

Toward Understanding the Impact of User Participation in Dynamic Ridesharing

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Traffic and Turkey



A Thanksgiving dinner



Traffic on the 405 Freeway in Los Angeles on Tuesday, 11/21/2017

Photo credit: NYT, KABC-TV



Las Vegas McCarran International Airport

Photo credit: Las Vegas Review -Journal

Benefits of Ridesharing



Challenge: human factor

- User participation: tradeoffs
 - Privacy (Aivodji et al. 2016)
 - Quality of service (Shen and Lopes, 2015)
 - Reputation and trust (Furuhatata 2013)
- Selfish behavior vs public good
 - Price of anarchy can be quite high (Shen et al. 2017; Youn et al. 2008)

Cost when passengers' behavior follow worst user equilibria

$$PoA = \frac{\max_{s \in E_{\text{quil}}} Cost(s)}{\min_{s \in S} Cost(s)}$$

Cost when system achieves optimal efficiency

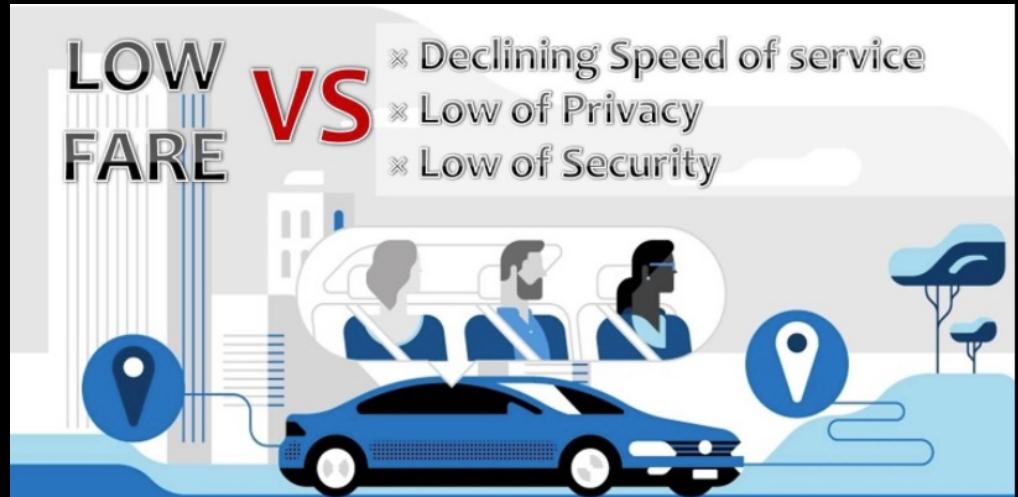


Photo credit: NYT, KABC-TV

Toward Understanding the Impact of User Participation in Dynamic Ridesharing



Photo credit: Business Insider

Outline

- Dynamic Ridesharing
- Method: Simulation Framework
- Data and Experimental Design
- Results
- Conclusion and future work

Dynamic Ridesharing

- Trip-Vehicle Assignment
- Modeling User Participation

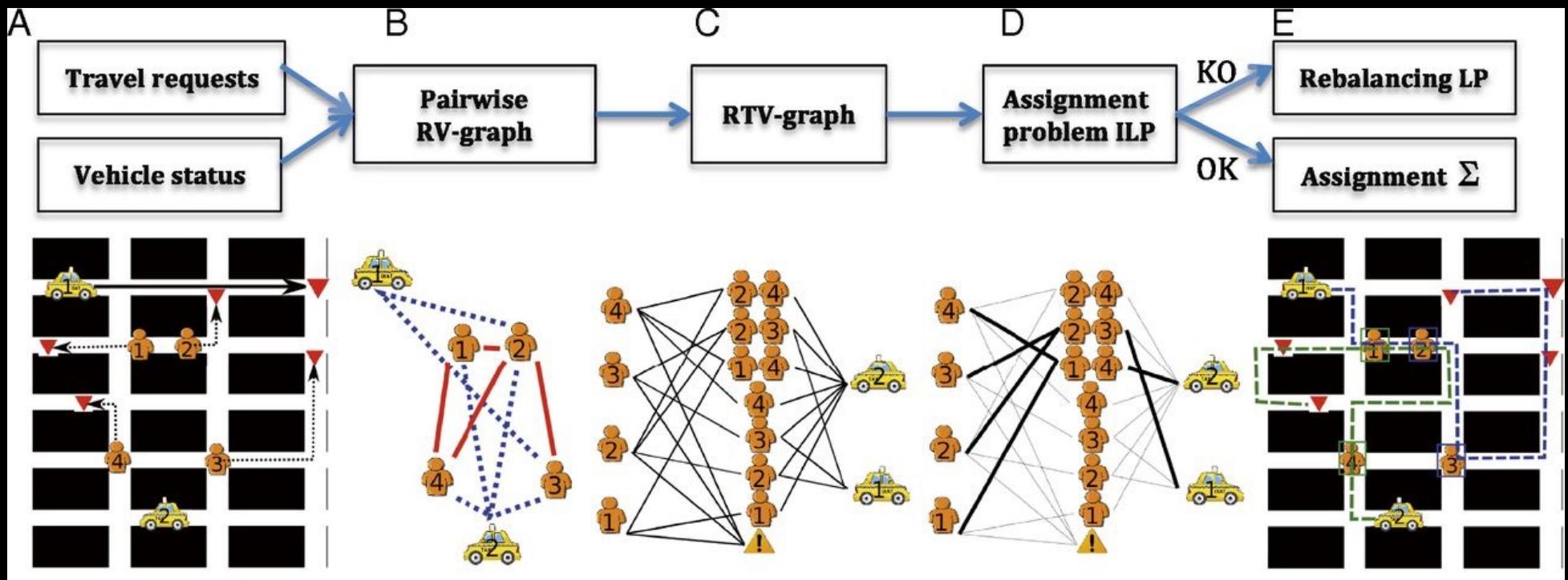


Trip-Vehicle Assignment

- Heuristic algorithms do not scale
 - Branch-and-cut: up to 32 users (Cordeau 2006)
 - Annealing meta-heuristic algorithm: 100 users (Braekers et al. 2014)
 - Dynamic programming and large neighborhood search: up to 144 users (Ritzinger et al. 2016)

Trip-Vehicle Assignment

- Graph-theoretic approaches:
 - Shareability Networks: static, up to three passengers per vehicle (Santi et al. 2014)
 - An anytime algorithm: dynamic, high capacity, up to ten passengers per vehicle (Alonso-Mora et al. 2017)

