Digital Boundaries: Understanding the Risks to Youth in Extended Reality

Diana Freed Information Science Cornell University New York, NY USA dlf92@cornell.com

ABSTRACT

As technology use has become an integral part of teenagers' lives, it is also being used as a tool of abuse in teenagers' interpersonal relationships [1]. Protecting youth from digital risks and harms has been identified as a critical issue [2, 3]. As a result, there is a concerning lack of information about the ways in which technology may, or may not, impact youth interpersonal relationships in the context of abuse. Consistent access and exposure to media, including content posted by peers, has raised concerns regarding increased exposure to inappropriate content, online harassment, sexual coercion, and cyberbullying [4-6]. Further compounding these challenges is that there is a significant gap in the fundamental understanding of how augmented reality (AR) and virtual reality (VR) are used as a tool of abuse in youth interpersonal relationships. In this statement of interest and position paper, I describe how this research on AR and VR builds upon my prior work on intimate partner violence and youth interpersonal violence.

CCS CONCEPTS

• Human-centered computing→Empirical studies in HCI; Security and privacy → Social aspects of security and privacy.

KEYWORDS

HCI, youth, Computer security and privacy, interpersonal violence, augmented reality, virtual reality

ACM Reference format:

FirstName Surname, FirstName Surname and FirstName Surname. 2018. Insert Your Title Here: Insert Subtitle Here. In *Proceedings of ACM Woodstock conference (WOODSTOCK'18)*. ACM, New York, NY, USA, 2 pages. https://doi.org/10.1145/1234567890

*Article Title Footnote needs to be captured as Title Note †Author Footnote to be captured as Author Note Permission to make digital or hard copies of part or all of the

Permission to make digital or hard copies of part or all of this work for personal or classroom use is granted without fee provided that copies are not made or distributed for profit or commercial advantage and that copies bear this notice and the full citation on the first page. Copyrights for third-party components of this work must be honored. For all other uses, contact the owner/author(s). WOODSTOCK'18, June, 2018, El Paso, Texas USA

© 2018 Copyright held by the owner/author(s). 978-1-4503-0000-0/18/06...\$15.00

1 Introduction

My research focuses on the intersection of technology and society, with an emphasis on security and privacy, human-computer interaction, privacy decision-making, as well as design considerations to improve online safety and well-being for diverse populations. My work has focused on advancing the current understanding of how digital technologies are used as tools of abuse in adult [7-11] and youth interpersonal relationships. Digital technologies, such as mobile devices, and social networks, play an increasingly significant role in perpetrating harm to vulnerable populations, including survivors of domestic abuse and imagebased sexual abuse. The types of technology-facilitated abuse are expanding to increasingly include IoT devices (internet of things). These devices which include doorbells, thermostats, TVs, fitness equipment and trackers, home surveillance cameras, car apps, and a range of other technologies are used by abusers to track, monitor, and surveil intimate partner violence (IPV) survivors. In these situations, survivors' behaviors are being both passively monitored and actively controlled as abusers may change temperature controls, the volume on smart devices, or take other actions on IoT devices to intimidate survivors. Given the complexity of these technologies, survivors often struggle to understand what is happening and how to mitigate this abuse.

Through my research on IPV, I became very interested in the complexities involved with youth entanglements in the context of IPV tech-facilitated abuse. I transitioned my research to focus on youth digital risks and harms. This work focuses on the role of digital technologies in youth interpersonal abuse and the psychological sequala that arises from the digital and real-world trauma that coincides.

2 Motivation of Interest

Through my current research with youth and young adults I have increasingly found that digital abuses and exposure to harmful content manifests in AR and VR spaces. Understanding how these spaces enable perpetrators to groom and manipulate youth is imperative. My research investigates how these online spaces create unsafe environments, often in the safe environment of children's homes. Additionally, there is a need to understand how these virtual experiences should be moderated and designed so that there are clear digital boundaries. My research focuses on developing tools and technologies to design, detect and mitigate technology-facilitated abuse [1-5]. A key challenge is ensuring that

people with low tech literacy can use the tools effectively, understand information flows, and effectively manage their privacy and safety.

3 Conclusion

I am very interested in attending this workshop as it aligns with my research interests. I will contribute to the workshop by sharing my knowledge of youth digital risks and harms as they extend to augmented and virtual reality.

REFERENCES

- Karlie E. Stonard, 2020. ""Technology was designed for this": Adolescents' perceptions of the role and impact of the use of technology in cyber dating violence." Computers in human behavior 105 (2020): 106211.
- [2] Children at increased risk of harm online during global COVID-19 pandemic. 2020. Retrieved 3 August 2021, from https://www.unicef.org/press-releases/children-increased-risk-harm-online-during-global-covid-19-pandemic
- [3] Attawell, Kathy. 2019. Behind the numbers: Ending school violence and bullying. United Nations Educational, Scientific and Cultural Organization, 2019.
- [4] Anderson, Monica, and Jingjing Jiang. 2018. "Teens, social media & technology 2018." Pew Research Center 31, no. 2018 (2018): 1673-1689. [n.d.].
- [5] Gwenn Schurgin O'Keeffe, and Kathleen Clarke-Pearson. "The impact of social media on children, adolescents, and families." Pediatrics 127, no. 4 (2011): 800-804.
- [6] Jaana Juvonen, and Sandra Graham. 2014. "Bullying in schools: The power of bullies and the plight of victims." Annual review of psychology 65 (2014): 159-185.
- [7] Diana Freed, Sam Havron, Emily Tseng, Andrea Gallardo, Rahul Chatterjee, Thomas Ristenpart, and Nicola Dell. 2019. "Is my phone hacked?" Analyzing Clinical Computer Security Interventions with Survivors of Intimate Partner Violence. Proceedings of the ACM on Human-Computer Interaction 3, CSCW (2019), 1–24.
- [8] Diana Freed, Jackeline Palmer, Diana Minchala, Karen Levy, Thomas Ristenpart, and Nicola Dell. 2017. Digital Technologies and Intimate Partner Violence: A Qualitative Analysis with Multiple Stakeholders. PACM: Human-Computer Interaction: Computer-Supported Cooperative Work and Social Computing (CSCW) Vol. 1, No. 2 (2017), Article 46.
- [9] Diana Freed, Jackeline Palmer, Diana Minchala, Karen Levy, Thomas Ristenpart, and Nicola Dell. 2018. "A Stalker's Paradise" How Intimate Partner Abusers Exploit Technology. In Proceedings of the 2018 CHI Conference on Human Factors in Computing Systems. 1–13.
- [10] Sam Havron*, Diana Freed*, Rahul Chatterjee, Damon McCoy, Nicola Dell, and Thomas Ristenpart. 2019. Clinical computer security for victims of intimate partner violence. In 28th {USENIX} Security Symposium ({USENIX} Security 19). 105–122. (co-first authors)
- [11] Emily Tseng, Diana Freed, Kristen Engel, Thomas Ristenpart, and Nicola Dell. 2021. A Digital Safety Dilemma: Analysis of Computer-Mediated Computer Security Interventions for Intimate Partner Violence During COVID-19. In Proceedings of the 2021 CHI Conference on Human Factors in Computing Systems. 1–17.