# Wenbo Zhang

#### PHD STUDENT · INFORMATICS

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Research Interests  Natural Language Processing, Multi-lingual Language Model, Code-mixed Text Processing, AI for Social Impact, Deep learning, Data Mining, Speech Processing.	
Pennsylvania State University (PSU)	Pennsylvania, USA
Doctor of Philosophy in Informatics (GPA: 4.0/4.0)  • Advisor: Dr. Amulya Yadav	Aug. 2021 - Present
University of Southern California (USC)	California, USA
MASTER OF SCIENCE IN ELECTRICAL ENGINEERING  • Advisor: Dr. Cauligi Raghavendra	Aug. 2016 - May. 2018

University of Electronic Science and Technology of China (UESTC)

BACHELOR OF ENGINEERING IN RENEWABLE ENERGY MATERIALS AND DEVICES

Sichuan, China

Sept. 2011 - Jul. 2015

# Publications \_\_\_\_\_

#### **PUBLISHED**

- [1] **Wenbo, Zhang**, Hangzhi Guo, Prerna Ranganathan, Jay Patel, Sathyanath Rajasekharan, Nidhi Danayak, Manan Gupta, Amulya Yadav. A Continual Pre-training Approach to Tele-Triaging Pregnant Women in Kenya. In Proceedings of the 37th AAAI Conference on Artificial Intelligence, 2023. (**System has been full-time deployed by Jacaranda Health**)
- [2] Hangzhi Guo, Xinchang Xiong, **Wenbo Zhang**, Amulya Yadav. Efficient and Scalable Recourse Explanation Benchmark using JAX. XAI in Action: Past, Present, and Future Applications, 2023.

#### IN PREP

- [1] **Wenbo, Zhang**, Hangzhi Guo, Ian Kivlichan, Vinodkumar Prabhakaran, Davis Yadav and Amulya Yadav. A Taxonomy of Rater Disagreement: Surveying Challenges & Opportunities from the Perspective of Annotating Online Toxicity. arXiv preprint arXiv:2311.04345
- [2] Wenbo Zhang, Amulya Yadav. Do large language models understand code-mixed contents well?

Research Experience \_\_\_\_\_

## Adapt LLMs to the scenarios of code-mixed contents understanding through RLHF

Pennsylvania, USA

ADVISOR: Dr. AMULYA YADAV

November. 2023 - Present

• This work attempts to answer the question: Do large language models understand code-mixed contents well? We focuses on analyzing the LLMs' ability to understand and deal with code-mixed text between prompt-based models and small fine-tuned based models specifically designed for code-mixed contents processing. We further enhance the existing LLMs better to understand code-mixed contents through reinforcement learning from human feedback (RLHF).

## Assist case assessment of online sexual abuse and exploitation among children

Pennsylvania, USA

ADVISOR: DR. AMULYA YADAV

Feb. 2024 - Present

• Children in the Philippines are vulnerable to online sexual abuse and bullying. This research aims to tackle the following research question in partnership with World Hope International-Philippines (WHI-PH): Can we build an Al-driven decision support system which can automate the preliminary triage and case assessments of Online Sexual Abuse and Exploitation of Children survivors?

# Machine learning for phenotypic pattern identification of adolescents with drug usage

ADVISOR: DR. AMULYA YADAV

Pennsylvania, USA Feb. 2023 - Jul. 2023

• This research focuses on identifying potential students (in high school) who may use alcohol, cigarette or marijuana in the future. We analyze potential patterns which may lead such behaviors through the machine learning perspective.

## TRIM-AI: Harnessing language models for providing timely maternal health care

Pennsylvania, USA

ADVISOR: DR. AMULYA YADAV

Sept. 2021 - Jun. 2022

- Maternal health situation are servere in Kenya, Africa. This work focuses on developing an NLP framework, using multi-lingual pretraining and continual pretraining, to predict the user's medical situation (emergency level) based on code-mixed SMS
- This framework has been deployed inside the PROMPTS (digital health system developed by Jacaranda Health). According to the feedback from Jacaranda Health, this framework reduces the monthly system management cost by 22.8% and PROMPTS helpdesk's workload by  $\sim$ 12%.