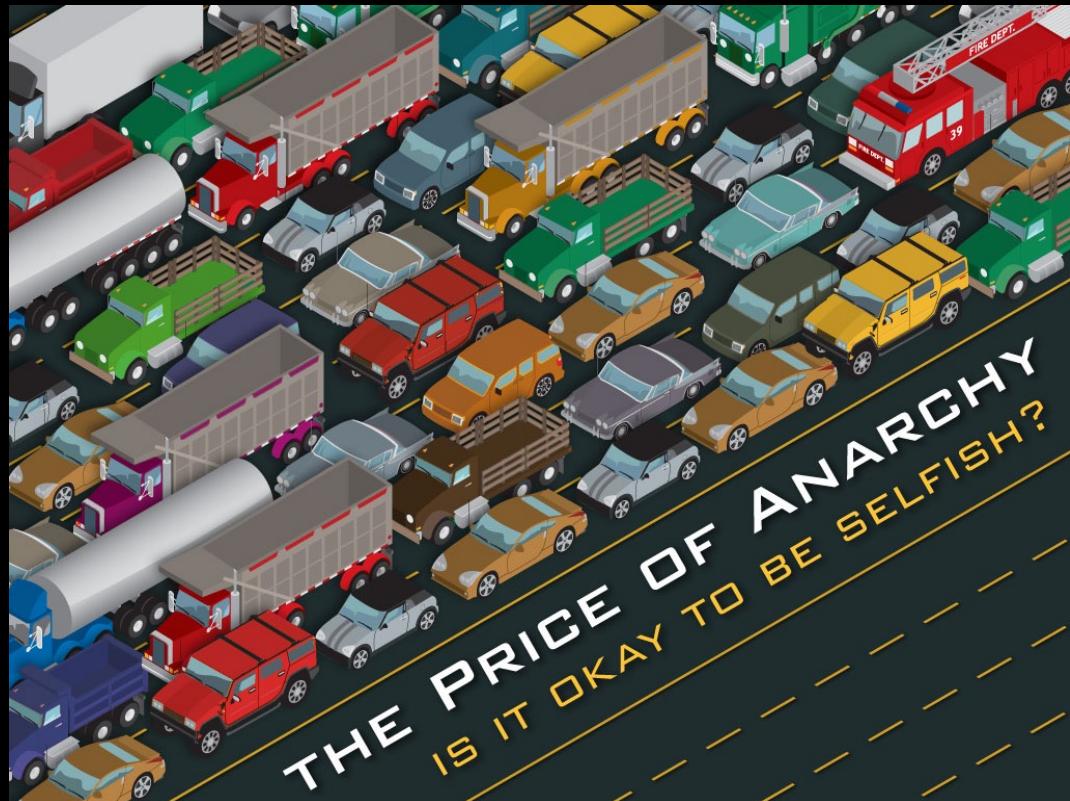


Modeling User Participation

- Traditional approaches
 - Well defined games with complete information, e.g., selfish routing (Roughgarden 2005), finite congestion game (Christodoulou and Koutsoupias, 2005)
 - Assume that agents' utilities are determined by a unified function or drawn from a known probability distribution (Shen,Lopes and Crandall, 2016; Zhao et al. 2014)
- Our approach
 - Different (varying) levels of user participation
 - Detailed simulation based on real-world data

Research Questions

- How do the levels of user participation influence the performance of dynamic ridesharing?
- To what extent passengers' uncoordinated behavior on ridesharing participation diminishes the efficiency of dynamic ridesharing systems?

