1913	447	3.276021509	72.56493506	69.28891	4.279642		
5	590	572	18	96.94915	3.050847	2950	2485	465	4.255574203	75.48701299	71.23144	5.344086		
6	591	573	18	96.95431	3.045685	3541	3058	483	5.236839401	78.40909091	73.17225	6.331263		
7	590	577	13	97.79661	2.20339	4131	3635	496	6.224954619	80.51948052	74.29453	7.328629		
8	590	573	17	97.11864	2.881356	4721	4208	513	7.206219817	83.27922078	76.073	8.202729		
9	590	581	9	98.47458	1.525424	5311	4789	522	8.201185053	84.74025974	76.53907	9.17433		
10	590	579	11	98.13559	1.864407	5901	5368	533	9.19272528	86.52597403	77.33325	10.07129		
11	590	584	6	98.98305	1.016949	6491	5952	539	10.19282803		87.5	77.30717	11.04267	
12	590	583	7	98.81356	1.186441	7081	6535	546	11.19121828	88.63636364	77.44515	11.96886		
13	590	579	11	98.13559	1.864407	7671	7114	557	12.1827585	90.42207792	78.23932	12.77199		
14	590	585	5	99.15254	0.847458	8261	7699	562	13.18457376	91.23376623	78.04919	13.69929		
15	591	582	9	98.47716	1.522843	8852	8281	571	14.1812515	92.69480519	78.51355	14.50263		
16	590	588	2	99.66102	0.338983	9442	8869	573	15.18820427	93.01948052	77.83128	15.47818		
17	590	589	1	99.83051	0.169492	10032	9458	574	16.19686954	93.18181818	76.98495	16.47735		
18	590	588	2	99.66102	0.338983	10622	10046	576	17.20382231	93.50649351	76.30267	17.44097		
19	590	585	5	99.15254	0.847458	11212	10631	581	18.20563757	94.31818182	76.11254	18.29776		
20	590	582	8	98.64407	1.355932	11802	11213	589	19.20231531	95.61688312	76.41457	19.03735		
21	590	587	3	99.49153	0.508475	12392	11800	592	20.20755557	96.1038961	75.89634	19.93243		
22	590	588	2	99.66102	0.338983	12982	12388	594	21.21450834	96.42857143	75.21406	20.85522		
23	590	589	1	99.83051	0.169492	13572	12977	595	22.22317361	96.59090909	74.36774	21.81008		
24	590	587	3	99.49153	0.508475	14162	13564	598	23.22841388	97.07792208	73.84951	22.68227		
25	590	590	0	100	0	14752	14154	598	24.23879166	97.07792208	72.83913	23.6689		
26	591	591	0	100	0	15343	14745	598	25.25088194	97.07792208	71.82704	24.65719		
27	590	589	1	99.83051	0.169492	15933	15334	599	26.25954721	97.24025974	70.98071	25.59933		
28	590	589	1	99.83051	0.169492	16523	15923	600	27.26821249	97.4025974	70.13438	26.53833		

