# Wendolee Villegas

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#### EDUCATION

## University of Texas at Arlington, Arlington TX

Bachelor of Science in Computer Science

December 2025 *GPA*: 3.0

## EXPERIENCE

Apple

## College at Home Advisor

May 2023 - July 2023

Remote

- Delivered quick technical remote support to customer's devices which included iOS, iPhones, and iPads
- Efficiently managed customer inquiries, handling 15+ calls daily within a minute of each other
- Adapted swiftly to new software updates and tools, ensuring profiency in the latest Apple products and services
- Utilized problem-solving skills to diagnose and resolve issues, earning 80%+ customer satisfaction ratings

## **PROJECTS**

'UTA Grades' | GitHub Codespace, HTML, Tailwind CSS, Next, js, Firebase, Figma September 2024 - Present

- Building a cross-functional professor rating website using real data from 2017 onward with a team of 20 developers
- Self-assign GitHub issues, resolve them, and submit pull requests for leader approval to ensure smooth integration
- Improving UI through tech stacks, creating responsive, user-friendly designs
- Currently slated to be in development for an academic year, targeting launch before Spring 2025 registration

Image Segmentation - Students in Computing and AI | PyTorch, U-Net

September 2024 – Present

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### Simple Unix Shell | C, GitHub Codespace

September 2024

- Created a command line interpreter in C to further understand shell architecture and process management
- Built features like command execution, pipelining, and I/O redirection, creating a responsive and efficient shell
- Implemented file I/O and error handling to support both interactive and batch modes for user input

Pattern Recognition - OurCS@DFW | Matplotlib, Keras, Tensorflow, Google Colab

February 2024

- Developed basic machine learning techniques consisting of neutral networks, and nearest neighbor classification
- Implemented using Python and Google Colab, focusing on optical character recognition and digit recognition
- Gained experience with Keras and Tensorflow to train neural networks for pattern recognition applications
- Trained model in a supervised, professor-led environment on the MNIST dataset, achieving 97% accuracy

# TECHNICAL SKILLS

Spoken Languages: English, Spanish

**Programming Languages:** C, Python, Java, C++

Developer Tools: GitHub, Visual Studio Code, Sublime Text, Google Colab

## **ORGANIZATIONS**

Association for Computing Machinery, Member

Society of Women Engineers, Member

Society of Hispanic Professional Engineers, Member

Students in Computing and Artificial Intelligence, Member