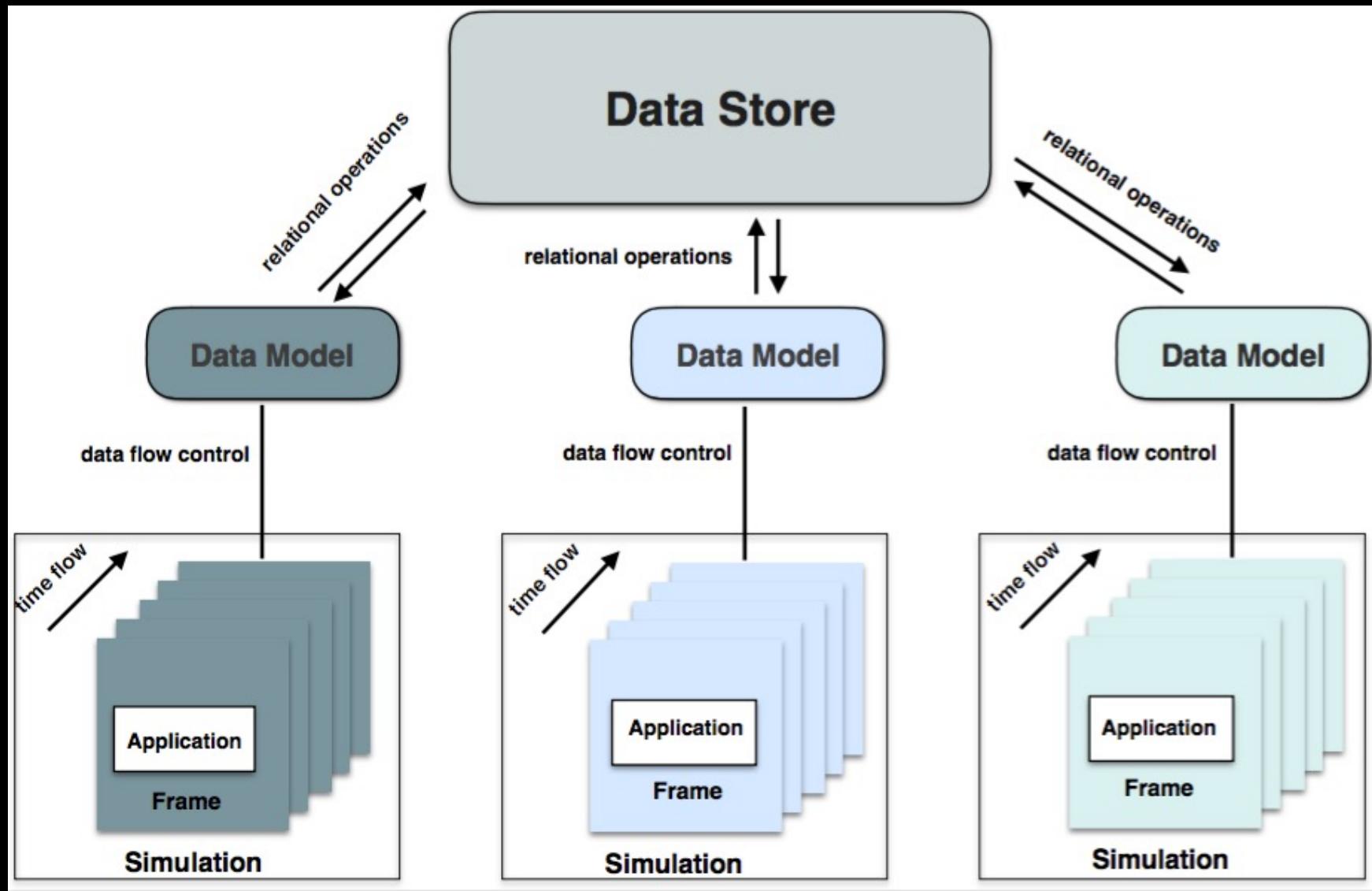


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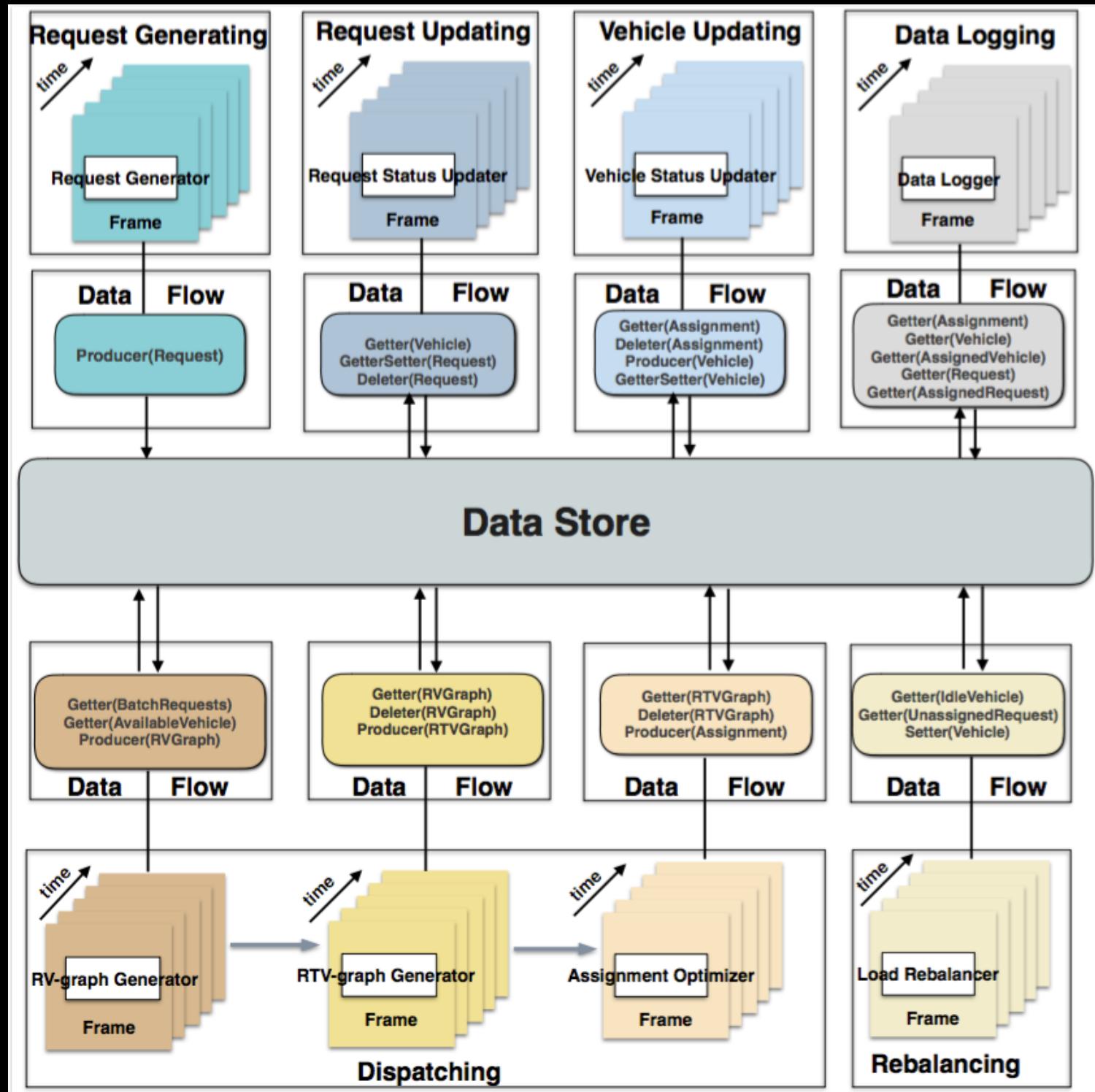
Reducing Simulation Complexity

- Spacetime (Lopes et al. 2017)



SpaceTime for Dynamic Ridesharing (STDR)

- Anytime algorithm for trip-vehicle assignment
- Spacetime for a modular design
- A data-driven approach for simulating city-scale ridesharing systems

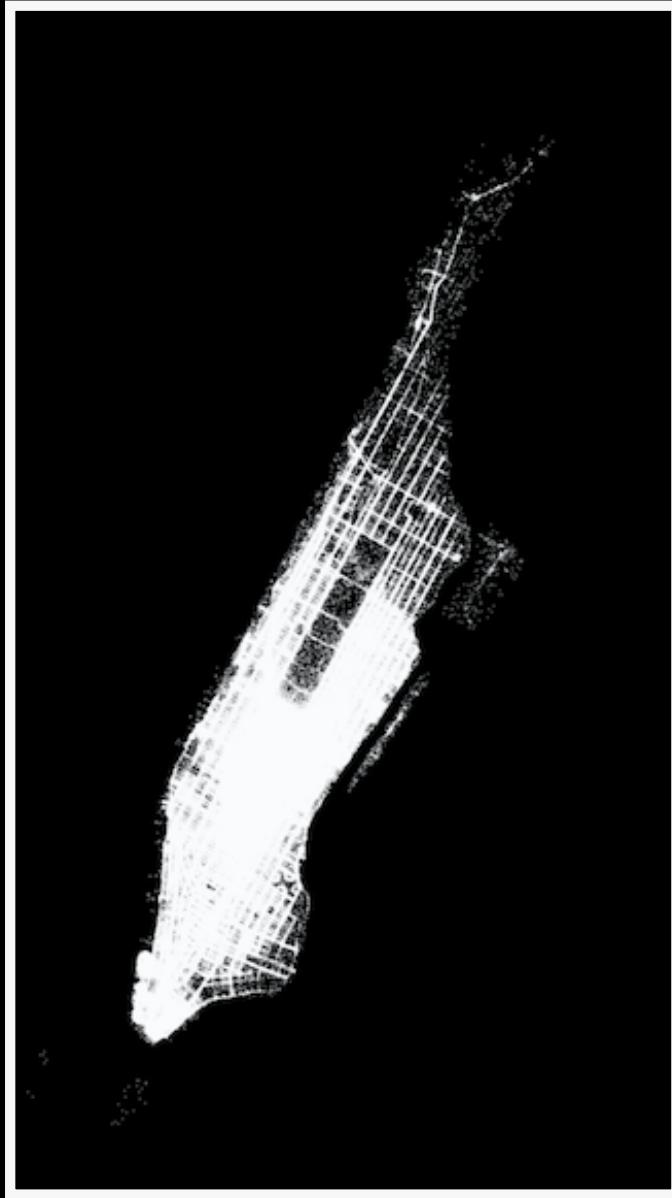


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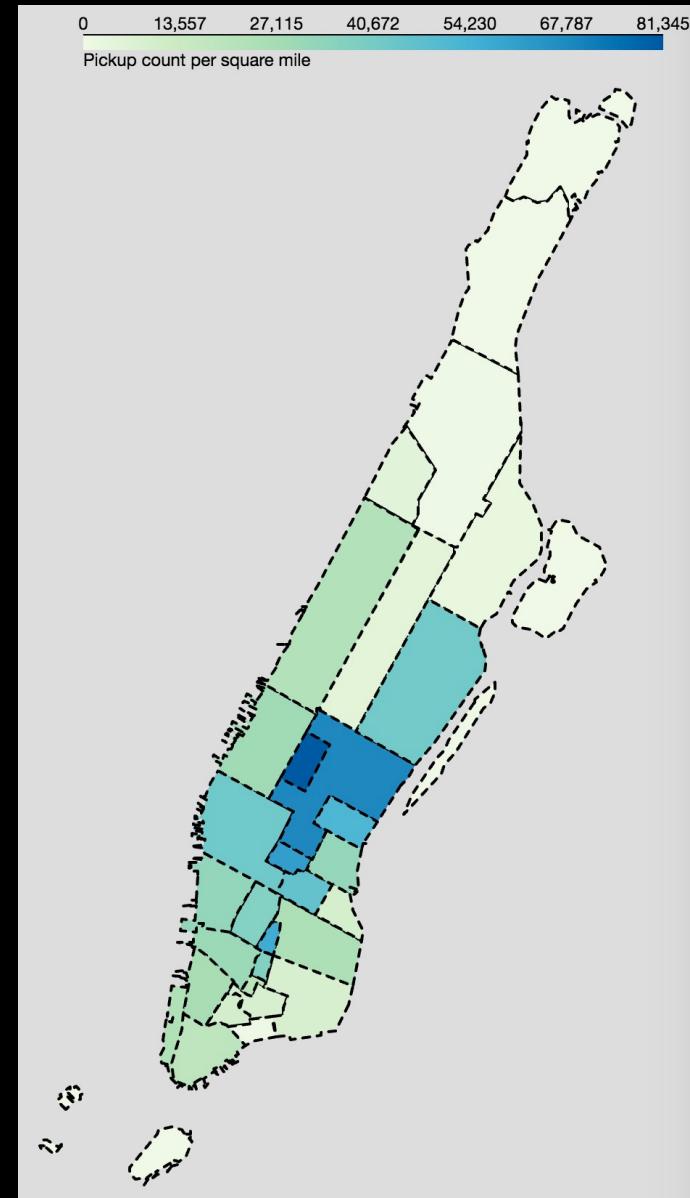
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Data