Table 11

Test	#Records	#Goods	#Bads	Fraud Rate	Bin Statistics						Cumulative Statistics					
	25290	25026	264	1.0549%	Total # Records	Cumulative Goods	Cumulative Bads	% Cumulative Goods	% Bads (FDR)	KS	FPR					
Population#	Records	# Goods	# Bads	% Goods	% Bads	Total # Records	Cumulative Goods	Cumulative Bads	% Cumulative Goods	% Bads (FDR)	KS	FPR				
1	253	119	134	47.03557	52.96443	253	119	134	0.475505474	50.75757576	50.28207	0.88806				
2	253	231	22	91.30435	8.695652	506	350	156	1.398545513	59.09090909	57.69236	2.24359				
3	253	231	22	91.30435	8.695652	759	581	178	2.321585551	67.42424242	65.10266	3.264045				
4	253	247	6	97.62846	2.371542	1012	828	184	3.308559099	69.6969697	66.38841	4.5				
5	252	246	6	97.61905	2.380952	1264	1074	190	4.291536802	71.96969697	67.67816	5.652632				
6	253	247	6	97.62846	2.371542	1517	1321	196	5.278510349	74.24242424	68.96391	6.739796				
7	253	247	6	97.62846	2.371542	1770	1568	202	6.265483897	76.51515152	70.24967	7.762376				
8	253	243	10	96.04743	3.952569	2023	1811	212	7.236474067	80.3030303	73.06656	8.542453				
9	253	249	4	98.41897	1.581028	2276	2060	216	8.231439303	81.81818182	73.58674	9.537037				
10	253	248	5	98.02372	1.976285	2529	2308	221	9.222408695	83.71212121	74.48971	10.44344				
11	253	245	8	96.83794	3.162055	2782	2553	229	10.20139055	86.74242424	76.54103	11.14847				
12	253	252	1	99.60474	0.395257	3035	2805	230	11.20834332	87.12121212	75.91287	12.19565				
13	253	250	3	98.81423	1.185771	3288	3055	233	12.2073044	88.25757577	76.05027	13.11159				
14	253	250	3	98.81423	1.185771	3541	3305	236	13.20626548	89.39393939	76.18767	14.00424				
15	253	249	4	98.41897	1.581028	3794	3554	240	14.20123072	90.90909091	76.70786	14.80833				
16	252	252	0	100	0	4046	3806	240	15.20818349	90.90909091	75.70091	15.85833				
17	253	251	2	99.20949	0.790514	4299	4057	242	16.21114041	91.66666667	75.45553	16.76446				
18	253	253	0	100	0	4552	4310	242	17.22208903	91.66666667	74.44458	17.80992				
19	253	251	2	99.20949	0.790514	4805	4561	244	18.22504595	92.42424242	74.1992	18.69262				
20	253	253	0	100	0	5058	4814	244	19.23599457	92.42424242	73.18825	19.72951				
21	253	253	0	100	0	5311	5067	244	20.24694318	92.42424242	72.1773	20.76639				
22	253	252	1	99.60474	0.395257	5564	5319	245	21.25389595	92.8030303	71.54913	21.7102				
23	253	252	1	99.60474	0.395257	5817	5571	246	22.26084872	93.18181818	70.92097	22.64634				
24	253	253	0	100	0	6070	5824	246	23.27179733	93.18181818	69.91002	23.6748				
25	252	252	0	100	0	6322	6076	246	24.2787501	93.18181818	68.90307	24.69919				
26	253	252	1	99.60474	0.395257	6575	6328	247	25.28570287	93.56060606	68.2749	25.61943				
27	253	253	0	100	0	6828	6581	247	26.29665148	93.56060606	67.26395	26.64372				
28	253	252	1	99.60474	0.395257	7081	6833	248	27.30360425	93.93939394	66.63579	27.55242				

Table 12

Out-of-time	#Records	#Goods	#Bads	Fraud Rate	Bin Statistics						Cumulative Statistics					
	12097	11918	179	1.5019%	Total # Records	Cumulative Goods	Cumulative Bads	% Cumulative Goods	% Bads (FDR)	KS	FPR					
Population	Bin#	Records	# Goods	# Bads	% Goods	% Bads	Total # Records	Cumulative Goods	Cumulative Bads	% Cumulative Goods	% Bads (FDR)	KS	FPR			
1	121	63	58	52.06612	47.93388	121	63	58	0.528612183	32.40223464	31.87362	1.086207				
2	121	98	23	80.99174	19.00826	242	161	81	1.350897802	45.25139665	43.9005	1.987654				
3	121	101	20	83.47107	16.52893	363	262	101	2.198355429	56.42458101	54.22623	2.594059				
4	121	120	1	99.17355	0.826446	484	382	102	3.205235778	56.98324022	53.778	3.745098				
5	121	116	5	95.86777	4.132231	605	498	107	4.178553449	59.77653631	55.59798	4.654206				
6	121	119	2	98.34711	1.652893	726	617	109	5.177043128	60.89385475	55.71681	5.66055				
7	121	117	4	96.69421	3.305785	847	734	113	6.158751468	63.12849162	56.96974	6.495575				
8	121	117	4	96.69421	3.305785	968	851	117	7.140459809	65.36312849	58.22267	7.273504				
9	121	120	1	99.17355	0.826446	1089	971	118	8.147340158	65.92178771	57.77445	8.228814				
10	121	119	2	98.34711	1.652893	1210	1090	120	9.145829837	67.03910615	57.89328	9.083333				
11	121	119	2	98.34711	1.652893	1331	1209	122	10.14431952	68.15642458	58.01211	9.909836				
12	121	117	4	96.69421	3.305785	1452	1326	126	11.12602786	70.39106145	59.26503	10.52381				
13	121	118	3	97.52066	2.479339	1573	1444	129	12.11612687	72.06703911	59.95091	11.1938				
14	121	118	3	97.52066	2.479339	1694	1562	132	13.10622588	73.74301676	60.63679	11.83333				
15	121	120	1	99.17355	0.826446	1815	1682	133	14.11310623	74.30167598	60.18857	12.64662				
16	121	121	0	100	0	1936	1803	133	15.12837724	74.30167598	59.1733	13.55639				
17	120	119	1	99.16667	0.833333	2056	1922	134	16.12686692	74.8603352	58.73347	14.34328				
18	121	121	0	100	0	2177	2043	134	17.14213794	74.8603352	57.7182	15.24627				
19	121	118	3	97.52066	2.479339	2298	2161	137	18.13223695	76.53631285	58.40408	15.77372				
20	121	120	1	99.17355	0.826446	2419	2281	138	19.1391173	77.09497207	57.95585	16.52899				
21	121	121	0	100	0	2540	2402	138	20.15438832	77.09497207	56.94058	17.4058				
22	121	120	1	99.17355	0.826446	2661	2522	139	21.16126867	77.65363128	56.49236	18.14388				
23	121	121	0	100	0	2782	2643	139	22.17653969	77.65363128	55.47709	19.01439				
24	121	120	1	99.17355	0.826446	2903	2763	140	23.18342004	78.2122905	55.02887	19.73571				
25	121	120	1	99.17355	0.826446	3024	2883	141	24.19030039	78.77094972	54.58065	20.44681				
26	121	119	2	98.34711	1.652893	3145	3002	143	25.18879007	79.88826816	54.69948	20.99301				
27	121	121	0	100	0	3266	3123	143	26.20406108	79.88826816	53.68421	21.89916				
28	121	121	0	100	0	3387	3244	143	27.2193321	79.88826816	52.66894	22.68531				