# Awards, Fellowships, & Grants \_\_\_\_\_

2023 AAAI-23 student scholarship, AAAI Conference on Artificial Intelligence (AAAI)

PSU Student Travel Award, College of Information sciences and technology, Pennsylvania State University

- 2022 Al Societal Impact Award, Center for Artificial Intelligence Foundations and Engineered Systems (CAFÉ) at Pennsylvania State University
- 2014 3rd Class of National People's Scholarship (top 15%), University of Electronic Science and **Technology of China**
- 2013 3rd Class of National People's Scholarship (top 15%), University of Electronic Science and **Technology of China**
- 2012 3rd Class of National People's Scholarship (top 15%), University of Electronic Science and Technology of China

# Teaching Experience \_\_\_

Fall 2023 DS 442 Artificial Intelligence, Teaching Assistant at Pennsylvania State University

Spring 2022 DS 442 Artificial Intelligence, Teaching Assistant at Pennsylvania State University

Spring 2024 DS 442 Artificial Intelligence, Teaching Assistant at Pennsylvania State University

# Industrial Experience \_\_\_\_\_

# **Machine Learning Engineer**

Beijing, China

AI LAB, KINGSOFT CO., LTD.

Jan. 2019 - Jul. 2021

- Applied recent advanced NLP techniques to develop information extraction modules inside knowledge graph.
- Employed NLP seq2seg models and speech processing techniques to construct the text-to-speech (TTS) system.

## **DIRECTION 1: KNOWLEDGE GRAPH**

#### Open domain knowledge graph construction

Beijing, China

PROJECT PARTICIPANT

Jan. 2021 - Jul. 2021

- Designed modules (name entity recognition and relation extraction) for Chinese knowledge graph construction.
- The knowledge graph has been deployed inside the Kingsoft electronic notebook website.

# DIRECTION 2: SPEECH PROCESSING (ESPECIALLY TTS, GENERATIVE AI FOR SPEECH SYNTHESIS)

## English multi-speaker text-to-speech (TTS) system for novel website

Beijing, China

PROJECT PARTICIPANT

Jul. 2020 - Dec. 2020

Developed a system which generated speech with someone's tone through few minutes' voice recordings.

• Created a prototype for audiobook reading on English novel translation website to support multiple human voices.

## End-to-end framework for Chinese polyphone pronunciation prediction

Beijing, China

PROJECT LEADER Apr. 2020 - Jul. 2020

- Built end-to-end framework for pronunciation prediction of Chinese polyphone with multi-phonemic values.
- Improved the pronunciation correctness of Chinese speech synthesis system.

## **NLP based Chinese text prosody prediction**

Beijing, China

**PROJECT LEADER** 

Jan. 2020 - Mar. 2020

- Modeled the prosody (short pronunciation break among Chinese words) prediction as the sequence tagging problem.
- Improved the naturalness and quality of the synthesized speech generated from Chinese speech synthesis system.

## End-to-end Chinese text-to-speech (TTS) system

Beijing, China

**PROJECT LEADER** 

Jan. 2019 - Apr. 2020

- Implemented whole pipeline of end-to-end Chinese TTS system, including the text processing module (which extracts semantic information from input sentences), acoustic model (which predicts acoustic features based on the semantic information), and the vocoder model (which transforms acoustic features into speech signals).
- Applied on the Kingsoft policy question answer (QA) system.

# Past Internship and Research Visit \_

**Intern** Suzhou, China

COMPREHEND INFORMATION TECHNOLOGY Co., LTD.

Jun. 2017 - Aug. 2017

- · NLP-based data mining on the traffic data (electronic checkpoints data) accessed from Suzhou City Brain.
- Predicted and partitioned whole city into different function regions (education area, central business area etc.).

## Skills\_

**DevOps** Google Cloud Platform, Alibaba cloud, Docker

Back-end Django

**Programming** Python, R, C, LaTeX, Shell **Framework** Tensorflow, Pytorch