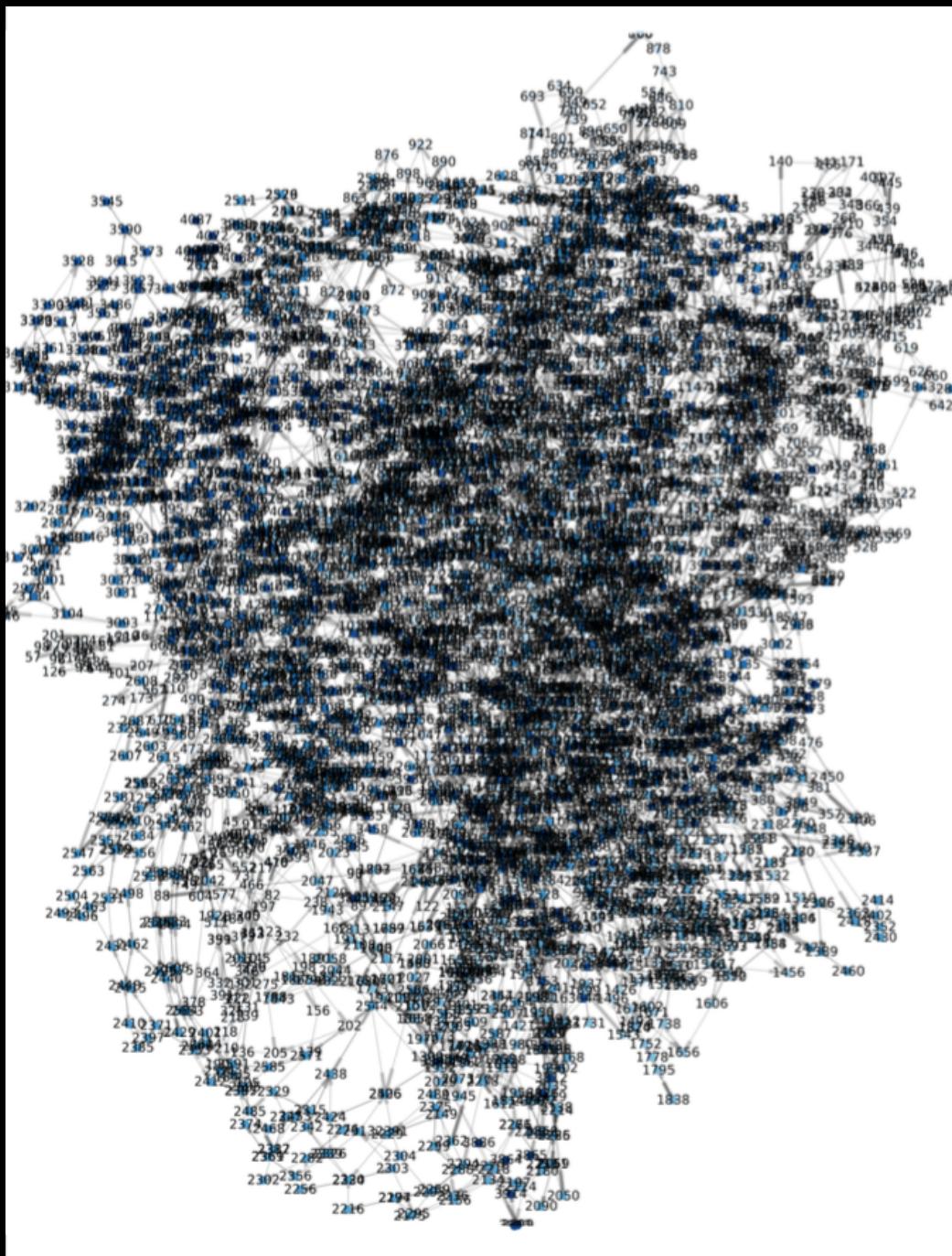
- New York City Taxi dataset: A typical week (June 6th - June 12th, 2011) in Manhattan
- 3,014,628 trips ranging from 391,246 (Sat.) to 465,331(Mon.) per day, serviced by a fleet of 13,586 taxis
- Each trip: pickup datetime, drop-off datetime, passenger count, pickup longitude, pickup latitude, drop-off longitude, and drop-off latitude
- Road network: Manhattan (extracted from OpenStreetMap)



Request distribution of Manhattan (06/08/2011)



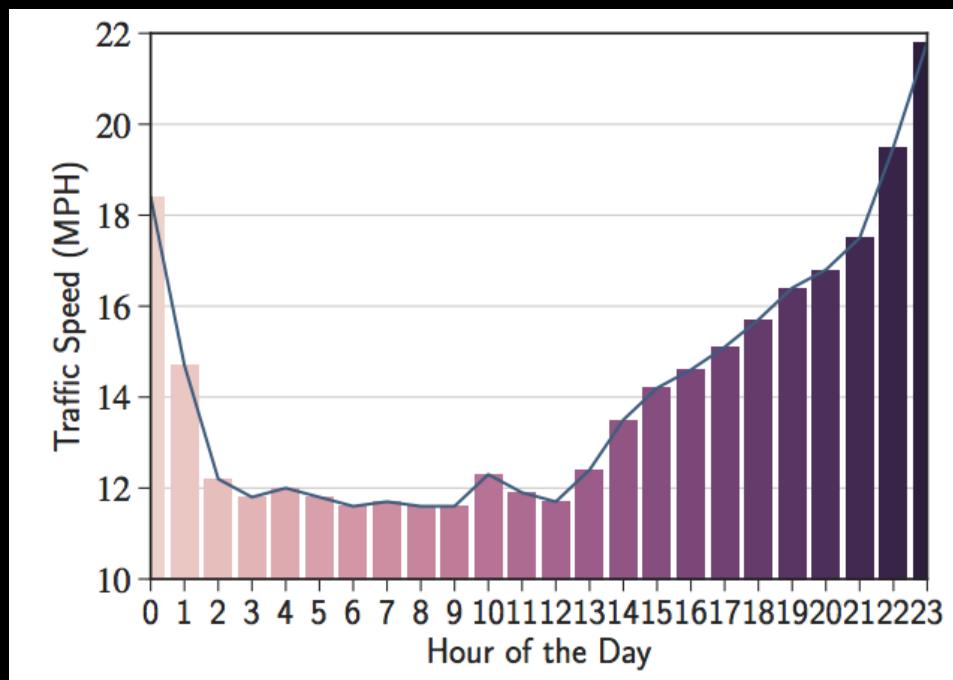
Request density by neighborhood of Manhattan (06/08/2011)



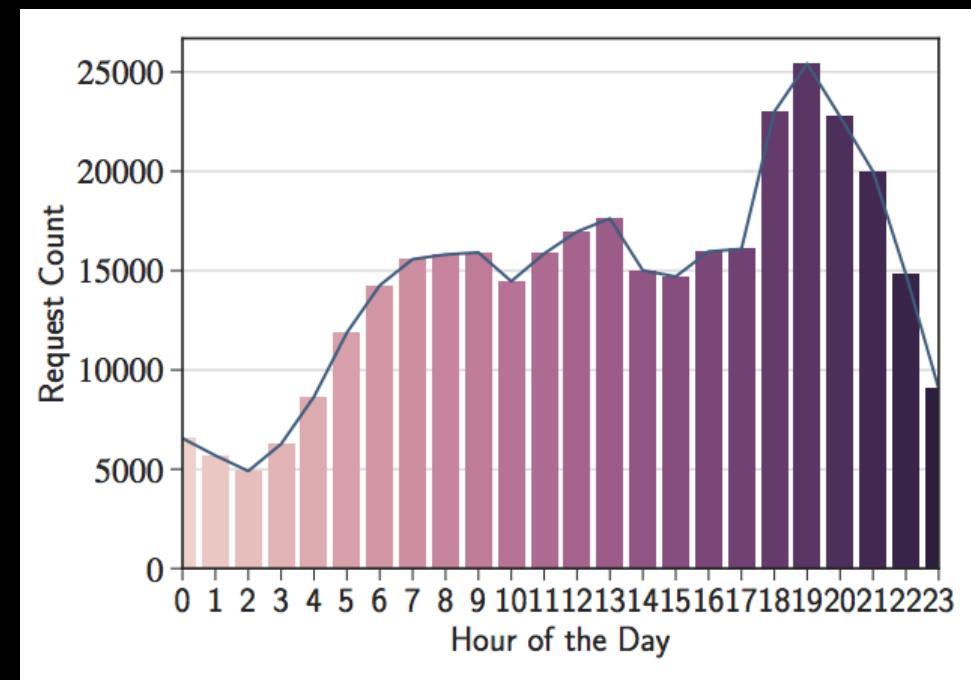
Road graph of Manhattan (4,092 nodes, 9,453 edges)