Table 13

Conclusions

To sum up, the credit card transaction data with fraudulent labels was used to build machine learning models to predict fraudulent records. The dataset contained transaction details such as data of occurrence, card details, merchant details, and the amount. These fields are processed and cleaned by removing errors, eliminating uninteresting records, outliers and filling missing values.

Around 3000 variables were created to aid the prediction of fraudulent transactions. In time and out of time variables were created by separating the dataset by transitions before and after September 1st. Next, the feature selection method process begins with a univariate filter to get the top, most useful 80 variables, which then gets passed through a stepwise selection wrapper that identifies the final top 20 most useful variables for modeling.

For model tuning, we varied the amounts of these variables used along with hyperparameters test and tried 6 different algorithms to select the best model. The final model is then thoroughly analyzed and used to make predictions for out of time data. It is important for us to make sure the model does not flag clan transactions as fraudulent as it would be poor customer experience, harming the business in the long run. On the other hand, it is important to block as many fraudulent transactions as possible to reduce losses. For these reasons, it is important to strike a balance between the two extremes and choose the right cutoff value. Our estimated saving is \$180,000 for a 2-month OOT period.

The next step progression for this project is to further optimize the models measured by higher OOT scores. We would also consult industry experts as well as making the code functional for streamline and possibly industry usage.

Appendix

Appendix 1 – Data Quality Report (DQR)

The dataset we used for this project is actual credit card purchases from a US government organization in 2006. It includes 96,753 rows and 10 columns with the data types of float, integer, object, and datetime.

Field summary table

Numeric Fields:

Field Name	% Populated	Min	Max	Mean	Stdev	% Zero
Amount	100.000%	0.010	3102045.53	427.89	10006.14	0.000
Date	100.000%	2006-01-01	2006-12-31	N/A	N/A	N/A

Categorical Fields:

Field Name	% Populated	# Unique Values	Most Common Value
Recnum	100.00%	96753	N/A
Cardnum	100.00%	1645	5142148452
Merchnum	100.00%	13092	930090121224
Merch description	100.00%	13126	GSA-FSS-ADV
Merch state	98.77%	228	TN
Merch zip	95.19%	4568	38118.0
Transtype	100.00%	4	P
Fraud	100.00%	2	0

