# The varing stakeholders of the Deakin

# library system

#### Introduction

This report identifies and analyzes the stakeholders involved in the Deakin University online library system, including those who are directly affected by the system or indirect users.

## **Stakeholder Identification and Analysis**

#### 1. Students

Direct stakeholders, students are primary users of the library systems, they need to access to a wide range of academic resources, such as e-book, journals, and research papers.

## 2. Faculty and Researchers

Direct stakeholders, faculty and researchers are users and contributors of content, they need to access to extensive research materials and databases, sometimes, they need to upload and manage their own publications and research outputs.

### 3. Libarians and Library Staff

Direct stakehoulders, librarians and library staff are administrators and curators of library content, they maintain library system daily and help students or other people to find what they need,

#### 4. University Administration

Indirect stakeholders, university administration have the responsibility to oversight and funding of library operations.

#### 5. IT Department

Direct stakeholders, IT department usually have to give technical support and infrastructure management to library system.

#### 6. External Vendors

Direct stakehoulder, they can provide content and resources to library system.