Independent Variables

- Varying the levels (0%, 10%, ..., 100%) of user participation for different systems
 - Size of vehicle fleet: 1000, 2000, 3000, 4000
 - Vehicle capacity: 1, 2, 4, 6, 8, 10
 - Maximum waiting time (min): 2, 4, 6, 8
- Varying request density and traffic conditions (fleet = 3000, capacity = 4, max. waiting = 6)
 - Density: half of the demand, normal demand, double of the demand
 - travel time estimate: 12:00 (lowest speed), 19:00 (highest speed), mean daily travel time estimate (average speed)



Average traffic speed (MPH) per hour on Wednesday, 06/08, 2011



Count of requests per hour on Wednesday, 06/08, 2011

Dependent Variables

- Total cost

$$C(p) = \sum_{r \in R_o} \delta_r + \sum_{r \in R_d} c_d$$

travel delay for all serviced requests

cost for all the denied requests

- Price of anarchy

$$PoA = \frac{\max_{p \in P_{sue}} C(p)}{\min_{p \in P} C(p)}$$

the total cost when passengers' decisions on participation are under the worst user equilibria

the total cost when the system achieves optimal efficiency

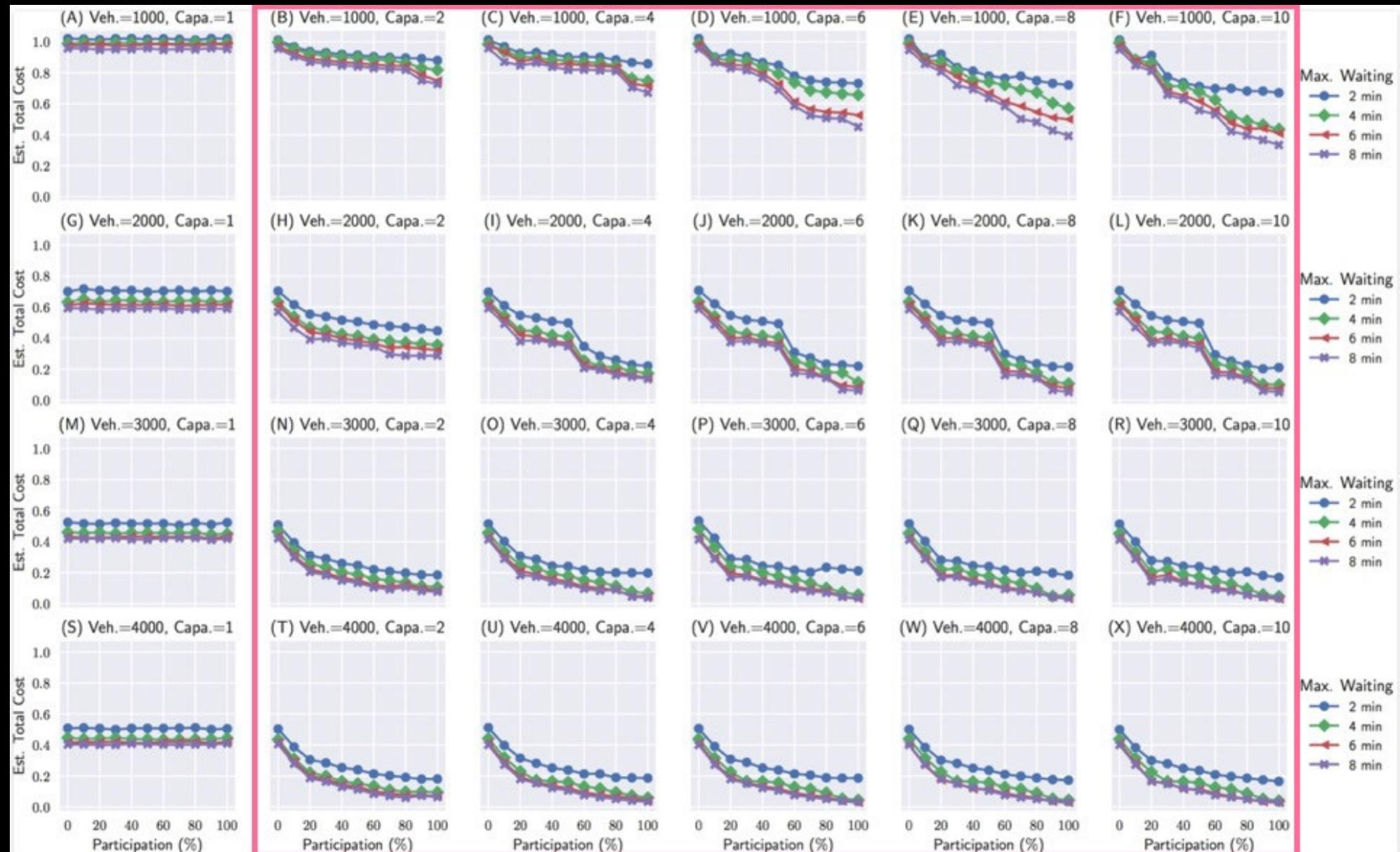
Simulation setup

- Hardware
 - 24-core 3.0 GHz
 - 128GB RAM
- Solver
 - Gurobi academic version 7.0.2
- Accelerating simulation: 0.1 (discounting factor)
- Number of simulations: 1,122
- Five weeks

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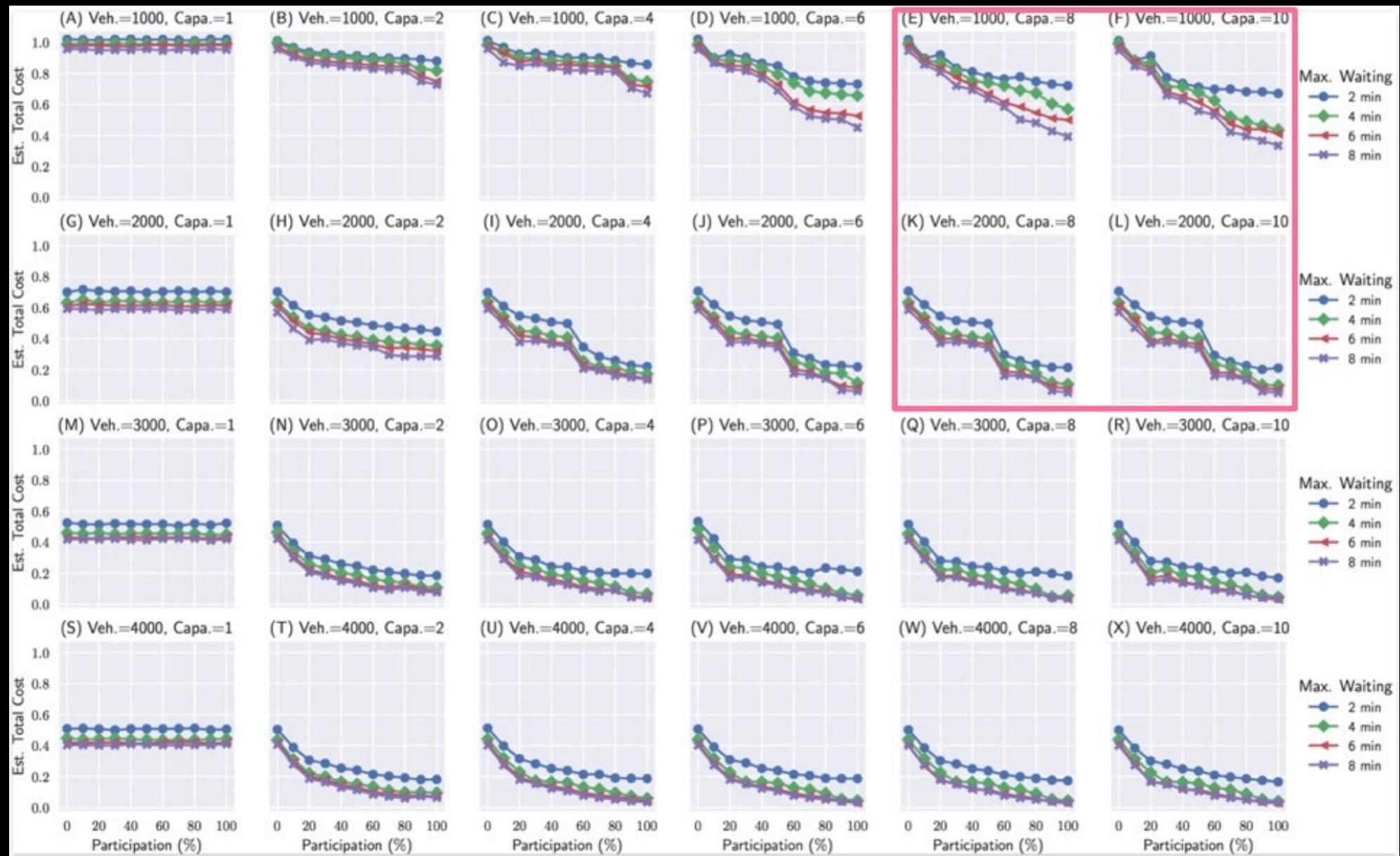
Total Cost