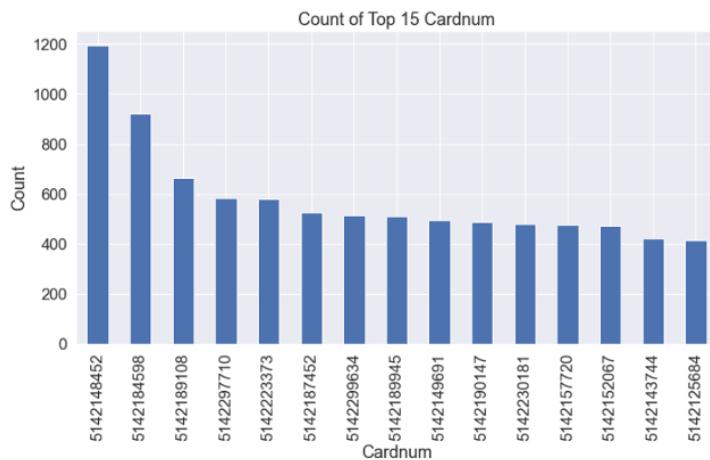
Fields Descriptions

1. Recnum:

For this field, every row has its unique value with a total of 96,753 rows. Therefore, it could be viewed as the id for each observation.

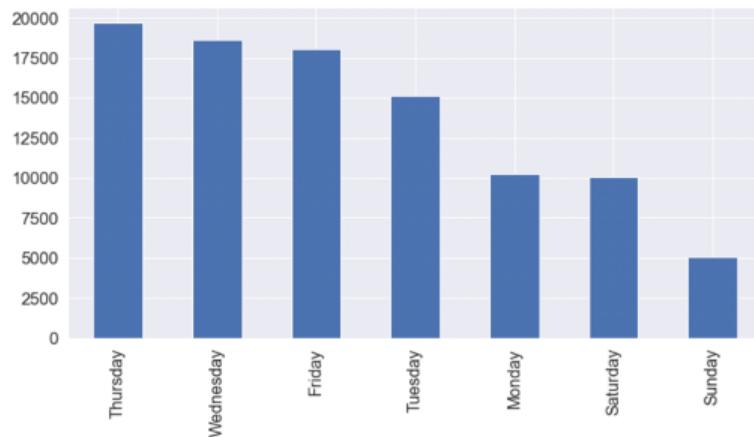
2. Cardnum:

This field represents the card number for each record in a serial number. Each row has a unique non-null value, totaling 1,645 unique values.

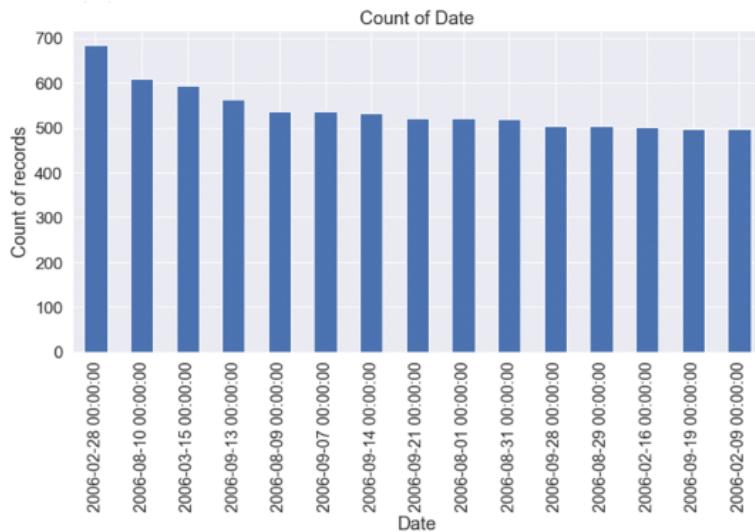


3. Date

This field represents the date of the transaction with 365 unique values and zero null values. Based on the chart on a level of day of week below, Thursday is the day in which the most of the transactions happen, followed by Wednesday and Friday, while Sunday has the least transactions.



Based on the chart on a level of date across the whole year, 2006-2-28 has the most transactions.

