

Wendy W Cheung

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Portfolio: wendycheung.me

Summary

Software Engineer with a Fine Arts degree who enjoys operating at the intersection of design and technology to deliver intuitive and performant user experiences that drive engagement.

Technical Skills

In Depth - JavaScript | React | Redux | HTML5 | CSS3 | Sass | jQuery | Node.js | Git | Google Analytics
Experienced - React Native | D3 | Webpack | MySQL | MongoDB | Redis | Gulp | TDD | Docker

Professional Experience

Telltale Games - Front End Developer

March 2017 - Present

- Replaced various third party customer support tools with an internal tool that specifically caters to the needs of support staff with React, Redux, and component CSS.
- Redesigned and built an internal asset management system used to deploy games with a more intuitive user interface that minimizes expensive API calls and improves handling of error conditions.
- Created a reporting tool that coordinates with the Telltale CMS and a third party analytics provider to allow self-service report updates and manage report access permissions.
- Implemented customer account management for telltale.com—with over 100,000 weekly active users—which allows users to manage settings, view and share in-game statistics, and install games.
- Adopted Google Analytics to track usage in order to gain better insights for marketing, growth, and product planning.

Lexus of Serramonte - Internet Sales Manager

2012 - 2016

- Managed online vehicle inquiries and handled over \$10M worth of sales annually.
- Maintained customer service satisfaction in the top 8% nationwide.

San Joaquin Delta College - Lecturer

2011 - 2012

- Taught apparel patternmaking techniques to students and guided them through the process to develop their design from fashion sketches to actual garments.

Volunteering

United Nation Volunteers - Web Developer

February - October 2017

Reworked scoopfoundation.com (a nonprofit organization that provide children in poverty an opportunity to go to school) with a more customizable JavaScript application.

Education

Hack Reactor, Advanced Software Engineering Immersive Program

2016

Academy of Art University, BFA Fashion Design

2008

Personal

Ukulele musician. National Park explorer. Toy poodle owner. Music festival goer. Pancake enthusiast. Native proficiency in English, Cantonese, and Mandarin. Lived in Sydney and Hong Kong.