Performance improves as participation increases

- Observation 1: User participation typically **improves** the performance of dynamic ridesharing systems, but the degree of improvement generally **slows down** as user participation increases to a high level.

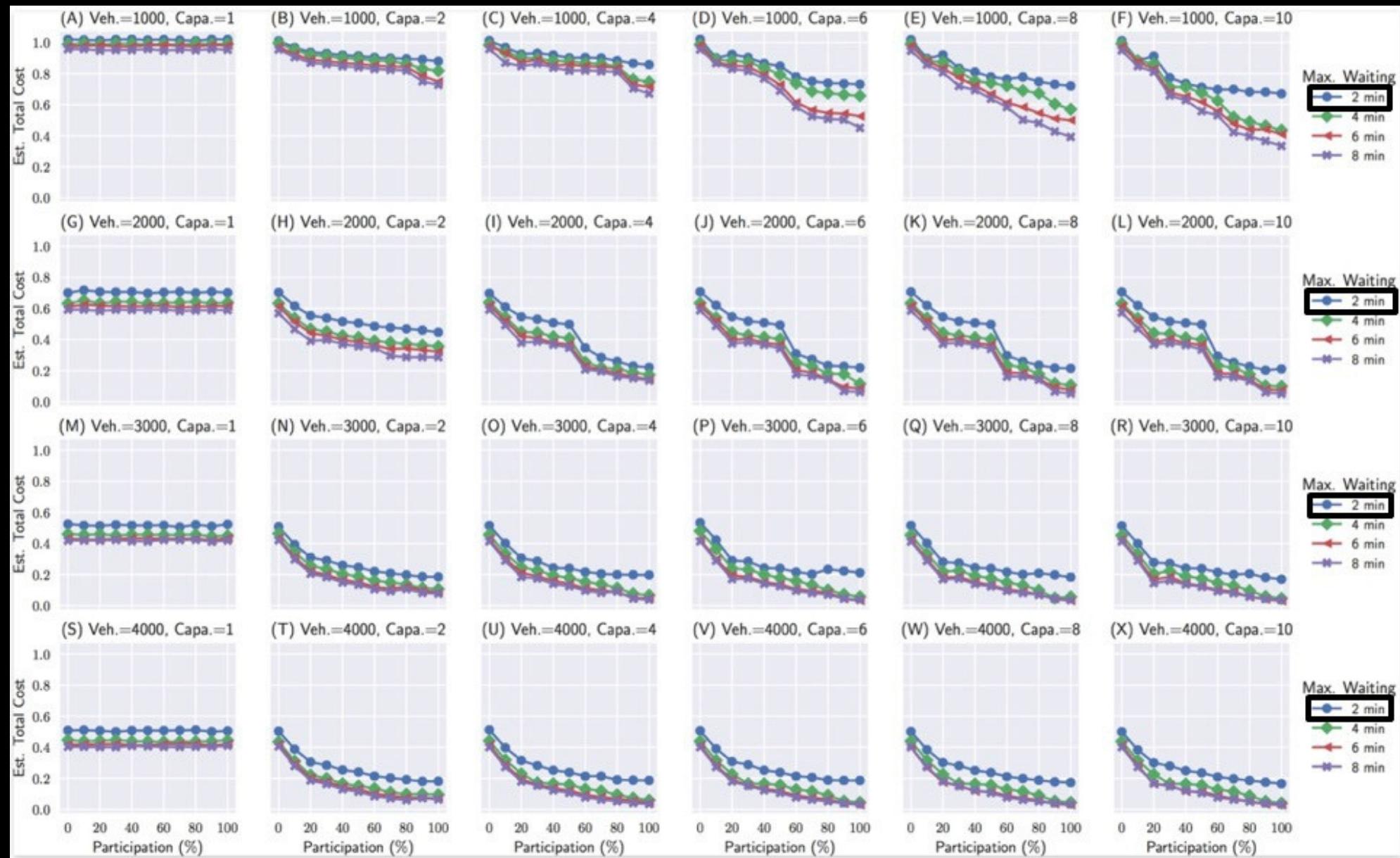
Total Cost



Greater impact when equipped with small fleets of high-capacity vehicles

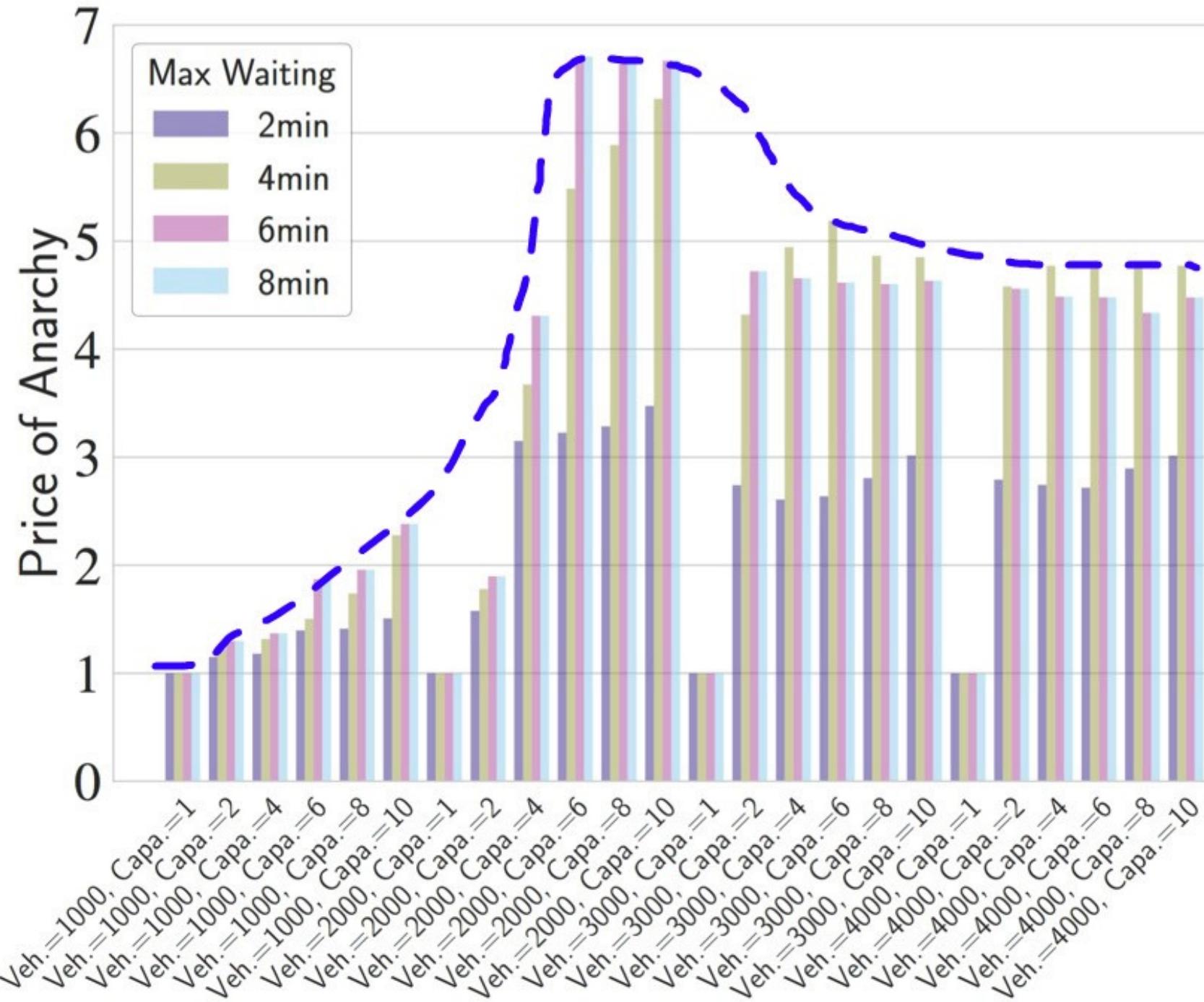
- Observation 2: User participation typically has a greater impact on the performance of dynamic ridesharing systems with small fleets of high-capacity vehicles.