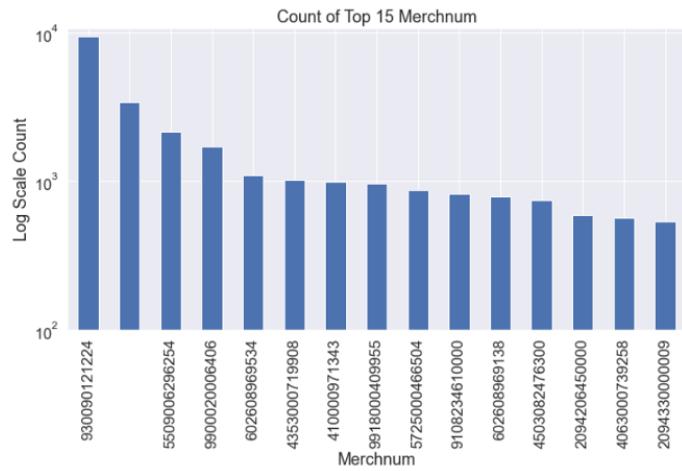


Based on the chart on a level of month, September has the most transactions.



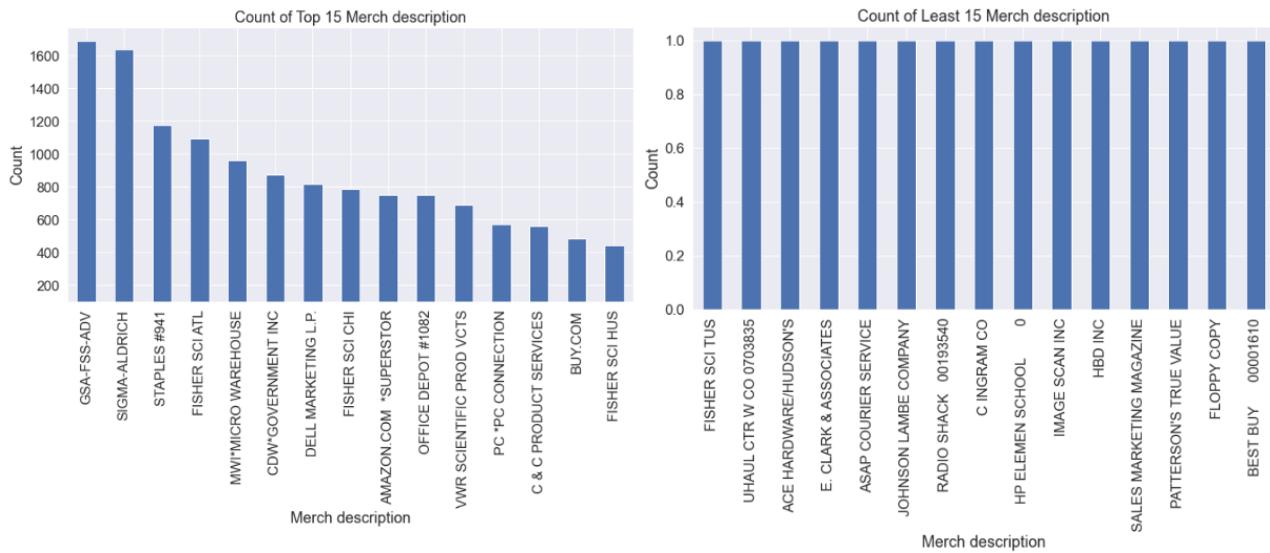
4. Merchnum

This field represents the number of the merchandise in that transaction with 13, 092 unique values and zero missing values. In addition, there are 3,375 transactions that have no information in Merchnum. Furthermore, the merchant number of 930090121224 has the most transactions.



5. Merch description:

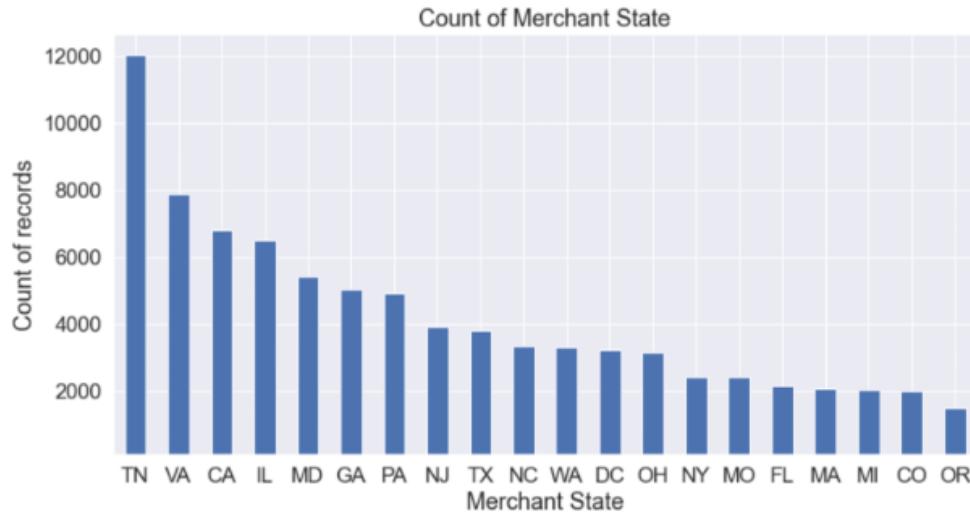
This field represents description of the merchandise purchased in the transaction with 13,126 unique values and zero missing values. Based on the chart below, *GSA-FSS-ADV*, *SIGMA-ALDRICH*, *STAPLES #941*, and *FISHER SCI ATL* have more than 1000 purchased counts. In addition, there are also merchandise purchased only once.



