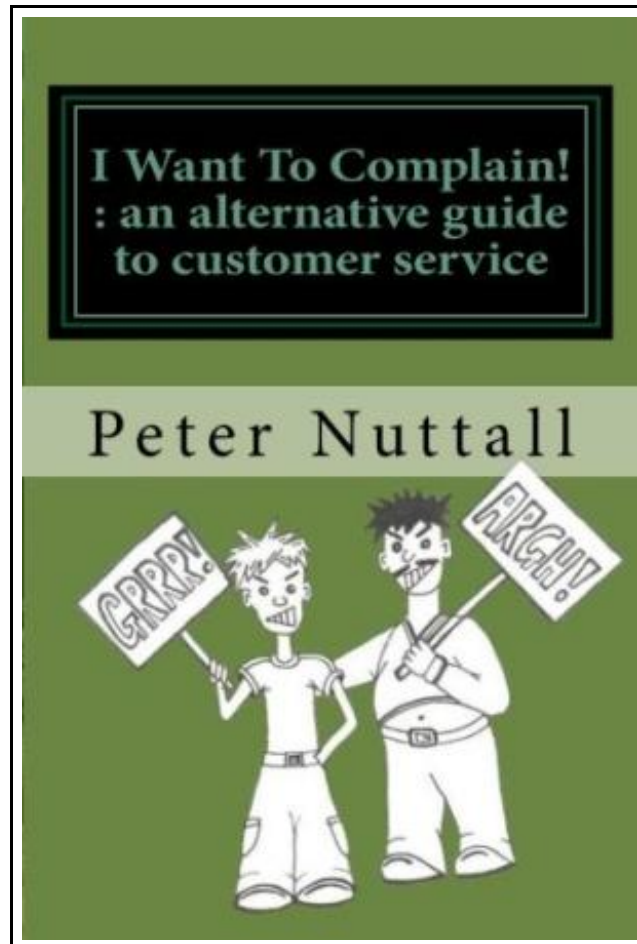


## I Want to Complain An Alternative Guide to Customer Service



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