Total Cost



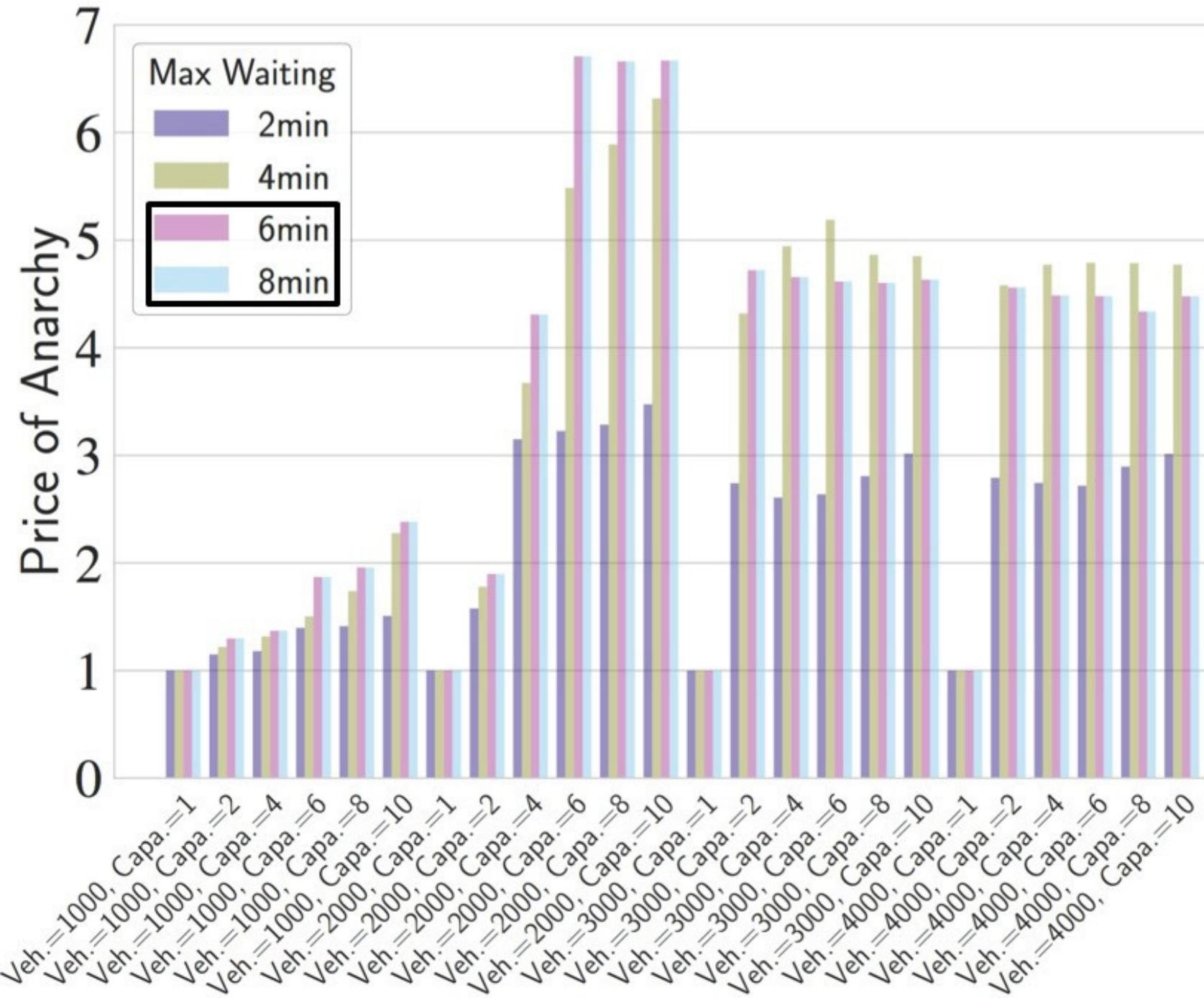
Smaller impact for systems with a short maximum waiting time

- Observation 3: User participation typically has a smaller impact on the performance of dynamic ridesharing systems with a short period of maximum waiting time allowed.



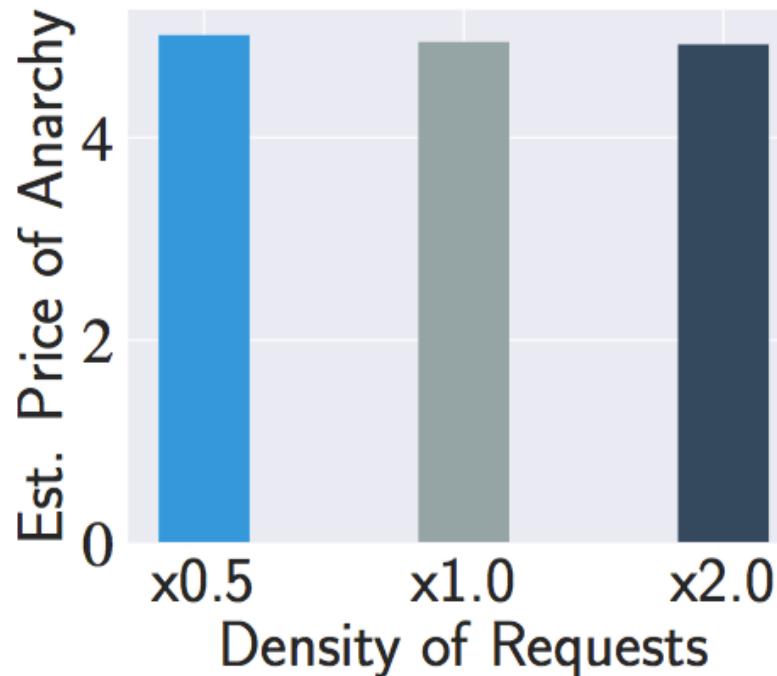
Price of anarchy increases and then decreases as fleet size increases

- Observation 4: As the fleet size increases, the price of anarchy due to users' uncoordinated choices on participation typically first increases and then decreases.