6. Merch state:

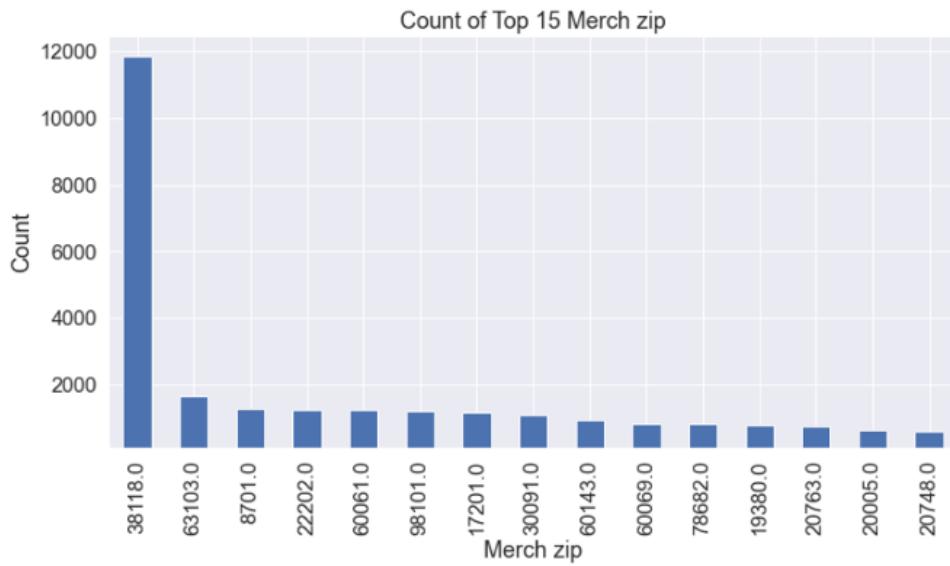
This field represents the state of the transaction that occurred with 228 unique values, which can be weird because there are only 50 states in the U.S.A. In addition, there are more than 100 transactions that have wrong state information. Furthermore, there are 1,195 rows that have

missing value. Lastly, shows that TN has the most merchants, VA ranks the second, followed by CA.



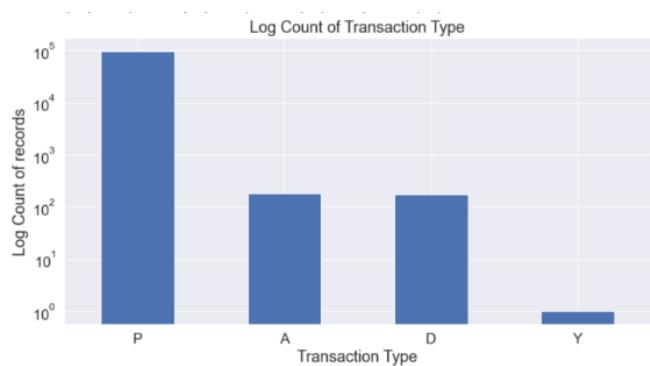
7. Merch zip:

This field represents the zip code of the transaction with 4,568 unique values and around 4% missing values. The chart below shows that zip code 38118 is the place where the most merchants are located.