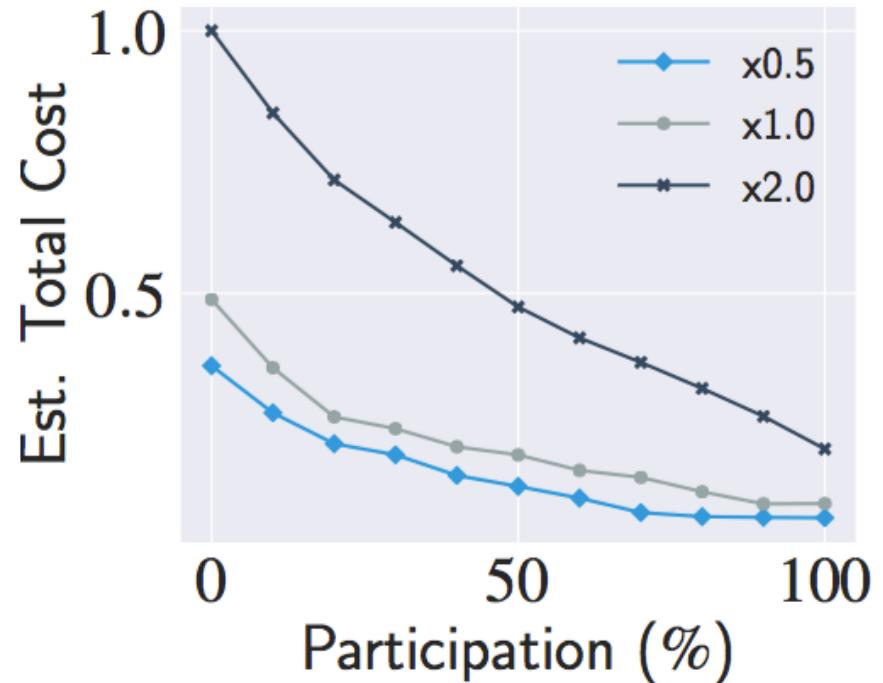


Price of anarchy keeps steady for systems with long maximum waiting time

- Observation 5: The price of anarchy due to users' uncoordinated choices on participation typically **keeps steady** when the maximum waiting time is sufficiently long.

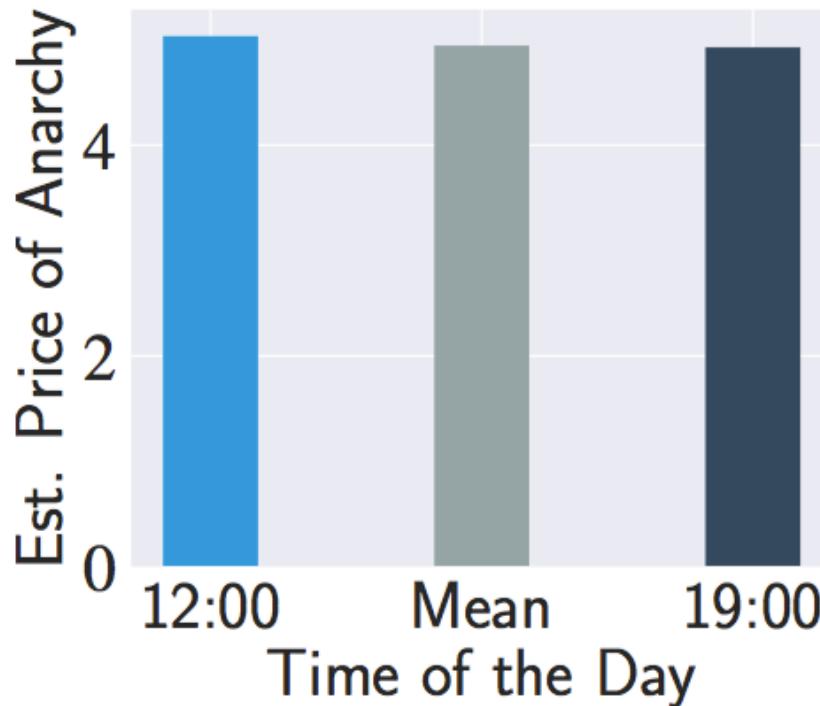


(a) Price of anarchy

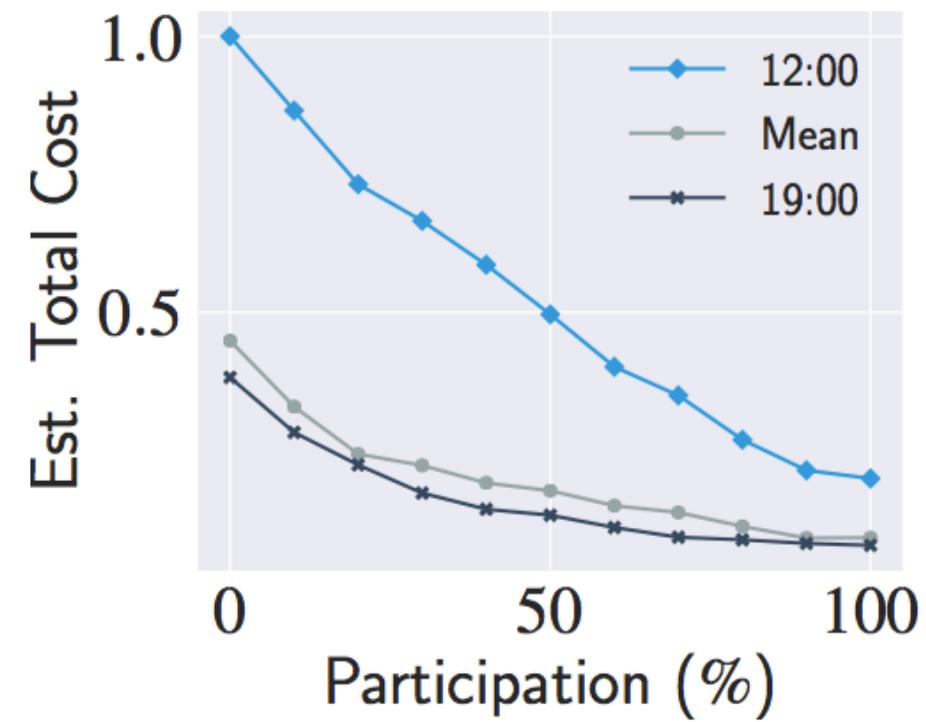


(b) Est. total cost

A comparison of the price of anarchy and efficiency on a ridesharing system (fleet size = 3000, capacity = 4, and maximum waiting time = 6 mins) by varying request density



(a) Price of anarchy



(b) Est. total cost

A comparison of the price of anarchy and efficiency on a ridesharing system (fleet size = 3000, capacity = 4, and maximum waiting time = 6 mins) by varying the time of the day used for travel time estimate.

Request density or traffic condition has little impact on price of anarchy

- Observation 6: Request density or traffic condition typically has **little impact** on the price of anarchy, although the system efficiency generally **increases** when the request density reduces or the traffic condition improves.

Discussion

- What are the implications?
 - sweet spots exist
 - tradeoffs are needed
- Will the observations generalize?
 - not known yet

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Conclusion

- Research question:
 - How and to what extent user participation influences the efficiency of dynamic ridesharing systems?
- Contributions:
 - Spacetime for Dynamic Ridesharing
 - An extensive empirical study
- Take-aways:
 - Specific configurations of ridesharing systems can be identified to counter the effect of passengers' uncoordinated behavior regarding participation on the system efficiency
 - To achieve desired outcomes, stakeholders should make tradeoffs between system efficiency and price of anarchy based on realistic simulations with real-world data.

Future work

- Can we **generalize** the findings in other road networks?
- How to **incentivize** user participation?
- What if some parts of the ridesharing networks **fail**?

Autonomous Mobility on Demand Systems



Photo credit: Vox