8. Transtype:

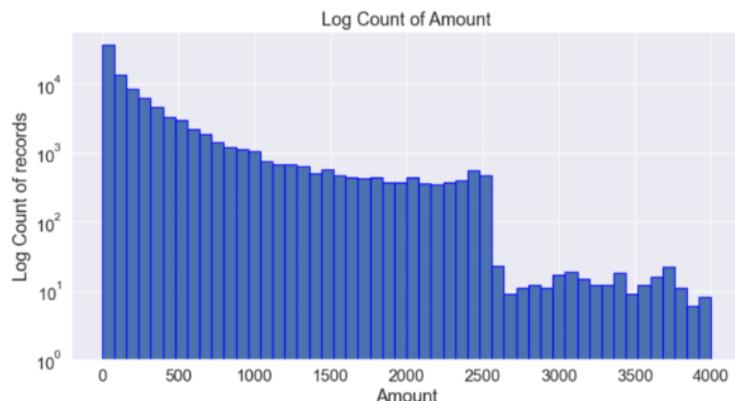
This field represents transaction type with 4 unique classes of P, A, D, Y.



Class of Transtype	Value Counts
P	96,398
A	181
D	173
Y	1

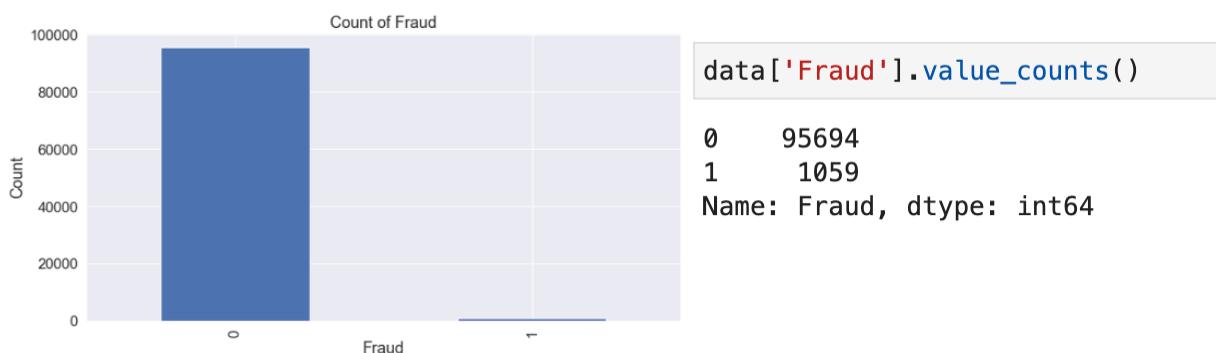
9. Amount:

This field represents the amount of transactions with 34,909 unique values and zero missing value. Based on the chart, most of the amounts are less than 2500. Furthermore, there are 37,586 rows in the first bin, with the amount of \$0- \$80 and 83 rows have the amount less than \$1.



10. Fraud:

This field represents whether it's a fraud transaction or not with 2 classes of 0 and 1. Most of the records (99%) are labeled as not fraud, only 1% records are labeled as fraud.



Appendix 2 – List of Variable Names (examples)

'Recnum', 'Fraud', 'Dow_Risk', 'state_risk', 'Merchnum_desc_State', 'Merchnum_desc_Zip',
'benford_Cardnum', 'benford_Merchnum', 'Cardnum_day_since', 'Cardnum_count_0',
'Cardnum_avg_0', 'Cardnum_max_0', 'Cardnum_med_0', 'Cardnum_total_0',
'Cardnum_actual/avg_0', 'Cardnum_actual/max_0', 'Cardnum_actual/med_0',
'Cardnum_actual/toal_0', 'Cardnum_count_1', 'Cardnum_avg_1', 'Cardnum_max_1',
'Cardnum_med_1', 'Cardnum_total_1', 'Cardnum_actual/avg_1', 'Cardnum_actual/max_1',
'Cardnum_actual/med_1', 'Cardnum_actual/toal_1', 'Cardnum_count_3', 'Cardnum_avg_3',
'Cardnum_max_3', 'Cardnum_med_3', 'Cardnum_total_3', 'Cardnum_actual/avg_3',
'Cardnum_actual/max_3', 'Cardnum_actual/med_3', 'Cardnum_actual/toal_3',
'Cardnum_count_7', 'Cardnum_avg_7', 'Cardnum_max_7', 'Cardnum_med_7',
'Cardnum_total_7', 'Cardnum_actual/avg_7', 'Cardnum_actual/max_7', 'Cardnum_actual/med_7',
'Cardnum_actual/toal_7', 'Cardnum_count_14', 'Cardnum_avg_14', 'Cardnum_max_14',
'Cardnum_med_14', 'Cardnum_total_14', 'Cardnum_actual/avg_14', 'Cardnum_actual/max_14',
'Cardnum_actual/med_14', 'Cardnum_actual/toal_14', 'Cardnum_count_30',
'Cardnum_avg_30', 'Cardnum_max_30', 'Cardnum_med_30', 'Cardnum_total_30',
'Cardnum_actual/avg_30', 'Cardnum_actual/max_30', 'Cardnum_actual/med_30',
'Cardnum_actual/toal_30', 'Cardnum_count_60', 'Cardnum_avg_60', 'Cardnum_max_60',
'Cardnum_med_60', 'Cardnum_total_60', 'Cardnum_actual/avg_60', 'Cardnum_actual/max_60',
'Cardnum_actual/med_60', 'Cardnum_actual/toal_60', 'Merchnum_day_since',
'Merchnum_count_0', 'Merchnum_avg_0', 'Merchnum_max_0', 'Merchnum_med_0',
'Merchnum_total_0', 'Merchnum_actual/avg_0', 'Merchnum_actual/max_0',
'Merchnum_actual/med_0', 'Merchnum_actual/toal_0', 'Merchnum_count_1', 'Merchnum_avg_1',
'Merchnum_max_1', 'Merchnum_med_1', 'Merchnum_total_1', 'Merchnum_actual/avg_1',
'Merchnum_actual/max_1', 'Merchnum_actual/med_1', 'Merchnum_actual/toal_1',
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'Merchnum_actual/med_3', 'Merchnum_actual/toal_3', 'Merchnum_count_7', 'Merchnum_avg_7',
'Merchnum_max_7', 'Merchnum_med_7', 'Merchnum_total_7', 'Merchnum_actual/avg_7',
'Merchnum_actual/max_7', 'Merchnum_actual/med_7', 'Merchnum_actual/toal_7',
'Merchnum_count_14', 'Merchnum_avg_14', 'Merchnum_max_14', 'Merchnum_med_14',
'Merchnum_total_14', 'Merchnum_actual/avg_14', 'Merchnum_actual/max_14',
'Merchnum_actual/med_14', 'Merchnum_actual/toal_14', 'Merchnum_count_30',
'Merchnum_avg_30', 'Merchnum_max_30', 'Merchnum_med_30', 'Merchnum_total_30', 'Merchnum_actual/avg_30',
'Merchnum_actual/max_30', 'Merchnum_actual/med_30',
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'Merchnum_med_60', 'Merchnum_total_60', 'Merchnum_actual/avg_60',
'Merchnum_actual/max_60', 'Merchnum_actual/med_60', 'Merchnum_actual/toal_60',
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'card_merch_med_0', 'card_merch_total_0', 'card_merch_actual/avg_0',

'card_merch_actual/max_0', 'card_merch_actual/med_0', 'card_merch_actual/toal_0',
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 'card_merch_actual/max_7', 'card_merch_actual/med_7', 'card_merch_actual/toal_7',
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 'state_des_actual/avg_1', 'state_des_actual/max_1', 'state_des_actual/med_1',
 'state_des_actual/toal_1', 'state_des_count_3', 'state_des_avg_3', 'state_des_max_3',
 'state_des_med_3', 'state_des_total_3', 'state_des_actual/avg_3', 'state_des_actual/max_3',
 'state_des_actual/med_3', 'state_des_actual/toal_3', 'state_des_count_7', 'state_des_avg_7',
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 'card_zip3_actual/med_60', 'card_zip3_actual/toal_60', 'merchnum_zip_day_since',
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 'merchnum_zip_med_0', 'merchnum_zip_total_0', 'merchnum_zip_actual/avg_0',
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 'merchnum_zip_med_1', 'merchnum_zip_total_1', 'merchnum_zip_actual/avg_1',
 'merchnum_zip_actual/max_1', 'merchnum_zip_actual/med_1', 'merchnum_zip_actual/toal_1',
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'merchnum_zip_actual/avg_14', 'merchnum_zip_actual/max_14',
 'merchnum_zip_actual/med_14', 'merchnum_zip_actual/toal_14',
 'merchnum_zip_count_30', 'merchnum_zip_avg_30', 'merchnum_zip_max_30',
 'merchnum_zip_med_30', 'merchnum_zip_total_30', 'merchnum_zip_actual/avg_30',
 'merchnum_zip_actual/max_30', 'merchnum_zip_actual/med_30',
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